

## MONITORING AND EVALUATING PERFORMANCE

The Business Plan is a living document that will be monitored to ensure the goals, objectives, and action plans are achieved within the specified timelines. The Plan identifies four strategic goals, 22 objectives, and 49 action plans to be carried out over the horizon of the Plan.

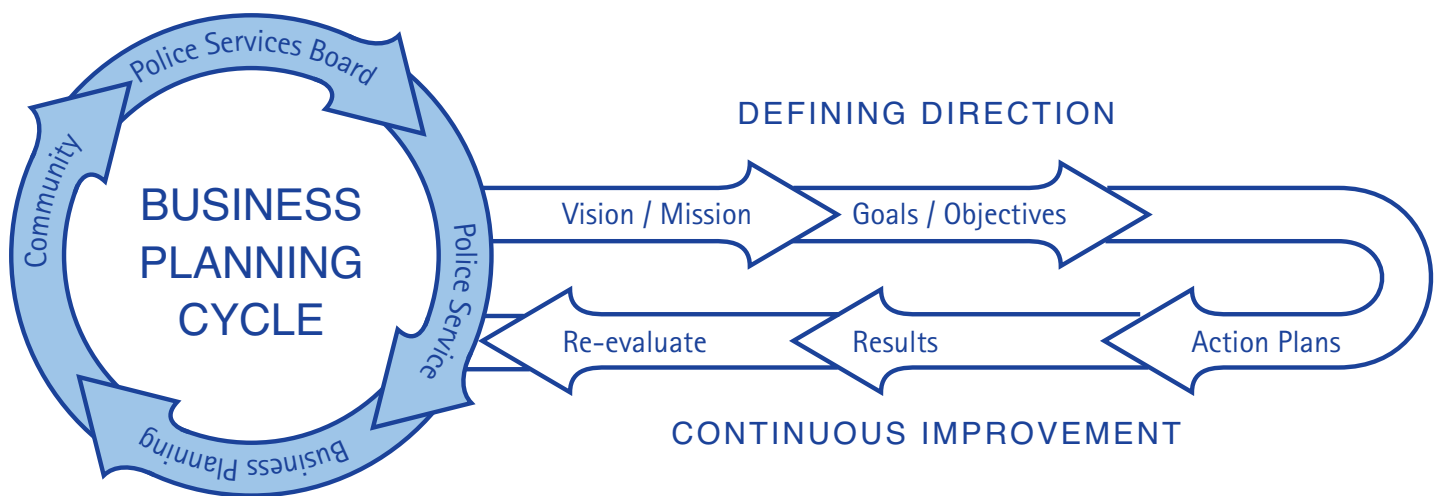


## THE PLANNING CYCLE

1. Plan

2. Deliver

3. Evaluate



Throughout the life of the Business Plan, the commitments outlined by the objectives and action plans will be evaluated for timely implementation in line with specified performance measures and intended results. The Plan is reviewed, at a minimum, on a quarterly basis and once yearly in a comprehensive manner. These reviews allow the Police Service to ensure effective follow through, take stock of successes, and make adjustments where necessary to ensure full implementation and accountability.

To remain relevant and responsive, the entire Business Plan is revisited and rewritten every three years. As part of the planning cycle, the environmental scan, consultations and surveys, and the prioritization of feedback, is undertaken tri-annually to respond to evolving community and member needs, new crime trends, and other major changes in the external environment.

Through continuous improvement in planning and management of its service delivery, the DRP will stay at the forefront of crime trends that

affect community safety. The DRP, with the help of partners, will continue to examine all operations for efficiency and effectiveness, and develop and retain its best people.

Planning for the future is central to achieving organizational effectiveness. We expect to realize significant benefits to community safety, resulting from the strategic goals and commitments made in the Durham Regional Police Service's 2005 – 2007 Business Plan.