



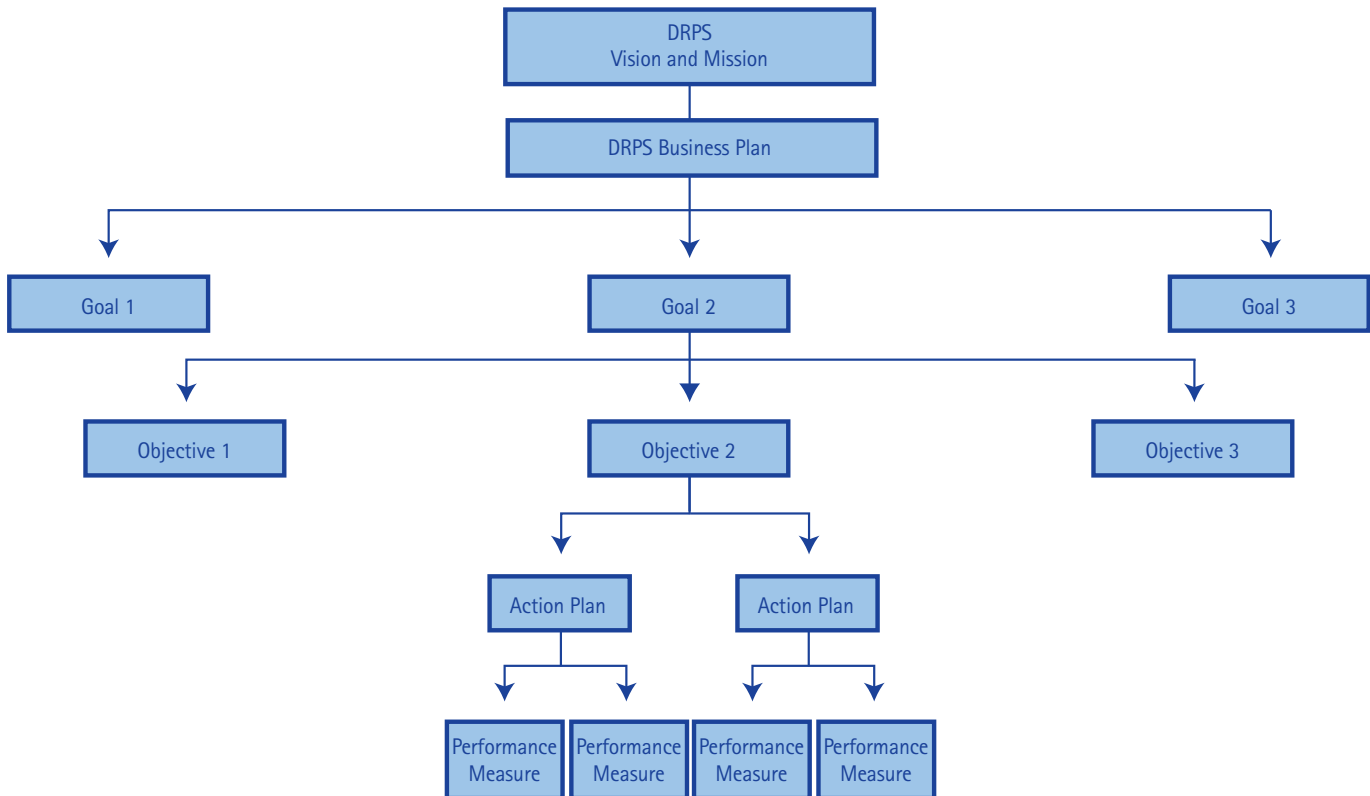
## THE BUSINESS PLAN MODEL

The 2005 - 2007 Business Plan sets priorities for the DRP based on information gathered through feedback from consultations and surveys, among other things. These priorities identify how the Police Service will make the best use of its resources to respond to changes in the environment and meet evolving community and members needs.

The planning horizon covers a three-year period, consistent with the Ontario Police Services Act Adequacy and Effectiveness of Police Services Regulation (O. Reg. 3/99), which requires that every Police Services Board in Ontario develop a business plan at least once every three years that provides direction to the Service. This timeframe is flexible enough to allow for changes in the environment that can be reflected in a new Plan.



## THE STRUCTURE OF THE PLAN



As illustrated, the general structure of the Business Plan includes *goals, objectives, action plans, and performance measures*, cascading from the organization’s *vision* and *mission* statements. A definition of each Business Plan component is provided below.

**Strategic Goals** – reflect the outcome or ends the organization wants to achieve. Goals arise from the vision and mission of the Durham Regional Police Service.

**Objectives** – flow from strategic goals and represent multiple courses of action to achieve a goal.

**Action plans** – are specific undertakings that work toward achieving a

specific objective. The action plan allows an activity to be broken up into manageable components of what will be done to work toward the objective, and how the action plan will be carried out.

**Performance measures** – assessment tools to measure the intended results of the objective as a whole and action plans individually. Performance measures must be reliable and valid and are an important part of achieving intended results.

Details of performance measures, timelines, and lead accountabilities can be found in the Appendix of the Business Plan.