



M e e t i n g t h e B o a r d ' s T a r g e t s

In 2007, the Durham Regional Police Service managed to achieve all of the Board's targets except for one – responding to life-threatening emergencies within eight minutes, 90 per cent of the time.

This emergency response target remained elusive due to a variety of reasons, including the vast geographical areas covered by Brock Township, Scugog Township, Uxbridge Township and the

Municipality of Clarington. The Region of Durham covers almost 2,500 square kilometers – one of the largest municipalities in southern Ontario. Another prohibitive factor is the built up urban area in southern Durham Region, from the Toronto border in the west to Newcastle in the east, due to traffic congestion and the number of intersections.

In 2007, the DRPS went a long way in

collecting and analyzing the data related to emergency response times. The Service is continuing to review operational business practices impacting emergency response to ensure the most effective model.

The following is a summary of some of the Board's governing policies and how the DRPS met the targets.

Global Ends

The citizens and visitors of Durham Region have a safe community in which to live and work at a competitive cost, relative to eight other comparable communities.

RESULT: Compliant

PROOF: At a cost of \$205 per citizen, Durham Region has one of the lowest cost-per capita of its comparator municipalities.*

* Cost per capita based on data directly from Police Services 2007 excluding revenues

Crime Prevention Ends

The crime rate in Durham Region is amongst the lowest compared to eight comparable communities.

RESULT: Compliant

PROOF: The total Criminal Code Crime Rate of 4,890 per 100,000 is the fourth lowest of similar-sized communities in Ontario.*

* Source: Statistics Canada, Canadian Centre for Justice Statistics, Uniform Crime Reporting Survey 2006

Law Enforcement Ends

The clearance rates in Durham Region are in the top third among the eight comparable communities. Crime prevention and law enforcement shall be given equal priority over all other ends.

RESULT: Compliant

PROOF: DRPS ranks third best out of eight comparable municipal police services with a Total Criminal Code Clearance Rate of 35%.*

* Source: Statistics Canada, Canadian Centre for Justice Statistics, Uniform Crime Reporting Survey 2006



Assistance to Victims of Crime

Citizens or visitors who are victims of crime in Durham Region are referred to appropriate support services.

RESULT: Compliant

PROOF: In 2007, the Victim Services Unit assisted members in our community in 3,359 incidents. Of this total, 787 cases were referred to community partners for further intervention.

The Victim Crisis Assistance and Referral Service (VCARS) staff assisted in 402 incidents in 2007.

Emergency Response

No call for service will go unanswered. Furthermore, armed police response to all calls for service where one or more persons in Durham Region poses a physical threat to another person(s) or themselves, within eight minutes of receipt of that call, 90 per cent of the time. Such situations shall be concluded with no loss of life.

RESULT: Non-Compliant

PROOF: Based on a detailed analysis of emergency call records, on an eight minute response time, the DRPS was not compliant in 2007, although no calls went unanswered. A cross-functional staff team continues to address this issue.

Public Order

Citizens and visitors to Durham Region live and work in a community that has public order without limiting their constitutional rights.

RESULT: Compliant

PROOF: The total number of disorder type calls remains very low at 5,177 per 100,000 population. Uniform patrol vehicles and officers are positioned strategically across Durham Region. We are proactive in being highly visible at major public gatherings and there are relatively few labour disputes each year.