Our Vision
To have the safest community for people to live, work and play.

Our Mission
As Leaders in Community Safety, we work proudly with all members of our community while holding ourselves accountable to improved effectiveness in everything we do. We proactively address future challenges while upholding our values.

Our Philosophy
We are a problem-solving organization that, in partnership with our community, addresses the root causes of crime, fear of crime and anti-social behaviour.

Our Values
Every member of the Durham Regional Police Service is committed to providing quality service in partnership with our community. While learning from each other, we will achieve excellence through pride, respect, understanding and ethical behaviour.

Table of Contents
Message from the Chair ........................................4
Message from the Chief ........................................5
Board Targets and Results ......................................6
Community Safety Priorities ...................................8
2010: Significant Events .......................................12
The New Business Plan .........................................17
Regional Statistics ...............................................19
Financial Overview .............................................34
Recognition and Appreciation ..............................36
The year 2010 was the final year of the Business Plan that charted a course for organizational transformation for the Durham Regional Police Service. In the 2008-10 Plan, the Board established the foundation for building and sustaining a problem-oriented police service—one that goes beyond simply reacting to problems to resolving and preventing them collaboratively. I am delighted to report that the Durham Regional Police Service has made significant progress toward becoming a more proactive police service that works in partnership with citizens and communities.

The year was defined by many accomplishments and Chief Ewles, his leadership team and all the men and women of the Durham Regional Police Service deserve accolades for a job well done. From huge outdoor marijuana busts, to providing outstanding service to victims of crime, to achieving one of the best clearance rates in the country, the DRPS performed tremendously well in 2010. Our success can be directly attributed to the dedication of our uniform and civilian members, who devote their professional careers to making the streets of Durham safer places for us to live, work, play and do business.

I would like to recognize the contributions of Board members who departed in 2010. Former Chair Terry Clayton, Vice-Chair Bruce Boyle, Joe Drumm, and Dave Ryan were instrumental in supporting the police service’s evolution and setting the stage for future success. Their hard work and commitment to continuous improvement is worthy of our praise and gratitude.

As we proceed with the implementation of the 2011-13 Business Plan, the Board will continue to emphasize the need to address the root causes of crime and prevent problems that threaten community safety and wellbeing. On behalf of the citizens of Durham Region, the Board is committed to ensuring that the Durham Regional Police Service is well positioned to confront with efficiency the challenges and complexities that characterize policing in the 21st century.
In 2010, the Durham Regional Police Services Board managed to achieve virtually all of its targets while maintaining a competitive compensation level relative to similar-sized police services in Ontario. Perhaps the most notable achievement was Durham Regional Police’s ranking as #2 across Canada in Statistic Canada’s new Weighted Crime Clearance Rate. It’s the second year in a row Durham Region received national recognition for this standing. This new measurement tool focuses on a police service’s ability to solve the most serious crimes, such as sexual assault, aggravated assault and murder. The DRPS rating was second only to the Kingston, Ontario police force across Canada. In Ontario, when compared to similar-sized police services, the DRPS was ranked very high in virtually every operational measurement.

Operationally, the service made great strides in reaching the Board’s emergency response target. The DRPS was able to arrive in eight minutes or less to 59 per cent of the most urgent calls – a significant improvement to the 49 per cent level achieved in 2009.

In terms of value for the dollar, the per capita cost of policing in Durham Region was ranked 10th lowest of the 16 largest municipal police services in Ontario. Once again, this clearly shows the men and women of the DRPS are achieving outstanding results at a competitive cost.

The Board also worked closely with other Ontario Boards to push for changes in legislation. The Board hosted a Big 12 Board meeting in Ajax in September to discuss important issues of a common concern, including court security costs, changes to the rules involving criminal information requests and the province’s Justice on Target initiative. There was also a session on post-traumatic stress disorder and the impact it has on police officers.

The following is a summary of some of the Board’s governing policies and how the DRPS met the target, using the most current statistics available.

### Law Enforcement Ends

- The clearance rates in Durham Region are in the top third among the eight comparable communities. Crime prevention and law enforcement shall be given equal priority over all other ends.

**RESULT:** Compliant

**PROOF:** The total Criminal Code Clearance Rate of 3,918 per 100,000 is the fourth lowest of Board-identified comparator services.

**Source:** DRPS Financial Services Unit

### Crime Prevention Ends

- The crime rate in Durham Region is among the lowest compared to eight comparable communities.

**RESULT:** Compliant

**PROOF:** At a cost of $334 per citizen, Durham Region has one of the lowest cost per capita of its comparator municipalities.

**Source:** DRPS Financial Services Unit

### Meeting the Board’s Targets

Members of the Durham Regional Police Services Board in 2010 included, from left to right, Regional Councillor Joe Drumm, Pickering Mayor Dave Ryan; Bruce Boyle, Chair Terry Clayton, Rose Rockbrune; Regional Chair Roger Anderson and Allan Furlong.
Community Safety Priorities

Our 2008-2010 Business Plan identified four main community safety priorities: Youth Safety, Roadway Safety, Violence Against/Exploitation of Persons, and Property Crime. Significant results were achieved in all four areas in 2010.

Youth Safety

Although crime is trending downward in Ontario and Canada, several crime categories associated with youth actually increased in 2010 in Durham Region.

Assault with a Weapon was up 2.4 per cent, shoplifting incidents rose 11.2 per cent and drug charges were up 4 per cent to 2,212 incidents.

Our dedicated team of elementary and high school liaison officers work directly with children in classrooms across Durham Region every year, talking to them about bullying, respecting others and the dangers of drugs. Our officers delivered thousands of hours of education directly to young people in schools. An additional 12,000 students received messages about safety at the Kids’ Safety Village in Whitby.

For some teenagers, the lengthy court process is often counterproductive for their rehabilitation. That’s why we invest heavily in youth intervention strategies for less serious crimes, including diversion from traditional court to a more timely and victim-focused approach. We diverted 649 young people involved in less serious offences away from the traditional court system.

Of that total, 125 young people engaged in the restorative justice program, meeting with the victim in a supervised setting and learning firsthand of the repercussions of their actions. Ninety-one youth were placed in anger management programs, 202 were provided with drug addiction counselling and 200 took anti-theft programs.

The DRPS also signed a new Child Abuse Protocol in October 2010 with the Durham Children’s Aid Society. The 24-page document clearly places the safety and needs of child victims as the primary objective and formally entrenches the working relationship between the two agencies. One of the highlights of the protocol is the reciprocal reporting of all suspected severe abuse and neglect cases between the police and the CAS, no matter which one receives the initial contact.

Roadway Safety

By far, the riskiest behavior for the average citizen on a daily basis, is driving.

From lender bordelors to major injury collisions, ordinary citizens find their lives can change significantly in a matter of seconds.

The number of collisions on roads patrolled by the DRPS increased in 2010, probably as an inevitable result of more licensed motorists and more cars on the road. Tragically, 32 people lost their lives in collisions and many more received injuries in 1,463 reported collisions.

Perhaps the most disturbing trend in Durham Region is the number of motorists who operate vehicles under the influence of alcohol. A year long R.I.D.E. program helped put pressure on these motorists and a concentrated push during Christmas time paid dividends.

Despite a media and public education campaign, an incredible 131 drunk drivers were pulled over in our annual Festive R.I.D.E. 2010/2011, a slight increase from the 127 caught the previous year. Our Traffic Services Branch analyzed the data and determined 68 per cent of those arrested had consumed alcohol at a licensed establishment, with most of them being in Durham Region.

Throughout the year, there were 952 incidents of impaired operation of motor vehicles, up 6.1 per cent from the previous year.

The number of Highway Traffic Act Offence Notices (mostly speeding tickets) issued was 45,565 as officers continued to find numerous traffic violations in various locations around Durham Region.

In order to assist motorists deal with minor collisions more conveniently and safely, the Collision Reporting Centre (CRC) operating out of Whitby processed 5,886 incidents in 2010, probably as an inevitable result of more licensed motorists in the region.

Another interesting trend – the number of motorists caught driving without insurance or under suspension. We issued 19 per cent more tickets in 2010 for operating a vehicle without insurance and the ticket volumes for Driving While Licence Suspended jumped from 885 in 2009 to 1,659 in 2010.
Violence Against/Exploitation of Persons

Although Crimes Against Persons are generally declining across Canada, Ontario and Durham Region, violent incidents continue to capture the attention of the media and some violent crime categories actually increased in 2010.

Crimes Against Persons dropped 9.2 per cent to 5,455 incidents as there were fewer sexual assaults, harassing phone calls and robberies. However, the number of Assault with a Weapon incidents increased 2.4 per cent in 2010 and there was one more homicide in 2010 than in 2009.

Members of the Sexual Assault Unit continued their aggressive fight against Internet luring and the exploitation not only of children but of older people. Officers in Ajax and Pickering formed a team to combat street-level robberies and officers in every division used crime analysis to target specific problem areas.

Elder abuse is a growing concern in our communities and DRPS is working to eliminate the financial, physical and emotional abuse many older people are facing. Our Senior Support Coordinator worked closely with the Durham Elder Abuse Network (DEAN) and the Crown Attorney’s Office to help seniors protect themselves.

Helping victims of crime is a top priority and our Victim Support Unit led the way, assisting victims in 4,134 incidents. Of these incidents, 3,405 referrals were made to community partners for further intervention, such as the John Howard Society, Childrend’s Aid Society, Catholic Family Services, mental health services and shelters. Unfortunately, the problem of domestic violence continues to increase. There were 4,406 reported incidents in Durham Region in 2006 and 4,947 in 2010. Our Domestic Violence Bail Unit remained very active, processing 936 domestic violence incidents where the accused was held for a bail hearing. On average, there are 13 incidents of domestic violence every day reported in Durham Region. We remain an active member of the Durham Region Intimate Relationship Violence Empowerment Network (DRIVEN), a community-led initiative to provide victims of intimate relationship violence with easier access to support services, as well as the Violence Prevention Coordinating Council (VPCC).

The Mental Health Support Unit (MHSU) is a three-agency partnership that has collaborated effectively for over five years to help those suffering from mental health issues. The DRPS, in partnership with Durham Mental Health Services (DMHS) and the Ontario Shores Centre for Mental Health Sciences (OCS), operate under a memorandum of understanding with governance and oversight provided through a steering committee with management representation from each agency.

The idea is to connect those suffering from mental health issues with the specialized services and supports they need in the community. This not only saves officer time and results in better services for the individuals, it also reduces the burden on hospitals and assists frontline officers in making appropriate referrals. This partnership provided alternative supports to clients in 377 cases in 2010 and more and more people are being diverted from the traditional court process each and every month.

The DRPS provided 11,160 prosecutorial briefs to the local Crown Attorney’s Office to assist with the successful prosecution of cases before the courts.

Property Crimes

By far the largest category in any municipality, Property Crime should not be dismissed as minor or trivial. With 16,913 reported incidents in 2010, ranging from break and enter to theft and mischief, these crimes affect the perception of quality of life and the feeling of safety in neighbourhoods.

Property crimes have been gradually decreasing in Durham Region over the past few years. In 2010, they dropped an impressive 12.7 per cent, mainly due to a reduction in reported Break and Enters. Incidents of Theft Under $5,000 and Mischief incidents decreased 2.4 per cent in 2010 and incidents of Theft Under $5,000 were also down 10.6 per cent to 6,358. Fraud was also down 17.2 per cent despite several large take-downs of organized fraud rings. One area of concern: shoppinglift incidents rose 11.2 per cent to 1,580 incidents, perhaps a reflection of the difficult economy.

 Durham Regional Police, along with members of the OPP, busted a multi-million dollar ATM tampering ring in Project Kaiser. A small group of suspects were manufacturing, distributing and using ATM overlay devices and pinhole cameras specifically designed for certain models of ATMs. The devices were being used across the GTA and were also being sold to other criminal networks in Ontario.

The project was initiated by the DRPS Fraud Unit after several of the devices were found in ATMs in Durham Region. Six people were arrested in simultaneous raids in Vaughan, Barrie and Newmarket and a total of 80 charges were laid.

Approximately 110 ATM overlay and pinhole camera devices were recovered. Each device represents a potential $80,000 to $100,000 loss for a bank. Hundreds of debit cards and thousands of pieces of compromised electronic data were also seized.

Project Arrowhead, a six-month investigation targeting property crime offenders, resulted in 50 arrests, 569 charges and the recovery of tens of thousands of dollars worth of stolen property and valuable metals. Initiated by the Criminal Investigations Bureau of West Division in June 2010, it quickly expanded to a region-wide project as an organized ring was stealing scrap metal and other items and bringing them to auto wreckers in Ajax. Two individuals were arrested for stealing catalytic converters from vehicles in GO parking lots. On November 30, 2010, Project Arrowhead investigators, with the assistance of officers across the service, executed 16 search warrants at residences in Oshawa, Ajax, Whitchurch-Stouffville, Port Perry and one in Trenton. Items seized included two shotguns, one rifle, three crossbows, one handgun, six knives, ammunition, marijuana, hashish, ecstasy, cellular telephones, computers, video games and jewellery.

Taking the Profit Out of Crime

One very useful tool given to police is the ability to seize assets associated with criminals. This property – including cash, motor vehicles and houses – is held until the outcome of court cases.

Durham Regional Police continue to be leaders in Ontario in terms of using this legislation, through our Criminal Intelligence Branch. The amount of property seized or restrained under asset forfeiture law in Durham Region equaled $6.7 million in 2010, including 34 vehicles, six residential properties and over $1.4 million in cash. We have seized or restrained about $20 million in the past four years.

If supported by court decision, these funds go into an account controlled by the Province of Ontario. Police services across Ontario can apply to use these funds to fight more crime. In 2010, the DRPS received $207,800 from the Attorney General’s Civil Remedies program for computer hardware and software to fight against child pornography and computer fraud.
2010: Significant Events

Demolition of the Hell’s Angels Clubhouse
It was a historic moment for Durham Regional Police on Mar. 30, 2010 with the demolition of the Hell’s Angels Clubhouse on Ortono Avenue in Oshawa.

The process actually began in 2006 when the clubhouse was seized under the Ministry of the Attorney General’s Civil Remedies Act.

Project Middleton Gets Results
A pro-active project by frontline police officers to reduce street-level prostitution and drug use in central Oshawa made significant inroads.

Project Middleton began as a traditional enforcement project, with 34 sex trade workers arrested, followed by 73 Johns.

A pro-active project by frontline police officers to reduce street-level prostitution and drug use in central Oshawa made significant inroads.

Project Middleton began as a traditional enforcement project, with 34 sex trade workers arrested, followed by 73 Johns.

Mosquito StingsMarihuana Growers
A six-week investigation targeting those responsible for outdoor marihuana grows in Durham Region resulted in 22 arrests and over $14 million in plants seized.

Every fall, law enforcement agencies are made aware of or detect outdoor marihuana plants growing inside corn fields, in green spaces and in backyard gardens. Canada’s marihuana industry is a multi-billion dollar industry and many municipalities have been home to large scale outdoor marihuana grows in the past decade.

Traditionally, when law enforcement agencies discover the plants, the marihuana is harvested and destroyed. In the fall of 2010, the DRPS Drug Enforcement Unit (DEU) developed a coordinated enforcement approach to determine who was responsible. A six-week, pro-active campaign began in early September, named Project Mosquito, to target those responsible for the production of marihuana.

Members of the DEU, with support from uniform Divisional officers, identified and investigated marihuana grows in each municipality. With the assistance of our helicopter, Air 1 and through other investigative avenues, a total of 49 outdoor and five indoor grows were discovered.

The largest outdoor grow operation was one of 1,542 plants in the Beaverton area where three males (two from Hamilton, one from Kitchener) were arrested while harvesting the marihuana on Sept. 26th. The largest indoor grow was located in a home in Oshawa in which 1,514 plants and 892 grams of dried marihuana were seized.

A total of 11,943 marihuana plants and 97 lbs of cut marihuana were seized with a combined street value of over $14.5 million. Twenty-two individuals were charged with a total of 69 charges.

Two vehicles and one firearm were also seized.

These investigative results indicated about two-thirds of those arrested were residents of Durham Region. Investigators also confirmed that the outdoor plants were all started indoors during the winter and were then transplanted outdoors in the spring so they could continue growth in a non-incriminating location. Corn fields are a favoured location as farmers with large tracts of land would not even be aware of the illegal activity in their fields.

Training Program Receives International Recognition
Our Police Learning Centre staff was awarded a prestigious 2010 Blue Pencil and Gold Screen Award from the National Association of Government Communicators.

The DRP electronic learning course “Accessibility Training: The Customer Service Standard” won an award of excellence from the U.S.-based association. The course was developed by a team of DRPS employees at the Police Learning Centre at Durham College.

The NAGC Blue Pencil & Gold Screen Awards Competition salutes superior communications efforts of government agencies and recognizes the people who create them. The award put DRP’s winning e-learning course alongside communication pieces from agencies such as the U.S. Department of Labour, U.S. Customs and Border Protection and several other state and municipal governments.

Remembering Seniors at Christmas
For many seniors, the Christmas holidays are filled with loneliness after loved ones have passed on. But Constables Janine Henderson and Stefanie Puckrin and their platoon mates spread some special cheer around the holidays by visiting seniors and bringing them gifts and food, donated by local businesses.

A six-week investigation targeting those responsible for outdoor marihuana grows in Durham Region resulted in 22 arrests and over $14 million in plants seized.

Every fall, law enforcement agencies are made aware of or detect outdoor marihuana plants growing inside corn fields, in green spaces and in backyard gardens. Canada’s marihuana industry is a multi-billion dollar industry and many municipalities have been home to large scale outdoor marihuana grows in the past decade.

Traditionally, when law enforcement agencies discover the plants, the marihuana is harvested and destroyed. In the fall of 2010, the DRPS Drug Enforcement Unit (DEU) developed a coordinated enforcement approach to determine who was responsible. A six-week, pro-active campaign began in early September, named Project Mosquito, to target those responsible for the production of marihuana.

Members of the DEU, with support from uniform Divisional officers, identified and investigated marihuana grows in each municipality. With the assistance of our helicopter, Air 1 and through other investigative avenues, a total of 49 outdoor and five indoor grows were discovered.

The largest outdoor grow operation was one of 1,542 plants in the Beaverton area where three males (two from Hamilton, one from Kitchener) were arrested while harvesting the marihuana on Sept. 26th. The largest indoor grow was located in a home in Oshawa in which 1,514 plants and 892 grams of dried marihuana were seized.

A total of 11,943 marihuana plants and 97 lbs of cut marihuana were seized with a combined street value of over $14.5 million. Twenty-two individuals were charged with a total of 69 charges.

Two vehicles and one firearm were also seized.

These investigative results indicated about two-thirds of those arrested were residents of Durham Region. Investigators also confirmed that the outdoor plants were all started indoors during the winter and were then transplanted outdoors in the spring so they could continue growth in a non-incriminating location. Corn fields are a favoured location as farmers with large tracts of land would not even be aware of the illegal activity in their fields.

Training Program Receives International Recognition
Our Police Learning Centre staff was awarded a prestigious 2010 Blue Pencil and Gold Screen Award from the National Association of Government Communicators.

The DRP electronic learning course “Accessibility Training: The Customer Service Standard” won an award of excellence from the U.S.-based association. The course was developed by a team of DRPS employees at the Police Learning Centre at Durham College.

The NAGC Blue Pencil & Gold Screen Awards Competition salutes superior communications efforts of government agencies and recognizes the people who create them. The award put DRP’s winning e-learning course alongside communication pieces from agencies such as the U.S. Department of Labour, U.S. Customs and Border Protection and several other state and municipal governments.

Remembering Seniors at Christmas
For many seniors, the Christmas holidays are filled with loneliness after loved ones have passed on. But Constables Janine Henderson and Stefanie Puckrin and their platoon mates spread some special cheer around the holidays by visiting seniors and bringing them gifts and food, donated by local businesses. Sprinkle in a local high school choir and you had some very special moments from frontline police officers who wanted to bring a smile to seniors and let them know the community cares about them.
**Project Daring Seizes Drugs, Guns, Cars**

A total of 37 people received a combined 156 charges in Project Daring, a drug and gun investigation led by the DRPS in partnership with the OPP’s Organized Crime Enforcement Bureau.

Drug investigators and their related offences including the possession of firearms, have an impact that is felt through any community. In Durham Region, drugs are identified as a contributing cause of criminal activity, being behind many violent crimes such as break-ins, home invasions, robberies, prostitution and assaults.

Of the 37 people arrested as part of Project Daring, 31 are from Durham Region.

Total cash seized was $148,373. Street drugs seized, worth an estimated $450,000, included: 19 pounds of marihuana; 2,697 grams of cocaine; 5,000 ecstasy tablets; 20 grams of hashish oil; 50 grams of methamphetamine and eight grams of psilocybin (magic mushrooms). Four small marihuana growing operations with a total of 210 plants were also discovered. Nine vehicles were also seized as offence-related property.

**National Recognition for Solving Serious Crimes**

For the second year in a row, the Durham Regional Police Service was recognized nationally for its ability to solve the more serious crimes.

In Statistics Canada’s Police Resources in Canada 2010, Durham Regional Police ranked second overall in Canada with a weighted rate of 47.6. It’s a new measurement indicating how well police services solve the more serious crimes, such as homicides, robberies or break and enter.

In communities with a population over 100,000, the DRPS was second only to the Kingston police in Canada (47.8). Last year, the DRPS was ranked second only to the RCMP regional detachment in Cadac, New Brunswick.

Chief Mike Ewles says the numbers support the fact that the DRPS is a highly effective and responsive police service that solves crimes.

“We were delighted last year by the result and to receive this recognition two years in a row is quite amazing for one municipal police service,” he said, “I am extremely proud of our women and men for keeping the bar high and for working so diligently throughout the year to keep our communities safe.”

To establish the weighted clearance rates, Statistics Canada took the number of incidents and gave them different weights based on the severity. For example, murder carries more weight than theft under $5,000. The weighted number of crimes cleared is divided by the weighted number of total crime.

**New Courthouse Opens**

The new, 350,000 sq. ft. consolidated regional courthouse in downtown Oshawa opened for business in March 2010, on time and on budget.

It brought together eight different courthouse locations in Durham Region and added to the revitalization of Oshawa’s downtown core. It also improves the efficiency of managing those in custody.

**Guns in Site of Criminals**

The theft of guns from houses and storage facilities increased in 2010 as criminals targeted known locations.

In five separate incidents in 2010, 44 handguns and 28 long guns were stolen from residences in Oshawa and Ajax, as well as two storage facilities near Port Perry. Of these 72 weapons, 44 were recovered within a few weeks, however, the other guns remain at large.

**Largest Hashish Seizure**

Members of the DRPS Drug Enforcement Unit seized over $2.4 million in hashish and other drugs in a fall 2010 investigation – the largest hashish seizure in the history of the DRPS.

The drugs, drug presses and other equipment were seized from a Bayly Street home and shed in Pickering on Sept. 9th. A Pickering man was charged.
Leaders in community safety

Launch of Literacy Program
We partnered with the Durham District School Board (DDSB), the North-South Partnership for Children, the Baagwating Community Association and various other agencies to help launch the First Nation Literacy Partnership Program (FN-LPP).

The project’s goal is to connect people with one another through reading and help them learn more about First Nation histories, cultures and contributions to Canada. The students will be given books written by Aboriginal authors to help raise awareness and understanding.

Five classes of students from the DDSB joined classes from First Nations communities across Ontario where they participated in Talking Circles and a smudging ritual at a special event in November 2010. Raven Murphy, a proud Anishinaabe (kwe) woman performed the ritual, which consists of burning sage, sweet grass and cedar to purify energy, and several songs.

Proactive Policing
Provincial funding made the successful Durham Region Anti-Violence Intervention Strategy (DRAVIS) continue in 2010 as uniformed officers proactively addressed gang and gun violence.

DRAVIS officers made 737 arrests, laid 908 charges and issued 1,349 traffic tickets while keeping an eye on repeat offenders. They also seized over $60,000 in illicit drugs.

DRAVIS officers use crime analysis on a region-wide level, street checks. They also seized two firearms, three replica firearms and did a total of 1,819 traffic tickets while keeping on eye on repeat offenders. They DRAVIS officers made 737 arrests, laid 908 charges and issued

Helping Haiti
What started as a simple email request for used tents turned into an overwhelming campaign in support of Haiti. The “Friends with Tents” campaign originated from a Field Security Advisor with the UN when he sent an email to friends and colleagues asking if they could donate any new or used tents to the people of Haiti.

Constables Andrew Peden and Paul Couvillon and Detective Constable Jim Burrows helped organize the pickup and delivery of approximately 200 tents donated by DRPS members, OPG and local schools.

“The effort of everyone involved was overwhelming,” said Cst. Peden. “I know the people of Haiti will be blown away with the number of tents donated.”

Over 2,000 tents were collected and were shipped to Haiti in February 2010. The tents provided a shelter for those who lost their homes during the earthquake.

DRPS Cst. Richard Fantinato was stationed in Jacmel, a community located on the south shore of the country, when the devastating earthquake occurred. Fortunately, he was not injured, and was able to offer assistance immediately. He also played an important role in guiding Canadian officials as millions in relief assistance began streaming in.

Every successful business has a long-term strategic plan and policing is no different. The DRP operates within a three-year planning cycle that guides us in achieving the statutory requirements of the Police Services Act and enhances our service level to a growing community.

After months of consultations both internally and externally, the Police Services Board, through its Strategic Planning Unit, developed our new Business Plan that will guide our approach to programs and services from 2011 to 2013.

The new plan maintains the Board’s commitment to Problem-Oriented Policing and identifies three areas to assist with a full transition to this dynamic approach: organizational transition that aligns our business and operational processes; a focus on the root causes of problems in partnership with the community; and engaging our communities to become full and active partners in addressing safety issues.

The Business Plan will keep us accountable to making the best use of our resources. Efforts are now underway to ensure officers have the appropriate amount of time and the proper training to engage in more problem-solving activities. This approach to service delivery will help meet the increasing demands for policing by addressing the root causes of crime, eliminating or reducing recurring problems, and focusing more attention on crime prevention.

The Plan identifies three priorities for the DRPS: Community Safety; Crime Prevention Through Law Enforcement and Organizational Excellence:

• Community Safety – includes the three main objectives of: maintaining or improving safety in public areas, increasing the protection of property and enhancing the sense of personal safety; and ensuring safe roads.

• Crime Prevention Through Law Enforcement – includes the three main objectives of: reducing violent crime through intelligence-led policing and community mobilization; managing highrisk offenders and issues related to at-risk youth and young offenders.

• Organizational Excellence – includes the three main objectives of: having an inclusive workforce that promotes learning and values diversity; enhancing police service delivery and operational agility and accountability; and improving accessibility to police services.

Specific measurements of success are also clearly identified to ensure these strategic objectives are met and measured. The 2011-2013 Business Plan is available for downloading or viewing on our website: www.drps.ca
The Homicide Unit investigated seven homicides in 2010 and five were cleared by charge. Since our inception in 1974, our Homicide Unit has cleared 93 per cent of all homicides committed in Durham Region.

Our Forensics labs remained very busy, completing 1,416 laboratory applications. The team successfully applied for and received a CRIA grant worth $207,832 to enhance and expand the capabilities of the electronic crimes unit with new hardware and software.

The DRPS submitted 973 DNA samples to the National DNA Databank in 2010, bringing our total submissions to 6,402 since the databank’s inception.

Perhaps an indicator of the difficult economic times, incidents of shoplifting increased 11.2 per cent in 2010, to 1,580 incidents.

The Robbery Unit was able to achieve an impressive 58 per cent clearance rate on cases assigned to them in 2010 and also actively investigate repeat offenders. The result was a 48 per cent decrease in robberies from the previous year.

Our Offender Management Unit kept close tabs on high risk offenders in our community, making 163 arrests in 2010 and laying 837 charges. Compliance regarding the local Sex Offender Registry remained at 99 per cent.

Our centralized Collision Reporting Centre (CRC) at 650 Rossland Rd. E. in Whitby processed 5,886 incidents in 2010 involving 10,250 drivers. By saving the need for a police officer to be dispatched to these less serious collisions, it saved the DRPS the equivalent of six frontline patrol officers.

In 2010, the Sexual Assault/Child Abuse Unit investigated or case managed 648 investigations, including 280 sexual offences incidents, 13 serious stranger sexual assaults, 68 cases of child abuse and 32 cases of child pornography.

The Drug Enforcement Unit and Gang Enforcement Unit together seized $24.5 million in street level drugs in 2010, up from $18.9 million seized in 2009.

Our public opinion survey in 2010 revealed 91.4 per cent of citizens felt they were usually or always willing to provide the DRPS with assistance.

The Gang Enforcement Unit seized nine handguns and eight long guns in various investigations in 2010 while the Drug Enforcement Unit seized four handguns and 20 long guns.

Our Corporate Communications Unit issued 676 formal media releases and our website, www.drps.ca, attracted 1.1 million individual visitors and generated an impressive 64 million hits.

Our Auxiliary Unit, made up of specially-trained civilian volunteers, provided an incredible 10,085 hours of assistance in 2010, primarily at 168 different community events.

Public Complaints
The rate of public complaints received in 2010 increased, as expected, with the establishment of the Office of the Independent Review Director (OIPRD). With lodging a complaint easier than ever, and with the added reassurance the complaint would be seen by an independent agency, police services in Ontario experienced increases.

In 2010, there were 125 public complaints received, 28 more than the year before. This represents one public complaint for every 893 Calls for Service. Of the 125 complaints, 46 were dealt with by the OIPRD and one was investigated by the OIPRD but was found to be unsubstantiated. The other 79 complaints were investigated by the Professional Standards Unit.

The majority of complaints are quickly resolved or are found to be unsubstantiated or unfounded after initial investigation. In some instances, further follow-up is required. If the complaint is found to have merit, the punishment for the officer can range from a verbal reprimand to outright dismissal.

In most police services, the most frequent public complaints involve allegations of improper language, rudeness or poor attitude amongst police officers. Of the 125 complaints received in 2010, 19 involved allegations of Unlawful or Unnecessary Exercise of Authority, 55 involved allegations of Discreditable Conduct and seven involved allegations of Neglect of Duty. In total, 32 were withdrawn, 23 were found to be unsubstantiated, and four were found to be made in bad faith/ vexatious/vindictive by the end of the calendar year.

The Special Investigations Unit
Every year, police officers across Ontario find themselves inevitably in life-threatening or dangerous situations while on duty. From Emotionally Disturbed Person calls to domestic incidents, police officers are trained in how to use various levels of force and how much force is appropriate.

In Ontario, when a person is seriously injured or killed during any police involvement, the Special Investigations Unit must be notified.

In 2010, the SIU invoked their mandate eight times, compared to 15 the year before. No major concerns were identified and, in fact, the SIU commented several times about the high level of cooperation and professionalism their investigators received from our police officers.

The rate of public complaints received in 2010 increased, as expected, with the establishment of the Office of the Independent Review Director (OIPRD). With lodging a complaint easier than ever, and with the added reassurance the complaint would be seen by an independent agency, police services in Ontario experienced increases.

In 2010, there were 125 public complaints received, 28 more than the year before. This represents one public complaint for every 893 Calls for Service. Of the 125 complaints, 46 were dealt with by the OIPRD and one was investigated by the OIPRD but was found to be unsubstantiated. The other 79 complaints were investigated by the Professional Standards Unit.

The majority of complaints are quickly resolved or are found to be unsubstantiated or unfounded after initial investigation. In some instances, further follow-up is required. If the complaint is found to have merit, the punishment for the officer can range from a verbal reprimand to outright dismissal.

In most police services, the most frequent public complaints involve allegations of improper language, rudeness or poor attitude amongst police officers. Of the 125 complaints received in 2010, 19 involved allegations of Unlawful or Unnecessary Exercise of Authority, 55 involved allegations of Discreditable Conduct and seven involved allegations of Neglect of Duty. In total, 32 were withdrawn, 23 were found to be unsubstantiated, and four were found to be made in bad faith/vexatious/vindictive by the end of the calendar year.

The Special Investigations Unit
Every year, police officers across Ontario find themselves inevitably in life-threatening or dangerous situations while on duty. From Emotionally Disturbed Person calls to domestic incidents, police officers are trained in how to use various levels of force and how much force is appropriate.

In Ontario, when a person is seriously injured or killed during any police involvement, the Special Investigations Unit must be notified.

In 2010, the SIU invoked their mandate eight times, compared to 15 the year before. No major concerns were identified and, in fact, the SIU commented several times about the high level of cooperation and professionalism their investigators received from our police officers.

In 2010, the SIU invoked their mandate eight times, compared to 15 the year before. No major concerns were identified and, in fact, the SIU commented several times about the high level of cooperation and professionalism their investigators received from our police officers.

In 2010, the SIU invoked their mandate eight times, compared to 15 the year before. No major concerns were identified and, in fact, the SIU commented several times about the high level of cooperation and professionalism their investigators received from our police officers.
Reported On Known Violations (Region)

<table>
<thead>
<tr>
<th>2007</th>
<th>2008</th>
<th>2009</th>
<th>2010</th>
<th>5 Year Average % Change 2009/2010</th>
</tr>
</thead>
<tbody>
<tr>
<td>5,251</td>
<td>5,214</td>
<td>5,318</td>
<td>5,318</td>
<td>5,332</td>
</tr>
</tbody>
</table>

**COMBINED DRUGS AND SUBSTANCES ACT**

| 5,251 | 5,214 | 5,318 | 5,318 | 5,332 |

**HIGHWAY TRAFFIC ACT**

| 42,387 | 42,167 | 51,780 | 45,565 | 45,085 |

**Regional Statistics**

**Reported On Known Violations (Region)**

- 2007: 5,251
- 2008: 5,214
- 2009: 5,318
- 2010: 5,318
- 5 Year Average % Change 2009/2010: 5,332

**Combined Drugs and Substances Act**

- 2007: 5,251
- 2008: 5,214
- 2009: 5,318
- 2010: 5,318
- 5 Year Average % Change 2009/2010: 5,332

**Highway Traffic Act**

- 2007: 42,387
- 2008: 42,167
- 2009: 51,780
- 2010: 45,565
- 5 Year Average % Change 2009/2010: 45,085

**Total Divisions**

- 2007: 1,749
- 2008: 1,749
- 2009: 1,749
- 2010: 1,749
- 5 Year Average % Change 2009/2010: 1,749

**CRIMINAL CODE DRIVING**

- 2007: 1,749
- 2008: 1,749
- 2009: 1,749
- 2010: 1,749
- 5 Year Average % Change 2009/2010: 1,749

**DANGEROUS OPERATIONS**

- 2007: 164
- 2008: 162
- 2009: 156
- 2010: 136
- 5 Year Average % Change 2009/2010: 136

**DRUG-RELATED OPERATIONS**

- 2007: 973
- 2008: 907
- 2009: 802
- 2010: 702
- 5 Year Average % Change 2009/2010: 702

**HIGHWAY TRAFFIC ACT**

- 2007: 42,387
- 2008: 42,167
- 2009: 51,780
- 2010: 45,565
- 5 Year Average % Change 2009/2010: 45,085

**Motor Vehicle Code Violations**

- 2007: 5,332
- 2008: 5,318
- 2009: 5,318
- 2010: 5,332
- 5 Year Average % Change 2009/2010: 5,332

**Motor Vehicle Code Violations - Property Damage**

- 2007: 8,765
- 2008: 7,873
- 2009: 8,408
- 2010: 8,152
- 5 Year Average % Change 2009/2010: 8,152

**Motor Vehicle Code Violations - Injury**

- 2007: 1,463
- 2008: 1,422
- 2009: 1,403
- 2010: 1,398
- 5 Year Average % Change 2009/2010: 1,398

**Motor Vehicle Code Violations - Misdemeanor (Non-Medical)**

- 2007: 173
- 2008: 192
- 2009: 193
- 2010: 200
- 5 Year Average % Change 2009/2010: 200

**Hit-and-run Traffic Act Offence Notices**

- 2007: 31,956
- 2008: 32,195
- 2009: 32,437
- 2010: 32,680
- 5 Year Average % Change 2009/2010: 32,680

**Police Service**

- 2007: 1,749
- 2008: 1,749
- 2009: 1,749
- 2010: 1,749
- 5 Year Average % Change 2009/2010: 1,749

**Regional Statistics**

- 2007: 5,251
- 2008: 5,214
- 2009: 5,318
- 2010: 5,318
- 5 Year Average % Change 2009/2010: 5,332

**Total Violations**

- 2007: 5,251
- 2008: 5,214
- 2009: 5,318
- 2010: 5,318
- 5 Year Average % Change 2009/2010: 5,332

**地区的统计数据**

- 2007: 5,251
- 2008: 5,214
- 2009: 5,318
- 2010: 5,318
- 5年平均 % 变化 2009/2010: 5,332

**总违规次数**

- 2007: 5,251
- 2008: 5,214
- 2009: 5,318
- 2010: 5,318
- 5年平均 % 变化 2009/2010: 5,332

**区域统计数据**
West Division - Ajax/Pickering

The Ajax/Pickering Division is located at 1710 Kingston Road at the corner of Brock Road and Kingston Road in Pickering. Inspector Steve Ross led our team in Ajax and Pickering in 2010.

Priority Calls for Service

2010*  2009  2008

Emergency:  10  7  6
Urgent:  35  34  33
Routine:  109  105  105

Total:  144  136  134

Operational Clearance Rates for West Division

2010  2009  2008

Emergency:  92  85  80
Urgent:  54  54  54
Routine:  99  97  96

Total:  245  236  230

---

Reported or Known Violations (Ajax/Pickering)

<table>
<thead>
<tr>
<th>Year</th>
<th>2007</th>
<th>2008</th>
<th>2009</th>
<th>2010</th>
<th>5 Year Average</th>
<th>% Change 2009/2010</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Criminal Code Violations (excluding traffic)</td>
<td>5,374</td>
<td>4,966</td>
<td>7,892</td>
<td>6,976</td>
<td>6,507</td>
<td>-11.6</td>
</tr>
<tr>
<td>Crimes Against the Person</td>
<td>1,721</td>
<td>1,406</td>
<td>1,230</td>
<td>1,121</td>
<td>1,071</td>
<td>-6.5</td>
</tr>
<tr>
<td>Violations Causing Death</td>
<td>3</td>
<td>3</td>
<td>3</td>
<td>1</td>
<td>3</td>
<td>-66.7</td>
</tr>
<tr>
<td>Attempting to Commit a Capital Crime</td>
<td>0</td>
<td>2</td>
<td>3</td>
<td>3</td>
<td>1</td>
<td>0.0</td>
</tr>
<tr>
<td>Sexual Violations</td>
<td>186</td>
<td>132</td>
<td>114</td>
<td>130</td>
<td>128</td>
<td>18.0</td>
</tr>
<tr>
<td>Sexual Assault</td>
<td>120</td>
<td>120</td>
<td>86</td>
<td>103</td>
<td>101</td>
<td>17.4</td>
</tr>
<tr>
<td>Living in Child Care Computer</td>
<td>2</td>
<td>5</td>
<td>2</td>
<td>2</td>
<td>2</td>
<td>0.0</td>
</tr>
<tr>
<td>Other Sexual Violations</td>
<td>216</td>
<td>229</td>
<td>26</td>
<td>37</td>
<td>27</td>
<td>5.9</td>
</tr>
<tr>
<td>Assault</td>
<td>803</td>
<td>812</td>
<td>800</td>
<td>703</td>
<td>777</td>
<td>-12.1</td>
</tr>
<tr>
<td>Aggravated Assault Level 1</td>
<td>10</td>
<td>11</td>
<td>15</td>
<td>12</td>
<td>15</td>
<td>-20.0</td>
</tr>
<tr>
<td>Aggravated Assault Level 2</td>
<td>146</td>
<td>174</td>
<td>123</td>
<td>142</td>
<td>131</td>
<td>3.9</td>
</tr>
<tr>
<td>Assault (with weapon) or Causing Bodily Harm Level 2</td>
<td>376</td>
<td>343</td>
<td>367</td>
<td>474</td>
<td>361</td>
<td>-19.4</td>
</tr>
<tr>
<td>Discharge of firearm with intent</td>
<td>0</td>
<td>3</td>
<td>6</td>
<td>5</td>
<td>3</td>
<td>-66.7</td>
</tr>
<tr>
<td>Using firearm/lethal weapon in Commission of Offence</td>
<td>9</td>
<td>6</td>
<td>7</td>
<td>11</td>
<td>9</td>
<td>1.8</td>
</tr>
<tr>
<td>Forcing of Peace</td>
<td>4</td>
<td>4</td>
<td>6</td>
<td>10</td>
<td>8</td>
<td>64.7</td>
</tr>
<tr>
<td>Arrest Against Peace Officer</td>
<td>27</td>
<td>26</td>
<td>32</td>
<td>28</td>
<td>22</td>
<td>3.1</td>
</tr>
<tr>
<td>All Other Assaults</td>
<td>19</td>
<td>20</td>
<td>7</td>
<td>2</td>
<td>4</td>
<td>-74.0</td>
</tr>
<tr>
<td>Deposition of Testimony</td>
<td>27</td>
<td>23</td>
<td>32</td>
<td>18</td>
<td>22</td>
<td>-63.8</td>
</tr>
<tr>
<td>Robbery</td>
<td>240</td>
<td>193</td>
<td>254</td>
<td>196</td>
<td>214</td>
<td>-20.3</td>
</tr>
<tr>
<td>Harassing Phone Calls</td>
<td>220</td>
<td>175</td>
<td>181</td>
<td>157</td>
<td>179</td>
<td>4.0</td>
</tr>
<tr>
<td>Unlawful Entry</td>
<td>269</td>
<td>281</td>
<td>235</td>
<td>211</td>
<td>249</td>
<td>10.2</td>
</tr>
<tr>
<td>Criminal Harassment</td>
<td>70</td>
<td>95</td>
<td>90</td>
<td>105</td>
<td>90</td>
<td>16.7</td>
</tr>
<tr>
<td>All Other Harassments</td>
<td>18</td>
<td>17</td>
<td>17</td>
<td>15</td>
<td>15</td>
<td>0.0</td>
</tr>
<tr>
<td>Crimes Against Property</td>
<td>6,483</td>
<td>6,062</td>
<td>5,303</td>
<td>6,081</td>
<td>5,776</td>
<td>-13.8</td>
</tr>
<tr>
<td>Arson</td>
<td>66</td>
<td>20</td>
<td>20</td>
<td>19</td>
<td>27</td>
<td>-5.0</td>
</tr>
<tr>
<td>Break and Enter</td>
<td>729</td>
<td>675</td>
<td>556</td>
<td>426</td>
<td>488</td>
<td>-14.8</td>
</tr>
<tr>
<td>Motor Vehicle Theft</td>
<td>672</td>
<td>317</td>
<td>238</td>
<td>239</td>
<td>363</td>
<td>11.2</td>
</tr>
<tr>
<td>Theft Over $500</td>
<td>190</td>
<td>167</td>
<td>163</td>
<td>132</td>
<td>196</td>
<td>-19.0</td>
</tr>
<tr>
<td>Theft Under $500</td>
<td>350</td>
<td>407</td>
<td>446</td>
<td>464</td>
<td>496</td>
<td>0.0</td>
</tr>
<tr>
<td>Home Solicit Goods</td>
<td>305</td>
<td>260</td>
<td>252</td>
<td>218</td>
<td>269</td>
<td>-13.5</td>
</tr>
<tr>
<td>Fraud</td>
<td>646</td>
<td>808</td>
<td>530</td>
<td>472</td>
<td>619</td>
<td>-18.2</td>
</tr>
<tr>
<td>Credit Fraud</td>
<td>1,098</td>
<td>1,353</td>
<td>949</td>
<td>865</td>
<td>1,110</td>
<td>-9.9</td>
</tr>
<tr>
<td>Administration Fraud</td>
<td>4</td>
<td>6</td>
<td>4</td>
<td>4</td>
<td>3</td>
<td>33.3</td>
</tr>
<tr>
<td>Criminal Forgery</td>
<td>0</td>
<td>1</td>
<td>5</td>
<td>4</td>
<td>3</td>
<td>33.3</td>
</tr>
<tr>
<td>Embezzlement</td>
<td>0</td>
<td>1</td>
<td>5</td>
<td>4</td>
<td>3</td>
<td>33.3</td>
</tr>
<tr>
<td>Offence of Forgery</td>
<td>152</td>
<td>163</td>
<td>140</td>
<td>139</td>
<td>123</td>
<td>-3.7</td>
</tr>
<tr>
<td>Possession of Weapons</td>
<td>165</td>
<td>169</td>
<td>124</td>
<td>124</td>
<td>129</td>
<td>-1.6</td>
</tr>
<tr>
<td>All Other Offensive Weapons</td>
<td>12</td>
<td>11</td>
<td>14</td>
<td>15</td>
<td>14</td>
<td>7.1</td>
</tr>
<tr>
<td>Bail Violations</td>
<td>361</td>
<td>351</td>
<td>372</td>
<td>345</td>
<td>350</td>
<td>7.3</td>
</tr>
<tr>
<td>Production/Distribution of Child Pornography</td>
<td>0</td>
<td>3</td>
<td>4</td>
<td>9</td>
<td>5</td>
<td>320.0</td>
</tr>
<tr>
<td>Obscene Public Peace Officer</td>
<td>67</td>
<td>55</td>
<td>60</td>
<td>55</td>
<td>49</td>
<td>-22.2</td>
</tr>
<tr>
<td>Robbery</td>
<td>190</td>
<td>230</td>
<td>229</td>
<td>220</td>
<td>229</td>
<td>-19.0</td>
</tr>
<tr>
<td>All Other Criminal Code</td>
<td>350</td>
<td>450</td>
<td>232</td>
<td>178</td>
<td>354</td>
<td>-19.9</td>
</tr>
</tbody>
</table>

Current as at February 1, 2011. Includes all reported or known violations recorded in the DRPS RMS. After investigation, a reported violation may be deemed unfounded.

Data reported prior to 2010 represent an approximation of the current divisional boundaries.

Roadway Safety

2007  2008  2009  2010  5 Year Average % Change 2009/2010

| Highway Traffic Act Offence Notices | 7,949 | 9,349 | 13,617 | 15,359 | 10,387 | -27.9 |

Current as at February 1, 2011. Includes all reported or known violations recorded in the DRPS RMS. After investigation, a reported violation may be deemed unfounded.

Data reported prior to 2010 represent an approximation of the current divisional boundaries.

---

As reported in DRPS TSB Call-Out Sheet

**Note:** Priority calls were reviewed with recommended changes for dispatch implemented as of June 30, 2009. Priority comparisons shall not be made to prior years.

---

Data reported prior to 2010 represent an approximation of the current divisional boundaries.

---

Current as at February 1, 2011. Includes all reported or known violations recorded in the DRPS RMS. After investigation, a reported violation may be deemed unfounded.

Data reported prior to 2010 represent an approximation of the current divisional boundaries.

---

Data reported prior to 2010 represent an approximation of the current divisional boundaries.

---

As reported in the DRPS RMS. Clearance rate is the number of incidents cleared as a percentage of the number of actual (unfounded) incidents.
Central West Division - Whitby

The Whitby Division is located at 480 Taunton Road East. The building is also home to several other DRPS Units, including Traffic Services and Victim Services. Inspector Eva Reti led our team in Whitby in 2010.

Operational Clearance Rates for Central West Division

<table>
<thead>
<tr>
<th>Category</th>
<th>2008</th>
<th>2009</th>
<th>2010</th>
</tr>
</thead>
<tbody>
<tr>
<td>Assaults</td>
<td>92</td>
<td>92</td>
<td>81</td>
</tr>
<tr>
<td>Total Other Criminal Code Violations</td>
<td>2,374</td>
<td>2,398</td>
<td>1,877</td>
</tr>
<tr>
<td>Crimes Against the Person</td>
<td>1,568</td>
<td>1,456</td>
<td>1,203</td>
</tr>
<tr>
<td>Traffic Code Violations</td>
<td>1,263</td>
<td>1,187</td>
<td>1,100</td>
</tr>
<tr>
<td>Personal Violations</td>
<td>33</td>
<td>33</td>
<td>32</td>
</tr>
<tr>
<td>Traffic Code Violations</td>
<td>3</td>
<td>3</td>
<td>3</td>
</tr>
<tr>
<td>Reported or Known Violations</td>
<td>5,746</td>
<td>5,199</td>
<td>5,234</td>
</tr>
<tr>
<td>Percent (%):</td>
<td>100</td>
<td>100</td>
<td>100</td>
</tr>
</tbody>
</table>

Priority Calls for Service

<table>
<thead>
<tr>
<th>Category</th>
<th>2010*</th>
<th>2009</th>
<th>2008</th>
</tr>
</thead>
<tbody>
<tr>
<td>Emergency</td>
<td>3,023</td>
<td>2,957</td>
<td>3,124</td>
</tr>
<tr>
<td>Urgent</td>
<td>6,797</td>
<td>7,797</td>
<td>207</td>
</tr>
<tr>
<td>Routine</td>
<td>9,120</td>
<td>13,990</td>
<td>17,107</td>
</tr>
</tbody>
</table>

**Current as at February 1, 2011.** Included Calls for Service (includes calls cancelled by dispatch, follow-up calls and researched calls). *Priority Comparisons shall not be made to prior years.*

**Current as at May 5, 2011.** As recorded in the DRPS RMS. Clearance rate is the number of incidents cleared as a percentage of the number of actual (founded) incidents.

<table>
<thead>
<tr>
<th>Category</th>
<th>2007</th>
<th>2008</th>
<th>2009</th>
<th>2010</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Criminal Code Violations (Excluding Traffic)</td>
<td>8,366</td>
<td>9,053</td>
<td>8,314</td>
<td>6,543</td>
</tr>
<tr>
<td>Total Criminal Code Violations (Including Traffic)</td>
<td>8,366</td>
<td>9,053</td>
<td>8,314</td>
<td>6,543</td>
</tr>
<tr>
<td>Percent (%):</td>
<td>100</td>
<td>100</td>
<td>100</td>
<td>100</td>
</tr>
</tbody>
</table>

**Current as at February 1, 2011.** Includes all reported or known violations recorded in the DRPS RMS. After investigation, a reported violation may be deemed unfounded.

**Data reported prior to 2010 represents an approximation of the current divisional boundaries.**

**Roadway Safety**

<table>
<thead>
<tr>
<th>Category</th>
<th>2007</th>
<th>2008</th>
<th>2009</th>
<th>2010</th>
</tr>
</thead>
<tbody>
<tr>
<td>-reported or known violations</td>
<td>5,746</td>
<td>5,199</td>
<td>5,234</td>
<td>5,011</td>
</tr>
<tr>
<td>Reported or Known Violations</td>
<td>5,746</td>
<td>5,199</td>
<td>5,234</td>
<td>5,011</td>
</tr>
<tr>
<td>Percent (%):</td>
<td>100</td>
<td>100</td>
<td>100</td>
<td>100</td>
</tr>
</tbody>
</table>

**Current as at February 1, 2011.** Includes all reported or known violations recorded in the DRPS RMS. After investigation, a reported violation may be deemed unfounded.

**Data reported prior to 2010 represents an approximation of the current divisional boundaries.**

**Highway Traffic Act Offences**

<table>
<thead>
<tr>
<th>Category</th>
<th>2007</th>
<th>2008</th>
<th>2009</th>
<th>2010</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Highway Traffic Act Offences</td>
<td>15,090</td>
<td>14,090</td>
<td>15,374</td>
<td>15,554</td>
</tr>
<tr>
<td>Percent (%):</td>
<td>100</td>
<td>100</td>
<td>100</td>
<td>100</td>
</tr>
</tbody>
</table>

**Current as at February 1, 2011.** Includes all reported or known violations recorded in the DRPS RMS. After investigation, a reported violation may be deemed unfounded.

**Data reported prior to 2010 represents an approximation of the current divisional boundaries.**

**Highway Traffic Act Offences**

<table>
<thead>
<tr>
<th>Category</th>
<th>2007</th>
<th>2008</th>
<th>2009</th>
<th>2010</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Highway Traffic Act Offences</td>
<td>15,090</td>
<td>14,090</td>
<td>15,374</td>
<td>15,554</td>
</tr>
<tr>
<td>Percent (%):</td>
<td>100</td>
<td>100</td>
<td>100</td>
<td>100</td>
</tr>
</tbody>
</table>

**Current as at February 1, 2011.** Includes all reported or known violations recorded in the DRPS RMS. After investigation, a reported violation may be deemed unfounded.

**Data reported prior to 2010 represents an approximation of the current divisional boundaries.**

**Highway Traffic Act Offences**

<table>
<thead>
<tr>
<th>Category</th>
<th>2007</th>
<th>2008</th>
<th>2009</th>
<th>2010</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Highway Traffic Act Offences</td>
<td>15,090</td>
<td>14,090</td>
<td>15,374</td>
<td>15,554</td>
</tr>
<tr>
<td>Percent (%):</td>
<td>100</td>
<td>100</td>
<td>100</td>
<td>100</td>
</tr>
</tbody>
</table>

**Current as at February 1, 2011.** Includes all reported or known violations recorded in the DRPS RMS. After investigation, a reported violation may be deemed unfounded.

**Data reported prior to 2010 represents an approximation of the current divisional boundaries.**

**Highway Traffic Act Offences**

<table>
<thead>
<tr>
<th>Category</th>
<th>2007</th>
<th>2008</th>
<th>2009</th>
<th>2010</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Highway Traffic Act Offences</td>
<td>15,090</td>
<td>14,090</td>
<td>15,374</td>
<td>15,554</td>
</tr>
<tr>
<td>Percent (%):</td>
<td>100</td>
<td>100</td>
<td>100</td>
<td>100</td>
</tr>
</tbody>
</table>

**Current as at February 1, 2011.** Includes all reported or known violations recorded in the DRPS RMS. After investigation, a reported violation may be deemed unfounded.

**Data reported prior to 2010 represents an approximation of the current divisional boundaries.**

**Highway Traffic Act Offences**

<table>
<thead>
<tr>
<th>Category</th>
<th>2007</th>
<th>2008</th>
<th>2009</th>
<th>2010</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Highway Traffic Act Offences</td>
<td>15,090</td>
<td>14,090</td>
<td>15,374</td>
<td>15,554</td>
</tr>
<tr>
<td>Percent (%):</td>
<td>100</td>
<td>100</td>
<td>100</td>
<td>100</td>
</tr>
</tbody>
</table>

**Current as at February 1, 2011.** Includes all reported or known violations recorded in the DRPS RMS. After investigation, a reported violation may be deemed unfounded.

**Data reported prior to 2010 represents an approximation of the current divisional boundaries.**

**Highway Traffic Act Offences**

<table>
<thead>
<tr>
<th>Category</th>
<th>2007</th>
<th>2008</th>
<th>2009</th>
<th>2010</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Highway Traffic Act Offences</td>
<td>15,090</td>
<td>14,090</td>
<td>15,374</td>
<td>15,554</td>
</tr>
<tr>
<td>Percent (%):</td>
<td>100</td>
<td>100</td>
<td>100</td>
<td>100</td>
</tr>
</tbody>
</table>

**Current as at February 1, 2011.** Includes all reported or known violations recorded in the DRPS RMS. After investigation, a reported violation may be deemed unfounded.
Central East Division - Oshawa

The Oshawa Division is the largest in Durham Region in terms of number of police officers and calls for service. The main building is located downtown at 77 Centre Street North and a Community Policing Centre is located in Oshawa’s south end, at 1173 Cedar Street. The Service’s main training centre is located at Durham College at 2000 Simcoe Street North. Inspector Roll Rihm led the Central East Division in 2010.

Calls and workload call types). *Call Priorities were reviewed with recommended changes for dispatch implemented at June 30, 2009. Priority comparisons shall not be made to prior years.

Current as of February 1, 2011.  Includes all reported or known violations recorded in the DRPS RMS.  After investigation, a reported violation may be deemed unfounded.

Data reported prior to 2010 represents an approximation of the current divisional boundaries.  Includes all reported or known violations recorded in the DRPS RMS.  After investigation, a reported violation may be deemed unfounded.

Current as of May 5, 2011.  As recorded in the DRPS RMS.  Clearance rate is the number of incidents cleared as a percentage of the number of actual (founded) incidents.

Current as at February 1, 2011.  Includes all reported or known violations recorded in the DRPS RMS.  After investigation, a reported violation may be deemed unfounded.

Data reported prior to 2010 represents an approximation of the current divisional boundaries.

** Crime Statistics:**

<table>
<thead>
<tr>
<th>Year</th>
<th>Total Crime</th>
<th>Violent Crime</th>
<th>Property Crime</th>
</tr>
</thead>
<tbody>
<tr>
<td>2008</td>
<td>10,209</td>
<td>1,883</td>
<td>9,326</td>
</tr>
<tr>
<td>2009</td>
<td>10,268</td>
<td>1,927</td>
<td>9,341</td>
</tr>
<tr>
<td>2010</td>
<td>10,283</td>
<td>1,950</td>
<td>9,333</td>
</tr>
</tbody>
</table>

**Reported on Known Violations (Oshawa):**

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Crime Violations</td>
<td>10,309</td>
<td>10,703</td>
<td>9,941</td>
<td>9,754</td>
<td>3,364 -5.3</td>
<td>3,364 -5.3</td>
</tr>
<tr>
<td>Crimes Against the Person</td>
<td>1,018</td>
<td>1,066</td>
<td>1,174</td>
<td>1,083</td>
<td>1,037 -4.0</td>
<td>1,037 -4.0</td>
</tr>
<tr>
<td>Crimes Against Property</td>
<td>5,714</td>
<td>6,397</td>
<td>6,574</td>
<td>6,544</td>
<td>6,544 -0.3</td>
<td>6,544 -0.3</td>
</tr>
<tr>
<td>Other Criminal Code Violations</td>
<td>3,577</td>
<td>3,240</td>
<td>2,193</td>
<td>2,127</td>
<td>2,127 0.0</td>
<td>2,127 0.0</td>
</tr>
</tbody>
</table>

**Operational Clearance Rates for Central East Division:**

<table>
<thead>
<tr>
<th>Year</th>
<th>2008</th>
<th>2009</th>
<th>2010</th>
</tr>
</thead>
<tbody>
<tr>
<td>Operational Clearance Rate (%)</td>
<td>87.4</td>
<td>87.5</td>
<td>87.6</td>
</tr>
</tbody>
</table>

**Roadway Safety:**

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Highway Traffic Act Offences Notices</td>
<td>7,714</td>
<td>8,920</td>
<td>9,218</td>
<td>9,218</td>
<td>9,218 0.0</td>
<td>9,218 0.0</td>
</tr>
</tbody>
</table>

**Priority Calls for Service Central East Division:**

<table>
<thead>
<tr>
<th>Year</th>
<th>2008</th>
<th>2009</th>
<th>2010*</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Emergency</td>
<td>18,176</td>
<td>17,859</td>
<td>17,880</td>
</tr>
<tr>
<td>Urgent</td>
<td>20,164</td>
<td>18,744</td>
<td>18,777</td>
</tr>
<tr>
<td>Routine</td>
<td>17,616</td>
<td>15,859</td>
<td>15,890</td>
</tr>
</tbody>
</table>

**Reported on Known Violations (Region):**

<table>
<thead>
<tr>
<th>Year</th>
<th>2007</th>
<th>2008</th>
<th>2009</th>
<th>2010</th>
<th>5 Year Average % Change 2009/2010</th>
</tr>
</thead>
<tbody>
<tr>
<td>Criminal Code Violations</td>
<td>7,135</td>
<td>7,618</td>
<td>7,940</td>
<td>8,223</td>
<td>8,223 9.4</td>
</tr>
<tr>
<td>Crimes Against the Person</td>
<td>699</td>
<td>840</td>
<td>756</td>
<td>730</td>
<td>730 0.0</td>
</tr>
<tr>
<td>Crimes Against Property</td>
<td>2,861</td>
<td>2,782</td>
<td>2,846</td>
<td>2,841</td>
<td>2,841 0.0</td>
</tr>
<tr>
<td>Other Criminal Code Violations</td>
<td>4,575</td>
<td>4,796</td>
<td>4,338</td>
<td>4,653</td>
<td>4,653 6.4</td>
</tr>
</tbody>
</table>

**Roadway Safety (Durham Region):**

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Highway Traffic Act Offences Notices</td>
<td>7,714</td>
<td>8,920</td>
<td>9,218</td>
<td>9,218</td>
<td>9,218 0.0</td>
<td>9,218 0.0</td>
</tr>
</tbody>
</table>

**Community Policing:**

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>High Risk Countermeasures</td>
<td>1,000</td>
<td>1,000</td>
<td>1,000</td>
<td>1,000</td>
<td>1,000 0.0</td>
<td>1,000 0.0</td>
</tr>
</tbody>
</table>

**Community Policing (300):**

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Community Policing</td>
<td>1,000</td>
<td>1,000</td>
<td>1,000</td>
<td>1,000</td>
<td>1,000 0.0</td>
<td>1,000 0.0</td>
</tr>
</tbody>
</table>
East Division - Clarington

The Clarington Division is located at 998 Regional Road 57 at Highway 2 in the Municipality of Clarington. In addition, the DRPS Property Bureau is located at 19 Courice Court. Inspector Chris Oates led the East Division in 2010.

Current as at February 1, 2011. Includes all reported or known violations recorded in the DRPS RMS. After investigation, a reported violation may be deemed unfounded.

Data reported prior to 2010 represents an approximation of the current divisional boundaries.

- As reported in DRPS TSB Call-Out Sheet
- Includes Murder 1st Degree, Murder 2nd Degree, Manslaughter, Infanticide, Criminal Negligence Causing Death, and Other Related Offences Causing Death

Roadway Safety

Highway Traffic Act Offence Notices

<table>
<thead>
<tr>
<th>Category</th>
<th>2007</th>
<th>2008</th>
<th>2009</th>
<th>2010</th>
<th>5 Year Average</th>
<th>% Change 2009/2010</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Roadway Safety</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Speeding</td>
<td>133</td>
<td>134</td>
<td>132</td>
<td>131</td>
<td>132</td>
<td>1.9</td>
</tr>
<tr>
<td>Impaired Driving</td>
<td>29</td>
<td>21</td>
<td>15</td>
<td>22</td>
<td>22</td>
<td>12.0</td>
</tr>
<tr>
<td>Indecent and Exaggeration</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0.0</td>
</tr>
<tr>
<td>Production</td>
<td>13</td>
<td>21</td>
<td>16</td>
<td>24</td>
<td>17</td>
<td>50.0</td>
</tr>
</tbody>
</table>

Current as at February 1, 2011. Includes all reported or known violations recorded in the DRPS RMS. After investigation, a reported violation may be deemed unfounded.

During 2010, 16 Division empowered an approximation of the current divisional boundaries.

**ROADWAY SAFETY**

<table>
<thead>
<tr>
<th>Category</th>
<th>2007</th>
<th>2008</th>
<th>2009</th>
<th>2010</th>
<th>5 Year Average</th>
<th>% Change 2009/2010</th>
</tr>
</thead>
<tbody>
<tr>
<td>Speeding</td>
<td>133</td>
<td>134</td>
<td>132</td>
<td>131</td>
<td>132</td>
<td>1.9</td>
</tr>
<tr>
<td>Impaired Driving</td>
<td>29</td>
<td>21</td>
<td>15</td>
<td>22</td>
<td>22</td>
<td>12.0</td>
</tr>
<tr>
<td>Indecent and Exaggeration</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0.0</td>
</tr>
<tr>
<td>Production</td>
<td>13</td>
<td>21</td>
<td>16</td>
<td>24</td>
<td>17</td>
<td>50.0</td>
</tr>
</tbody>
</table>
North Division - North Durham

Staff Inspector Brian Faazackerley led the North Durham Division in 2010. The main location is at 15,765 Hwy 12 north of Manchester, with storefront locations in Beaverton and Uxbridge.

**Priority Calls for Service North Division**

**2010**

<table>
<thead>
<tr>
<th>Category</th>
<th>2010</th>
<th>2009</th>
<th>Percent Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Calls</td>
<td>6,995</td>
<td>6,988</td>
<td>0.1 %</td>
</tr>
<tr>
<td>Complaints</td>
<td>5,388</td>
<td>5,368</td>
<td>0.4 %</td>
</tr>
<tr>
<td>Non-Emergencies</td>
<td>1,607</td>
<td>1,621</td>
<td>-0.8 %</td>
</tr>
</tbody>
</table>

**Operational Clearance Rates for North Division**

<table>
<thead>
<tr>
<th>Category</th>
<th>2010</th>
<th>2009</th>
<th>Percent Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>Crime Against The Person</td>
<td>86.4</td>
<td>85.7</td>
<td>0.7 %</td>
</tr>
<tr>
<td>Crime Against Property</td>
<td>86.8</td>
<td>87.2</td>
<td>-0.4 %</td>
</tr>
</tbody>
</table>

**Reported or Known Violations (North Durham)**

<table>
<thead>
<tr>
<th>Year</th>
<th>Crimes Against The Person</th>
<th>Cleared %</th>
<th>Crimes Against Property</th>
<th>Cleared %</th>
</tr>
</thead>
<tbody>
<tr>
<td>2007</td>
<td>1,945</td>
<td>93.2</td>
<td>3,408</td>
<td>93.0</td>
</tr>
<tr>
<td>2008</td>
<td>1,950</td>
<td>92.6</td>
<td>3,408</td>
<td>92.8</td>
</tr>
<tr>
<td>2009</td>
<td>1,955</td>
<td>92.0</td>
<td>3,410</td>
<td>92.0</td>
</tr>
<tr>
<td>2010</td>
<td>1,960</td>
<td>91.4</td>
<td>3,412</td>
<td>91.6</td>
</tr>
</tbody>
</table>

**Leaders in 2009**

31 of 254 were reviewed with recommended changes for dispatch implemented at June 30, 2009. Priority comparisons shall not be made to prior years.

**Call Priorities were reviewed with recommended changes for dispatch**

Current as at February 1, 2011. Includes all reported or known violations recorded in the DRPS RMS. After investigation, a reported violation may be deemed unfounded.

Data reported prior to 2010 represents an approximation of the current divisional boundaries.

**Reported and Known Violations (Regional)**

<table>
<thead>
<tr>
<th>Year</th>
<th>Crimes Against The Person</th>
<th>Cleared %</th>
<th>Crimes Against Property</th>
<th>Cleared %</th>
</tr>
</thead>
<tbody>
<tr>
<td>2007</td>
<td>1,945</td>
<td>93.2</td>
<td>3,408</td>
<td>93.0</td>
</tr>
<tr>
<td>2008</td>
<td>1,950</td>
<td>92.6</td>
<td>3,408</td>
<td>92.8</td>
</tr>
<tr>
<td>2009</td>
<td>1,955</td>
<td>92.0</td>
<td>3,410</td>
<td>92.0</td>
</tr>
<tr>
<td>2010</td>
<td>1,960</td>
<td>91.4</td>
<td>3,412</td>
<td>91.6</td>
</tr>
</tbody>
</table>

**Reported and Known Violations (North Durham)**

<table>
<thead>
<tr>
<th>Year</th>
<th>Crimes Against The Person</th>
<th>Cleared %</th>
<th>Crimes Against Property</th>
<th>Cleared %</th>
</tr>
</thead>
<tbody>
<tr>
<td>2007</td>
<td>1,945</td>
<td>93.2</td>
<td>3,408</td>
<td>93.0</td>
</tr>
<tr>
<td>2008</td>
<td>1,950</td>
<td>92.6</td>
<td>3,408</td>
<td>92.8</td>
</tr>
<tr>
<td>2009</td>
<td>1,955</td>
<td>92.0</td>
<td>3,410</td>
<td>92.0</td>
</tr>
<tr>
<td>2010</td>
<td>1,960</td>
<td>91.4</td>
<td>3,412</td>
<td>91.6</td>
</tr>
</tbody>
</table>

**Rates for North Division**

<table>
<thead>
<tr>
<th>Category</th>
<th>2010</th>
<th>2009</th>
<th>Percent Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Calls</td>
<td>6,995</td>
<td>6,988</td>
<td>0.1 %</td>
</tr>
<tr>
<td>Complaints</td>
<td>5,388</td>
<td>5,368</td>
<td>0.4 %</td>
</tr>
<tr>
<td>Non-Emergencies</td>
<td>1,607</td>
<td>1,621</td>
<td>-0.8 %</td>
</tr>
</tbody>
</table>

**Clearance Rates for North Division**

<table>
<thead>
<tr>
<th>Category</th>
<th>2010</th>
<th>2009</th>
<th>Percent Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>Crime Against The Person</td>
<td>86.4</td>
<td>85.7</td>
<td>0.7 %</td>
</tr>
<tr>
<td>Crime Against Property</td>
<td>86.8</td>
<td>87.2</td>
<td>-0.4 %</td>
</tr>
</tbody>
</table>

**Current as at May 5, 2011.**

**Crime Categories**

- **Community Safety**
- **Safety**
- **Stat**
- **Officer**
- **Commission**
- **Offence**
- **Other**
- **Violations**
- **RMS**
- **Reporting**
- **Unfounded**
Since September 2007 Ontario Power Generation and Durham Regional Police Service have been preparing for a transition of the armed response capabilities. Ontario Power Generation, much like the other Nuclear Facilities within Canada, will now train and deploy their own armed response force, taking over both facilities within the Regional Municipality of Durham. In June 2009 OPG deployed their first fully trained contingency of tactical responders at the Pickering facility. Over the next several months, OPG continued hiring, training and deployment of tactical officers slowly increasing their staffing and ability to take over from Durham Regional Police. On January 10th, 2010 a significant milestone was achieved when Chief Mike Ewles officially transferred full command responsibilities over to Bob Hagymasy, the Vice President of Nuclear Security.

In 2010, with the transition completed at Pickering the focus turned to the transition at the Darlington facility. Durham Regional Police Service, Nuclear Security Division remained responsible for the armed response at this facility. As with the transition at the Pickering site, Ontario Power Generation continued to increase their staffing and deployed their own armed responders at Darlington.

Both organizations continue to work collaboratively under the watchful eye of the federal regulator (Canadian Nuclear Safety Commission). It is not certain when Ontario Power Generation will be in a position to fully take over all armed response capabilities at the Darlington site, however until that time a seamless transition of this responsibility remains at the forefront by both organizations.

Although the threat of an attack remains low at both nuclear power plants, the citizens of Durham Region can be confident that the Darlington facility is being monitored and protected by NSD officers who play a critical role in overall physical protection of this site.

The Durham Regional Police Service - Nuclear Security Division was established in 2001 when federal regulators demanded increased security measures at nuclear facilities within Canada after the September 11th terrorist attacks in the United States. Since that time, the Durham Regional Police Service and Ontario Power Generation have forged a strong partnership committed to nuclear and community safety. Under the leadership of 23-year veteran Inspector Todd Rollauer, Durham Regional Police’s team of specially trained officers continues to emerge as world class leaders and mentors in this unique area.

Members assigned to the Nuclear Security Division have been tactically trained and provide 24/7 armed response capabilities. The Division is supported by its own training unit enabling NSD members to continue to improve and develop their skills on a regular basis. Throughout 2010, Nuclear Security Division members participated in a variety of realistic and dynamic training scenarios testing weapons proficiency and response.

Members of the Nuclear Security Division participated in several tactical events during 2010 within Ontario and United States. In November, the NSD Competition Team attended the annual S.W.A.T. Roundup International in Orlando Florida. This event hosted 54 teams from all over the world including the United States, Kuwait, Hungary, Germany, Brazil, Japan and Jamaica. Our team was the only representation from Canada and attained a 5th, 11th and 12th place finish in three of the seven events. Closer to home this team attended the Ontario Tactical Advisory Board (OTAB) competition held at CFB Borden, finishing first in the Iron Man competition, second in the sniper competition and fifth overall.

Sgt Jim Grimley of the DRPS Honour Guard, right, participated at the transfer ceremony held at the Pickering nuclear plant in January 2010, alongside Cindy Stewart-Haas of the DRPS Honour Guard, left, and OPG security officer Lisa Attia, centre.
The Financial Services Unit assists in the budget process by working with all units to collect budget information that they then review and consolidate for the entire Service. The consolidated budgets undergo extensive review by the Leadership Group and the Police Services Board and, once approved, are submitted to the Region of Durham for further review by the Finance and Administration Committee and Regional Council.

Financial Services also provides a focal point for the purchase and payment processes for goods and services approved by budget. Regular review of financial results, reporting to the Police Services Board on financial matters, and a forecast of costs and expenditures are provided by the Financial Services Unit.

### Year 2010 Financial Results (unaudited)

<table>
<thead>
<tr>
<th>Program</th>
<th>2010 Budget</th>
<th>2010 Actuals</th>
<th>Surplus/(Deficit)</th>
<th>% of Total Budget</th>
</tr>
</thead>
<tbody>
<tr>
<td>Community Policing</td>
<td>63,631</td>
<td>63,946</td>
<td>(315)</td>
<td>-0.2%</td>
</tr>
<tr>
<td>Regional Operations</td>
<td>15,266</td>
<td>15,714</td>
<td>(448)</td>
<td>-0.3%</td>
</tr>
<tr>
<td>Operational Logistics</td>
<td>15,287</td>
<td>15,807</td>
<td>(520)</td>
<td>-0.3%</td>
</tr>
<tr>
<td>Strategic Operational Support</td>
<td>4,651</td>
<td>5,156</td>
<td>(506)</td>
<td>-0.3%</td>
</tr>
<tr>
<td>Crime Management</td>
<td>22,168</td>
<td>22,680</td>
<td>(512)</td>
<td>-0.3%</td>
</tr>
<tr>
<td>Administrative Services</td>
<td>24,972</td>
<td>21,516</td>
<td>3,457</td>
<td>2.3%</td>
</tr>
<tr>
<td>Executive</td>
<td>3,800</td>
<td>4,428</td>
<td>(628)</td>
<td>-0.4%</td>
</tr>
<tr>
<td>Police Services Board</td>
<td>478</td>
<td>368</td>
<td>110</td>
<td>0.1%</td>
</tr>
<tr>
<td>Capital</td>
<td>2,775</td>
<td>3,983</td>
<td>(1,209)</td>
<td>-0.8%</td>
</tr>
<tr>
<td>Total Expenditure Programs</td>
<td>153,028</td>
<td>153,599</td>
<td>(571)</td>
<td>-0.4%</td>
</tr>
<tr>
<td>Total Revenues</td>
<td>(7,136)</td>
<td>(8,134)</td>
<td>998</td>
<td>0.7%</td>
</tr>
<tr>
<td>Net Program Costs</td>
<td>145,892</td>
<td>145,465</td>
<td>427</td>
<td>0.3%</td>
</tr>
<tr>
<td>Net Policing Cost per Capita</td>
<td>$ 234</td>
<td>621,700</td>
<td>POP</td>
<td></td>
</tr>
<tr>
<td>Net Policing Cost per Household</td>
<td>$ 687</td>
<td>211,620</td>
<td>HOUSEHOLDS</td>
<td></td>
</tr>
</tbody>
</table>

### Financial Activity

The Financial Services Unit assists in the budget process by working with all units to collect budget information that they then review and consolidate for the entire Service. The consolidated budgets undergo extensive review by the Leadership Group and the Police Services Board and, once approved, are submitted to the Region of Durham for further review by the Finance and Administration Committee and Regional Council.

Financial Services also provides a focal point for the purchase and payment processes for goods and services approved by budget. Regular review of financial results, reporting to the Police Services Board on financial matters, and a forecast of costs and expenditures are provided by the Financial Services Unit.

#### Actual Spending by Major Expense

<table>
<thead>
<tr>
<th>($ Thousands)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wages &amp; Benefits $130,739</td>
</tr>
<tr>
<td>Capital $2,646</td>
</tr>
<tr>
<td>Uniforms &amp; Education $1,891</td>
</tr>
<tr>
<td>Maintenance &amp; Repairs $2,399</td>
</tr>
<tr>
<td>Office Furniture $180</td>
</tr>
<tr>
<td>Total Expenditure Programs $153,599</td>
</tr>
</tbody>
</table>

#### Capital Distribution by Major Category*

<table>
<thead>
<tr>
<th>($ Thousands)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Vehicles $1,264</td>
</tr>
<tr>
<td>Operating Equipment $170</td>
</tr>
<tr>
<td>Building Facilities $540</td>
</tr>
<tr>
<td>Computers $545</td>
</tr>
<tr>
<td>Total Capital $3,284</td>
</tr>
</tbody>
</table>

* 2010 Budget
Recognizing the dedication and commitment of our long-serving members is a priority as we strive to protect the safety and well-being of our community. Every year, we celebrate those who have given outstanding service to the Durham Regional Police Service (DRPS) Auxiliary Unit. These members provide invaluable assistance, helping to save the lives of heart attack victims. In 2010, the following members were recognized:

**Civilian Recognition**

Every year, our dedicated civilian employees are recognized for achieving milestones in continuous years of service. In November 2010, the following civilian employees were recognized:

**15-YEAR PIN**
- Kimberly Hoek
- Arthur Mullin
- Tammy Skinner
- David Winter

**10-YEAR PIN**
- David Brownlee
- Carolyn Ferrari
- William Macalle
- Denise Noakes
- Theresa Polashok
- Peter Tontin
- Janett Wyckman

**5-YEAR PIN**
- Tara Asling-Martin
- David Crawford-Eade
- Carlos Felipa
- Andrew Taylor
- Albert Vaks
- Fraser Wynn
- Martin Wind

A special thanks goes out to the DRPS Auxiliary Unit, which is also recognized each year. In 2010, the Auxiliary Unit was honored for its continued service to the community.

**Recognition and Appreciation**

Every year, long-serving members are recognized for their dedication and commitment to public safety. Receiving the Canadian Police Exemplary Bar for 30 years of service were:
- John Allen
- Tom Cameron
- Jim Douglass
- Dennis Glazier
- Thomas Hart
- Douglas Lant
- Thomas Martin
- William Minion
- Brian Osborne
- Rick Ross
- Robert Woodcock

Receiving the Canadian Police Exemplary Medal for 20 years of service were:
- Roger Bauschel
- Michael Douthart
- Richard Dupont
- Brian Hall
- Stephen Illing
- James Lockwood
- Daniel McMullan
- Dennis Omelanchuk
- Georgia Oudij
- Sherry Whiteway

Receiving 30-year civilian awards were:
- Kevin Molloy
- Douglas Morse
- Nick Novak
- Randy Norton
- Steve Roden
- Anthony Stabile
- Candy Terry
- Louis Waldman
- Brent Ward

Receiving 20-year civilian service awards were:
- Joy Brooks
- Heather Murray
- Kim Stoneburg

Receiving 20-year service medals from Board Chair Terry Clayton, left, and Chief Constable Mike Ewles.

Durham Regional Police Communications members were honored in June 2010 for their part in saving the lives of heart attack victims at the annual ‘Survivor’s Day’ Awards at Deer Creek Golf and Banquet Facility in Ajax. Organized by the Central East Prehospital Care Program at Lakeridge Health, the awards were presented to police, fire, and ambulance (EMS) personnel in the region who helped save the lives of heart attack victims during the past year. Many cardiac survivors were at the ceremony to thank their rescuers in person.

Communicator Tami Hartford was the call taker for two of the 34 survivors in 2010. She has had the opportunity to meet her survivor at past Survivor’s Days.

Recipients of the award included Communicators Adrienne Guer, Tami Hartford, Cindy Lang, Angie Finn, Marci Galley, Rebecca Asles, Janvi Carvalho, James Timmins, Sean Carmichael, Todd Foster, Stacie Lockwood, James Harwood, Shini Wallace, Tracey Thompson, Jan Stokoe, Lisa Marie Fensterre, Angie McPherson, Adam Moore, Laura Farmer, Megan Broome, Chantelle Jones, Jon Allbon, Liz Powers, Cindy Lang, Jan Stokoe and Kim Gibbons.

Showing Our Pride

Forty members and supporters of DRPS joined in the 30th Annual Pride Parade in downtown Toronto on July 4, 2010. Ten thousand participants entertained a crowd of over one million revelers as they walked, rode and danced their way down the parade route. DRP members distributed candies and miniature Pride flags to the excited and enthusiastic crowd. Cst. Keith Richards, DRP Diversity Coordinator, was pleased with the reception and the many compliments paid to the DRP contingent. “I’m very happy with our turn out, especially given it was the first long weekend of the summer,” said Cst. Richards. “Our members and community partners were enthusiastic ambassadors for our organization.”

This was DRP’s third year participating in the parade, whose theme was “You Belong.” Members of our recruiting team also had a booth set up for the street festival to celebrate our diversity efforts and reach out to prospective recruit candidates. The DRPS entered a specially-decaled police cruiser to show our support for the gay, lesbian and transgender community.

8th Annual Police Appreciation Night

Members of the Durham Regional Police were singled out Oct. 21 for their heroism, quick thinking and bravery at the prestigious 8th Annual Police Appreciation Dinner and Awards Night (PADAN).

The theme this year was “Embracing Durham” and organizing co-chairs Moe Pringle and Blair McArthur thanked every member of the police service for making a difference in the community.

This year, awards were presented to:

- Constable Jay Shaddick and the Major Fraud Unit for working closely with the OPP in Project Kaiser, which busted a sophisticated ATM theft ring that was stealing millions of dollars from consumers and banks
- Constables James Ebdon and Teresa Caranowicz for helping citizens pull a young boy out of the choppy waters of Lake Ontario, saving his life.
- Constable Phil Edgar for his uncanny ability to find stolen cars and stop suspicious vehicles. In seven traffic stops alone in 2010, he seized over $530,000 in marijuana, $32,000 in drug-related cash and helped uncover over 200 fake credit cards and SIN cards.
- Constable David Palmer for showing tremendous restraint and a cool head after stopping a 12-year-old armed with a loaded handgun and making an arrest without injury.
- Constable Darin Vester for taking the time to befriend an 11-year-old school girl who confided in him she was being sexually assaulted. He worked closely with the girl and the Sexual Assault Unit and an arrest was made.
- Constable Robert Harding, first on scene in the Stanley Tippett investigation when a 12-year-old Peterborough girl was being assaulted behind Courtice Secondary School. His quick response drove the suspect away and he made sure the victim was rushed to hospital and received treatment for her injuries.

Congratulations and thank you to all the recipients for truly making a difference in our community!