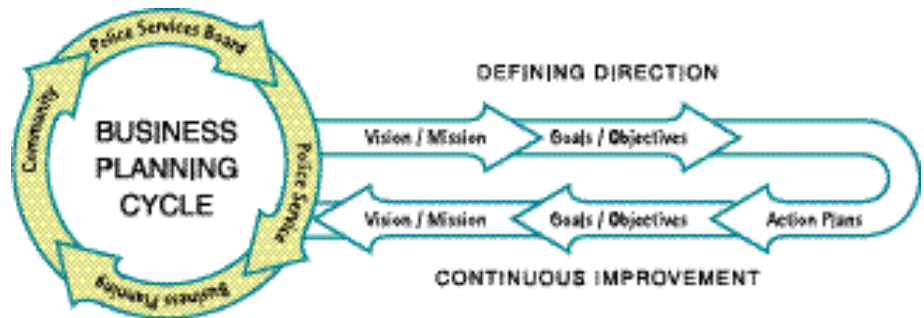


B u s i n e s s P l a n n i n g C y c l e

There are four key components involved in the business planning process: the community, the Police Services Board, the Durham Regional Police (DRP), and Business Planning which is coordinated by the Corporate Planning and Development Unit of the DRP. These four groups define our direction through the development of our vision, mission, goals, objectives and action plans.

Our commitment to continuous improvement is reflected in our planning and reporting infrastructure that provides both quarterly and annual reports. These reports will provide the basis for the re-evaluation of the effectiveness of our action plans in achieving our stated objectives.



R e - e v a l u a t i o n

The DRP strongly believes that our Business Plan is not a static document that is developed and then not considered until it has elapsed. The DRP three-year Business Plan is a living document that is constantly being evaluated and reviewed. Our business planning process is an ongoing endeavour that is supported by a well-established infrastructure that supports continuous re-evaluation of the Business Plan.

This infrastructure consists of a series of mechanisms that have been established to closely monitor our progress over the three-year time period to ensure accountability and achievement of the intended results. The Business Plan is evaluated, at a minimum, on a quarterly basis and once yearly in a comprehensive manner. The reviews allow the Business Plan and all of its components to be evaluated on a continual basis to determine the effectiveness of the action plans in meeting specific objectives according to the timelines established. Additionally, ongoing re-evaluation will position the DRP to effectively respond, in a timely fashion, to changes in our environment by ensuring action plans are in alignment with changing environmental needs.

This approach to continuous improvement solidifies our commitment to meeting the needs of our members and the community through a proactive approach to police management.

*"I've noticed a real shift in the past two years on the part of the police - an increased willingness to partner with community groups and work together on issues to solve problems."
- from a community group representative*



Acknowledgements |

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Mr. Doug Moffatt	Police Services Board
Mr. Bob Nicol	
Chief Kevin McAlpine	Executive Leadership Group
Deputy Chief Chuck Mercier	
Secretary/Treasurer Mark McConkey	Durham Regional Police Association
President Terry Ryan	
Inspector Tom Cameron	Community Police Offices
Inspector Bob Chapman	
Staff/Sergeant Kim Bulloch	Operational Units
Sergeant Janet Galipeau	
Training Co-ordinator Sue Knox	
Superintendent Ian Wootton	Administrative Units
Manager Valerie Beyer	Corporate Planning Unit Facilitators
Sergeant Joe Maiorano	
Planning Clerk Morgen Dobson	

This document is also available in PDF format on our website at

<http://www.police.durham.on.ca>

Please visit our website for additional information on our organization or contact the Corporate Planning and Development Unit by e-mail at: planning@police.durham.on.ca or by telephone at: 905.579.1520 ext. 4310

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