

DURHAM REGIONAL POLICE SERVICE

2000 Annual Report



l e a d e r s i n c o m m u n i t y s a f e t y





Although the Durham Regional Police Service (DRPS) was created through provincial legislation in 1974, our policing heritage dates back to the 1850s.

Covering the largest geographical jurisdiction in the Golden Horseshoe, the DRPS protects citizens from crime and promotes safer communities through an extensive variety of programs and services.

In 2000, the DRPS enhanced its service to citizens and maintained its position as one of the most progressive police services in Ontario.

t a b l e o f c o n t e n t s

Message from the Chair	5
Members of the Board	5
Message from the Chief of Police	6
Organizational Chart	7
Highlights of 2000	8
Adequacy Standards	12
Regional Overview	14
Community Policing Profiles	19
Financial Overview	30
Staffing Plan	32
Facility Plan	33
Letters of Appreciation	34
Community Partners	35

Y e a r 2 0 0 0
V a l u e | S t a t e m e n t

Every member of the Durham Regional Police Service is committed to providing quality service in partnership with our communities.

We will achieve excellence through pride, respect, understanding and ethical behaviour while learning from each other.

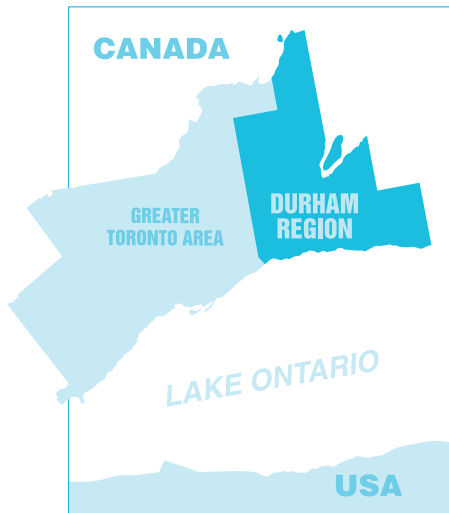
DURHAM REGIONAL POLICE SERVICE

2 0 0 0 A n n u a l R e p o r t





D u r h a m R e g i o n | O n t a r i o



Durham Region is located directly east of the City of Toronto and is one of five upper tier municipalities comprising the Greater Toronto Area.



Covering approximately 2,500 sq. km., Durham Region is geographically the largest Region in the Golden Horseshoe. The rolling terrain stretches from Lake Ontario in the south to Lake Simcoe in the North and from the Toronto boundary in the west to the Newtonville area in the east.

The topography features many active farms and one of the highlights of the landscape is the Oak Ridges Moraine.

- The member municipalities include:
- The Town of Ajax
 - The Township of Brock
 - The Municipality of Clarington
 - The City of Oshawa
 - The City of Pickering
 - The Township of Scugog
 - The Township of Uxbridge
 - The Town of Whitby



M e s s a g e f r o m t h e C h a i r o f t h e P o l i c e S e r v i c e s B o a r d

As you read through these pages and review the many activities of the Durham Regional Police Service in 2000, please keep in mind that the key to our success is our close connection to the community we serve.

From the streets of downtown Oshawa to the wide open spaces in Brock Township, our members need the close co-operation of community partners to ensure that local policing needs are met.

We will continue our efforts to ensure that the DRPS consistently meets and exceeds community expectations and that the citizens of Durham Region maintain their high quality of life.



Bob Boychyn
Chair of the Police Services Board

2 0 0 0 | B o a r d M e m b e r s



Kevin Ashe
Vice Chair

Doug Moffatt

Jerry Moskaluk

Bob Nicol

The Durham Regional Police Services Board, as established pursuant to the Police Services Act of Ontario, provides civilian governance for the Durham Regional Police Service.

Due to its regional nature, the Act requires that five members sit on the Durham Regional Police Services Board.

The Act requires that the Board consist of:

Head of Council
(or his or her designate)
Bob Boychyn

Oshawa Regional Councillor

Member of Council
(appointed by resolution)
Doug Moffatt
Scugog Township Mayor

Person appointed by Council
(who is neither a member of the council nor an employee of the municipality)
Kevin Ashe

Two persons appointed by the Lieutenant Governor in Council
Jerry Moskaluk



A M e s s a g e f r o m t h e C h i e f o f P o l i c e

The Durham Regional Police Service continues to be one of the finest municipal police services in Ontario. We have achieved success because of clear direction from our Police Services Board, support from Regional Council and through the hard work and daily commitment of our members and community partners.

From our senior staff to our new recruits, all of us share a strong, deep-rooted commitment to serve our communities with professionalism and respect. I am extremely proud of the great team of officers, civilian staff, volunteers and Auxiliary members we have assembled here. I am especially proud of the support we continue to receive, not only from Regional Council and community organizations, but also from citizens in every corner of our vast coverage area.

We will continue to follow the very highest standards in policing and look forward to working with our many partners in order to keep our communities safe.

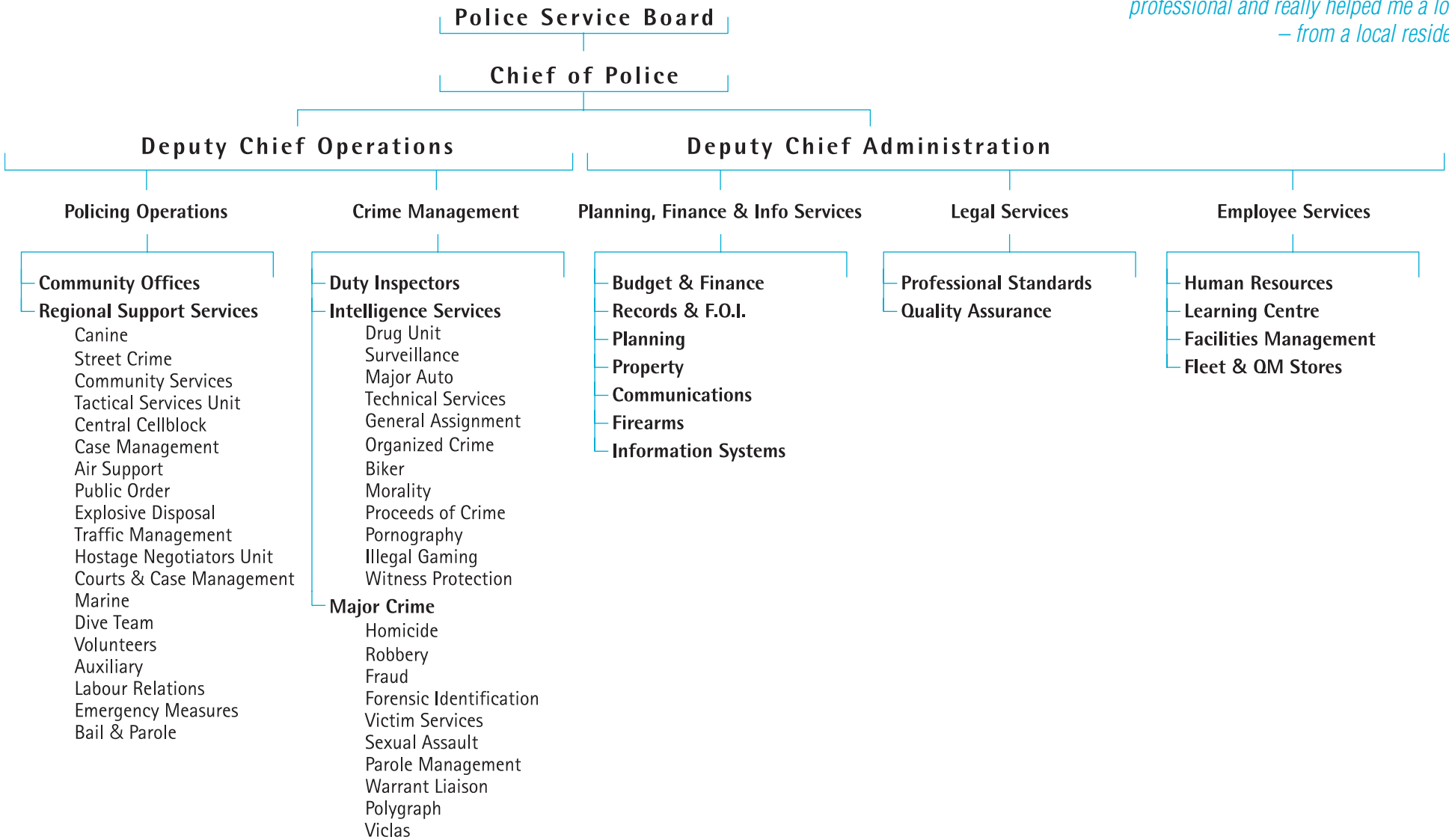
Kevin McAlpine
Chief of Police



Organizational Chart



*"I just wanted to congratulate you on such a wonderful staff. They were very professional and really helped me a lot."
– from a local resident*





Performance Objectives

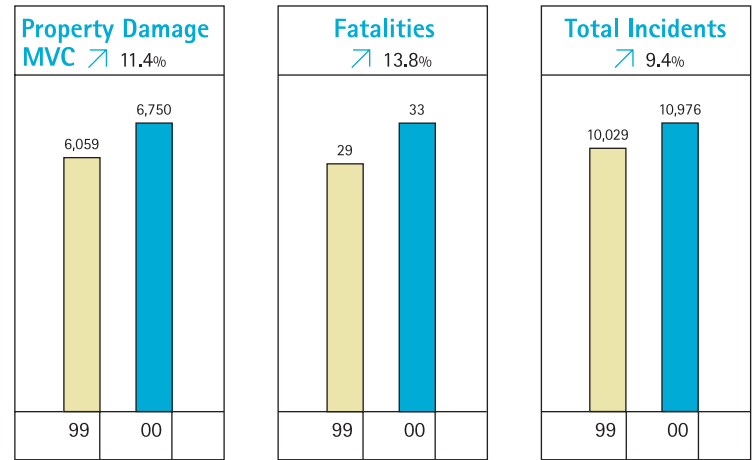
For the Year 2000, the Durham Regional Police Service identified two major objectives: (a) reduce the number of serious injury and fatal traffic accidents and (b) reduce "street level" crime such as break & enter, auto theft, theft and drugs. The following is a summary of how well the DRPS met these objectives:

Motor Vehicle Collisions Rise

The number of reported motor vehicle collisions (MVC) involving property damage increased by 11.4 per cent and the total number of all driving incidents increased by 9.4 per cent. The total number of fatalities as a result of MVC's increased 13.8 per cent, from 29 in 1999 to 33 in 2000.

The number of MVC personal injuries decreased in 2000, as did the number of persons injured yet the number of people killed and the number of MVC fatalities increased. An increase in the population and aggressive driving have tended to counteract increased policing in these areas and as a result additional resources were added to the Traffic Management Unit in late 2000

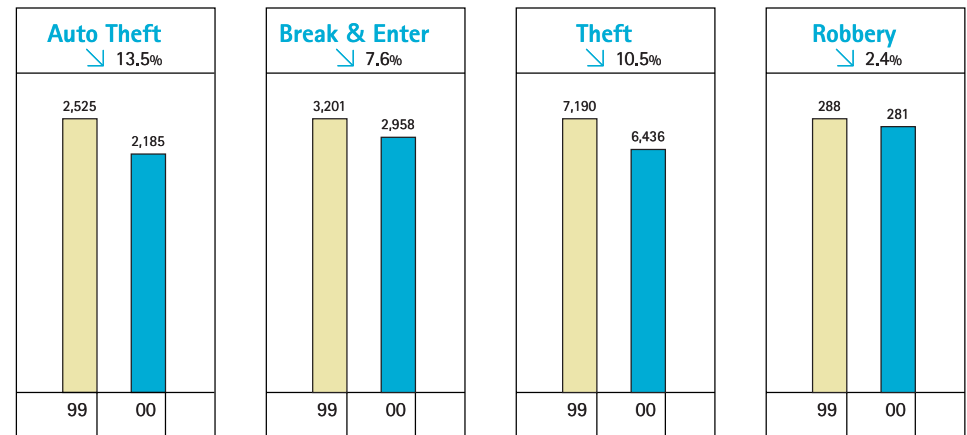
Motor Vehicle Collisions



Street Level Crime Down

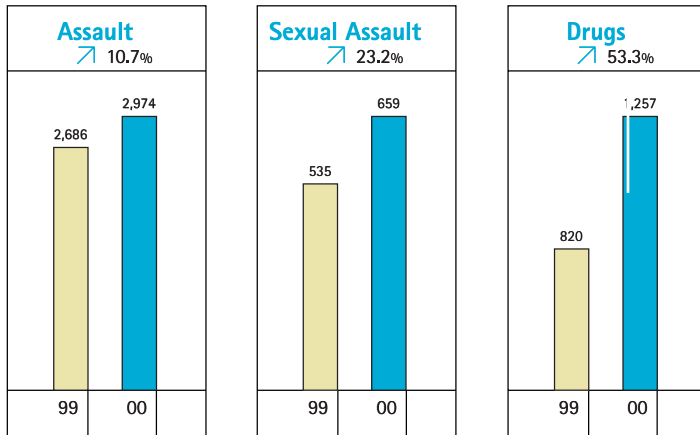
Durham Region followed the national downward trend in street level crime. Auto thefts decreased by 13.5 per cent; break & enters were down by 7.6 per cent; reported thefts were down 10.5 per cent and reported robberies decreased by 2.4 per cent.

Reported Property Offences

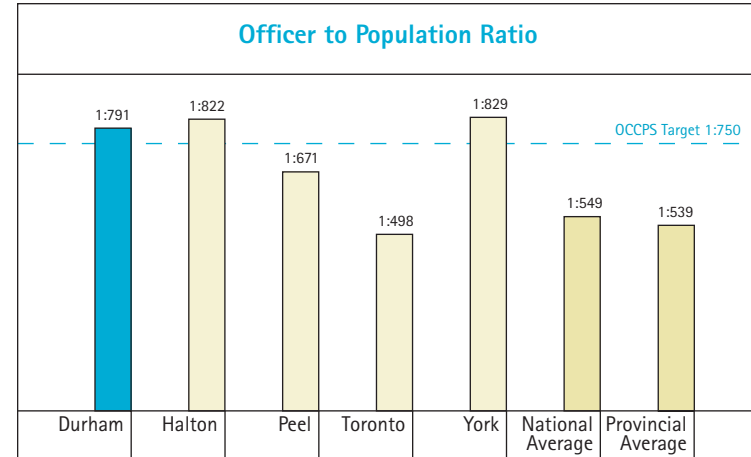




Assaults Rise Reported Person Offences



More Officers & More Activity



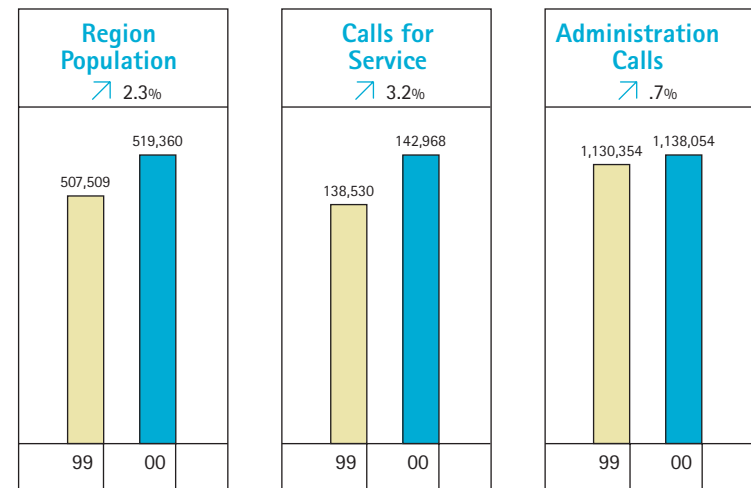
Note: The lower the ratio the more police personnel time there is per resident.

Increasing Number of Calls



1.13 million incoming administration calls were received, up 0.7 per cent from 1999. The number of administration calls generally increases with the population rate.

Our officers responded to 142,968 calls for service, an increase of 3.2 per cent over the 138,530 calls for service in 1999. Over the same time period, the regional population increased by 2.3 per cent.





I n f o r m a t i o n T e c h n o l o g y

The Information Technology Department (I.T.) achieved several major milestones including the set-up of wireless networks in some of our facilities, the provision of 'Direct Entry' of incident information from patrol vehicles and a sophisticated internal electronic communication system (Media-One).

The Service implemented a wireless network for mobile computers in the cruisers with the launch of the project in May 2000. This set the foundation for the introduction of the Direct Entry System, developed by the I.T. department to enable front line officers to enter general incidents, arrests, supplementary and property reports directly on the laptops in the vehicles, in the station or on the desktop, eliminating the hard copy written reports. The first stage of development was completed in December 2000. The project will be tested in early 2001 with plans to eventually roll out the technology region-wide by the end of 2001.

The Service implemented a wireless network to the remotely located Property Bureau that provides greater performance, lower costs, and increased efficiency over the current hard-wired services available for that location. The Property Bureau, with assistance from I.T., has been implementing a bar-coding project that assists in maintaining continuity of data and the elimination of double entry. This project involves scanning articles linked to related records entered through the Direct Entry system, labeling property bags and assigning them to local storage. The Property Bureau then validates the articles by re-scanning the labels and then sending them back to the bureau for assignment to shelves, thus maintaining continuity.

The I.T. department was also involved in the rollout of the Time Keeping (TK) system to replace and improve upon the existing system that was a part of the Records System slated for replacement. This 'Windows-based' system assists in the recording and reporting of hours

worked and time off for all members of the Service and is available on both office desktop and mobile computers in the cruisers.

Another important system is the Service's internal information communications network ('Media One' Intranet). This has gone through continued development throughout the year and several advancements were made to improve the sharing of information through common databases.

The last major project and most critical to our organization is the Common Information Management System (CIMS). This project is a joint initiative between the Ministry of the Solicitor General and Correctional Services and the Ontario Association of Chiefs of Police (OACP). Initiated to improve the standards and sharing of information between services, the system has been developed by the co-operative work of the I.T. Departments of the involved services, the Ministry and the OACP. A CIMS group comprised of Police Services from Durham, Halton, Hamilton-Wentworth, Niagara, Peel, Waterloo, and York are all working together to develop a Common Information Management System. This system will replace the existing Police Records Management System and the Computer-Aided Dispatch System with a 'Windows-based' application called Altaris. The analysis and requirements gathering for this application has been an on going task in the year 2000 and continued development and testing will take place during 2001 and into 2002.





Training Initiatives



One very important part of policing that takes place "behind the scenes" is training. In fact, the training requirements for a frontline officer are so demanding, the Durham Regional Police Service operates an entire division – the Police Learning Centre – devoted only to training. The Centre is an innovative partnership with Durham College in north Oshawa and is widely used by new recruits, experienced officers and as a regional training site for smaller area police services.

Changing legislation, the impact of case law, new enforcement initiatives, mandatory re-qualification requirements and the need to stay in top physical and mental condition are all driving forces behind the Durham Regional Police Service's aggressive training program.

In the Year 2000, a tremendous amount and a wide variety of training initiatives took place. There were 39 different training initiatives, involving 5,767 total classroom hours. In total, our members participated in 77,336 total student hours. This represented a significant increase from 1999.

Training initiatives can generally be summarized in the following categories: Recruit Training, Mentoring, Training for Experienced Officer, Investigations, Leadership, Adult Education, Court Security, Auxiliary Training, Driver Training, Use of Force Mandatory

The following is a list of the courses and training initiatives offered at the Police Learning Centre in 2000:

Recruit Training

Pre- & Post-Ontario Police College Training

Training for Experienced Officers

Experienced Officer Training
Officer Re-orientation Course

Investigative Courses

General Investigative Training
Major Case Management
Sexual Assault Module
Sexual Assault Responding Officers
Sexual Offences on Children
Investigative Interviewing
Scenes of Crime Officer

Leadership & Mentoring

Leading a Learning Organization
Executive Leadership Course
Coach Officers Course
Supervisor's Course

Adult Education

Facilitating Adult Learning

Court Security/Special Constable

Court Security Courses
Cell Block Training

Auxiliary Training

Auxiliary Training Sessions
Auxiliary Training – Defensive Tactics
Auxiliary Training – Monthly Training

Miscellaneous Courses

Bicycle Course
Behavioural Event Interviewing
Crisis Negotiators Refresher Course
Major Incident Mock Exercise
Media Relations Course

Driver Training

Suspect Apprehension Pursuit
Motorcycle Course

Use of Force Mandatory Training

Durham Mandatory Re-qualifications in Firearms
Durham Mandatory Re-qualification in Defensive Tactics

Specialty Units

Dive Team
Explosive Disposal Team
Public Order Unit

Promotional Exams

Proctoring Local Exam





A d e q u a c y S t a n d a r d s H i t t i n g t h e M a r k

In early 1999, the Province of Ontario introduced changes to policing legislation that dramatically affected the way police organizations operate. The Adequacy and Effectiveness of Police Services Regulation amended the Police Services Act effective January 1, 2001. This legislation, known as the "Adequacy Standard", identifies performance requirements in six key areas of policing: Crime Prevention, Law Enforcement, Victims Assistance, Public Order Maintenance, Emergency Response Services, and Administration and Infrastructure.

In order to assist our Service to better position itself for compliance in these areas, the Durham Regional Police Services Board commissioned the Hay Management Group in late 1999 to perform a structural analysis of our organization. The resulting report contained numerous recommendations for change, and so in early 2000 the Service



struck an implementation team, whose task it was to interpret and bring about the necessary changes. Some of these changes involved the institution of new initiatives, for example the implementation of a Career Development Plan to assist our service in developing its members. Other changes were more structural in nature, and involved analyzing hundreds of job descriptions, identifying competencies and accountabilities, and the redrawing of our organizational chart, all with a view to making the Service more effective and able to respond to new challenges. Other areas addressed were improving internal and external communications channels, identifying mandated training needs and creating mechanisms to ensure needed training is provided, and providing adequate resources on the administration side to effectively support policing operations.

In Durham Region, many of the minimum requirements of the Adequacy Standard were already being met. However, in order to fully respond to the specific requirements of the new Regulations, Chief Kevin McAlpine created the Quality Assurance/Systems Analysis Unit. This Unit worked diligently throughout 2000 developing and revising Directives (procedures) in order to meet the new guidelines. Durham Regional Police officials estimate that the introduction of the Adequacy Standards will require an additional \$4 million in expenditures in 2001.

The following is a brief summary of some of the 23 policies the Durham Regional Police Service revised or created in the year 2000 in order to satisfy the provisions of the new Adequacy Standards. Each Directive clearly identifies how police respond to and react to various situations. How well the police respond to these regulations will be measured through a variety of means by the Chief of Police, who is obliged to report his findings annually to the Police Services Board.



Major Case Management Systems

These guidelines, flowing from many provincial reports as well as Adequacy Standards, ensure that staff follow specific rules as defined by the Ontario Major Case Management System Investigative Standards when investigating major cases.

Major Crime Scene Management

This directive establishes guidelines for the Forensic Identification Unit for the collection, control, documentation and preservation of crime scene evidence at major crime scenes. It clearly identifies the responsibilities of the first and second officers responding to a major crime scene and identifies the responsibilities of the Patrol Supervisor, the investigative personnel in the Criminal Investigation Unit and the investigative personnel in the Homicide Unit.

Child Abuse Investigations

This directive sets out clear procedures and direction to officers when responding to incidents involving allegations of sexual assault and child abuse. The policy enshrines the Department's philosophy that all victims of sexual assault and child abuse must be treated with understanding, compassion and protection.

Problem Oriented Policing

This directive requires the appropriate supervisors and front-line officers to work in partnership with community representatives to identify crime trends, community safety issues, road safety problems and public disorder issues. This Directive requires staff to find solutions to these problems through the development and promotion of effective problem-oriented policing initiatives.

Victim's Assistance

This directive sets out the steps officers take to ensure victims of crime receive the kind of information, referrals and short term emotional support they need.

Elder and Vulnerable Adult Abuse

This directive was developed to sensitize police officers to the issue of Elder and Vulnerable Adult Abuse and provides for the effective dealing with such incidents. Elder and Adult Abuse includes physical and mental abuse, financial exploitation and neglect caused by a person who is in a position of trust and control of a Vulnerable Adult. It is the policy of the Durham Regional Police Service to treat elderly and vulnerable persons with dignity and respect while interacting with community agencies dedicated to improving the quality of their lives.

Public Order Units

This directive ensures that the Durham Regional Police will provide access to the services of a public order unit within a reasonable response time by using its own members, backed up by a neighbouring service. It establishes the command structure – a unit supervisor and at least four squads of seven officers, including a squad leader. The Chief of Police will set out the specific circumstances in which the public order unit will be called out to a disturbance.

Perimeter Control & Containment

This directive clearly identifies the role front line officers play in the initial control and containment of a major incident through the creation of a perimeter designed to protect the public and enclose an incident. Examples of incidents in which a perimeter may be established include a barricaded person or a confirmed bomb threat.

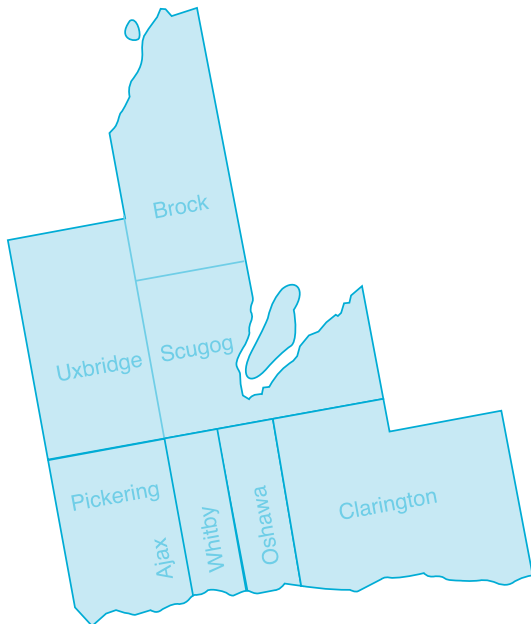
Administration & Infrastructure

The Police Services Board, in conjunction with the Chief of Police, must prepare a business plan at least once every three years. This Business Plan will identify the core functions and objectives of the organization and identify how it will provide adequate and effective police services to the growing community of Durham Region.





D u r h a m R e g i o n | O n t a r i o



The Durham Regional Police Service delivers a wide variety of programs and services through a corps of front line officers and teams of specially trained units. The following pages summarize our Region-wide activities in 2000.



R E G I O N A L P O L I C E S T A T I S T I C S

	1997	1998	1999	2000	99/00 % + or -
Population*	484,840	496,007	507,509	519,360	+2.3%
Calls for Service	138,256	135,989	138,530	142,968	+3.2%
Officers**	582	604	637	657	+3.1%
Civilians**	156	165	167	177	-
# of vehicles***	214	214	214	226	-
Total km. traveled***	N/A	N/A	6,080,821	6,850,000	-

* Local estimates reconciled to 1996 Statscan census data **Generally based on mid-year or year-end internal reports on staffing levels. *** Includes Community Service, Criminal Investigation Bureau and Marked Patrol Vehicles. Time periods are June 1, 1999 to May 31, 2000 (1999 figure) and June 1, 2000 to May 31, 2001 (2000 figure). (-) No % provided due to size or nature of sample.



CRIME, INCIDENT AND PROVINCIAL OFFENCES

INCIDENTS	1997	1998	1999	2000	99/00 % + or -
ASSAULT	2,852	2,690	2,686	2,974	+10.7%
SEXUAL ASSAULTS	602	560	535	659	+23.2%
ASSAULT POLICE	89	100	82	86	+4.9%
MURDER/ATT/MANSLAUGHTER	14	12	7	10	+42.9%
CRIMINAL NEGLIGENCE	2	8	11	29	+163.6%
ROBBERY	264	282	288	281	-2.4%
THREATS/OBSTRUCT/PHONE OFFENSIVE WEAPONS	1,007 530	942 444	995 462	1,142 688	+14.8% +48.9%
TOTAL - Persons	5,360	5,038	5,066	5,869	+15.9%
AUTO THEFTS	3,085	2,781	2,525	2,185	-13.5%
VEHICLES RECOVERED *	2,395	2,161	1,900	1,565	-17.6%
BAIL VIOLATIONS	2,902	3,227	3,232	3,440	+6.4%
BREAK and ENTER	4,061	3,570	3,201	2,958	-7.6%
CAUSE A DISTURBANCE	131	180	138	141	+2.2%
ARSON	200	133	183	137	-25.1%
FRAUD	1,661	1,510	1,581	1,906	+20.6%
GAMING/BETTING/LOTTERY	0	12	2	1	-50.0%
MISCHIEF	4,380	4,058	3,895	4,076	+4.6%
DRUGS	1,007	951	820	1,257	+53.3%
POSSESSION PROPERTY	1,488	1,342	1,164	1,092	-6.2%
PUBLIC MISCHIEF	98	97	74	79	+6.8%
THEFT	8,615	7,709	7,190	6,436	-10.5%
TOTAL - Property	27,628	25,570	24,005	23,708	-1.2%
PROWL BY NIGHT	42	61	47	50	+6.4%
ALL OTHER CRIMINAL	2,306	2,528	2,584	2,526	-2.2%
PROVINCIAL STATUTES	153	136	149	155	+4.0%
TOTAL - Other	2,501	2,725	2,780	2,731	-1.8%
DRIVING OFFENCES	1,968	1,807	1,901	2,166	+13.9%
MVC - PROPERTY DAMAGE	6,053	5,528	6,059	6,750	+11.4%
MVC - PERSONAL INJURY	1,763	1,757	1,815	1,764	-2.8%
MVC-FATAL	18	31	28	31	+10.7%
PERSONS INJURED *	2,635	2,559	2,747	2,607	-5.1%
FATALITIES *	21	34	29	33	+13.8%
NON-REPORTABLE COLLISIONS	269	236	226	265	+17.3%
TOTAL - Driving	10,071	9,359	10,029	10,976	+9.4%
OFFENCE NOTICES (POA)	29,893	30,771	34,126	31,599	-7.4%

* Indicates figures which are additional information, not actual incidents and so are not included in the subtotals. Source: R.M.S.



Y o u t h I n i t i a t i v e s



In 2000, the DRPS developed a Youth Strategy that will help guide program and service delivery initiatives related to children and young adults in future years. The Strategy focuses on educating children about crime reduction, risk reduction and harm reduction and will teach them about seeking positive alternatives and problem solving.

The Durham Regional Police Service is dedicated to the prevention of crime through a wide variety of public education programs, including programs specially developed for school-aged children.

Under the Values, Influences and Peers (VIP) Program, students are taught about personal safety and receive tips regarding crime prevention. In 2000,

the VIP Program was conducted by six uniformed officers throughout the region, reaching 2,500 students in 40 schools. In total, the program achieved 460 hours of accumulated direct teaching time.

The Kids Safety Village of Durham Region is a miniature village located on the grounds of Kathleen Rowe Public School in Whitby. The setting allows children to learn about road safety in a controlled, supervised environment. In the Year 2000, a total of 3,743 Grade 1 students were involved in classes at the Village and the programs were operated by two officers and a team of 805 adult volunteers. This team was also extensively involved in a number of specialized programs, including the Easter Eggstravaganza, the Headsfirst Program (a bicycle helmet safety initiative with the Durham Region Health Department)

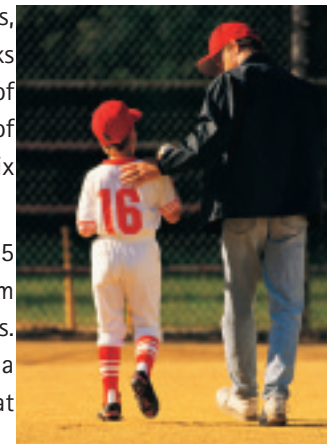
V o l u n t e e r s

The Neighbourhood Watch Program continues to be a tremendous success throughout Durham Region. In the Year 2000, two new Neighbourhood Watch programs started, two more were endorsed and two programs were revitalized. A total of 165 citizens were educated on crime prevention through the efforts of a civilian co-ordinator and four citizen volunteers.

The Volunteer Program continued to successfully encourage citizens to come forward and volunteer their time and talents in support of important policing initiatives. Twenty new volunteers came forward to assist with our Oshawa Centre site and helped bring the total amount of time volunteered there to 2000 hours. Two more volunteers joined our Puppet Patrol (an educational initiative aimed at young children) and an additional volunteer joined the Oshawa Road Watch Program.

The Auxiliary Unit underwent significant changes, as two people were promoted within the ranks and three training meetings were held. A total of 41 people are in the Auxiliary Unit and 20 of these members provided valuable assistance at six community events in 2000.

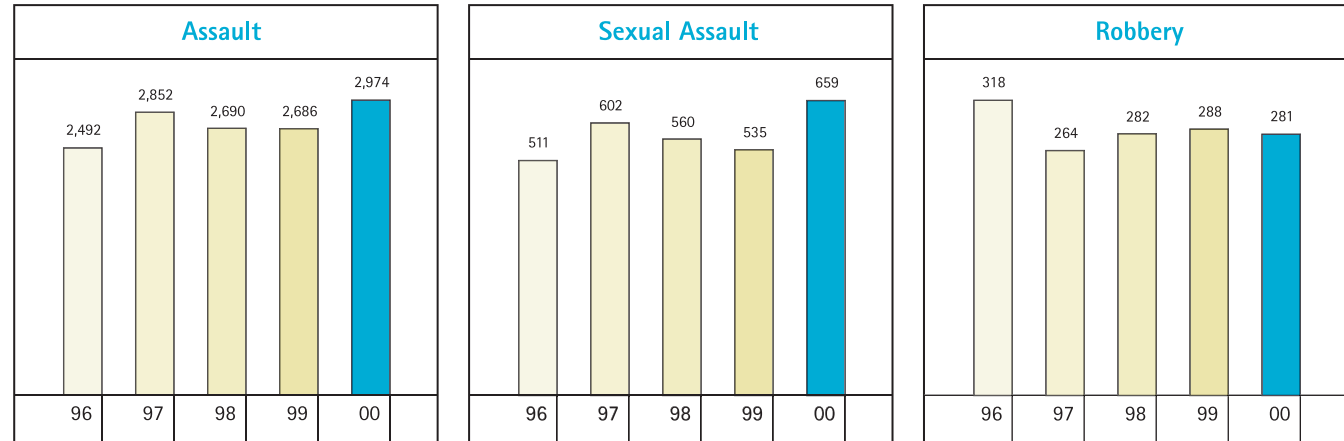
The Community Services Co-ordinator spent 175 hours in community meetings throughout Durham Region and assisted 12 different local organizations. The Co-ordinator was also an important link to a wide variety of provincial programs to ensure that Durham Region was an active participant.





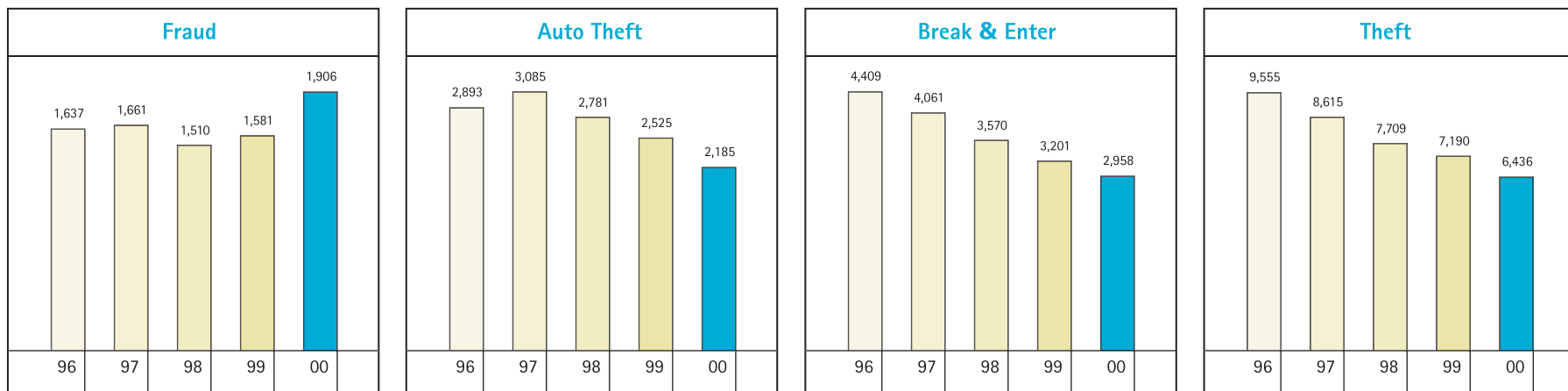
Five Year Trends Selected Offences

Selected Person Offences 5-Year Trends Regional Totals
Reported Crimes



The activity most reported in newspapers and on television stations involves criminal activity. The following is a summary of criminal trends in Durham Region over the past few years.

Selected Property Offences 5-Year Trends Regional Totals
Reported Crimes





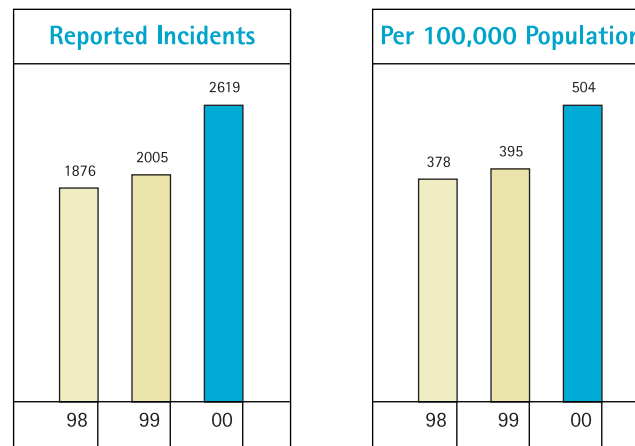
V i c t i m S e r v i c e s

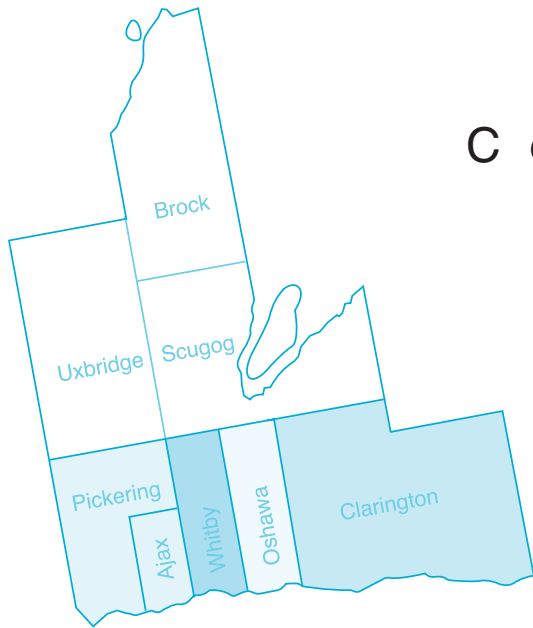
One of the most important aspects of policing is providing the right kinds of services in support of victims of crime. In 2000, the Victim Services Unit continued to deliver a high level of professional and compassionate service to the victims of crime in partnership with a strong network of community supporting agencies.

In 2000, our staff responded to five cases of Homicide/Attempt Homicide; 2,619 cases of Spousal Occurrences; 102 cases of Sexual Assault; 75 cases of assault; 86 Robberies; 106 sudden deaths and 50 suicides. In total there were 3,357 cases in which response was required.



Domestic Incidents 3-Year Trends
Regional Totals





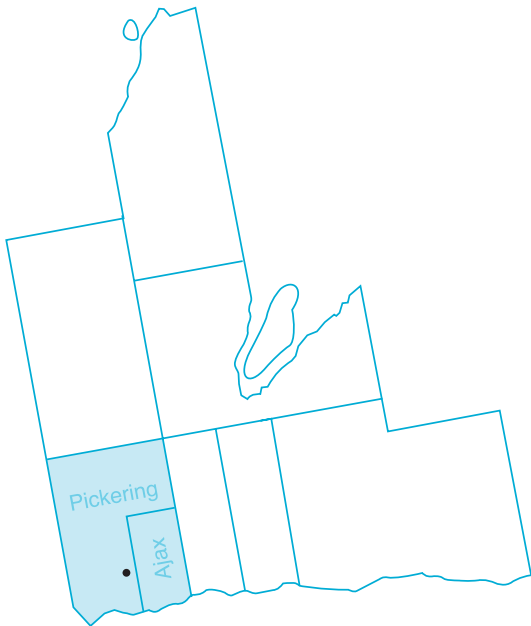
Community Police Offices | & Community Statistics

We protect the citizens of Durham Region by operating five community-based police offices and several "store front" locations strategically located across the region. The following pages provide an overview of our community policing offices.





Ajax / Pickering | Ontario



The Ajax/Pickering Community Police Office is located at 1710 Kingston Rd. at the corner of Brock Road in Pickering.

COMMUNITY POLICE STATISTICS

	1997	1998	1999	2000	99/00 % + or -
Population*	151,980	155,859	159,836	163,916	+2.6%
Calls for Service	36,097****	35,288****	35,432	36,893	+4.1%
Officers**	92	110	116	123	-
Civilians**	3	6	7	7	-
# of vehicles***	N/A	N/A	33	35	-
Total km. traveled***	N/A	N/A	1,935,354	2,141,714	-

* Local estimates reconciled to 1996 Statscan census data ** Does not include Regional Support Services, Major Crime, Intelligence, Executive or Administrative Support. Generally based on mid-year or year-end internal reports on staffing levels. *** Includes Community Service, Criminal Investigation Bureau and Marked Patrol Vehicles only. Time periods are June 1, 1999 to May 31, 2000 (1999 figure) and June 1, 2000 to May 31, 2001 (2000 figure). **** Includes a percentage of calls for service handled by alternative response units. (-) No % provided due to size or nature of sample.



CRIME, INCIDENT AND PROVINCIAL OFFENCES

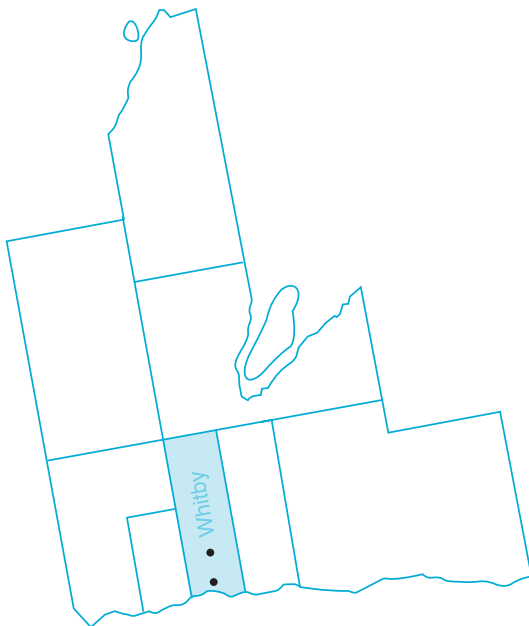
INCIDENTS	1997	1998	1999	2000	99/00 % + or -
ASSAULT	848	757	769	755	-1.8%
SEXUAL ASSAULTS	102	101	102	136	+33.3%
ASSAULT POLICE	26	32	23	21	-8.7%
MURDER/ATT/MANSLAUGHTER	4	3	1	2	+100.0%
CRIMINAL NEGLIGENCE	0	3	4	15	+275.0%
ROBBERY	76	101	109	107	-1.8%
THREATS/OBSTRUCT/PHONE	323	333	324	360	+11.1%
OFFENSIVE WEAPONS	168	120	131	148	+13.0%
TOTAL - Persons	1,547	1,450	1,463	1,544	+5.5%
AUTO THEFTS	780	745	648	576	-11.1%
VEHICLES RECOVERED *	589	568	515	417	-19.0%
BAIL VIOLATIONS	637	686	669	759	+13.5%
BREAK and ENTER	1,191	994	725	847	+16.8%
CAUSE A DISTURBANCE	34	55	33	41	+24.2%
ARSON	59	36	40	35	-12.5%
FRAUD	498	431	529	701	+32.5%
GAMING/BETTING/LOTTERY	0	3	1	1	+0.0%
MISCHIEF	1,200	1,062	1,088	1,065	-2.1%
DRUGS	275	258	224	317	+41.5%
POSSESSION PROPERTY	459	401	380	357	-6.1%
PUBLIC MISCHIEF	20	22	19	19	+0.0%
THEFT	2,415	2,157	2,134	1,997	-6.4%
TOTAL - Property	6,788	6,105	5,842	6,139	+5.1%
PROWL BY NIGHT	6	11	14	18	+28.6%
ALL OTHER CRIMINAL	588	697	767	648	-15.5%
PROVINCIAL STATUTES	47	44	54	42	-22.2%
TOTAL - Other	641	752	835	708	-15.2%
DRIVING OFFENCES	477	509	532	499	-6.2%
MVC - PROPERTY DAMAGE	1,683	1,602	1,816	1,865	+2.7%
MVC - PERSONAL INJURY	444	456	465	478	+2.8%
MVC-FATAL	0	6	8	5	-37.5%
PERSONS INJURED *	657	642	700	694	-0.9%
PERSONS FATALITIES *	0	6	8	5	-37.5%
NON-REPORTABLE COLLISIONS	102	83	89	85	-4.5%
TOTAL - Driving	2,706	2,656	2,910	2,932	+0.8%
OFFENCE NOTICES (POA)	2,706	11,187	10,158	8,403	-17.3%

* Indicates figures which are additional information, not actual incidents and so are not included in the subtotals. Source: R.M.S.



W h i t b y | O n t a r i o

The Whitby Community Police Office is located at 650 Rossland Rd. in Whitby. In addition, the Kid's Safety Village of Durham Region is located beside Kathleen Rowe Public School at 1125 Athol St. in Whitby. It is a miniature village designed to allow police to teach primary school-aged children about safety in a supervised environment.



COMMUNITY POLICE STATISTICS

	1997	1998	1999	2000	99/00 % + or -
Population*	79,137	82,080	85,131	88,297	+3.7%
Calls for Service	19,641****	18,778****	18,482	20,611	+11.5%
Officers**	42	50	59	61	-
Civilians**	1	2	2	2	-
# of vehicles***	N/A	N/A	17	19	-
Total km. traveled***	N/A	N/A	686,044	639,111	-

* Local estimates reconciled to 1996 Statscan census data ** Does not include Regional Support Services, Major Crime, Intelligence, Executive or Administrative Support. Generally based on mid-year or year-end internal reports on staffing levels. *** Includes Community Service, Criminal Investigation Bureau and Marked Patrol Vehicles only. Time periods are June 1, 1999 to May 31, 2000 (1999 figure) and June 1, 2000 to May 31, 2001 (2000 figure). **** Includes a percentage of calls for service handled by alternative response units. (-) No % provided due to size or nature of sample.



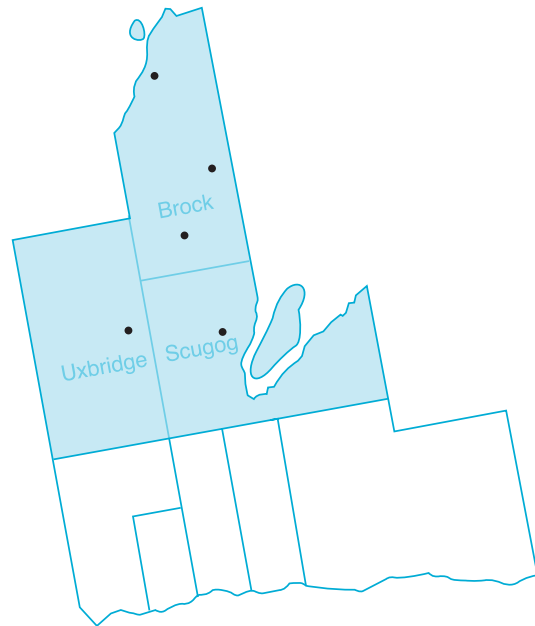
CRIME, INCIDENT AND PROVINCIAL OFFENCES

INCIDENTS	1997	1998	1999	2000	99/00 % + or -
ASSAULT	348	362	335	452	+34.9%
SEXUAL ASSAULTS	65	63	55	68	+23.6%
ASSAULT POLICE	9	13	10	1	-90.0%
MURDER/ATT/MANSLAUGHTER	1	0	0	2	-
CRIMINAL NEGLIGENCE	0	1	1	2	+100.0%
ROBBERY	38	26	28	24	-14.3%
THREATS/OBSTRUCT/PHONE OFFENSIVE WEAPONS	129	134	160	200	+25.0%
	61	59	60	163	+171.7%
TOTAL - Persons	651	658	649	912	+40.5%
AUTO THEFTS	418	341	306	282	-7.8%
VEHICLES RECOVERED *	322	268	215	213	-0.9%
BAIL VIOLATIONS	601	641	716	907	+26.7%
BREAK and ENTER	474	457	422	436	+3.3%
CAUSE A DISTURBANCE	16	10	21	19	-9.5%
ARSON	54	30	53	35	-34.0%
FRAUD	286	259	252	451	+79.0%
GAMING/BETTING/LOTTERY	0	0	0	0	-
MISCHIEF	713	609	552	672	+21.7%
DRUGS	110	103	131	258	+96.9%
POSSESSION PROPERTY	161	135	129	139	+7.8%
PUBLIC MISCHIEF	18	12	11	17	+54.5%
THEFT	1,152	1,019	937	886	-5.4%
TOTAL - Property	4,003	3,616	3,530	4,102	+16.2%
PROWL BY NIGHT	9	21	8	6	-25.0%
ALL OTHER CRIMINAL	320	300	339	398	+17.4%
PROVINCIAL STATUTES	22	19	27	38	+40.7%
TOTAL - Other	351	340	374	442	+18.2%
DRIVING OFFENCES	309	319	267	320	+19.9%
MVC - PROPERTY DAMAGE	1,016	885	939	1,123	+19.6%
MVC - PERSONAL INJURY	296	286	304	299	-1.6%
MVC-FATAL	3	8	4	2	-50.0%
PERSONS INJURED *	440	406	473	442	-6.6%
PERSONS FATALITIES *	4	8	4	2	-50.0%
NON-REPORTABLE COLLISIONS	41	32	39	52	+33.3%
TOTAL - Driving	1,665	1,530	1,553	1,796	+15.6%
OFFENCE NOTICES (POA)	5,425	5,158	5,554	5,767	+3.8%

* Indicates figures which are additional information, not actual incidents and so are not included in the subtotals. Source: R.M.S.



North Durham | Ontario



The DRPS operates three community police offices in North Durham, located at 20 Bascom St. in the Township of Uxbridge, 16100 Old Simcoe Rd. in the Township of Scugog and 135 Albert St. S. in the Township of Brock. In addition, there are storefront locations in Beaverton and Cannington in the Township of Brock.



COMMUNITY POLICE STATISTICS

	1997	1998	1999	2000	99/00 % + or -
Population*	48,716	49,445	50,187	50,942	+1.5%
Calls for Service	9,937****	11,041****	11,211	12,680	+13.1%
Officers**	48	55	56	65	-
Civilians**	1	1	2	2	-
# of vehicles***	N/A	N/A	13	14	-
Total km. traveled***	N/A	N/A	969,086	1,109,393	-

* Local estimates reconciled to 1996 Statscan census data ** Does not include Regional Support Services, Major Crime, Intelligence, Executive or Administrative Support. Generally based on mid-year or year-end internal reports on staffing levels. *** Includes Community Service, Criminal Investigation Bureau and Marked Patrol Vehicles only. Time periods are June 1, 1999 to May 31, 2000 (1999 figure) and June 1, 2000 to May 31, 2001 (2000 figure). **** Includes a percentage of calls for service handled by alternative response units. (-) No % provided due to size or nature of sample.



CRIME, INCIDENT AND PROVINCIAL OFFENCES

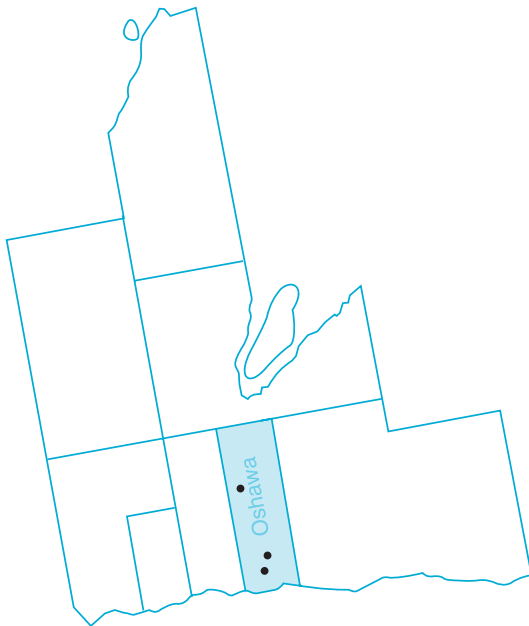
INCIDENTS	1997	1998	1999	2000	99/00 % + or -
ASSAULT	174	169	159	227	+42.8%
SEXUAL ASSAULTS	39	39	27	53	+96.3%
ASSAULT POLICE	3	7	2	7	+250.0%
MURDER/ATT/MANSLAUGHTER	0	1	0	0	-
CRIMINAL NEGLIGENCE	1	0	2	2	+0.0%
ROBBERY	13	8	5	11	+120.0%
THREATS/OBSTRUCT/PHONE OFFENSIVE WEAPONS	80 41	54 40	65 27	98 33	+50.8% +22.2%
TOTAL - Persons	351	318	287	431	+50.2%
AUTO THEFTS	209	239	222	227	+2.3%
VEHICLES RECOVERED *	137	173	138	134	-2.9%
BAIL VIOLATIONS	163	198	142	187	+31.7%
BREAK and ENTER	436	493	350	298	-14.9%
CAUSE A DISTURBANCE	5	18	8	13	+62.5%
ARSON	15	14	12	15	+25.0%
FRAUD	64	58	70	132	+88.6%
GAMING/BETTING/LOTTERY	0	0	0	0	-
MISCHIEF	355	394	424	452	+6.6%
DRUGS	46	57	41	63	+53.7%
POSSESSION PROPERTY	85	98	64	59	-7.8%
PUBLIC MISCHIEF	6	11	6	6	+0.0%
THEFT	561	608	531	519	-2.3%
TOTAL - Property	1,945	2,188	1,870	1,971	+5.4%
PROWL BY NIGHT	8	3	3	8	+166.7%
ALL OTHER CRIMINAL	138	161	199	180	-9.5%
PROVINCIAL STATUTES	25	10	13	17	+30.8%
TOTAL - Other	171	174	215	205	-4.7%
DRIVING OFFENCES	175	114	124	243	+96.0%
MVC - PROPERTY DAMAGE	645	618	641	805	+25.6%
MVC - PERSONAL INJURY	199	198	219	240	+9.6%
MVC-FATAL	5	9	8	12	+50.0%
PERSONS INJURED *	324	317	335	364	+8.7%
PERSONS FATALITIES *	5	9	8	14	+75.0%
NON-REPORTABLE COLLISIONS	15	29	13	24	+84.6%
TOTAL - Driving	1,039	968	1,005	1,324	+31.7%
OFFENCE NOTICES (POA)	3,566	3,532	5,230	6,645	+27.1%

* Indicates figures which are additional information, not actual incidents and so are not included in the subtotals. Source: R.M.S.



O s h a w a | O n t a r i o

The Oshawa Community Police Office is located at 77 Centre St. N. in downtown Oshawa and the building also serves as Headquarters for the Durham Regional Police Service. The DRPS also operates a small office in the Oshawa Centre (near Zeller's). The Police Learning Centre is located at Durham College, 2000 Simcoe St. N.



COMMUNITY POLICE STATISTICS

	1997	1998	1999	2000	99/00 % + or -
Population*	139,861	140,829	141,804	142,785	+0.7%
Calls for Service	59,175****	57,042****	55,909	52,665	-5.8%
Officers**	134	167	181	185	-
Civilians**	N/A	10	12	12	-
# of vehicles***	N/A	N/A	43	45	-
Total km. traveled***	N/A	N/A	1,798,887	2,140,988	-

* Local estimates reconciled to 1996 Statscan census data ** Does not include Regional Support Services, Major Crime, Intelligence, Executive or Administrative Support. Generally based on mid-year or year-end internal reports on staffing levels. *** Includes Community Service, Criminal Investigation Bureau and Marked Patrol Vehicles only. Time periods are June 1, 1999 to May 31, 2000 (1999 figure) and June 1, 2000 to May 31, 2001 (2000 figure). **** Includes a percentage of calls for service handled by alternative response units. (-) No % provided due to size or nature of sample.



CRIME, INCIDENT AND PROVINCIAL OFFENCES

INCIDENTS	1997	1998	1999	2000	99/00 % + or -
ASSAULT	1,254	1,162	1,191	1,277	+7.2%
SEXUAL ASSAULTS	323	281	304	321	+5.6%
ASSAULT POLICE	46	43	38	57	+50.0%
MURDER/ATT/MANSLAUGHTER	6	7	6	5	-16.7%
CRIMINAL NEGLIGENCE	1	3	4	8	+100.0%
ROBBERY	117	122	128	121	-5.5%
THREATS/OBSTRUCT/PHONE OFFENSIVE WEAPONS	388 228	343 182	343 211	371 249	+8.2% +18.0%
TOTAL - Persons	2,363	2,143	2,225	2,409	+8.3%
AUTO THEFTS	1,446	1,102	948	783	-17.4%
VEHICLES RECOVERED *	1,174	892	760	598	-21.3%
BAIL VIOLATIONS	1,314	1,531	1,509	1,397	-7.4%
BREAK and ENTER	1,439	1,131	1,190	927	-22.1%
CAUSE A DISTURBANCE	73	89	63	58	-7.9%
ARSON	56	35	63	35	-44.4%
FRAUD	697	667	624	505	-19.1%
GAMING/BETTING/LOTTERY	0	8	1	0	-100.0%
MISCHIEF	1,689	1,506	1,411	1,344	-4.7%
DRUGS	495	479	362	498	+37.6%
POSSESSION PROPERTY	712	637	514	421	-18.1%
PUBLIC MISCHIEF	39	42	35	29	-17.1%
THEFT	3,737	3,084	2,825	2,385	-15.6%
TOTAL - Property	11,697	10,311	9,545	8,382	-12.2%
PROWL BY NIGHT	18	20	20	14	-30.0%
ALL OTHER CRIMINAL	1,060	1,177	1,040	1,071	+3.0%
PROVINCIAL STATUTES	44	48	37	47	+27.0%
TOTAL - Other	1,122	1,245	1,097	1,132	+3.2%
DRIVING OFFENCES	817	728	813	889	+9.3%
MVC - PROPERTY DAMAGE	2,144	1,869	2,030	2,233	+10.0%
MVC - PERSONAL INJURY	632	602	617	561	-9.1%
MVC-FATAL	5	4	4	4	+0.0%
PERSONS INJURED *	927	878	918	817	-11.0%
PERSONS FATALITIES *	5	6	4	4	+0.0%
NON-REPORTABLE COLLISIONS	98	73	71	81	+14.1%
TOTAL - Driving	3,696	3,276	3,535	3,768	+6.6%
OFFENCE NOTICES (POA)	8,086	8,228	9,325	7,789	-16.5%

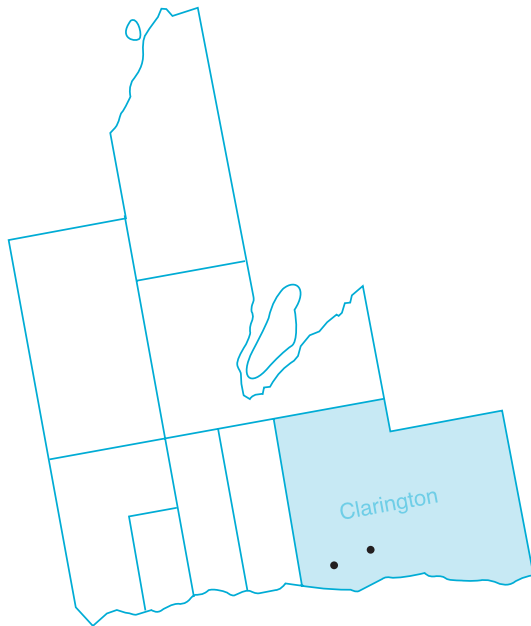
* Indicates figures which are additional information, not actual incidents and so are not included in the subtotals. Source: R.M.S.



C l a r i n g t o n | O n t a r i o



The Clarington Community Police Office is located at 1998 Regional Road No. 57 at Highway 2 in the Municipality of Clarington. In addition, the DRPS Property Bureau is located at 19 Courtice Ct. in the Municipality of Clarington.



COMMUNITY POLICE STATISTICS

	1997	1998	1999	2000	99/00 % + or -
Population*	65,145	67,794	70,551	73,420	+4.1%
Calls for Service	13,406****	13,840****	13,922	14,251	+2.4%
Officers**	35	43	48	49	-
Civilians**	1	2	2	2	-
# of vehicles***	N/A	N/A	13	14	-
Total km. traveled***	N/A	N/A	691,467	681,243	-

* Local estimates reconciled to 1996 Statscan census data ** Does not include Regional Support Services, Major Crime, Intelligence, Executive or Administrative Support. Generally based on mid-year or year-end internal reports on staffing levels. *** Includes Community Service, Criminal Investigation Bureau and Marked Patrol Vehicles only. Time periods are June 1, 1999 to May 31, 2000 (1999 figure) and June 1, 2000 to May 31, 2001 (2000 figure). **** Includes a percentage of calls for service handled by alternative response units. (-) No % provided due to size or nature of sample.



CRIME, INCIDENT AND PROVINCIAL OFFENCES

INCIDENTS	1997	1998	1999	2000	99/00 % + or -
ASSAULT	228	240	232	263	+13.4%
SEXUAL ASSAULTS	73	76	47	81	+72.3%
ASSAULT POLICE	5	5	9	0	-100.0%
MURDER/ATT/MANSLAUGHTER	3	1	0	1	-
CRIMINAL NEGLIGENCE	0	1	0	2	-
ROBBERY	20	25	18	18	+0.0%
THREATS/OBSTRUCT/PHONE OFFENSIVE WEAPONS	87 32	78 43	103 33	113 95	+9.7% +187.9%
TOTAL - Persons	448	469	442	573	+29.6%
AUTO THEFTS	232	354	401	317	-20.9%
VEHICLES RECOVERED *	173	260	272	203	-25.4%
BAIL VIOLATIONS	187	171	196	190	-3.1%
BREAK and ENTER	521	495	514	450	-12.5%
CAUSE A DISTURBANCE	3	8	13	10	-23.1%
ARSON	16	18	15	17	+13.3%
FRAUD	116	95	106	117	+10.4%
GAMING/BETTING/LOTTERY	0	1	0	0	-
MISCHIEF	423	487	420	543	+29.3%
DRUGS	81	54	62	121	+95.2%
POSSESSION PROPERTY	71	71	77	116	+50.6%
PUBLIC MISCHIEF	15	10	3	8	+166.7%
THEFT	750	841	763	649	-14.9%
TOTAL - Property	2,415	2,605	2,570	2,538	-1.2%
PROWL BY NIGHT	1	6	2	4	+100.0%
ALL OTHER CRIMINAL	200	193	239	229	-4.2%
PROVINCIAL STATUTES	15	15	18	11	-38.9%
TOTAL - Other	216	214	259	244	-5.8%
DRIVING OFFENCES	190	137	165	215	+30.3%
MVC - PROPERTY DAMAGE	565	554	633	724	+14.4%
MVC - PERSONAL INJURY	192	215	210	186	-11.4%
MVC-FATAL	5	4	4	8	+100.0%
PERSONS INJURED *	287	316	321	290	-9.7%
PERSONS FATALITIES *	7	5	5	8	+60.0%
NON-REPORTABLE COLLISIONS	13	19	14	23	+64.3%
TOTAL - Driving	965	929	1,026	1,156	+12.7%
OFFENCE NOTICES (POA)	2,915	2,666	3,859	2,995	-22.4%

* Indicates figures which are additional information, not actual incidents and so are not included in the subtotals. Source: R.M.S.



Y E A R 2 0 0 0 | F I N A N C I A L P O S I T I O N

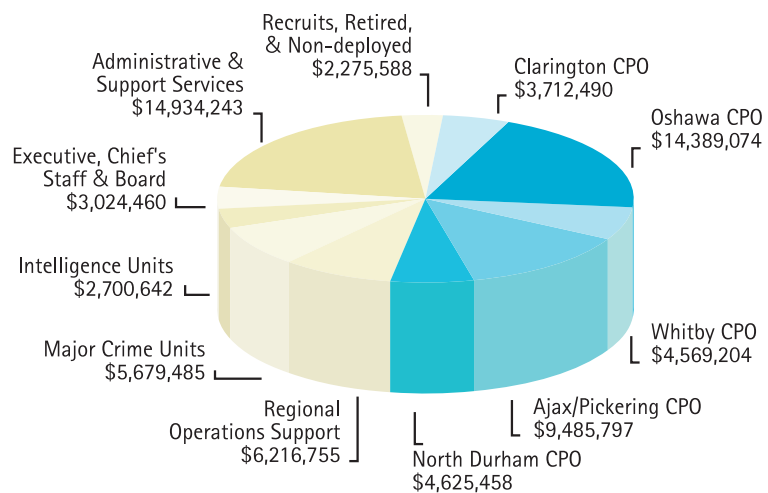
(unaudited)

As at December 31, 2000	Budget	Total Expended		Surplus/(Deficit)
		\$	%	
Salaries and Wages Subtotal	49,735,309	50,231,596	101	(496,287)
Benefits accounts Subtotal	10,012,790	10,456,045	104	(443,255)
TOTAL PAYROLL EXPENSES	59,748,099	60,687,641	102	(939,542)
Personnel Related	1,494,112	1,348,255	90	145,856
Communications	1,635,029	1,420,277	87	214,751
Materials & Supplies	2,684,012	2,372,667	88	311,344
Professional Services	596,012	864,387	145	(268,375)
Other Services	453,295	356,515	79	96,779
Maintenance & Repairs	1,293,091	1,610,637	125	(317,546)
Rentals	1,343,125	1,174,383	87	168,741
Debt & Capital Contribution	1,702,285	1,630,993	96	71,291
Insurance	448,900	448,900	100	0
TOTAL OPERATING EXPENSES	11,649,861	11,227,016	96	422,844
TOTAL CAPITAL	2,435,481	2,162,560	89	272,920
GROSS EXPENDITURES	73,833,441	74,077,219	100	(243,778)
Provincial Grants	-982,000	-1,127,840	115	145,840
Revenues from Programs	-716,285	-1,011,206	141	294,920
Miscellaneous Revenue	-278,966	-326,839	117	47,873
TOTAL REVENUE & RECOVERY	-1,977,251	-2,465,886	125	488,635
NET EXPENDITURES	71,856,190	71,611,332	100	244,857

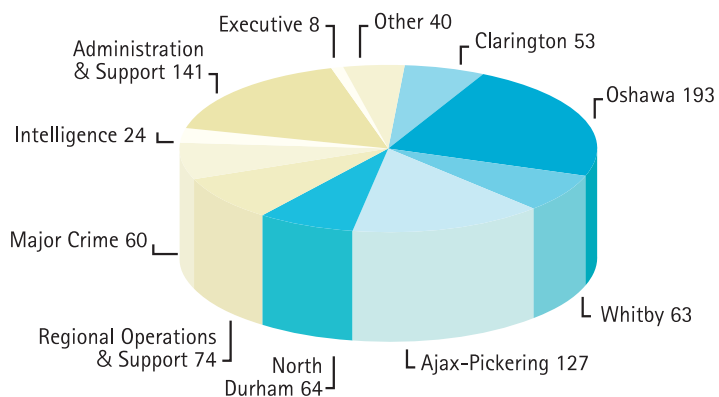
For the Year ended December 31, 2000 as indicated, this Police Service met overall budget targets. Based on population data and the Police budget for 2000, the cost Per-Capita for policing in the Region of Durham is \$ 138.35 per person.



Budget Distribution by Major Sectors

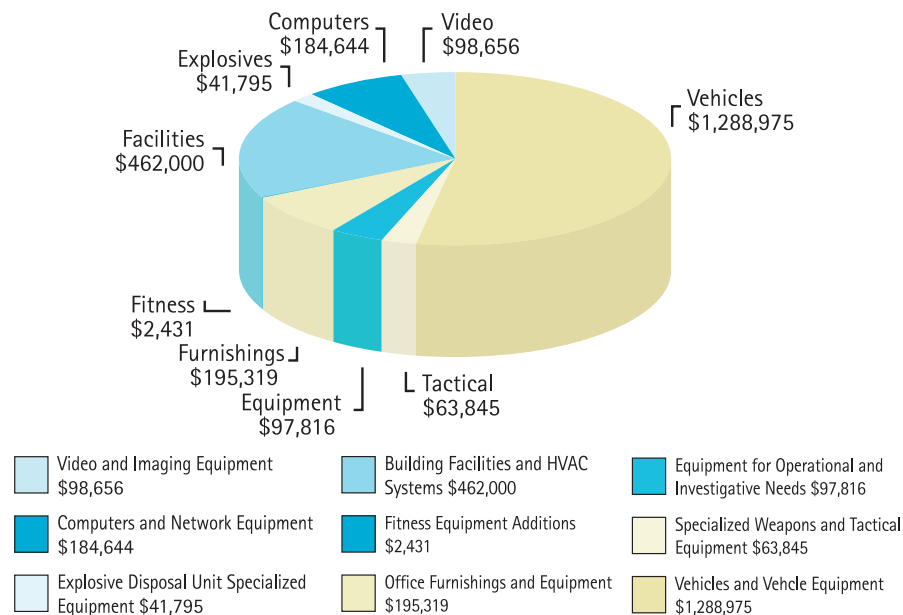


Distribution of Personnel Resources



The Pie charts above identify the relative portions of the budget that are directed to major functional sectors of the Police Service and the staffing resources in these areas based on the 2000 budget and the estimates provided in the staffing plan.

Distribution of Capital Budget



The Capital purchases illustrate the distribution of major capital items according to the nature of the items.

The Financial Services Unit assists in the budget process by working with all units to collect budget information that they then review and consolidate for the entire service. The consolidated budgets undergo extensive review by the Executive Leadership Group and the Police Services Board and once approved are submitted to the Region of Durham for further review by the Finance and Administration Committee and Regional Council.

Financial Services also provides a focal point for the purchase and payment processes for goods and services approved by budget. Regular review of financial position, reporting to the Police Services Board on financial matters, and a forecast of costs and expenditures are provided by the Financial Services Unit.



5 Year | Staffing Plan

The Durham Regional Police Services Board adopted a five-year staffing plan in 1999 to ensure that the number of officers and civilians kept pace with the growing population.

Subject to annual review and based on population information supplied by the Regional Municipality of Durham, Statistics Canada and each of the eight area municipalities, the Plan was designed to cover the years 1999 to 2003. The target employee to population ratio in the Plan was 1:750 for sworn officers and 1:2,850 for civilian staff. The 1:750 sworn officer ratio is the OCCPS accepted target. The lower the ratio, the more police personnel time there is per resident.

The police to population ratio had interim targets of 1:810 (1999), 1:790 (2000) and 1:770 (2001). The civilian staff to population interim targets were 1:2,967 (1999), 1:2,928 (2000) and 1:2,889 (2001). The long-range estimate would see the Durham Regional Police Service achieving the OCCPS identified police-to-population ratio of 1:750 by the end of 2002, where the ratio would be subject to annual review.

The Chief of Police is required under the Board policy to prepare budgets based on this general direction and to report back to the Board in February of each year on the status of the staffing levels. In 1999, the DRPS hired 68 officers and 35 full-time civilians and in 2000, the DRPS hired 70 officers and 49 full-time civilians, mostly due to retirements and transfers.

For purposes of the Year 2000 budget, the Durham Regional Police Service estimated the regional population to be 519,360, with a total staff target of 837 people and a total employee to population ratio of 1:622.

During the year 2003, the Board will prepare a new five-year Staffing Plan.

| Issue of Strength

As with most larger policing organizations, the number of police officers and civilians fluctuates throughout the year due to retirements, job relocations, new hires, transfers, the timing of budget approvals and the number of short- and long-term disability placements.

At various times throughout the year, it is not unusual for larger services to employ slightly fewer officers and civilians than is actually authorized due to the above mentioned reasons. Also, it takes 17 weeks for a recruit to graduate from the Ontario Police College and undergo local training prior to joining the frontline as a fourth class constable under the supervision of a training officer.

In early 2000, the DRPS employed 633 sworn officers with the majority working in four platoons on a rotating shift schedule involving four consecutive 12-hour shifts followed by four days off. Supporting this deployment were 167 civilians. By early 2001, the DRPS employed 662 officers and 177 civilians, all hired as part of the five-year staffing plan approved by the Police Services Board.





5 Year | Facility Plan

In order to meet the facility demands of a growing organization, the DRPS developed a five-year facilities plan in late 1998. Utilizing guidelines developed by the Auditor General of Canada and the Policing Standards Manual, an audit of all building stock was completed and future space requirements were forecasted.

In the Year 2000, the DRPS continued to rely on the Facilities Plan as it looked for the most cost effective and efficient ways of accommodating police activities across Durham Region.

Some of the highlights of the Facilities Plan include:

North Durham

Preliminary work was undertaken in 2000 regarding the consolidation of the three smaller community policing facilities serving North Durham into one centrally located, more efficient building, scheduled to open in early 2001.

Whitby Community Police Office

The Plan called for the replacement of the 30-year-old Whitby Community Police Facility, located at 650 Rossland Road and further study into three options: replacing the structure on the same site, renovating the existing structure or building at a new location. After further review, the DRPS began preliminary work in 2000 on the latter option.

Courtice Court Property Bureau

The Plan identified the need to consider relocating several regional police units operating in this structure to a more central location. The DRPS is looking into this idea and is considering the possible use of the proposed new Whitby facility. Located at 19 Courtice Court in Clarington, the 23,500 sq. ft. facility sits on 3.9 acres and was constructed in 1989.

Clarington Community Police Office

The Plan calls for an eventual addition to this structure, which was built in 1986 and is located at 1998 Regional Road No. 57 in Bowmanville. There are some accessibility issues with the 6,546 sq. ft. facility and some renovations have been identified.

Oshawa Community Police Office

Sharing the same 119,430 sq. ft. facility as Headquarters at 77 Centre St. N. in downtown Oshawa, the Oshawa Community Police Office underwent extensive renovations in 1995-96. The Plan called for the replacement of the chiller, tower and the underground car wash.

Learning Centre

The Police Learning Centre accommodates the extensive training needs of the DRPS and is located at Durham College, 200 Simcoe St. N. in Oshawa. Preliminary planning began in 2000 regarding a major renovation of the facilities to be undertaken in 2001 as part of the Integrated Justice Centre.

Kids Safety Village

No changes were contemplated to this community resource – a miniature village constructed on the grounds of Kathleen Rowe Public School in Whitby, where primary school-aged children can learn about road safety in a controlled, supervised environment.

Ajax/Pickering Community Police Office

This modern, 27,000 sq. ft. facility was constructed in 1992 at 1710 Kingston Road in Pickering. Although the facility will handle the rapid growth of the Pickering and Ajax areas for several years, the Plan did call for some remedial work to maintain its appearance.





L e t t e r s o f A p p r e c i a t i o n



*...thank you and
your fine officers...*

Throughout the course of every year, the Durham Regional Police Service receives hundreds of letters of appreciation from citizens and community organizations. Many letters focus on recognizing the outstanding performance of individual officers while others thank the Durham Regional Police service in general for its commitment to public safety.

Here are a few of the letters received by the Police Services Board in the Year 2000. The names of the individuals involved have been omitted to respect their right to privacy.

"This is a note of thanks in regards to a car accident that occurred...on Bloor St. W. at the 401 ramp. My husband...was involved in this collision. We would like to convey our appreciation for the fine service given to us. When I was summoned to the scene, I was shown courtesy and reassurance that my husband was okay. The officer... was most kind and patient explaining procedures to me..."
Oshawa Citizen

"On October...we were told to appear for a Civil Case in Whitby Courthouse. However, as it turned out, there had been a misunderstanding in Communications between our Lawyer's office and us...we frankly felt lost and most of all after traveling the distance from Guelph to Whitby. When we thought ...everything was going from bad to worse, we met an officer who assisted us in such a way that no words of thanks can repay the help this Officer gave us. In the end, may we take this opportunity to thank you and your fine officers...for their truly helpful acts."



The Durham Regional Police Service is successful because of the co-operation and participation of a wide variety of community partners who understand that community safety and crime prevention are everyone's responsibility. Community volunteers, businesses and non-profit organizations are a vital resource in terms of generating new ideas, identifying emerging needs, raising funds for special projects and volunteering labour services. The following is a partial list of some of the community stakeholders who greatly assisted the Durham Regional Police Service in 2000:

Government Partners

City of Pickering
 City of Oshawa
 Government of Canada
 Municipality of Clarington
 Province of Ontario
 Regional Municipality of Durham
 Town of Ajax
 Township of Brock
 Township of Scugog
 Township of Uxbridge
 Town of Whitby

Addiction Resources

Alcoholics Anonymous
 Cocaine Anonymous
 Destiny Manor
 The Donwood Institute
 Canadian Foundation on Gambling
 Gamblers Anonymous
 M.A.D.D. 24-hr Victim Support Information
 Narcotics Anonymous
 Pinewood Centre
 Renascent Treatment Centre

Bereavement Services

Bereaved Families of Ontario – Durham/Toronto
 Durham Grief Resource Centre
 Durham Paranatal Bereavement Association

Children's Services

Big Brothers Association of Oshawa/Whitby
 Big Sisters of Oshawa/Whitby/Clarington
 Canada-Africa Youth Action
 Catholic Family Services
 Children's Aid Society
 Lakeridge Health Oshawa
 Durham Behaviour Management Services
 Durham Board of Education
 Durham Catholic District School Board
 Justice For Children
 Kawartha Pine Ridge District School Board
 Kids Help Line

Kinark Child & Family Services
 Oshawa Community Health Centre
 Simcoe Settlement House
 The Youth Centre
 Whitby Mental Health Centre

Counselling

Abrigo Services for the Portuguese Community
 Ajax-Pickering Women's Centre
 Barbara Schlifer Memorial Clinic
 Bethesda House
 Catholic Family Services
 Denise House
 Distress Centre of Durham
 Islamic Social Services & Resource Association
 Niikjiwendidaa Anishnaabe-Kwewag Services
 Ontario Highway LOSS Association
 Oshawa Community Health Centre
 Oshawa Community Ministry Centre
 Rape Crisis Centre
 Reseau des Femmes du Sud de l'Ontario
 Rubena Willis Counselling Centre for Assaulted Women and Children of Colour
 Lakeridge Health Oshawa
 SAFE in Canada – Durham Chapter
 Women's Rights Action Coalition for Durham
 YWCA – Apple Community Project
 YMCA – Apple Outreach

Elder & Vulnerable Adult Abuse/ Nutrition

Active Living Coalition of Durham Region
 Adult Protective Services
 Advocacy Centre for the Elderly
 Ajax Public Library
 Ajax/Pickering Hospital Osteoporosis Support
 Ajax Senior Citizen's Friendship Club
 Alzheimer Society of Durham Region
 Arthritis Society
 Association to Reunite Grandparents and Families
 Ballycliffe Lodge (Ajax)
 Bon Air Nursing Home
 Canadian Mental Health Association

Caregiver Relief
 Colborne Community Services
 COPE Mental Health Program
 Cottage Hospital
 Durham Access To Care
 Durham Region Community Care Association
 Durham Region Mental Health – Mobile Crisis
 Hillsdale Manor
 Interact Community Mental Health Program
 Lakeview Manor (Beaverton)
 Lifewalk Counselling
 Oshawa/Clarington Assoc. for Community Living
 Oshawa Senior Citizen's Centre

Food Banks

Ajax/Pickering Food Bank & Youth Centre
 Open Arms Food Bank St. Vincent's Kitchen
 Salvation Army
 Simcoe Hall Settlement House
 St. Paul's On the Hill
 Whitby Food Bank

Housing/Residential Services

Ajax Municipal Housing Corporation
 The Ark – Youth Shelter & Support Services
 Cedarbrook #1 and #2
 CHIMO Services
 Dunbarton
 Durham Region Non-Profit Housing
 Fernie House
 Frontenac Youth Services
 John Howard Society – Oshawa
 Kennedy House
 Operation Go Home
 Rosebank
 Twyn Rivers
 YWCA – Adelaide House

Legal & Social Services

Barbara Schlifer Memorial Clinic
 Criminal Injuries Compensation Board
 Durham Community Legal Clinic
 Durham Region Social Services Department

Immigrant Settlement Services
 Legal Aid Office
 Victim Witness Assistance Program

Public Health

Aids Committee of Durham
 Aids & Sexual Health Hotline
 Durham Region Health Department
 Oshawa YWCA
 Pregnancy Help Centre Support
 Rose of Durham
 Young Parent Support Services

Shelters/Crisis Intervention

Assaulted Women's Help Line
 Bethesda House (Bowmanville)
 Denise House
 Distress Centre of Durham
 Lakeridge Health Oshawa
 Muslim Welfare Home
 Rape Crisis Centre
 Sexual Assault Care Centre

Other Important Resources

Ajax Optimist Club
 City of Oshawa Marine Rescue Association
 Crimestoppers
 Durham Reg. Critical Incident Stress Support Team
 Durham Regional Police Auxiliary Unit & Volunteers
 Pickering-Ajax Emergency Rescue Unit
 M.A.D.D. Durham Chapter
 Media
 Oshawa General Hospital Foundation
 Oshawa Centre
 Parkwood Estate
 Parkwood Rotary Club
 United Ways of Durham Region

d u r h a m r e g i o n a l p o l i c e s e r v i c e



The Durham Regional Police Service
Police Headquarters
77 Centre Street North,
Oshawa, Ontario L1G 4B7
Oshawa 905-579-1520
Toronto 905-683-9100
Toll Free 1-888-579-1520
Fax 905-579-2273
Website www.police.durham.on.ca