



*l e a d e r s i n
c o m m u n i t y s a f e t y*





Big Drug Bust: Project Merlin involved the largest single seizure of cocaine in the history of the DRPS – 24 kilograms, as well as cash and weapons. See page 8.



Upside Down: (photo courtesy of Metroland) Despite an increasing number of vehicles on the road and collisions, the number of injury collisions actually decreased in 2007. See page 9.



Highway of Heroes: Hundreds of citizens now join DRPS Officers along the bridges and ramps on Highway 401 in Durham Region to honour Canadian troops killed in operations outside Canada.

t a b l e o f c o n t e n t s

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DURHAM REGIONAL POLICE SERVICE



Our Vision |

To have the safest community for people to live, work and play.

Our Mission |

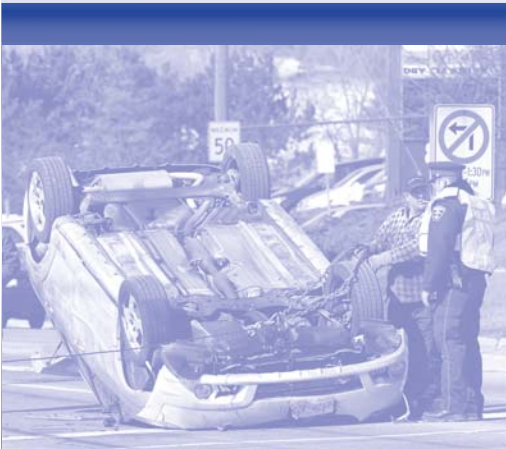
As *Leaders in Community Safety*, we work proudly with all members of our community while holding ourselves accountable to improved effectiveness in everything we do. We proactively address future challenges while upholding our values.

Our Philosophy |

We are a problem-solving organization that, in partnership with our community, addresses the root causes of crime, fear of crime and anti-social behaviour.

Our Values |

Every member of the Durham Regional Police Service is committed to providing quality service in partnership with our community. While learning from each other, we will achieve excellence through pride, respect, understanding and ethical behaviour.



M e s s a g e F r o m | T h e B o a r d

Message from the Chair of the Police Services Board

Our challenge as a Police Services Board is to provide the best possible police service to the citizens of Durham Region at a reasonable price.

In the current provincial environment of increasing costs and increasing expectations from the public, finding the right balance is a challenge.

To make sure we are on track, we look at other similar-sized municipalities in Ontario and measure how well they are dealing with crime, how well their police service is responding and what the bottom line is in terms of costs.

I am proud to report that the Durham Regional Police Service remains among the best in its comparator group at a price that's fair. Although the service consistently scores in the top third in most performance categories, the price of \$205 per person is in the mid-range of cost.

One reason we are successful is the strategic vision for service delivery, which we crafted in concert with our Chief. This vision sets out broad targets for the police to achieve and we provide the resources needed to achieve these targets, without interfering in service delivery.

We remain proud of our outstanding police service in Durham Region and continue to enjoy working closely with Chief Ewles and his dedicated and forward-looking leadership team.



Terry Clayton
Chair of the Police Services Board

Terry Clayton
Chair of the Police Services Board

2007 Police Services Board Members

Terry Clayton, Chair

*Bert Dejeet, Vice Chair
(January to June)*

*Bruce Boyle, Vice Chair
(September to December)*

Roger Anderson

Joe Drumm

Aisha Malik

Dave Ryan

Police Services Board

As required under the Police Services Act, The Durham Regional Police Services Board is the civilian body which governs the Durham Regional Police Service. The Board consists of: Head of Council (or his or her designate), two Members of Council (appointed by resolution), one person appointed by Council (neither a Member of the Council or an employee of the municipality), and three persons appointed by the Lieutenant Governor in Council.



Message from the Chief Constable

In 2007, the Durham Regional Police Service continued its multi-year journey to fundamentally transform the way we do business.

Our Vision, Mission and Values statements were updated and we developed a new corporate philosophy, pledging to become a more proactive service that focuses on the "root causes" of crime and disorder.

Cross-functional staff teams looked at how all staff resources were being utilized, especially frontline patrol units. An expert U.S.-based consultant worked closely with our patrol analysis team to carefully study data regarding emergency response times. The resource allocation team began looking at all unit functions to ensure they remain focused on our strategic direction.

Our new partnerships with youth agencies blossomed, as a record number of young offenders involved in minor crimes were diverted from the court system to receive alternative forms of justice. Victims of these crimes also praised the new approach, indicating they received swifter justice and had a hand in rehabilitating the young person.

We continue to chart a new course in policing, leveraging our resources and making strategic decisions based on sound philosophy, empirical evidence and industry-leading research.

This is only possible through the support and leadership from the Police Services Board and the hard work and dedication of our outstanding employees.



Mike Ewles
Chief Constable

Mike Ewles
Chief Constable



M e e t i n g t h e B o a r d ' s T a r g e t s

In 2007, the Durham Regional Police Service managed to achieve all of the Board's targets except for one – responding to life-threatening emergencies within eight minutes, 90 per cent of the time.

This emergency response target remained elusive due to a variety of reasons, including the vast geographical areas covered by Brock Township, Scugog Township, Uxbridge Township and the

Municipality of Clarington. The Region of Durham covers almost 2,500 square kilometers – one of the largest municipalities in southern Ontario. Another prohibitive factor is the built up urban area in southern Durham Region, from the Toronto border in the west to Newcastle in the east, due to traffic congestion and the number of intersections.

In 2007, the DRPS went a long way in

collecting and analyzing the data related to emergency response times. The Service is continuing to review operational business practices impacting emergency response to ensure the most effective model.

The following is a summary of some of the Board's governing policies and how the DRPS met the targets.

Global Ends

The citizens and visitors of Durham Region have a safe community in which to live and work at a competitive cost, relative to eight other comparable communities.

RESULT: Compliant

PROOF: At a cost of \$205 per citizen, Durham Region has one of the lowest cost-per capita of its comparator municipalities.*

* Cost per capita based on data directly from Police Services 2007 excluding revenues

Crime Prevention Ends

The crime rate in Durham Region is amongst the lowest compared to eight comparable communities.

RESULT: Compliant

PROOF: The total Criminal Code Crime Rate of 4,890 per 100,000 is the fourth lowest of similar-sized communities in Ontario.*

* Source: Statistics Canada, Canadian Centre for Justice Statistics, Uniform Crime Reporting Survey 2006

Law Enforcement Ends

The clearance rates in Durham Region are in the top third among the eight comparable communities. Crime prevention and law enforcement shall be given equal priority over all other ends.

RESULT: Compliant

PROOF: DRPS ranks third best out of eight comparable municipal police services with a Total Criminal Code Clearance Rate of 35%.*

* Source: Statistics Canada, Canadian Centre for Justice Statistics, Uniform Crime Reporting Survey 2006



Assistance to Victims of Crime

Citizens or visitors who are victims of crime in Durham Region are referred to appropriate support services.

RESULT: Compliant

PROOF: In 2007, the Victim Services Unit assisted members in our community in 3,359 incidents. Of this total, 787 cases were referred to community partners for further intervention.

The Victim Crisis Assistance and Referral Service (VCARS) staff assisted in 402 incidents in 2007.

Emergency Response

No call for service will go unanswered. Furthermore, armed police response to all calls for service where one or more persons in Durham Region poses a physical threat to another person(s) or themselves, within eight minutes of receipt of that call, 90 per cent of the time. Such situations shall be concluded with no loss of life.

RESULT: Non-Compliant

PROOF: Based on a detailed analysis of emergency call records, on an eight minute response time, the DRPS was not compliant in 2007, although no calls went unanswered. A cross-functional staff team continues to address this issue.

Public Order

Citizens and visitors to Durham Region live and work in a community that has public order without limiting their constitutional rights.

RESULT: Compliant

PROOF: The total number of disorder type calls remains very low at 5,177 per 100,000 population. Uniform patrol vehicles and officers are positioned strategically across Durham Region. We are proactive in being highly visible at major public gatherings and there are relatively few labour disputes each year.



Operational Priorities

2007 was a record year for drug and gun seizures in Durham Region and significant results were also achieved in the areas of traffic enforcement and the fast tracking of justice for youth and the victims of youth crime.

Gang Activity

Approximately 130 street gang members or associates are known to be in Durham Region, from small neighbourhood-based groups to international organizations like the Hell's Angels. In addition, about 14 members of Toronto-based street gangs are known to live here.

Frontline officers and members of the Gang and Drug Enforcement Units (GEU, DEU) aggressively targeted street-level gang activity in 2007. The DEU and GEU alone executed 111 search warrants, charged 296 people and seized \$23.2 million in illicit drugs as well as \$1.15 million in cash. They also seized 47 crime guns, including 25 handguns, in 2007.

In late 2007, the Minister of Community Safety announced \$510,000 in funding for Durham Regional Police to enhance counter-gang activities. This funding led to the creation of the Durham Region Anti-Violence Intervention Strategy (D.R.A.V.I.S.) which began high-visibility anti-gang enforcement activities before the end of the year.

Significant Drug Busts

Two major projects highlighted the work of the DEU and the GEU. Project Merlin terminated an international drug-smuggling ring involving cocaine packages hidden in commercial airplanes arriving at Pearson International Airport. Officers seized more than \$3 million in cocaine and nearly \$445,000 in currency as well as 12 firearms, a bulletproof vest and eight private vehicles. Over 200 charges were laid against 12 people.

Project Lynx was a DEU-led joint forces investigation that broke up a \$6 million drug ring centered in Port Perry. More than 30 individuals were arrested, including two Quebec men and more than 130 criminal charges were laid. This investigation involved the largest outdoor marihuana field ever found in Durham Region – 4,400 mature plants worth \$4.68 million.

We continue to experience fewer problems with indoor marihuana grow operations, with only 18 indoor and six outdoor grow ops discovered in 2007. The peak year for indoor grow ops in Durham Region was 2002 when 108 were discovered and dismantled.

DEU and GEU Drug Seizures 2006 vs 2007 (\$10,000+)

	2006 (\$)	2007 (\$)
<i>Marihuana</i>	\$ 2,015,972	\$19,435,400
<i>Cocaine</i>	36,200	2,880,000
<i>Ecstasy</i>	23,460	525,500
<i>Ephedrine</i>	125,600	150,000
<i>Cannabis Resin</i>	29,600	130,000
<i>Anabolic Steroid</i>	-	32,500
<i>GHB</i>	-	25,300
<i>Oxycodone</i>	3,540	22,600
<i>Psilocybyn</i>	750	12,056
<i>Methamphetamine</i>	1,671,610	-
<i>MDMA Powder</i>	16,012	-
TOTAL	\$4.2 M	\$23.2 M



We continued to be active participants in a number of joint forces projects aimed at countering gang activity and other public safety concerns.

These include the Provincial Asset Forfeiture Unit, the Provincial Biker Enforcement Unit (BEU), the Provincial Weapons Enforcement Unit (PWEU), the Criminal Intelligence Service of Ontario (CISO); the Provincial Anti-Terrorism Section (PATS), the Integrated National Security Enforcement Team (INSET), the Combined Forces Special Enforcement Unit (CFSEU), the Repeat Offender Parole Enforcement (ROPE) squad and the Provincial Auto Theft Unit (PATU).



Traffic Management

A strategic, targeted approach to traffic enforcement and roadway safety paid dividends in 2007.

Despite increasing traffic on our roads, there were decreases in both persons killed in motor vehicle collisions and those injured. By concentrating on school zones at the beginning and end of the school year and targeting the Region's most dangerous intersections, the total number of fatalities decreased by one and the number of injury collisions fell 5.3 per cent.

A year long Reduce Impaired Driving Everywhere (R.I.D.E.) campaign and an aggressive campaign around the Christmas season also made a significant difference. During Festive R.I.D.E. 2007/08, a total of 113 persons were charged with drinking and driving offences, an increase of 12 from the previous year. Our Traffic Services Branch targeted neighbourhoods near bars and taverns and began the campaign by sending a Christmas card to every suspended driver in Durham Region, reminding them not to operate an automobile during the holidays. Overall, total Impaired Operation incidents were down 0.7 per cent in 2007.

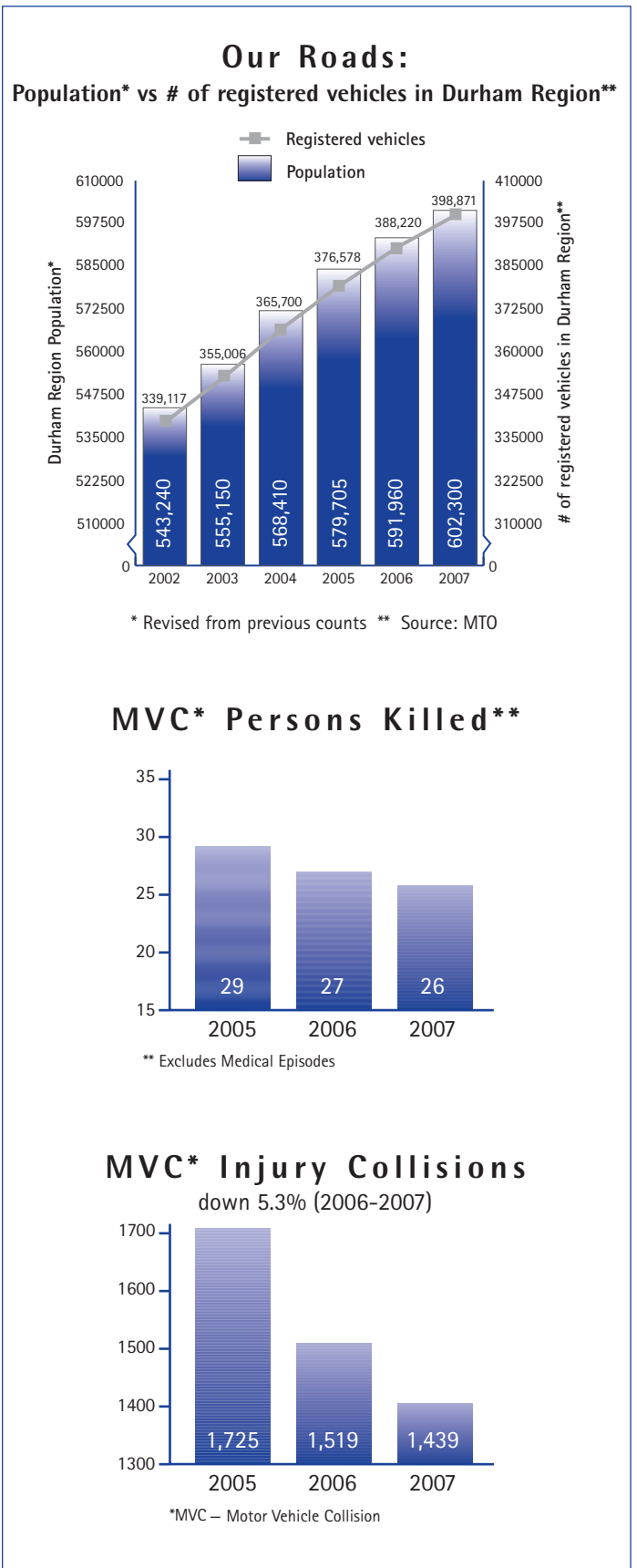
The number of Offence Notices (mostly traffic tickets) was virtually the same as the year before (47,890 compared to 48,288 in 2006). Frontline Officers continued to spend a considerable amount of time stopping speeders and other dangerous drivers to change their behaviour.

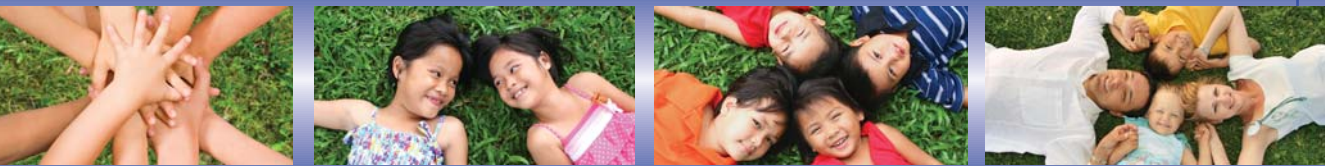
Durham Regional Police continue to receive invaluable assistance from several community organizations that help keep our roads safe every year. Road Watch is a volunteer committee that distributes reporting forms across the Region. Motorists who witness dangerous driving practices can fill out these forms and submit them to police, who follow up with the registered owner of the vehicle.

Another outstanding group of volunteers is the Durham Chapter of Mothers Against Drunk Driving (M.A.D.D.), who join members of our Operational Divisions and the Traffic Services Branch at roadside checks. They often distribute informational pamphlets to motorists reminding them of the terrible consequences of drinking alcohol and then getting behind the wheel. They also visit schools and reinforce this message to young people, the next generation of motorists.



One of our Officers conducts a road side check.





Operational Priorities

Youth

Durham Regional Police continued to lead the way in providing alternative ways of dealing with youth crime.

Instead of overloading the traditional judicial system with less serious youth crime, the DRPS began concentrating on offering alternative justice options in late 2006. Throughout 2007, frontline police officers diverted young people accused of less serious criminal offences to specialized programs in an effort to get to the "root cause" of the behaviour. Partnerships were strengthened with the Eastview Boys and Girls Club, Pinewood Centre of Lakeridge Health and the John Howard Society to offer troubled young people specialized programs. From anger management programs and addiction services to Restorative Justice conferences - in which the accused and the victim meet to talk about the impact of the behaviour - the administration of youth justice looked very different in Durham Region in 2007.



PC Deborah Knight (standing) and Joanne Fulford work with frontline officers to provide alternative justice measures to youth in conflict with the law.

Ontario Minister of Children and Youth Services Mary Anne Chambers was in Durham Region for several visits to oversee the impact of her Ministry's \$308,000 investment in these pre-charge diversion programs. The community was in support of the approach, as well. The Whitby Rotary Club generously donated \$20,000 to assist with training.



Racing Against Drugs teaches kids about the affects of alcohol through the use of special goggles.

Although the initial target was 360 youth referrals in the first year, there were 591 referrals, indicating this approach was broadly adopted by frontline officers looking for new ways of dealing with troubled young people. In 2007, 142 young people were referred to Pinewood for addiction counselling, 118 were referred to John Howard Society for anti-theft and anger management programs, 135 were assigned community service hours, 457 were placed on "behaviour contracts" and 72 participated in Restorative Justice conferences through the Eastview Boys and Girls Club.

Statistics from other jurisdictions indicate that about 70 per cent of young people re-offend when introduced to the court system at an early age, but that number drops to less than 40 per cent when youths are introduced to a Restorative Justice program. Victims of crime praised the Restorative Justice program as it helped them understand why the crime was committed and gave them more immediate closure - within weeks of the infraction taking place.



2007: Significant Events

New Chief, Deputy Chief

Mike Ewles was appointed the new Chief of Police for the DRPS in June 2007 following the departure of Vern White, who left to lead the Ottawa Police Service. A Change of Chief Constable ceremony took place at Headquarters on June 19th and was attended by representatives from police services across Ontario.

On August 2, 2007 long-time DRPS member Superintendent Sherry Whiteway was sworn in as Deputy Chief of Police, the highest rank ever held by a female in the police service. She began her career in February 1980 and served as a frontline uniform patrol officer in Pickering, Ajax, Uxbridge and Whitby. Over her career, she has implemented the Collision Reporting Centre in Pickering, opened the North Ajax Community Policing Centre and led the Communications/9-1-1 Unit. Past awards have included the Certificate of Appreciation for Outstanding Commitment to Community and the YWCA Woman of Distinction Award.

Demands for Service

Calls for service increased in 2007 by 1.2 per cent from the previous year. There were 123,927 calls for service in 2007, of which 11 per cent were emergencies, 44 per cent were urgent and 44 per cent were considered routine.

One major factor for this increase is the growth in population and 2007 was another banner year for growth. The \$1.4 billion in building permits issued was the fourth highest in Durham Region's history, largely driven by \$900 million in residential building permits.

Total calls fielded by Communications/9-1-1 staff decreased slightly from 2006 (784,632) to 2007 (721,760). That's 1,977 calls a day in addition to the calls handled by the automated telephone system.

Fighting Crime

Crimes of Violence, including assault, sexual assault, robbery, threats and criminal harassment increased by 13.8 per cent in 2007. The overall violent crime clearance rate across the Region is 77 per cent.

Total Property Crimes decreased 8.2 per cent in 2007 to 19,375 incidents, following a provincial and national trend. These crimes include fraud, theft, possession of stolen property and break-ins. The decrease was largely driven by a 10.2 per cent reduction in reported Mischief Under \$5,000 incidents and a 16 per cent reduction in Break and Enter incidents.

Auxiliary Celebrates 30th Anniversary

The DRPS Auxiliary Unit celebrated its 30th anniversary in 2007 at a gala dinner in Ajax. Chief Mike Ewles presented Auxiliary Inspector Louise Elborn with a flag dedicated to the Auxiliary Unit. The Unit has 70 civilian members who have donated over 250,000 hours to help police at major community events, like parades and festivals over the years. They provide valuable assistance in search and rescue, R.I.D.E. programs and many other operational areas.



New Courthouse Construction

Attorney General Michael Bryant and Public Infrastructure Minister David Caplan were in Oshawa in June to officially mark the start of construction of a new consolidated courthouse to service Durham Region.

Once completed in late 2009, the 350,000 sq. ft. structure will feature 33 courtrooms and house more than 500 employees. It will consolidate eight different courthouse locations in Durham Region and improve efficiency in the management of those in custody. In the new building, six courtrooms will have video remand conferencing and there will be two remote video testimony rooms for vulnerable and child witnesses.





2007: Significant Events - *Continued*

A Tragic Loss

Well-known and well-loved DRPS Constable Greg Hearn was killed in a tragic off-duty snowmobiling accident on March 9th on Lake Scugog. Hundreds of police officers lined Russell Street East in Lindsay for the funeral, which was held at St. Mary's Catholic Church. An avid outdoorsman, PC Hearn was a dedicated police officer and a valuable member of 15 Division (North Durham) at the time of his tragic death.



Bravery Medals

Detective Constable Paul Stewart and Acting Sergeant Leon Sowa were presented with the Medal of Bravery by Her Excellency the Right Honourable Michaëlle Jean, Governor General of Canada in June.

The two police officers, along with EMS workers, saved a distraught woman from her burning home, despite the fact she had barricaded herself and was hiding under a desk.

Employer of Choice

For the second year in a row, Maclean's/Mediacorp has chosen the Durham Regional Police Service as one of the Top 100 Employers in Canada and Top 50 Employers in the Greater Toronto Area.

The DRPS was chosen out of thousands of applicants for the honour in recognition of its Human Resource programs and services.



Chief for a Day

Ten-year old Matthew Kostuch had the time of his life in October when he was chosen as Police Chief for a Day, part of the annual Police Appreciation Night event.

His speech on what it would be like to be a Police Officer was judged by a community panel to be the best. As Chief for A Day on October 22nd, 2007, he spent the day touring police facilities, riding in Air1 and learning more about policing from frontline officers.

Matthew was a special guest at the October 25th, 2007 Police Appreciation Night gala dinner, where he recited his speech in full DRPS uniform to a packed house of over 600 people.

Children's Games Honoured

The City of Pickering honoured the DRPS Children's Games with an Access Award at a civic ceremony in May 2007. The Children's Games is an informal, friendly athletic event for physically disabled children in Durham Region that began in 1985. The City of Pickering donates space at the Pickering Recreation Complex and kids aged six to 16 participate in a day of fun, games and entertainment.



Grow Ops Seizure

For the first time in Durham Region, a house was seized under civil remedy law because it was used as a marijuana-growing factory. Ontario Attorney General Michael Bryant was in Oshawa in January to give the media a tour of the Severn Street house.

It had been a grow op in the summer of 2005 when the DRPS seized 540 plants in various stages of growth, worth about \$500,000. The house was eventually sold and proceeds went into a provincial fund used to help victims of crime.



Canadian Forces Salutes DRPS

On several occasions in 2007, members of the Canadian Forces tipped their caps to the DRPS for our ongoing support of the men and women who serve our country.

On March 28th, Brigadier-General Guy Thibault presented the DRPS with a plaque and coin at a presentation before Regional Council. It was in appreciation for our "Support Our Troops" decals placed on all cruiser and for paying final respects at funeral processions as they passed along Highway 401 from Trenton to Toronto. In addition, the DRPS was thanked for hosting a "Support Our Troops" event held during an OHL hockey game at the GM Centre in Oshawa.



In April 2007, Sergeant Dorothy Wojtarowicz of CIMIC and Allan Cole of Contracted Mortuary Affairs for the Government of Canada presented the DRPS with a letter of thanks on behalf of Lieutenant-General J.C.M. Gauthier, Commander of Canadian Expeditionary Forces around the world. The letter thanks the DRPS for paying homage to fallen soldiers and its ongoing support of men and women in uniform around the world.



In October 2007, the Police Appreciation Dinner and Awards Night recognized the DRPS efforts and also praised the Canadian Forces. A live video feed connected the gala dinner audience with soldiers in Afghanistan. Special guest at the dinner, Lieutenant-General Walter Natynczyk, praised the DRPS for its active support of Canadian Forces personnel around the world.

Remembering Bert Dejeet

Police Services Board member Bert Dejeet passed away in June 2007 after a brief illness. Bert was Vice Chair of the Board and also the former Dean of Justice Studies at Durham College. His support of the DRPS and his commitment to public safety and the administration of justice left its mark on our community.



Inspector Receives Prestigious Recognition

In May, Inspector Charlie Green was invested into the prestigious Order of Merit of the Police Forces by Her Excellency the Right Honourable Michaëlle Jean, Governor General of Canada. The Order was created in 2000 to recognize conspicuous merit and exceptional service by members and employees of Canadian police services whose contributions extend beyond protection of the community. Inspector Green began his career with the O.P.P. and joined the DRPS in 1975. He also serves as Aide de Camp to the Lieutenant Governor of Ontario.

\$510,000 to Fight Gangs

The Province of Ontario committed \$510,000 to assist the DRPS in its ongoing fight against gangs and guns. The funding will be used to establish a high-visibility, uniform rapid response team to augment ongoing efforts to curb gang activity. After the funding was received, the DRPS set up a Durham Region Anti-Violence Intervention Strategy (D.R.A.V.I.S.) program based upon a similar model used in Toronto.



Community Safety Minister Monte Kwinter was in Pickering to make the funding announcement.



Setting the Strategic Direction

In 2007, Durham Regional Police continued work on a number of major projects that will shape the future of policing in Durham Region for years to come.

In 2007, the Service started the restructuring phase to facilitate a transition to a more proactive problem-oriented policing service delivery model in alignment with the new strategic direction. This restructuring will ensure the alignment and linkage between operational and multi-year business plans with community safety outcomes.

The DRPS continued to focus on fine tuning its internal measuring processes in 2007 to better assess programs and performance by the introduction of Cognos Business Intelligence Tools to assist managers. The Service will continue to demonstrate its important focus on maximizing its resources by progressively developing strategically focused management reports that will support results-based management and evidence-based decisions.



Superintendent Greg Mills led the Strategic Planning Unit in 2007.

2005 - 2007 Business Plan

Objective	Goal	Current Status
To provide information and communication technology solutions designed to increase efficiency and effectiveness of policing.	Implementation of a new Service-wide computer-aided dispatch and records management system (CAD/RMS) with linkages to other police services in Ontario and Canada.	Ongoing development of strategically focused management reports using Cognos Business Intelligence Tools.
Undertake a review of front line policing practices to improve operational efficiency and increase focus on proactive community-based policing.	Review current frontline policing practices and evaluate for efficiency / effectiveness.	Ongoing analysis of CAD data and workload. Review of frontline operational business practices.
Reduce crime, particularly youth crime and maintain public safety and order by providing high standards of service in the community.	Renew strategy to reduce youth crime/disorder	Introduction to Youth Restorative Justice Program in partnership with key community partners.
Reduce unlawful activity of identified gangs.	Develop and implement sustainable enforcement initiatives to target gangs and weapons.	Durham Region Anti-Violence Intervention Strategy Project initiated in partnership with the Province of Ontario.
Develop a revitalized approach to recruiting that is reflective of ethnic, cultural and gender diversity in the community.	Develop a recruiting strategy that is reflective of ethnic, cultural, and gender diversity in the community.	Diversity Coordinator position introduced to ensure ongoing diversity focus.



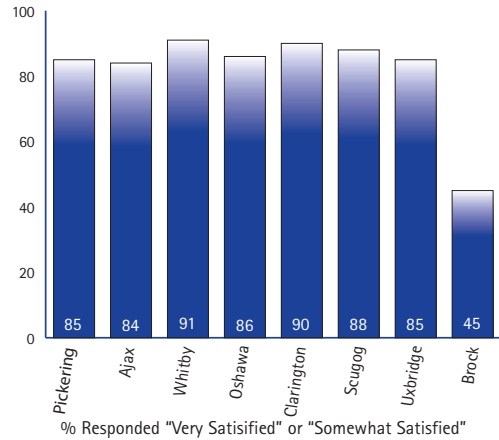
Public Opinion Survey

As established in the Business Plan, Durham Regional Police endeavours to consult, on a regular basis, with the citizens it serves. We ask our customers about their perceptions of safety, the quality of service they receive and other important community safety questions.

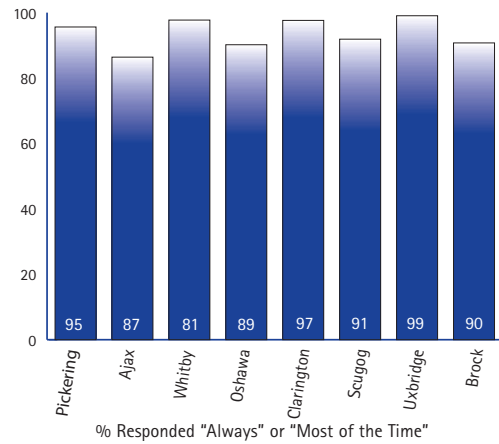
The fall of 2007 public opinion survey came up with very similar results to our first Region-wide survey in 2004 and 2002:

- 93 per cent of citizens feel safe always or most of the time
- 86 per cent were very satisfied or somewhat satisfied with the quality of police service they receive
- 79 per cent thought police were approachable always or most of the time
- 79 per cent felt police were fair always or most of the time
- 69 per cent said police were available when needed always or most of the time

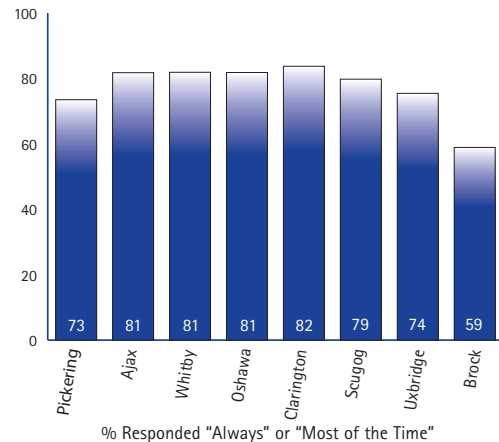
Are You Satisfied with the Quality of Police Service?



Do You Feel Safe?



Are Officers Fair to People Like Yourself?



*Margin of error increases the smaller the size of population.



Public Complaints

The rate of public complaints received in 2007 remained at historically low levels considering the nature of the business and the volume of calls every year.

In 2007, there were 99 public complaints received, one less than the year before. This represents one public complaint for every 1,252 Calls for Service. Each complaint is taken seriously and is investigated either by the supervisor on duty or the Professional Standards Unit.

The majority of complaints are quickly resolved after an initial discussion with supervisors. Many complaints are found to be unsubstantiated or unfounded after initial investigation. In some instances, further follow up is required. If the complaint is found to have merit, the punishment for the Officer can range from a verbal reprimand to outright dismissal.

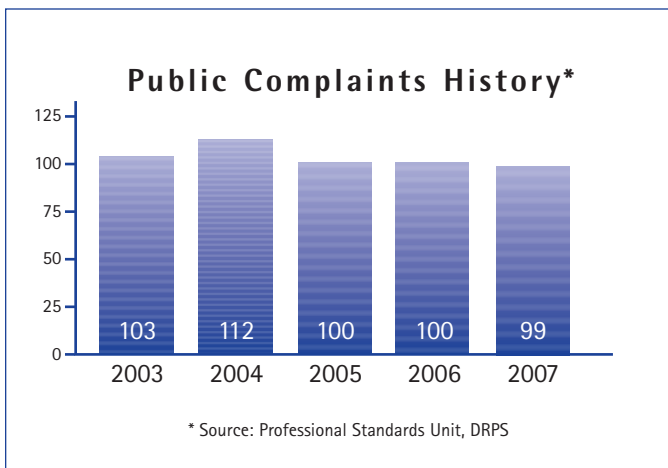
In most police services, the most frequent public complaints involve allegations of improper language, rudeness or poor attitude amongst police officers. Of the 99 complaints received in 2007, 19 involved allegations of Excessive Use of Force, 74 involved allegations of Discreditable Conduct and 12 involved allegations of Neglect of Duty. In total, 68 were withdrawn or found to be unsubstantiated, vexatious or made in bad faith.

The Special Investigations Unit

Each year, some police officers inevitably find themselves in life-threatening or dangerous situations while on duty. From Emotionally Disturbed Persons to Domestic Violence calls, officers are specially trained to deal with these situations with the right amount of force.

In Ontario, when a person is seriously injured or killed during any police activity, the Special Investigations Unit (SIU) must be notified. The SIU then makes a determination if further investigation is required from their perspective.

In 2007, the DRPS had seven initial contacts with the SIU, which commenced investigations into only three of the incidents. All three incidents were concluded with our officers being exonerated of any wrongdoing.





Regional and Community Overview

- The Homicide Unit investigated six homicides in 2007 and arrests were made in four of the cases.
- Forensic Identification Unit continued to move toward “paperless reporting” and conducted 1,687 laboratory examinations. It processed 467 DNA samples.
- Although the Major Fraud Unit’s workload increased 2.4 per cent from the previous year, they noticed a steep decline in counterfeit currency. They attribute this to better public education, new Bank of Canada notes and an increase in counterfeit detection devices in retail and commercial establishments.
- A new Domestic Violence Bail Unit was created in 2007 in response to the Jillian Hadley inquest to focus more attention on the most serious cases of domestic assault. The Unit completed 1,273 cases in 2007.
- With funding from the Ministry of Children and Youth Services, we became one of the first police services in southern Ontario to offer a pre-charge and restorative Justice program for youth. A total of 591 youth were diverted from the traditional court system.
- We have made significant progress in improving the quality of Crown Briefs through the General Occurrence Auditing Unit, which reviewed 44,663 police reports in 2007.
- The Crime Administration Branch underwent significant restructuring to prepare for the future through the creation of a Vulnerable Persons Unit, the Domestic Violence Bail Unit and a Mental Health Support Unit.
- The Offender Management Unit managed high risk offenders on probation, all individuals on the Sex Offender Registry and kept an eye on federal parolees living in Durham Region.
- Robbery detectives cleared 43 per cent of their 123 cases in 2007, an improvement on the 37 per cent clearance rate in 2006.
- E-Crimes examined 46 computers, including 20 involving child pornography investigations.
- Over 5,500 groups and schools involving over 270,000 students/citizens received crime prevention education.
- There were 209 Tactical callouts in 2007 and 16 bomb calls.
- 21,298 prisoners were processed in our Courts Unit, of which 4,804 appeared via Correctional Centre video. The 21,298 prisoners represent a 49 per cent increase from 2005.
- Over 10,000 children learned about road safety in the supervised and controlled environment of the Kids' Safety Village in Whitby.
- 8,000 people were electronically fingerprinted by our technicians.
- In 2007 the DRPS transitioned its services to victims into a hybrid model utilizing the expertise of specially trained civilians in the Victim Crisis Assistance and Referral Service (VCARS), which is funded by the province.
- Our full-time Domestic Violence Co-ordinator monitored all domestic violence occurrences. In 2007, there were 4,846 domestic incidents reported in which charges were laid in 1,546 of these incidents.
- The Victim Services Unit was involved in 3,359 incidents and distributed 2,247 pamphlets and other support materials to victims of crime.
- Case Management oversaw almost 9,000 criminal Crown Briefs – that’s about 25 new Crown Briefs every day.
- 47,890 Offence Notices (mostly traffic tickets) were issued.
- For the first time that we know of in Durham Region, charges were laid in the theft of telecommunication signals (satellite TV). A Port Perry couple was charged after 15 Division officers confiscated satellite television equipment and digital access cards from their home. Also, three males were charged and equipment seized in a separate investigation into the theft of satellite signals in Durham Region.



A Durham Region first, charges laid in the theft of telecommunication signals.



D u r h a m R e g i o n | O n t a r i o

Police response can generally be described as two waves. The first wave is uniform patrol, the backbone of the police service, which patrols zones across the Region and responds to emergencies.

The second wave involves police officers trained in specialized jobs, like advanced investigation techniques, fingerprint detection, bomb disposal, tactical response and hostage negotiations.

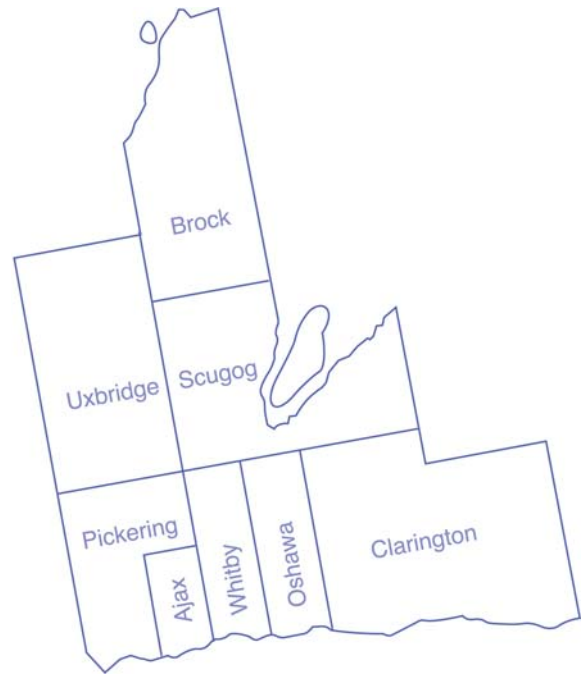
	2003	2004	2005	2006	2007
Population	555,150	568,410	579,705	591,960	603,090
Officers*	750	757	777	807	831
Civilians*	247	253	265	272	281
# of vehicles**	318	323	327	329	336
Total km travelled**	7,250,365	8,791,253	8,369,185	8,682,551	8,572,320

* Authorized, Excludes NSD

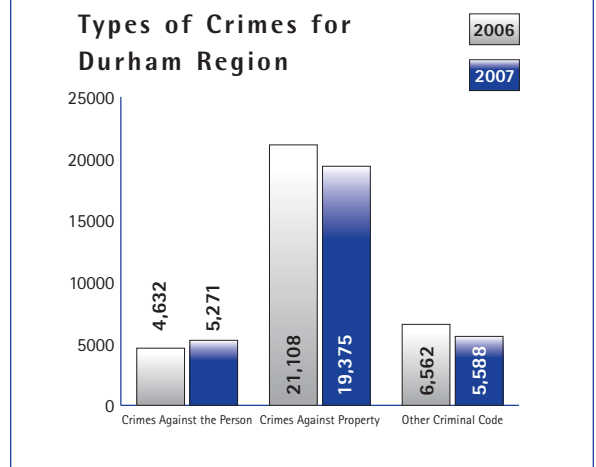
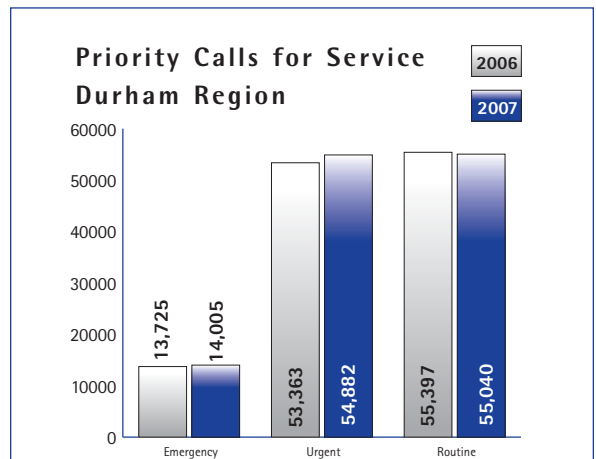
** Frontline marked and unmarked units, includes Community Services vehicles, ATVs, snowmobiles.

D i v i s i o n a l F l e e t I n f o r m a t i o n

	Front-line Vehicles	CPO kilometers
15 Division (North Durham)	17	1,294,559
16 Division (Clarington)	18	948,575
17 Division (Oshawa)	48	1,297,504
18 Division (Whitby)	21	684,100
19 Division (Ajax/Pickering)	33	1,148,653



REPORTED OR KNOWN VIOLATIONS	2006	2007	% Change
TOTAL CRIMINAL CODE VIOLATIONS (EXCLUDING TRAFFIC)	32,300	30,233	-6.4%
CRIMES AGAINST THE PERSON	4,632	5,271	13.8%
Murder First Degree	1	2	100.0%
Murder Second Degree	5	3	-40.0%
Criminal Negligence Causing Death	2	2	13.8%
Attempted Murder	5	1	-80.0%
Conspire to Commit Murder	1	1	0.0%
Sexual Assault	507	549	8.3%
Assault Against Public Peace Officer	121	129	6.6%
All Other Assaults	2,300	2,670	16.1%
Deprivation of Freedom	39	63	61.5%
Robbery	496	592	19.4%
Criminal Harassment	309	279	-9.7%
Utter Threats to Person	819	944	15.3%
All Other Violent Violations	27	36	33.3%
CRIMES AGAINST PROPERTY	21,108	19,375	-8.2%
Arson	92	115	25.0%
Break and Enter	2,895	2,432	-16.0%
Motor Vehicle Theft	1,661	1,336	-19.6%
Theft Over \$5000	385	331	-14.0%
Theft Under \$5000	8,301	7,979	-4.2%
Have Stolen Goods	818	656	-19.8%
Fraud	1,841	1,869	1.5%
Mischief	5,115	4,687	-8.4%
OTHER CRIMINAL CODE VIOLATIONS	6,562	5,588	-14.8%
Prostitution	68	82	20.6%
Offensive Weapons	447	364	-18.6%
<i>Using Firearms/Imitation</i>	26	19	-26.9%
<i>Weapons Trafficking</i>	3	4	33.3%
<i>Possession of Weapons</i>	350	286	-18.3%
<i>Pointing a Firearm</i>	26	28	-7.7%
<i>Other Offensive Weapons</i>	42	27	-35.7%
Bail Violations	1,484	1,388	-6.5%
Production and Distribution of Child Pornography	31	29	-6.5%
Luring Child Via Computer	8	4	-50.0%
Obstruct Public Peace Officer	201	157	-21.9%
Breach of Probation	1,108	953	-14.0%
Threatening/Harassing Phone Calls	677	685	1.2%
Offences Against the Person and Reputation	82	83	1.2%
All Other Criminal Code	2,456	1,843	-25.0%
COMBINED DRUGS AND SUBSTANCES ACT	1,548	1,945	25.6%
CRIMINAL CODE DRIVING	1,524	1,643	7.8%
Motor Vehicle – Dangerous Operation	105	128	21.9%
Motor Vehicle – Dangerous Operation Evading	20	13	-35.0%
Motor Vehicle – Impaired Operation	861	855	-0.7%
Motor Vehicle – Other Criminal Code Driving	538	647	20.3%
MOTOR VEHICLE COLLISION – PROPERTY DAMAGE	7,653	8,905	16.4%
MOTOR VEHICLE COLLISION – INJURIES	1,519	1,439	-5.3%
MOTOR VEHICLE COLLISION – FATAL (NON-MEDICAL)	27	26	-3.7%
OFFENCE NOTICES	48,288	47,890	-0.8%





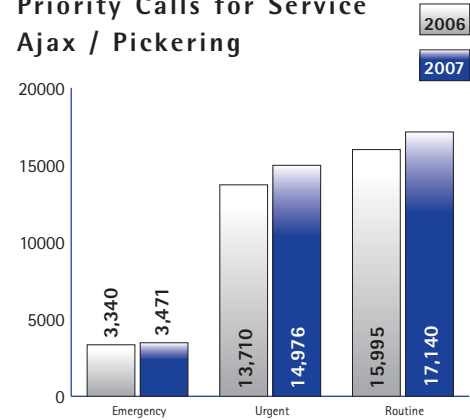
A j a x / P i c k e r i n g O n t a r i o

The Ajax-Pickering Division is located at 1710 Kingston Road at the corner of Brock Road and Kingston Road in Pickering. Inspector Jim Douglass led our team in Ajax and Pickering.

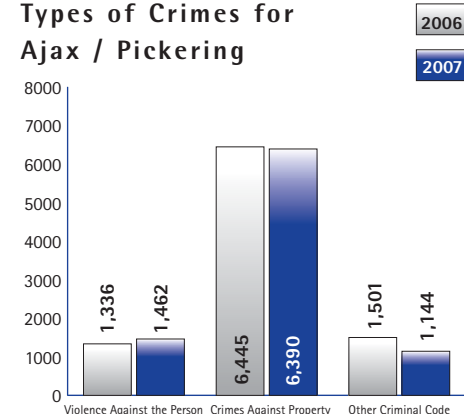


REPORTED OR KNOWN VIOLATIONS	2006	2007	% Change
TOTAL CRIMINAL CODE VIOLATIONS (EXCLUDING TRAFFIC)	9,281	8,996	-3.1%
CRIMES AGAINST THE PERSON	1,336	1,462	9.4%
Murder First Degree	1	1	0.0%
Murder Second Degree	2	0	-100.0%
Criminal Negligence Causing Death	1	2	100.0%
Attempted Murder	3	0	-100.0%
Conspire to Commit Murder	0	0	--
Sexual Assault	118	126	6.8%
Assault Against Public Peace Officer	24	34	41.7%
All Other Assaults	654	712	8.9%
Deprivation of Freedom	8	16	100.0%
Robbery	191	236	23.6%
Criminal Harassment	91	67	-26.4%
Utter Threats to Person	237	253	6.8%
All Other Violent Violations	6	15	150.0%
CRIMES AGAINST PROPERTY	6,445	6,390	-0.9%
Arson	30	45	50.0%
Break and Enter	855	728	-14.9%
Motor Vehicle Theft	537	480	-10.6%
Theft Over \$5000	119	97	-18.5%
Theft Under \$5000	2,619	2,710	3.5%
Have Stolen Goods	237	234	-1.3%
Fraud	609	684	12.3%
Mischief	1,439	1,412	-1.9%
OTHER CRIMINAL CODE VIOLATIONS	1,501	1,144	-23.8%
Prostitution	0	3	--
Offensive Weapons	154	122	-20.8%
<i>Using Firearms/Imitation</i>	7	9	28.6%
<i>Weapons Trafficking</i>	0	1	--
<i>Possession of Weapons</i>	132	98	-25.8%
<i>Pointing a Firearm</i>	6	6	0.0%
<i>Other Offensive Weapons</i>	9	8	-11.1%
Bail Violations	294	320	8.8%
Production and Distribution of Child Pornography	4	4	0.0%
Luring Child Via Computer	2	1	-50.0%
Obstruct Public Peace Officer	42	36	-14.3%
Breach of Probation	240	150	-37.5%
Threatening/Harassing Phone Calls	202	226	11.9%
Offences Against the Person and Reputation	34	26	-23.5%
All Other Criminal Code	529	256	-51.6%
COMBINED DRUGS AND SUBSTANCES ACT	398	525	31.9%
CRIMINAL CODE DRIVING	377	360	-4.5%
Motor Vehicle – Dangerous Operation	27	35	29.6%
Motor Vehicle – Dangerous Operation Evading	7	7	0.0%
Motor Vehicle – Impaired Operation	195	191	-2.1%
Motor Vehicle – Other Criminal Code Driving	148	127	-14.2%
MOTOR VEHICLE COLLISION – PROPERTY DAMAGE	2,818	3,293	16.9%
MOTOR VEHICLE COLLISION – INJURIES	464	451	-2.8%
MOTOR VEHICLE COLLISION – FATAL (NON-MEDICAL)	8	5	-37.5%
OFFENCE NOTICES	11,035	10,473	-5.1%

Priority Calls for Service Ajax / Pickering



Types of Crimes for Ajax / Pickering



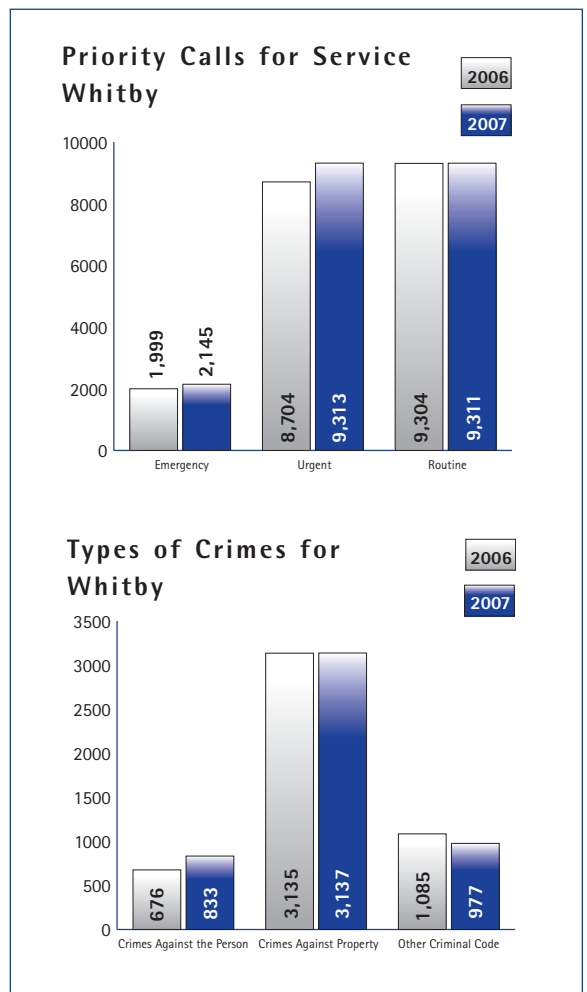


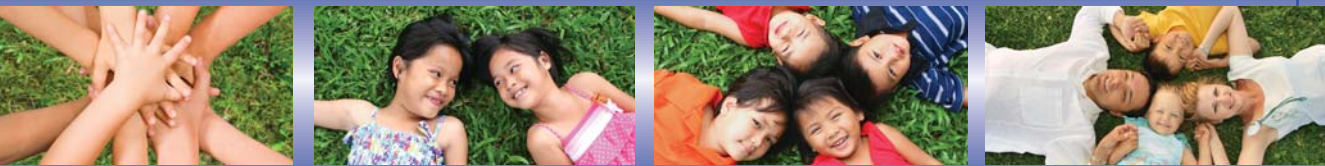
Whitby | Ontario

The Whitby Division is located at 480 Taunton Road East. The building is also home to several other DRPS Units, including Traffic Services and Victim Services. Inspector Dan McMullan led our team in Whitby.



REPORTED OR KNOWN VIOLATIONS	2006	2007	% Change
TOTAL CRIMINAL CODE VIOLATIONS (EXCLUDING TRAFFIC)	4,896	4,947	1.0%
CRIMES AGAINST THE PERSON	676	833	23.2%
Murder First Degree	0	0	--
Murder Second Degree	0	1	--
Criminal Negligence Causing Death	0	0	--
Attempted Murder	0	0	--
Conspire to Commit Murder	0	0	--
Sexual Assault	86	68	-20.9%
Assault Against Public Peace Officer	21	23	9.5%
All Other Assaults	312	430	37.8%
Deprivation of Freedom	9	14	55.6%
Robbery	73	64	-12.3%
Criminal Harassment	51	62	21.6%
Utter Threats to Person	119	162	36.1%
All Other Violent Violations	5	9	80.0%
CRIMES AGAINST PROPERTY	3,135	3,137	0.1%
Arson	24	12	-50.0%
Break and Enter	320	386	20.6%
Motor Vehicle Theft	232	167	-28.0%
Theft Over \$5000	58	61	5.2%
Theft Under \$5000	1,170	1,281	9.5%
Have Stolen Goods	99	76	-23.2%
Fraud	311	342	10.0%
Mischief	921	812	-11.8%
OTHER CRIMINAL CODE VIOLATIONS	1,085	977	-10.0%
Prostitution	0	1	--
Offensive Weapons	61	60	-1.6%
<i>Using Firearms/Imitation</i>	3	1	-66.7%
<i>Weapons Trafficking</i>	2	1	-50.0%
<i>Possession of Weapons</i>	44	44	0.0%
<i>Pointing a Firearm</i>	4	9	125.0%
<i>Other Offensive Weapons</i>	8	5	-37.5%
Bail Violations	189	204	7.9%
Production and Distribution of Child Pornography	10	8	-20.0%
Luring Child Via Computer	1	1	0.0%
Obstruct Public Peace Officer	28	20	-28.6%
Breach of Probation	336	350	4.2%
Threatening/Harassing Phone Calls	122	122	0.0%
Offences Against the Person and Reputation	6	11	83.3%
All Other Criminal Code	332	200	-39.8%
COMBINED DRUGS AND SUBSTANCES ACT	293	402	37.2%
CRIMINAL CODE DRIVING	306	328	7.2%
Motor Vehicle – Dangerous Operation	12	29	141.7%
Motor Vehicle – Dangerous Operation Evading	3	0	-100.0%
Motor Vehicle – Impaired Operation	190	163	-14.2%
Motor Vehicle – Other Criminal Code Driving	101	136	34.7%
MOTOR VEHICLE COLLISION – PROPERTY DAMAGE	1,248	1,449	16.1%
MOTOR VEHICLE COLLISION – INJURIES	270	257	-4.8%
MOTOR VEHICLE COLLISION – FATAL (NON-MEDICAL)	5	4	20.0%
OFFENCE NOTICES	10,724	8,768	-18.2%





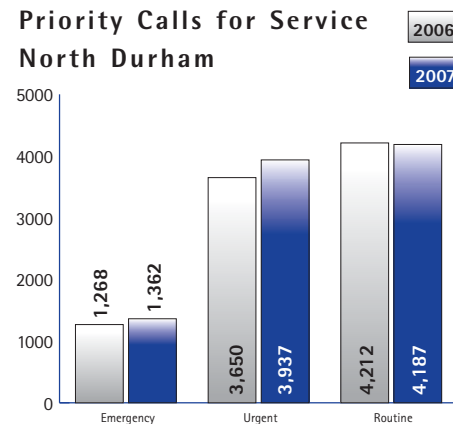
North Durham Ontario

Inspector Bruce Townley led the North Durham Division in 2007. The main location is at 15,765 Hwy 12 north of Manchester, with storefront locations in Beaverton and Uxbridge.

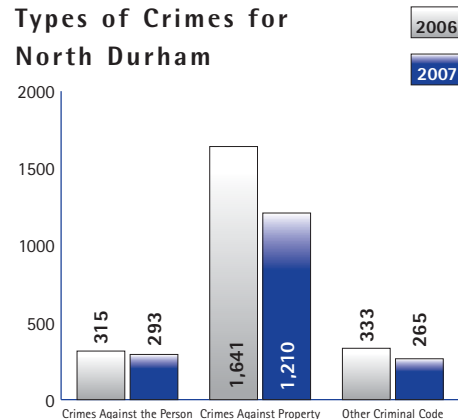


REPORTED OR KNOWN VIOLATIONS	2006	2007	% Change
TOTAL CRIMINAL CODE VIOLATIONS (EXCLUDING TRAFFIC)	2,289	1,767	-22.8%
CRIMES AGAINST THE PERSON	315	293	-7.0%
Murder First Degree	0	1	--
Murder Second Degree	1	0	-100.0%
Criminal Negligence Causing Death	0	0	--
Attempted Murder	1	0	-100.0%
Conspire to Commit Murder	1	0	-100.0%
Sexual Assault	29	44	51.7%
Assault Against Public Peace Officer	9	4	-55.6%
All Other Assaults	188	150	-20.2%
Deprivation of Freedom	3	5	66.7%
Robbery	13	6	-53.8%
Criminal Harassment	16	17	6.3%
Utter Threats to Person	49	62	26.5%
All Other Violent Violations	5	4	-20.0%
CRIMES AGAINST PROPERTY	1,641	1,210	-26.3%
Arson	12	12	0.0%
Break and Enter	262	183	-30.2%
Motor Vehicle Theft	140	104	-25.7%
Theft Over \$5000	31	30	-3.2%
Theft Under \$5000	603	393	-34.8%
Have Stolen Goods	41	42	2.4%
Fraud	94	81	-13.8%
Mischief	458	365	-20.3%
OTHER CRIMINAL CODE VIOLATIONS	333	265	-20.4%
Prostitution	0	0	--
Offensive Weapons	25	16	-36.0%
<i>Using Firearms/Imitation</i>	5	1	-80.0%
<i>Weapons Trafficking</i>	0	0	--
<i>Possession of Weapons</i>	13	11	-15.4%
<i>Pointing a Firearm</i>	3	3	0.0%
<i>Other Offensive Weapons</i>	4	1	-75.0%
Bail Violations	86	76	-11.6%
Production and Distribution of Child Pornography	1	1	0.0%
Luring Child Via Computer	1	0	-100.0%
Obstruct Public Peace Officer	14	10	-28.6%
Breach of Probation	43	54	25.6%
Threatening/Harassing Phone Calls	47	52	10.6%
Offences Against the Person and Reputation	6	10	66.7%
All Other Criminal Code	110	46	-58.2%
COMBINED DRUGS AND SUBSTANCES ACT	87	200	129.9%
CRIMINAL CODE DRIVING	190	188	-1.1%
Motor Vehicle – Dangerous Operation	23	19	-17.4%
Motor Vehicle – Dangerous Operation Evading	2	2	0.0%
Motor Vehicle – Impaired Operation	112	97	-13.4%
Motor Vehicle – Other Criminal Code Driving	53	70	32.1%
MOTOR VEHICLE COLLISION – PROPERTY DAMAGE	747	806	7.9%
MOTOR VEHICLE COLLISION – INJURIES	181	162	-10.5%
MOTOR VEHICLE COLLISION – FATAL (NON-MEDICAL)	6	9	33.3%
OFFENCE NOTICES	7,724	8,753	13.3%

Priority Calls for Service
North Durham



Types of Crimes for
North Durham





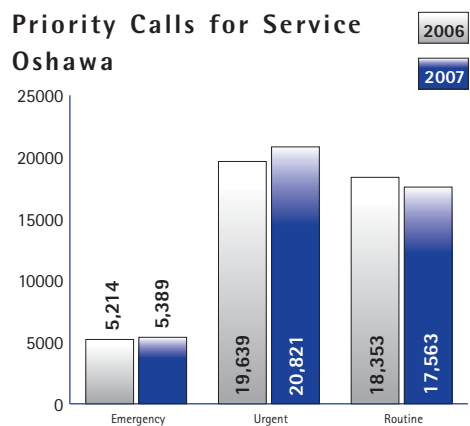
Oshawa | Ontario

The Oshawa Division is the largest in Durham Region in terms of a number of police officers and calls for service volume. The main building is located downtown at 77 Centre St. N. and a Community Policing Centre is located in Oshawa's south end, at 1173 Cedar Street. The Service's main training centre is located at Durham College at 2000 Simcoe Street North. Inspector Dave Wilson led our largest division.

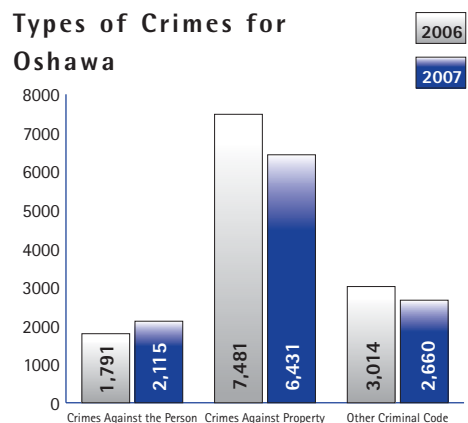
REPORTED OR KNOWN VIOLATIONS	2006	2007	% Change
TOTAL CRIMINAL CODE VIOLATIONS (EXCLUDING TRAFFIC)	12,285	11,206	-8.8%
CRIMES AGAINST THE PERSON	1,791	2,115	18.1%
Murder First Degree	0	0	--
Murder Second Degree	2	2	0.0%
Criminal Negligence Causing Death	1	0	-100.0%
Attempted Murder	1	1	0.0%
Conspire to Commit Murder	0	1	--
Sexual Assault	200	253	26.5%
Assault Against Public Peace Officer	63	58	-7.9%
All Other Assaults	884	1,079	22.1%
Deprivation of Freedom	15	17	13.3%
Robbery	193	260	34.7%
Criminal Harassment	109	86	-21.1%
Utter Threats to Person	315	352	11.7%
All Other Violent Violations	8	6	-25.0%
CRIMES AGAINST PROPERTY	7,481	6,431	-14.0%
Arson	21	27	28.6%
Break and Enter	1,094	836	-23.6%
Motor Vehicle Theft	552	439	-20.5%
Theft Over \$5000	130	93	-28.5%
Theft Under \$5000	3,017	2,756	-8.7%
Have Stolen Goods	356	239	-32.9%
Fraud	585	506	-13.5%
Mischief	1,726	1,535	-11.1%
OTHER CRIMINAL CODE VIOLATIONS	3,014	2,660	-11.7%
Prostitution	67	77	14.9%
Offensive Weapons	160	131	-18.1%
<i>Using Firearms/Imitation</i>	8	7	-12.5%
<i>Weapons Trafficking</i>	0	0	--
<i>Possession of Weapons</i>	128	105	-18.0%
<i>Pointing a Firearm</i>	10	9	-10.0%
<i>Other Offensive Weapons</i>	14	10	-28.6%
Bail Violations	710	583	-17.9%
Production and Distribution of Child Pornography	10	12	20.0%
Luring Child Via Computer	3	2	-33.3%
Obstruct Public Peace Officer	98	67	-31.6%
Breach of Probation	396	322	-18.7%
Threatening/Harassing Phone Calls	224	221	-5.8%
Offences Against the Person and Reputation	27	26	-3.7%
All Other Criminal Code	1,319	1,229	-6.8%
COMBINED DRUGS AND SUBSTANCES ACT	557	586	5.2%
CRIMINAL CODE DRIVING	441	531	20.4%
Motor Vehicle – Dangerous Operation	28	30	7.1%
Motor Vehicle – Dangerous Operation Evading	6	2	-66.7%
Motor Vehicle – Impaired Operation	224	260	16.1%
Motor Vehicle – Other Criminal Code Driving	183	239	30.6%
MOTOR VEHICLE COLLISION – PROPERTY DAMAGE	2,155	2,541	17.9%
MOTOR VEHICLE COLLISION – INJURIES	449	429	-4.5%
MOTOR VEHICLE COLLISION – FATAL (NON-MEDICAL)	2	1	-50.0%
OFFENCE NOTICES	11,138	11,584	4.0%



Priority Calls for Service
Oshawa



Types of Crimes for
Oshawa





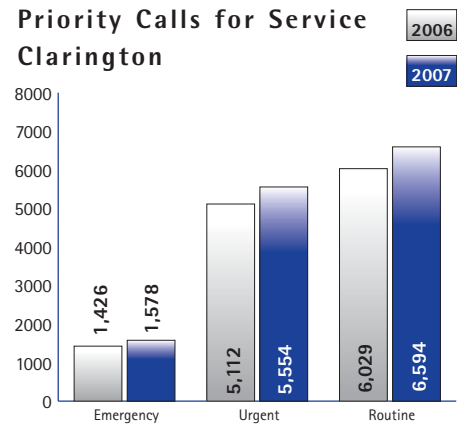
Clarington Ontario

The Clarington Division is located at 1998 Regional Road 57 at Highway 2 in the Municipality of Clarington. In addition, the DRPS Property Bureau is located at 19 Courtice Court. Inspector Charlie Green led the Clarington office in 2007.

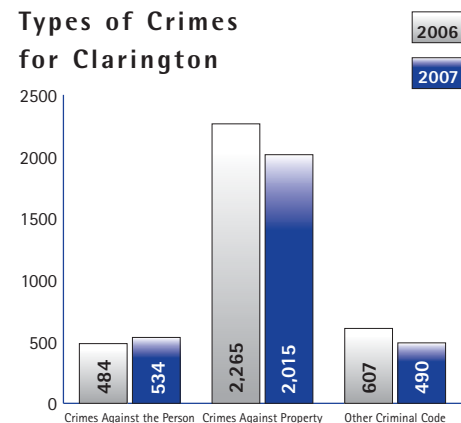


REPORTED OR KNOWN VIOLATIONS	2006	2007	% Change
TOTAL CRIMINAL CODE VIOLATIONS (EXCLUDING TRAFFIC)	3,356	3,039	-9.4%
CRIMES AGAINST THE PERSON	484	534	10.3%
Murder First Degree	0	0	--
Murder Second Degree	0	0	--
Criminal Negligence Causing Death	0	0	--
Attempted Murder	0	0	--
Conspire to Commit Murder	0	0	--
Sexual Assault	59	51	-13.9%
Assault Against Public Peace Officer	4	10	150.0%
All Other Assaults	255	284	11.4%
Deprivation of Freedom	4	11	175.0%
Robbery	25	23	-8.0%
Criminal Harassment	39	45	15.4%
Utter Threats to Person	95	108	13.7%
All Other Violent Violations	3	2	-33.3%
CRIMES AGAINST PROPERTY	2,265	2,015	-11.0%
Arson	5	18	260.0%
Break and Enter	358	295	-17.6%
Motor Vehicle Theft	192	140	-27.1%
Theft Over \$5000	43	46	7.0%
Theft Under \$5000	845	752	-11.0%
Have Stolen Goods	77	47	-39.0%
Fraud	181	175	-3.3%
Mischief	564	542	-3.9%
OTHER CRIMINAL CODE VIOLATIONS	607	490	-19.3%
Prostitution	1	1	0.0%
Offensive Weapons	44	33	-25.0%
<i>Using Firearms/Imitation</i>	3	1	-66.7%
<i>Weapons Trafficking</i>	0	0	--
<i>Possession of Weapons</i>	32	28	-12.5%
<i>Pointing a Firearm</i>	3	1	-66.7%
<i>Other Offensive Weapons</i>	6	3	-50.0%
Bail Violations	196	187	-4.6%
Production and Distribution of Child Pornography	6	4	33.3%
Luring Child Via Computer	1	0	-100.0%
Obstruct Public Peace Officer	18	23	27.8%
Breach of Probation	92	71	-22.8%
Threatening/Harassing Phone Calls	79	73	-7.6%
Offences Against the Person and Reputation	9	9	0.0%
All Other Criminal Code	161	89	-44.7%
COMBINED DRUGS AND SUBSTANCES ACT	197	203	3.0%
CRIMINAL CODE DRIVING	190	188	-1.1%
Motor Vehicle – Dangerous Operation	15	15	0.0%
Motor Vehicle – Dangerous Operation Evading	2	2	0.0%
Motor Vehicle – Impaired Operation	136	140	2.9%
Motor Vehicle – Other Criminal Code Driving	46	70	52.2%
MOTOR VEHICLE COLLISION – PROPERTY DAMAGE	658	768	16.7%
MOTOR VEHICLE COLLISION – INJURIES	146	137	-6.2%
MOTOR VEHICLE COLLISION – FATAL (NON-MEDICAL)	6	7	14.3%
OFFENCE NOTICES	7,474	7,569	1.3%

Priority Calls for Service
Clarington



Types of Crimes
for Clarington





Nuclear Security Division

The tragic events of September 11th, 2001 changed the world forever. The surprise terrorism attack in New York City and the Pentagon caught the United States and the rest of the world off guard. The ripple was felt across the world and especially in Canada, which remains America's largest trading partner and shares the largest undefended border.

Federal regulators required increased security measures at potential targets in Canada and Durham Regional Police were called upon by Ontario Power Generation (OPG) to provide 24/7 armed security services at the nuclear power plants in Pickering and Darlington. The DRPS has been providing security at both plants ever since 2001.

Under the leadership of 22-year veteran Inspector Scott Burns, Durham Regional Police's team of specially-trained security officers has emerged as a prototypical model. This model is the only one of its kind in Canada where the outside and inside responding police service to a nuclear facility is the same. Other jurisdictions have traveled to Durham Region to learn how this innovative partnership was forged and how a specialized police service has blended in so well with the OPG culture.

A big part of the success of our Nuclear Security Division (NSD) is training. Officers are continually trained and put in realistic, dynamic exercises to test their abilities and enhance their teamwork and reaction time. Although the threat of an attack is low at both nuclear power plants, the citizens of Durham Region can rest assured that both plants are being watched by trained professionals who live in this community and are prepared for any occurrence.

Ontario Power Generation has opened new security buildings at the Darlington and Pickering facilities, part of the \$300 million it has spent on security upgrades in the past five years. These new facilities provide robust security screening equipment, including geometric hand monitors, X-ray machines, metal detectors and explosive detection devices.

In September 2007 Ontario Power Generation and the Durham Regional Police Service announced the transition from a DRPS to an OPG Trained Armed Nuclear Response Force as the preferred, long-term security model. Our Nuclear Security Leadership Team is working collaboratively with OPG to plan for a seamless transition to their own highly trained and qualified armed response team over the coming years.



Members of the Nuclear Security Division chat inside one of OPG's security buildings.

Members of the NSD participated in several Tactical competitions during 2007. The competition team represented Durham Regional Police Service and Canada in events held in Arkansas and Florida. These two competitions saw tactical teams not only from North America but also from around the world. The NSD competition team placed tenth out of 30 teams and thirtieth out of 72 teams respectively.

Within Ontario, the competition team again displayed their skill and abilities as they finished first overall at the Ontario Tactical Advisory Board (OTAB) competition and second overall at the Canadian Nuclear Security Officer Challenge (CANSOC). Snipers within NSD again showcased their skills as members, finishing first and second at the OTAB competition for snipers.



Y E A R 2 0 0 7 | F I N A N C I A L R E S U L T S (unaudited)

	2007 Budget	2007 Actuals	Surplus / Deficit	% of Total Budget
	\$	\$	\$	%
Policing Operations	55,393,541	52,889,065	2,504,476	4.5%
Regional Operations	20,215,066	20,808,369	-593,303	-2.9%
Crime Management	21,944,041	22,025,249	-81,208	-0.4%
Administrative Services	26,188,610	27,390,199	-1,181,589	-4.5%
Executive	6,401,734	7,015,989	-614,255	-9.6%
Police Services Board	452,585	431,780	20,805	4.6%
Total Expenditure Programs	130,595,577	130,540,650	54,927	0.04%
Total Revenues	-6,595,577	-6,679,592	84,015	1.3%
Net Program Costs	124,000,000	123,861,058	138,942	0.11%
			Net Policing Cost per Capita (Population 603,090)	\$205
			Net Policing Cost per Household (Households 202,610)	\$611

Note: Financial data presented is data supplied from preliminary year-end reports from the Region of Durham unaudited preliminary financial reporting.

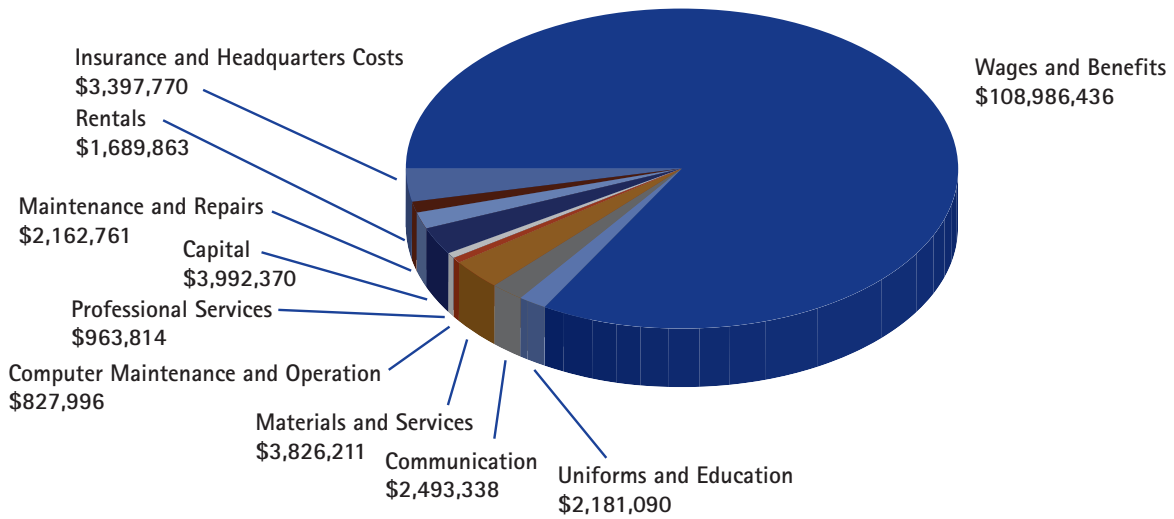


The Capital purchases illustrate the distribution of major capital items according to the nature of the items.

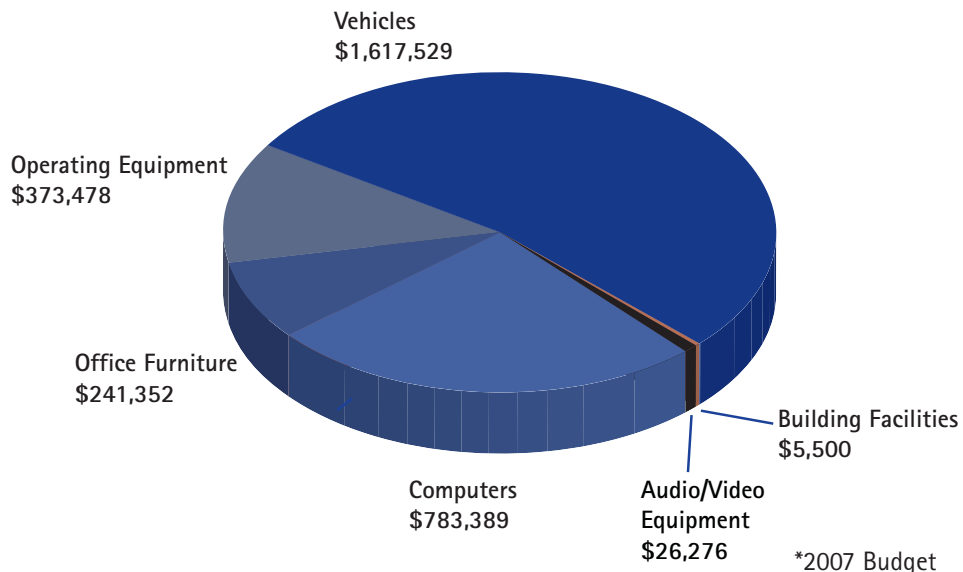
The Financial Services Unit assists in the budget process by working with all units to collect budget information that they then review and consolidate for the entire service. The consolidated budgets undergo extensive review by the Executive Leadership Group and the Police Services Board and once approved are submitted to the Region of Durham for further review by the Finance and Administration Committee and Regional Council.

Financial Services also provides a focal point for the purchase and payment processes for goods and services approved by budget. Regular review of financial results, reporting to the Police Services Board on financial matters, and a forecast of costs and expenditures are provided by the Financial Services Unit.

Actual Spending by Major Expense |



Capital Distribution by Major Category* |





Recognition and Appreciation

Every year, long-serving members are recognized for their dedication and commitment to public safety by the Police Services Board. 63 Police Officers and civilian employees were recognized on September 6, 2007.

Receiving the Canadian Police Exemplary Medal for 20 Years of Service were police officers:

<i>Eric Aylward</i>	<i>Arthur Baine</i>
<i>Rene Berentschot</i>	<i>Michael Bird</i>
<i>Gary Branton</i>	<i>Kim Bulloch</i>
<i>Mary Carr</i>	<i>Patrick Davidson</i>
<i>Bernie Fitzpatrick</i>	<i>Dave Flood</i>
<i>Jeff Galipeau</i>	<i>Peter Gayle</i>
<i>Brad Hancock</i>	<i>Michelle Hoard</i>
<i>Dave Hookway</i>	<i>Gil Hughes</i>
<i>Frank Kromer</i>	<i>Kathy Kulas</i>
<i>Nick Lisi</i>	<i>Sue Macleod</i>
<i>Greg McAllister</i>	<i>Gord McDowell</i>
<i>Kevin Morash</i>	<i>Peri Naccarato</i>
<i>Darren Nesbitt</i>	<i>Elaine Otterbein</i>
<i>Tim Pokulok</i>	<i>Aron Posen</i>
<i>Ann Powell</i>	<i>Dave Quantrill</i>
<i>Esther Rathwell</i>	<i>Jamie Roberts</i>
<i>Anthony Rowland</i>	<i>Michel Roy</i>
<i>Brent Thompson</i>	<i>Bruce Townley</i>
<i>Steven Weeks</i>	<i>Paul Williams</i>
<i>Daniel Wilson</i>	<i>Todd Wilson</i>

Receiving 20 Year Recognition and Appreciation Civilian Awards were:

<i>Ronald Kirby</i>	<i>Janna Laughlin</i>
<i>Lisa Nash</i>	<i>James Walker</i>

Receiving the Canadian Police Exemplary Bar for 30 Years of Service were police officers:

<i>Kenneth Anderson</i>	<i>Rick Bates</i>
<i>Donald Belanger</i>	<i>Gordon Black</i>
<i>Gregory Clark</i>	<i>Michael Collins</i>
<i>Michael Ennis</i>	<i>John Gilker</i>
<i>Stephen Marcoux</i>	<i>Richard McNab</i>
<i>David Palmer</i>	<i>Douglas Parker</i>
<i>John Standeven</i>	<i>Pieter Vanderduim</i>
<i>Shane Wasmund</i>	<i>Paul Wassill</i>

Receiving the Ontario Auxiliary Police Medal for Years of Service:

<i>Robert Buller (30 Years)</i>	<i>Ron Holman (20 Years)</i>
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Receiving the Canadian Police Exemplary Bar for 40 Years of Service was police officer

Mark McConkey



Long-serving police officers.



C i v i l i a n M e m b e r s R e c o g n i z e d

Every year, hard-working civilian members are recognized for achieving milestones in continuous years of service. In 2007, the following civilian employees were recognized:

5 Years of Service

*Amanda Adams
Janice Caverly
Leslie Cherry
Mauro Cirelli
Jonathan Fletcher
Wanda Forsyth
Gordon Gosse
Joseph Kehoe
Shelley Kluem
Maureen Knight
Jamie LaRonde*

*Melissa LaRonde
Carie Mason
Steven McMullan
Andrew McQueen
Audra Mihaly
Warren Milburn
Janet Moreira
Lori Morrison
John Porco
David Simpson
Lisa-Rae Smith
Sylvia Terwillegar*

*Loretta Tomlin
Scott Turcotte
Rebekah Watson*

10 Years of Service

*Jurgen Meyer
Marla Stephenson
Sherri Wallace
Tina White*

15 Years of Service

Charlotte Roth

R e t i r e m e n t s

The Durham Regional Police Service bid a fond farewell to many long-serving members in 2007 who devoted their careers to public safety. Their contributions will always be remembered and appreciated:

*Det. Rick Bates
D/Cst. Nancy Fluke
PC Patrick Gibson
Sgt. Greg Heasman
Sgt. Bill Hopkins
PC Frank Knowlton*

*Sgt. Danny Lloyd
Det. Paul Malik
Sgt. Steve Marcoux
Civ. Marg Mazur
PC David Palmer
PC Chris Partridge*

*PC Phil Reed
PC Al Robins
Det. Rick Sullivan
PC Bob Walker
Civ. Bob Woodward*



Civilian members recognized in 2007.



Community Recognition

5th Annual Police Appreciation Night

Every year, a group of dedicated citizens and business leaders host a gala dinner to recognize outstanding police work in Durham Region.

The event took place at Deer Creek Golf and Banquet Facility in Ajax on October 25th, 2007. The spotlight this year was shared with our men and women in the armed forces in light of the close connection the DRPS has always had with the Canadian military.

One of the highlights of the evening was a live, satellite feed, courtesy of TELUS, from the event in Ajax Ontario directly to Canadian soldiers at the Kandahar airfield in Afghanistan. Those at the dinner were able to speak directly with the soldiers and thank them for serving their country.

Recognized for outstanding police work in Durham Region were Police Constables Amanda Rabishaw, Chris Fox, Anthony Bowers, Janine Henderson, Shane Vandenberg, Dave Mounsteven, Dave Sedgewick, Bob Walker and Chris Barwell, Detective Constable Jeff Caplan and Inspector Steve Ross.

Courage to Come Back Awards were presented to Police Officers Jeff Galipeau, Mark McConkey, Warren Ellis and Paul Mooy.

Long-time Police Officer Inspector Bill Temple became only the second recipient of the Kevin McAlpine Award for Outstanding Police Service in recognition of his many years of hard work and leadership.

Police Officer of the Year

The 2007 Police Officer of the Year for the Whitby Lions Club was PC David Sedgewick of 16 Division (Clarington). Also, at this event, PC Darren Kellerman 19 Division (Ajax-Pickering) was awarded the Terry Ryan "Rookie of the Year" award for his efforts.

M.A.D.D. Award

The Mothers Against Drinking and Driving (M.A.D.D.), Durham Chapter, presented PC Richard Fantinato with their Officer of the Year award for his tireless efforts to get impaired drivers off our roads.

Special Constable Matthew Sauve was presented with the Community Hero award for his dedication and for assisting off-duty officer Dawna Murray as she arrested an impaired driver.



Inspector Bill Temple (left) receiving the Kevin McAlpine Lifetime Achievement Award from Kevin himself (right).



5th Annual Police Appreciation Night.



The DRPS is supported by a wide variety of community agencies. The following is a partial list of some of the community agencies who assisted us in 2007:

Government Partners

City of Pickering
 City of Oshawa
 Government of Canada
 Municipality of Clarington
 Province of Ontario
 Regional Municipality of Durham
 Town of Ajax
 Township of Brock
 Township of Scugog
 Township of Uxbridge
 Town of Whitby

Addiction Resources

Alcoholics Anonymous
 Cocaine Anonymous
 Destiny Manor
 The Donwood Institute
 Canadian Foundation on Gambling
 Gamblers Anonymous
 M.A.D.D. 24-hr Victim Support Information
 Narcotics Anonymous
 Pinewood Centre
 Renascent Treatment Centre

Bereavement Services

Bereaved Families of Ontario - Durham/Toronto
 Durham Grief Resource Centre
 Durham Perinatal Bereavement Association

Children's Services

Big Brothers Association of Oshawa/Whitby
 Big Sisters of Oshawa/Whitby/Clarington
 Canada-Africa Youth Action
 Catholic Family Services
 Children's Aid Society
 Eastview Boys & Girls Club
 Girl Guides of Canada
 Lakeridge Health Oshawa
 Durham Behaviour Management Services
 Durham Board of Education
 Durham Catholic District School Board
 Durham West 4H
 Justice For Children
 Kawartha Pine Ridge District School Board
 Kids Help Line
 Kinark Child & Family Services
 La Leche League of Canada
 Oshawa Community Health Centre
 Simcoe Hall Settlement House
 The Youth Centre
 Whitby Mental Health Centre

Counselling

Abrigo Services for the Portuguese Community
 Ajax-Pickering Women's Centre
 Barbara Schlifer Memorial Clinic
 Bethesda House
 Catholic Family Services
 Denise House
 Distress Centre of Durham
 Herizon House
 Highway LOSS Association

Counselling – continued

Islamic Social Services & Resource Association
 John Howard Society
 Oshawa Community Health Centre
 Oshawa Community Ministry Centre
 Rape Crisis Centre
 Lakeridge Health Oshawa
 Niikjiwendidaa Anishnaabe-Kwewag Services Ontario
 Retrouvaille Community
 SAFE in Canada - Durham Chapter
 Vocational Pathways
 Women's Multicultural Resource and Counselling Centre
 YWCA - Apple Community Project
 YMCA - Apple Outreach

Elder and Vulnerable Adult

Abuse/Nutrition

Active Living Coalition of Durham Region
 Adult Protective Services
 Advocacy Centre for the Elderly
 Ajax/Pickering Hospital Osteoporosis Support
 Ajax Senior Citizen's Friendship Club
 Alzheimer Society of Durham Region
 Arthritis Society
 Association to Reunite Grandparents and Families
 Ballycliffe Lodge (Ajax)
 Bon Air Nursing Home
 Canadian Mental Health Association
 Caregiver Relief
 Colborne Community Services
 COPE Mental Health Program
 Cottage Hospital
 Durham Access To Care
 Durham Region Community Care Association
 Durham Region Mental Health - Mobile Crisis
 Hillsdale Manor
 Interact Community Mental Health Program
 Lakeview Manor (Beaverton)
 Lifewalk Counselling
 Oshawa/Clarington Assoc. for Community Living
 Oshawa Senior Citizen's Centre
 Food Banks
 Ajax/Pickering Food Bank & Youth Centre
 Open Arms Food Bank St. Vincent's Kitchen
 Salvation Army
 Simcoe Hall Settlement House
 St. Paul's On the Hill
 Whitby Food Bank

Housing/Residential Services

Ajax Municipal Housing Corporation
 Cedarbrook #1 and #2
 CHIMO Services
 Dunbarton
 Durham Region Non-Profit Housing
 Fernie House
 Frontenac Youth Services
 John Howard Society - Oshawa
 Kennedy House
 Operation Go Home
 Rosebank
 Twyn Rivers
 YWCA - Adelaide House

Legal and Social Services

Ajax Pickering Social Development Council
 Barbara Schlifer Memorial Clinic
 Criminal Injuries Compensation Board
 Durham Community Legal Clinic
 Durham Region Social Services Department
 Durham Region Unemployment Help Centre
 Immigrant Settlement Services
 Legal Aid Office
 Victim Witness Assistance Program

Public Health

Aids Committee of Durham
 Aids and Sexual Health Hotline
 Central Ambulance Services
 Durham Region Health Department
 Federal Alcohol Task Force
 Lakeridge Health
 Oshawa YWCA
 Pregnancy Help Centre Support
 Red Cross
 Rouge Valley Health
 Rose of Durham
 Young Parent Support Services

Shelters/Crisis Intervention

Assaulted Women's Help Line
 Bethesda House (Bowmanville)
 Denise House
 Distress Centre of Durham
 Domestic Violence and Sexual Assault Centre
 Durham Rape Crisis Centre
 Herizon House
 Lakeridge Health Oshawa
 Muslim Welfare Home

Other Important Resources

Ajax Optimist Club
 Canadian Club of Durham Region
 Central Lake Ontario Conservation Authority (CLOCA)
 Clarington Resource Centre
 Crime Stoppers of Durham Region
 DRPS Community Advisory Committee
 DRPS Police Appreciation Dinner and Awards Night
 Durham Deaf Services
 Durham Reg. Critical Incident Stress Support Team
 Durham Real Estate Board
 Durham Regional Police Auxiliary Unit & Volunteers
 International Order of Daughters of the Empire (IODE)
 Literacy Network of Durham
 Pickering-Ajax Emergency Rescue Unit (PARU)
 M.A.D.D. Durham Chapter
 Media
 Ontario Power Generation
 Oshawa General Hospital Foundation
 Oshawa Centre
 Parkwood Estate
 Parkwood Rotary Club
 Roadwatch Communities of Durham Region
 United Ways of Durham Region

d u r h a m r e g i o n a l p o l i c e s e r v i c e



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