



THE 2005-2007 BUSINESS PLAN STRATEGIC GOALS

The 2005 - 2007 Business Plan's strategic goals are grouped in the four areas of Communication, Administration, Response, and Employee Support (C.A.R.E.). This framework was carried forward from the first Business Plan (2002 - 2004) and provides a common focus for accountability and achieving results in the strategic areas of:



Communication – build effective communication methods, strategies, and infrastructure to improve internal and external relationships.

Administration – build effective systems and processes that support excellence and accountability in police service delivery.

Response – create a safer community by maximizing the efficiency and effectiveness of policing operations.

Employee Support – provide opportunities and services designed to assist members in their personal and professional development.

This framework maintains continuity with the first Business Plan, and also reflects an evolution in our planning and management processes. The objectives and action plans in the 2005 – 2007 Plan balance community needs with a complementary set of initiatives to improve the effectiveness and efficiency of service delivery, sustain change, and augment community linkages.

One notable change relates to the strategic goal of Response, which now includes the Police Service’s operational priorities of traffic safety, gangs and organized crime, and intelligence-led policing. Historically, specific measures to deal with policing priorities were addressed outside of the business planning process. Now these operational

elements are included in the Business Plan and complemented by other strategic initiatives. These initiatives will be monitored for implementation, and progress on them will be reported to the community.

The Response goal also outlines objectives and specific action plans to augment and improve services that prevent crime, enforce laws, and assist victims deal with the negative impact of crime.

The strategic goals of Communication, Administration, and Employee Support outline a series of interrelated objectives: building community partnerships, increasingly adopting business principles to manage our police service more effectively, and maximizing our organizational capacity and member development.

There are a total of 22 objectives and 49 action plans to be carried out over the horizon of the 2005 – 2007 Business Plan. Taken together, all of these objectives and action plans improve the DRP’s ability to effectively and efficiently deliver front-line police services to Durham Region residents. The Plan ensures that our financial and human resources are deployed in a way that meets these goals.