

# M e s s a g e   F r o m   |   T h e   B o a r d

## Message from the Chair of the Police Services Board

Our challenge as a Police Services Board is to provide the best possible police service to the citizens of Durham Region at a reasonable price.

In the current provincial environment of increasing costs and increasing expectations from the public, finding the right balance is a challenge.

To make sure we are on track, we look at other similar-sized municipalities in Ontario and measure how well they are dealing with crime, how well their police service is responding and what the bottom line is in terms of costs.

I am proud to report that the Durham Regional Police Service remains among the best in its comparator group at a price that's fair. Although the service consistently scores in the top third in most performance categories, the price of \$205 per person is in the mid-range of cost.

One reason we are successful is the strategic vision for service delivery, which we crafted in concert with our Chief. This vision sets out broad targets for the police to achieve and we provide the resources needed to achieve these targets, without interfering in service delivery.

We remain proud of our outstanding police service in Durham Region and continue to enjoy working closely with Chief Ewles and his dedicated and forward-looking leadership team.



**Terry Clayton**  
Chair of the Police Services Board

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### 2007 Police Services Board Members

*Terry Clayton, Chair*

*Bert Dejeet, Vice Chair  
(January to June)*

*Bruce Boyle, Vice Chair  
(September to December)*

*Roger Anderson*

*Joe Drumm*

*Aisha Malik*

*Dave Ryan*

### Police Services Board

*As required under the Police Services Act, The Durham Regional Police Services Board is the civilian body which governs the Durham Regional Police Service. The Board consists of: Head of Council (or his or her designate), two Members of Council (appointed by resolution), one person appointed by Council (neither a Member of the Council or an employee of the municipality), and three persons appointed by the Lieutenant Governor in Council.*



## Message from the Chief Constable

In 2007, the Durham Regional Police Service continued its multi-year journey to fundamentally transform the way we do business.

Our Vision, Mission and Values statements were updated and we developed a new corporate philosophy, pledging to become a more proactive service that focuses on the "root causes" of crime and disorder.

Cross-functional staff teams looked at how all staff resources were being utilized, especially frontline patrol units. An expert U.S.-based consultant worked closely with our patrol analysis team to carefully study data regarding emergency response times. The resource allocation team began looking at all unit functions to ensure they remain focused on our strategic direction.

Our new partnerships with youth agencies blossomed, as a record number of young offenders involved in minor crimes were diverted from the court system to receive alternative forms of justice. Victims of these crimes also praised the new approach, indicating they received swifter justice and had a hand in rehabilitating the young person.

We continue to chart a new course in policing, leveraging our resources and making strategic decisions based on sound philosophy, empirical evidence and industry-leading research.

This is only possible through the support and leadership from the Police Services Board and the hard work and dedication of our outstanding employees.



Mike Ewles  
Chief Constable

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Chief Constable