

d u r h a m r e g i o n a l p o l i c e s e r v i c e



The Durham Regional Police Service
Police Headquarters
77 Centre Street North,
Oshawa, Ontario L1G 4B7
Oshawa 905-579-1520
Toronto 905-683-9100
Toll Free 1-888-579-1520
Fax 905-579-2273
Web site: www.drps.ca

DURHAM REGIONAL POLICE SERVICE

2003 Annual Report



l e a d e r s i n c o m m u n i t y s a f e t y





Public Order Unit in training



Air 1

cover photos

After extensive research and a competitive bid process, Durham Regional Police replaced its 27-year-old leased helicopter with the purchase of a new Bell JetRanger III in 2003 at a cost of \$2.3 million. The new Air 1 began patrolling the skies in December 2003.

The DPRS Public Order Unit practices crowd control procedures in a controlled environment.

table of contents

Message from the Chair	5
Message from the Chief of Police	6
Organizational Chart	7
Operational Priorities	8
2003: A Year of Change	10
Five Year Crime Trends	13
Community Satisfaction	14
Profile: Administration	16
Regional Overview	18
Leaders in Efficiency	20
Community Policing Profiles	21
Nuclear Security Division	32
Community Partners	33
Financial Overview	34
Recognition and Appreciation	36
Meeting the Needs of Growing Communities	39

Our Vision |

We are acknowledged as the leader in creating a safer community by providing quality police service.

Our Mission |

We ensure public safety by delivering excellent police service. We proudly work with all members of our community, and hold ourselves accountable to improved effectiveness in everything we do. We proactively address future challenges, while upholding our values.

Our Value Statement |

Every member of the Durham Regional Police Service is committed to providing quality service in partnership with our community. While learning from each other, we will achieve excellence through pride, respect, understanding and ethical behaviour.

DURHAM REGIONAL POLICE SERVICE

2003 Annual Report



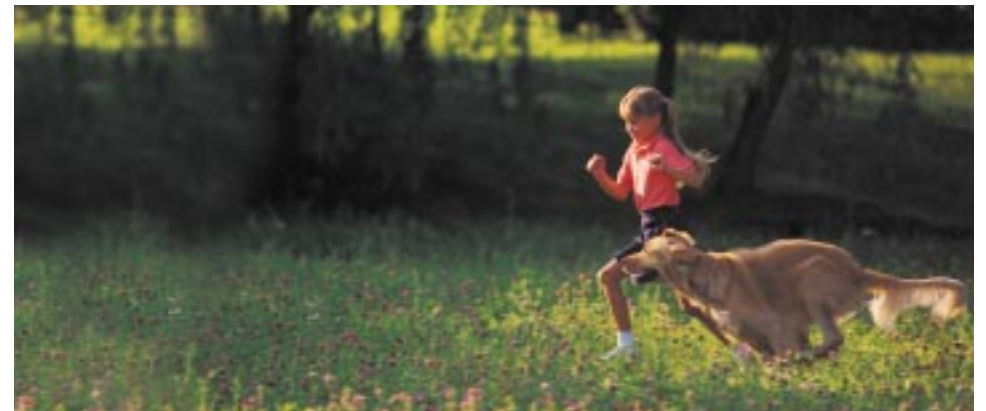
Produced by the Office of the Chief of Police, Durham Regional Police Service, with assistance from all Units.



D u r h a m R e g i o n | O n t a r i o

Covering approximately 2,500 sq. km., Durham Region is geographically the largest Region in the Golden Horseshoe. The rolling terrain stretches from Lake Ontario in the south to Lake Simcoe in the North and from the Toronto boundary in the west to the Newtonville area in the east.

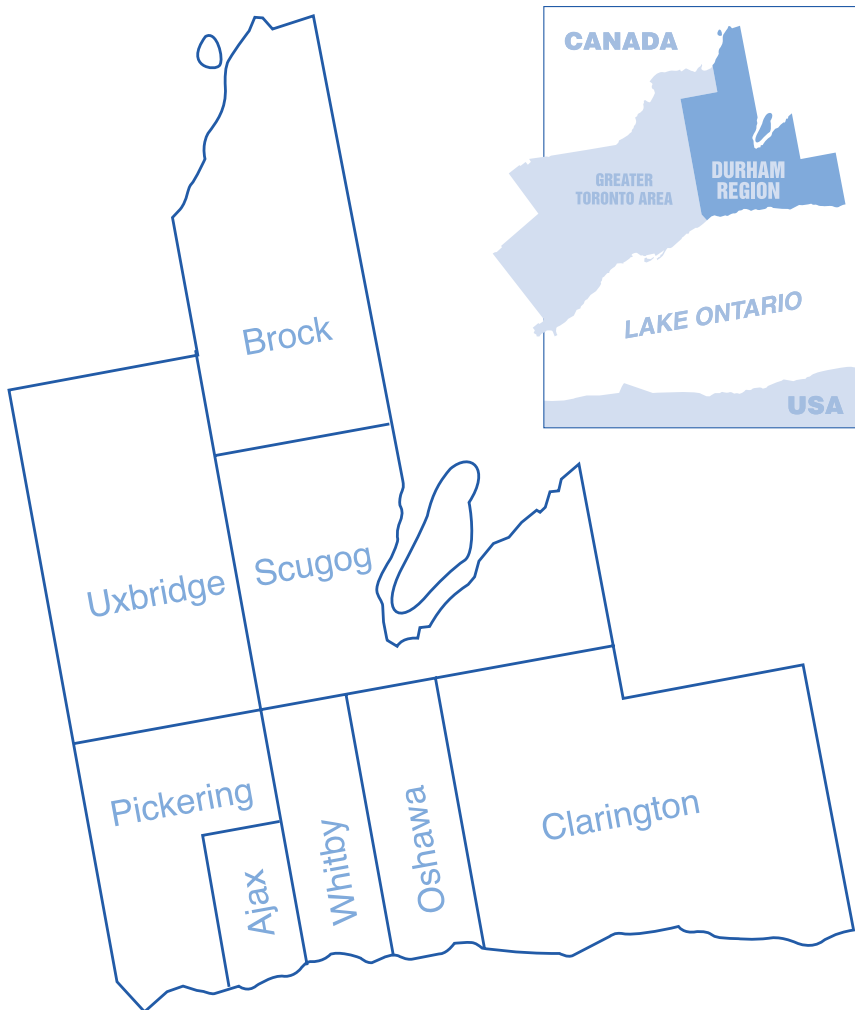
The topography features many active farms and one of the highlights of the landscape is the Oak Ridges Moraine.



The member municipalities include:

- | | |
|--------------------------------|--------------------------|
| The Town of Ajax | The City of Pickering |
| The Township of Brock | The Township of Uxbridge |
| The Municipality of Clarington | The Township of Scugog |
| The City of Oshawa | The Town of Whitby |

Durham Region is located directly east of the City of Toronto and is one of five upper tier municipalities comprising the Greater Toronto Area, Canada's largest urban area.





Message from the Chair of the Police Services Board

Many significant changes to the membership of our Board took place in 2003, as longtime members retired and new members joined the team.

The biggest change came when longtime Board Chair Bob Boychyn retired from elected office midway through the year to serve as a Justice of the Peace. Bob led this Board for many years with vision, compassion and dedication. His impact on the quality of our police service and indeed the safety of our community cannot be understated. In September, I was chosen by the Board to serve as its new Chair.

The year also marked the end of the appointed term of Vice Chair Kevin Ashe, who brought to every Board meeting a business-like approach, keen insight into compensation issues and a tremendous commitment to public safety.

Another significant change occurred when the Province of Ontario and Regional Council approved our motion to add two additional persons to our Board due to workload and capacity issues. In September 2003, we welcomed Pickering businessman Les Fisher to the Board, and in December, Pickering Councillor Mark Holland began his three-year term. As well, Regional Chair Roger Anderson joined the Board upon the retirement of Bob Boychyn.

Together, we faced many challenges in 2003 and continued our hard work to ensure the right policies, direction and resources were in place to allow our police personnel to perform their duties at the highest level.

Doug Moffatt
Chair of the Police Services Board



Doug Moffatt
Chair of the Police Services Board

2 0 0 3 | B o a r d M e m b e r s



Gale Mossman **Roger Anderson** **Les Fisher** **Mark Holland** **Bob Nicol**
Vice Chair

As required under the Police Services Act, The Durham Regional Police Services Board is the civilian body which governs the Durham Regional Police Service. The Board consists of: Head of Council (or his or her designate), two Members of Council (appointed by resolution), one person appointed by Council (neither a Member of the Council or an employee of the municipality), and three persons appointed by the Lieutenant Governor in Council.



A Message from the Chief of Police

When we look back at 2003, it was a year of tremendous growth, a year of unforeseen challenges, and an important year in our Service's ongoing development.

We continued to refine our administrative and operational structure in 2003 to support the work of our frontline Officers. We expanded our Regional Operations arm to better focus and co-ordinate specialty units. We welcomed experienced Officers from other police services and hired new Officers to expand our policing complement. We created a new senior business administration position to ensure our financial resources were being spent as effectively as possible. We also hired expert crime analysts for each community police office, who began preparing detailed information on crime trends for our frontline personnel.

That being said, the year 2003 will probably best be remembered as the year of the Great Blackout. On August 14th, 2003 the entire power grid in northeastern North America shut down for a period of approximately 24 hours. For the first time in our Region's history, a state of emergency was declared.

The citizens of Durham Region handled the inconvenience admirably. Many spontaneously directed traffic at intersections, helped the elderly by delivering water and checked on the well being of shut ins. The incidents of robbery, break ins and vandalism were surprisingly low and, in fact, many people found themselves reconnecting with their neighbours through old-fashioned street parties. I am particularly proud of all members of the Durham Regional Police, who responded in their usual professional manner to calm the public and maintain public safety. This event, of course, arrived after the SARS outbreak in March and subsequent reappearance in May, which required additional precautions by our Officers.

From an operational perspective, substantial inroads were made in 2003 regarding our operational priorities, which were traffic management and countering gang activity.

All in all, a very eventful year. A year in which we continued to demonstrate our men and women are indeed "Leaders in Community Safety."

Yours sincerely,

Kevin McAlpine
Chief of Police

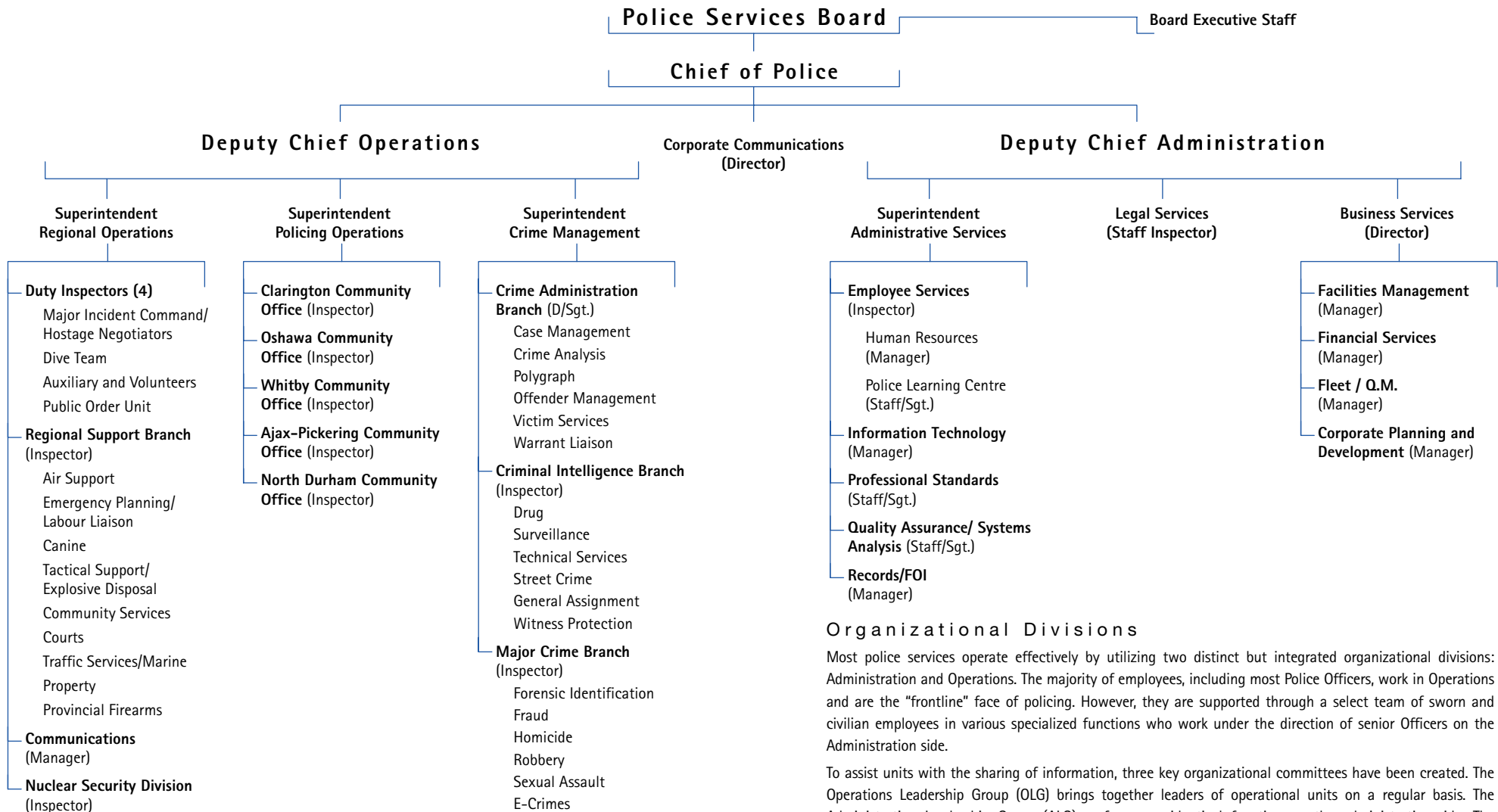


Organizational Chart



“...we believe that not enough is ever said about the good things your force does every day.”

- from a letter of appreciation.



Organizational Divisions

Most police services operate effectively by utilizing two distinct but integrated organizational divisions: Administration and Operations. The majority of employees, including most Police Officers, work in Operations and are the “frontline” face of policing. However, they are supported through a select team of sworn and civilian employees in various specialized functions who work under the direction of senior Officers on the Administration side.

To assist units with the sharing of information, three key organizational committees have been created. The Operations Leadership Group (OLG) brings together leaders of operational units on a regular basis. The Administration Leadership Group (ALG) performs an identical function on the administrative side. The Executive Leadership Group (ELG) consists of senior management representing both the ALG and the OLG, where executive decisions are made.



Operational Priorities |

Our community continued to send a clear message in 2003 that traffic enforcement and problem youths were top concerns. The Durham Regional Police Service and our Board reinforced our crime fighting priorities as: (a) traffic management and (b) gangs. The following are some of the highlights of the successes we achieved in our 2003 operational priorities.

a | Traffic Management

Local politicians, community organizations and our public opinion polls clearly point to traffic safety as a top community safety concern. As Durham Region's population increases due to our proximity to Toronto and favourable housing prices, traffic safety will continue to be a policing priority for years to come.

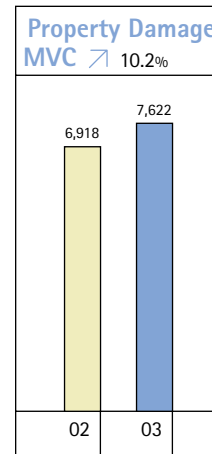
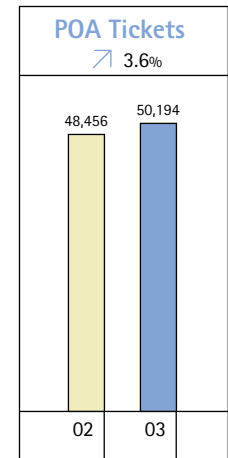
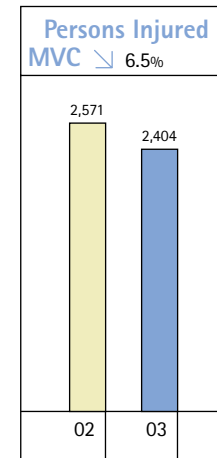
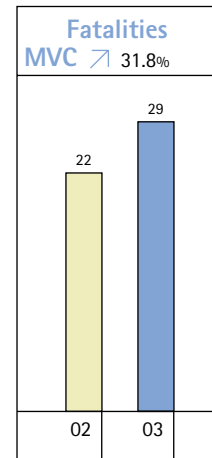
Despite increases found in other parts of the Greater Toronto Area, Durham Region actually had a decrease in Motor Vehicle Collision (MVC) injuries and impaired drivers in 2003. MVC injuries decreased by 6.5 per cent to 2,404 and Impaired Driving Offences decreased 2.5 per cent to 746.

Despite increased enforcement activities, seven more people were killed on Durham roads in 2003 than the year before and there was a 10.2 per cent increase in MVC Property Damage collisions. There was a 6.5 per cent increase in total MVC Collisions from 8,929 in 2002 to 9,509 in 2003.

Our Community Police Offices worked closely with the Traffic Services Branch to focus resources on problem areas. In 2003, there was a 3.6 per cent increase in Provincial Offence Notices, from 48,456 in 2002 to 50,194 in 2003. This was due, in part, to a 24.8 per cent increase in registration and licensing violations.

Targeted traffic enforcement initiatives, a year long Reduce Impaired Driving Everywhere (R.I.D.E.) program and tremendous support from community organizations like Road Watch and Mothers Against Drunk Driving (M.A.D.D.), helped make a difference in 2003. Public educational efforts also increased in 2003. We issued more Road Watch warning letters than ever before and we launched a colourful new campaign called "Drive Straight, Drive Long, Drive Sober", aimed at golfers who may leave courses while under the influence.

Traffic Services





b | Gangs

A significant concern for both residents and law enforcement officials is the emergence of street gangs in residential neighbourhoods, particularly in Ajax, Pickering and Oshawa. Ranging from minor groups involved in vandalism to more formalized structures dealing in drugs and weapons, street gangs are involved in criminal activities and must not be tolerated.

Street gangs and more traditional forms of organized crime dominate the street level drug industry and are also involved in gun thefts, assaults and other criminal activity. A series of targeted initiatives aimed at motorcycle gangs and street gangs yielded great results in 2003. One initiative in late 2003, called "Operation Gun Shy," successfully removed 14 weapons from the streets of Oshawa and resulted in 25 arrests and over 300 charges. Drug enforcement efforts in 2003 were hampered by a temporary suspension of federal marihuana laws. As a result, there was a decrease of 24.7 per cent in drug incidents.

Controlled and financed by organized crime, indoor marihuana growing operations in residential homes continued to be investigated and shut down across Durham Region in 2003. Chief Kevin McAlpine, as co-chair of the Ontario Association of Chiefs of Police's (OACP) Organized Crime Committee, released a province-wide report on the scope of marihuana grow operations in Ontario in the fall of 2003. That report, called Green Tide, estimated the retail value of marihuana produced in 2003 could be as high as \$3.9 billion. The industry also cost the Ontario economy \$263 million from 2000 to 2003 due to hydro theft, fires and law enforcement costs.

Durham Region is also home to a chapter of an outlaw motorcycle gang which hosts members from other Ontario chapters during regularly scheduled parties. The largest local event every year is the summer party at a marina in Caesarea, at which Durham Regional Police and the Provincial Biker Enforcement Unit attend and keep a close watch.

We continued to be active members of several provincial crime-fighting initiatives to ensure critical intelligence is shared among other policing jurisdictions. We were an active member of the Provincial Biker Enforcement Unit (BEU), the Provincial Weapons Enforcement Unit (PWEU); the Criminal Intelligence Services of Ontario (CISO); and the Repeat Offender Parole Enforcement (ROPE) squad.



Above: Chief McAlpine (right) joins OPP Deputy Commissioner Vaughn Collins (left) and OACP President Ean Algar to release the Green Tide report at Queen's Park.
Below: An indoor marihuana grow operation.





Growth |

A record year for building construction and a red hot real estate market were some of the many highlights of 2003, as Durham Region's increasing population kept Officers and emergency call takers busier than ever.

The \$1.7 billion in building permits issued in 2003 was the highest in the Region's 30-year history, spurred on by a record \$1.1 billion worth of residential building permits. It was also a record year for non-residential building permit value, led by new construction at Durham College/UOIT (\$98 million) and General Motors (\$90 million).

Residential house sales increased 6.9 per cent to a record of 8,943 according to the local real estate board. As more citizens arrived, Calls for Service increased again in 2003 to 190,346 as Officers were called more than ever before. Total administrative calls to the DRPS also increased six per cent to 1.35 million. Oshawa continued to lead the Region in Calls for Service at 64,263, which is 33.7 per cent of the total.

Crimes |

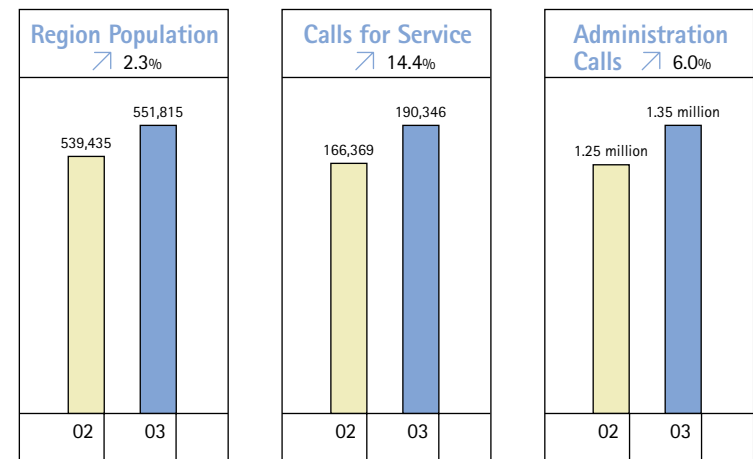
Crimes of Violence increased 4.1 per cent in 2003 to 4,487 incidents. The increase was led by a 2.4 per cent increase in assaults, a 6.3 per cent increase in sexual assaults and a disturbing 32.2 per cent increase in Assault Police Officer. There were three homicides recorded in 2003, the same number as the year before. The overall violent crime clearance rate across the Region was 84.1 per cent.

Property Crimes in Durham Region increased 6.5 per cent to 16,773 incidents, led by a 33 per cent increase in Fraud and a 8.6 per cent increase in Theft/Possession Stolen Property incidents. There was a marked decrease of 15 per cent in reported Break and Enter Residence and a 1.6 per cent drop in Vehicle Thefts. The overall property crime clearance rate across the Region was 33.0 per cent.

In terms of other Criminal Code categories, there was a disturbing 17.7 per cent increase. This jump was created primarily because of a 4.5 per cent increase in Mischief to Property, a 10.1 per cent increase in Breach of Probation/Bail incidents and a 41.2 per cent increase in Obstruction incidents. There was a slight decrease of 1.1 per cent in recorded Threatening/Harassing incidents, from 892 in 2002 to 882 in 2003. The overall "Other Criminal Code" clearance rate across the Region was 54.1 per cent.

Another significant influence in policing in Durham Region is the level of criminal activity in the Greater

Population Growth and Calls for Service



Toronto Area, especially in Scarborough. Gangs and gun violence continued to trouble the east end of Toronto in 2003 and many incidents were experienced in nearby Pickering and Ajax neighbourhoods.

The biggest automotive "chop shop" in Canadian history was investigated in 2003 after two North Durham Officers randomly checked registration numbers of vehicles in a wrecking yard near Manilla. The investigation, which began in late 2002 and carried through the winter of 2003, resulted in six arrests and over 2,300 charges.

Train Derailment, Gamebridge |

A train derailment just north of Gamebridge kept Officers busy in May as 40 rail cars containing newsprint, lumber and sulphuric acid rolled off the tracks. DRPS Officers notified nearby residents and protected the scene.



Supporting Frontline Operations |

In order to support our strategic vision for organizational development, several major internal changes were made in 2003. An experienced Director of Business Services was hired to help lead key business decisions in finance, corporate planning, fleet, facilities and quartermaster. In addition, several operational units were re-aligned and a new Superintendent position was created to focus more energy in the Regional Operations Branch. A new Crime Administration Branch was created to consolidate investigative support units including Offender Management, Case Management and Crime Analysis. The Employee Services area was realigned to provide a direct reporting relationship to the Superintendent of Administrative Services.

In support of intelligence-led policing initiatives, Durham Regional Police also hired six civilian crime analysts to assist our frontline Officers and investigators in undertaking research, analyzing crime trends and developing proactive strategies to prevent further crimes. Their hard work was recognized when two of our analysts won awards at the prestigious International Crime Mapping Research Conference held by the U.S. Department of Justice. Glenn Duncan, crime analyst for the Whitby CPO, won first place for Most Innovative Use of Mapping and Bonnie Veno, crime analyst for the Oshawa CPO, was awarded first place for Best Analytic Map Display.

Keeping Our Roads Safe |

Members of the Ajax and Pickering communities, with assistance from the Ajax/Pickering CPO, joined together to form a local Road Watch Program in 2003. Dangerous driving reporting cards and anonymous collection boxes were distributed. Now, every part of Durham Region is covered by Road Watch.

The Region's "Darkest" Hour |

When the lights went out on August 14, 2003, information soon arrived that the electrical grid was not only shut down across southern Ontario, but also in much of the northeastern United States. For the first time in Durham Region's history, an emergency was declared. Durham Regional Police swung into high gear. Senior Officers joined the Durham Emergency Measures Office (DEMO), additional staff were brought in to deal with the increased activity and we were leaders in responding to emerging issues and calming the general public's fears. Police officials contacted local diesel suppliers and escorted them to key health facilities to ensure hospitals and homes for the aged kept running on generator power.

Public Health Issues |

Police Officers also had to react to the SARS outbreak in March of 2003, followed by the subsequent reappearance of SARS in May. A number of SARS cases were reported in Durham Region and Officers had to be prepared when entering public health facilities. West Nile virus also had to be taken into account, as Officers were supplied with special repellent to ward off mosquito bites.

Two Wheel History |

Durham Regional Police were proud to host Police Officers from across North America for the annual Great Lakes Motorcycle Training Seminar held in Oshawa August 21-23. Held at the Pentecostal Community Church on Taunton Road West, the event showcased the expert driving abilities of over 80 Police Officers as they negotiated their vehicles through various precision driving courses.

Sgt. John Keating followed his 2001 U.S.A. bicycle tour with a trek across Canada in the summer of 2003, again in support of autism research.





Police Chief for a Day |

Ten-year-old Lanise Lywood of Ajax, a student at Dr. Roberta Bondar Public School, edged out a field of strong essay contestants to win the 2003 Police Chief for a Day contest. She met the real Chief, toured various police facilities and rode in the helicopter. She also read her essay, in front of guests, at the first Annual Police Appreciation Night held Nov. 6th in Whitby.

In Memorial |

Durham Regional Police lost two members in separate off-duty incidents in 2003. Constable Stephen Neill passed away while participating in an Ottawa half-marathon in May 2003. He had joined us just over a year before and was assigned to the Nuclear Security Division. On Aug. 11th, Special Constable Dan Lee of Court Services succumbed to injuries suffered during a serious motor vehicle collision a few days earlier in Oshawa. Both members will always be missed.

Public Education Initiatives |

Advising the public about community safety issues has always been a cornerstone of what we do. In 2003, two exciting campaigns were launched in co-operation with community partners.

The Drive Straight, Drive Long, Drive Sober campaign was launched with Mothers Against Drunk Drivers (M.A.D.D.). Inspired by the untimely death of DRPA President Terry Ryan in 2002, colourful posters were circulated to area golf courses to remind golfers not to drink on the links and then drive.

The Know Where To Ride ATV public education campaign was a partnership with the Regional Health Department, the Municipalities of Clarington and the Township of Brock and many others. It was designed to teach ATV operators the rules of the road and safety tips.

In 2003, over 7,700 Grade 5 students attended racing Against Drugs programs. As well, over 10,000 school children visited the Kids Safety Village to learn about street safety.



Above: DRPS launched two new public education campaigns in 2003, the Drive Sober campaign was aimed at golfers and the Know Where to Ride campaign was aimed at ATV enthusiasts.



5 Year Trends | Selected Offences

The overall crime rate in Durham Region increased in 2003 after a slight reduction was noticed the year before. For every 1,000 residents, there were 69.2 criminal incidents in 2003.

a | Crimes of Violence

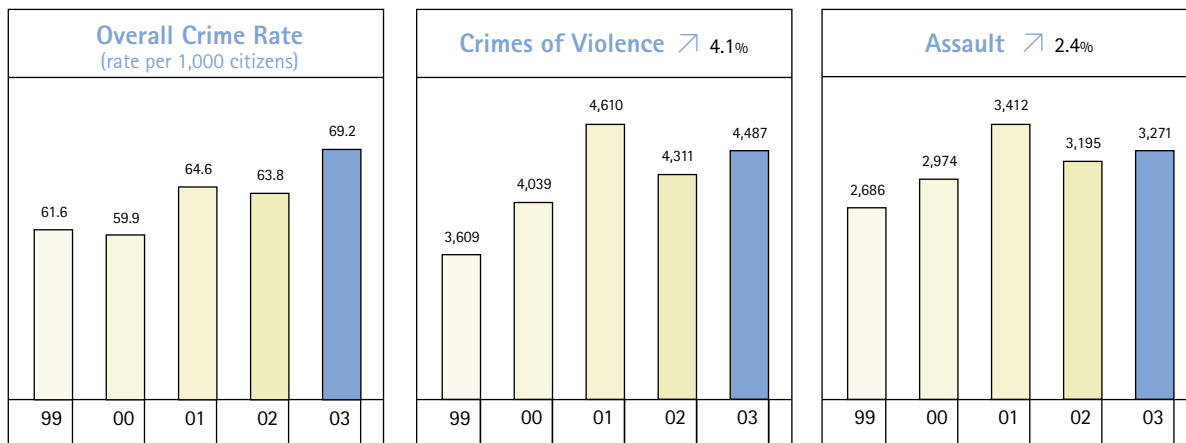
After a dip in 2002, Crimes of Violence (involving the application or threat of application of violence of force to a person) increased again in 2003, led by a 2.4 per cent increase in assaults.

b | Property Crimes

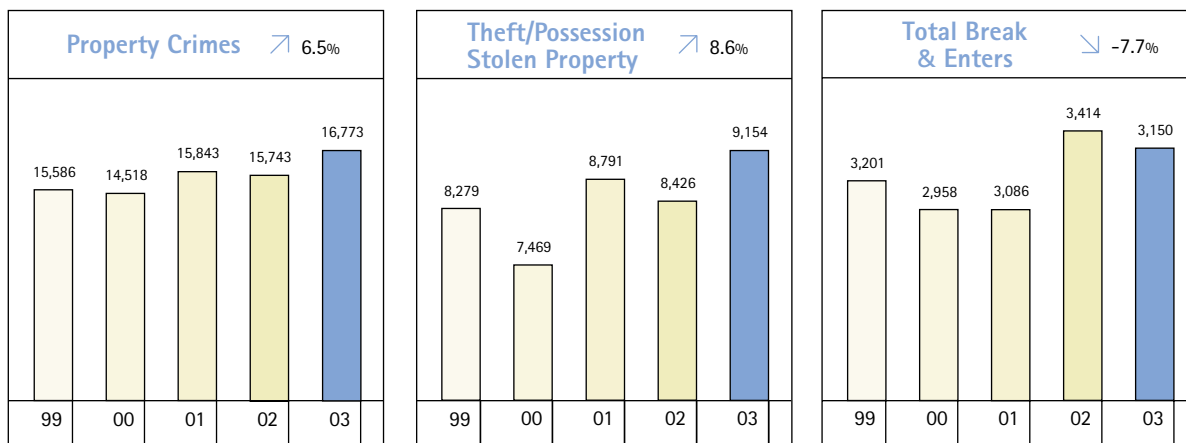
Property Crimes rose 6.5 per cent in 2003 after leveling off in 2002. These are crimes involving unlawful acts with the intent to gain property but not involving the use or threat of violence toward a person. There was an increase in Frauds due largely to several major investigations and an increase in counterfeit \$5 and \$10 bills.



Selected Person Offences 5-Year Trends Regional Totals (Reported Crimes)



Selected Property Offences 5-Year Trends Regional Totals (Reported Crimes)



Percentage data represents the difference from 2002 to 2003.



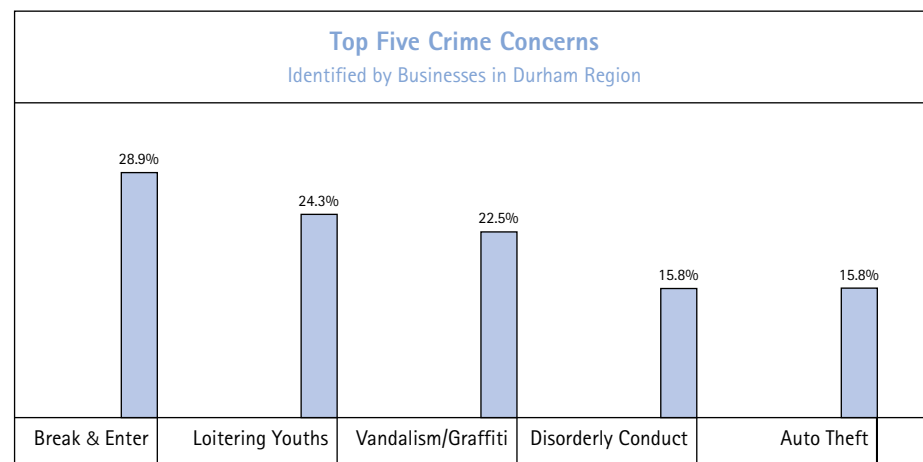
B u s i n e s s S u r v e y |

As part of our commitment made in the Business Plan, Durham Regional Police conducted a region-wide survey of businesses in 2003. Conducted in conjunction with Police Foundation students from Durham College, the survey resulted in 284 returns.

A total of 85 per cent of Region businesses were very satisfied or had no concerns regarding the quality of police service.

When asked to share their opinions about our Police Officers, 85 per cent were satisfied or had no concerns regarding the politeness or courtesy of Officers. When asked if Officers were available when needed, 78 per cent responded favourably or had no concerns. When asked about the effectiveness of Durham Regional Police Officers, 79 per cent were positive or expressed no concerns.

Eighty-two per cent of business owners/managers had no concerns or were positive when asked about police presence and 83 per cent said their employees felt safe or had no concerns going to and from work.



Percentages will not total 100%.



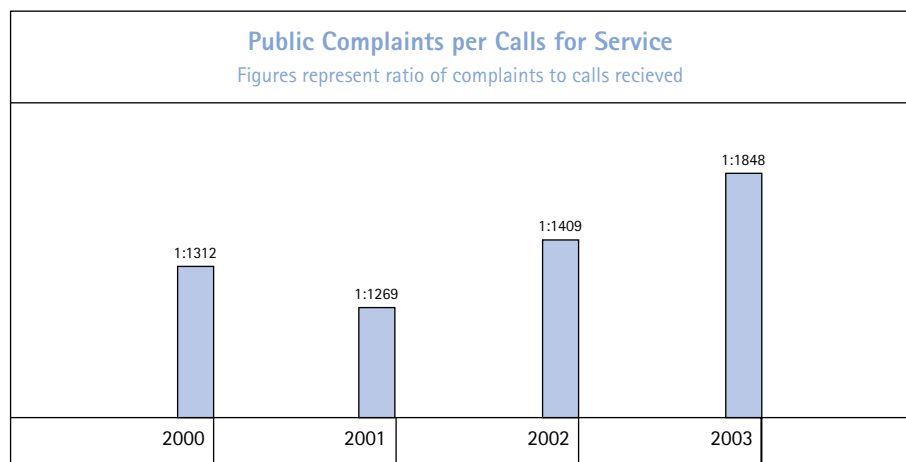
Public Complaints |

The rate of public complaints received in 2003 remained at traditionally low levels when considering the number of interactions between the public and members of the Service.

In 2003, public complaints actually decreased 13 per cent from the previous year to 103 complaints. That represents one complaint for every 1,848 Calls for Service. Each complaint is taken seriously and is investigated either by the Supervisor on duty or by the Professional Standards Unit.

The majority of complaints are resolved after the complainants discuss their concerns with superior Officers. Many complaints are found to be unsubstantiated or unfounded after investigation. In some instances, more follow up is required and occasionally an officer is reprimanded or receives some other form of punishment if the complaint is found to have merit.

In most police services, the majority of complaints involve allegations of improper language, rudeness or poor attitude amongst Police Officers. The next most frequent category is Excessive Use of Force. Of the 103 complaints received by the DRPS in 2003, 63 involved allegations of Discreditable Conduct, 26 involved allegations of Excessive Force and 14 involved Neglect of Duty concerns.



"We know our family sleeps a lot better at night knowing there are Durham Police officers on duty protecting the families of Durham."

- Citizen of Oshawa.

"My wife and I want to offer a letter of gratitude to the fine men and women of the Durham Regional Police Service who have provided exceptional community service and safety to us."

- Citizen of Ajax.

"Oftentimes, we see and hear negative remarks made by the public towards our officers and am sure it is very seldom we, the public, take the time to tell you how proud we are of our men and women in blue. You have a great team of officers and I thank you for ensuring the right candidates are selected to keep us safe."

- Ajax resident.

"Chief, you've got a lot of good people working for you. We thank our lucky stars for your officers."

- Oshawa resident.



A d m i n i s t r a t i o n | S u p p o r t i n g t h e F r o n t l i n e



Durham Regional Police Officers have a reputation for being very skilled, always professional, courteous and responsive. We hire and train only the best candidates and support them throughout their careers through an environment of continuous learning and a commitment to sharing information.

But it takes more than a great team of skilled Police Officers to keep our communities safe. Behind the scenes, there is a dedicated team of sworn and civilian employees who make sure the vehicles are serviced, the bulletproof vests fit, the computer databases work properly and the latest information is made available.

The Administration Command of the Durham Regional Police Service is comprised of specialized units with personnel who are experts in computer technology, finance, planning, law, records





"Having moved from Toronto to Oshawa, our dealings with the Durham Regional Police Service leaves us with the sense that we are well served in the area of law enforcement"

- Oshawa resident.

management, human resources, training, building maintenance and communication. Each specialized unit reports to the Deputy Chief of Administration, Rod Piukkala, a 31-year police veteran and former Chief of the Oxford Community Police.

In order to maximize the efficient use of resources and plan for future service delivery in partnership with the community we serve, the Durham Regional Police Service embraced the business planning process in 2001. Our first Business Plan provided a clear blueprint for service delivery for the period of 2002 to 2004 and many of the objectives were met in 2003. Some of the recent organizational accomplishments identified in the Business Plan include the implementation of crime analysis, the realignment of patrol zones, and a commitment to internal and external surveys.

Substantial changes were made in 2003 to improve and enhance the Service's ability to manage precious resources. A new senior administrative position was created in 2003 – Director of Business Services – to ensure police resources were being spent as efficiently as possible and that the DRPS remained on the leading edge of best practices in financial resource management.

It was a very busy year in the records unit as staff processed 23,879 Criminal Information Requests, 6,070 Insurance Requests and 595 Freedom of Information Requests.

Human Resources also had a very busy year in 2003, welcoming a new Manager and hiring 30 experienced Officers from other police services. These Officers brought a combined 221 years of experience with them.

In 2003, the Region of Durham and the DRPS embarked on a new initiative to replace stand alone software systems for human resources and payroll. PeopleSoft's Human Capital Management (HCM) application was introduced to provide financial and HR managers with speedier, more flexible and more accurate information.

Also identified in the Business Plan, another important accomplishment was the establishment of a unified reporting system for Community Police Office leaders in the area of human resources,

budget expenditures, fleet and other operational priorities. Also, in order to maximize officer time, plans proceeded in 2003 to hire part-time fleet maintenance staff as part of a more streamlined vehicle maintenance program.

Other new software programs unveiled in 2003 include a Pay Duty Management System, Electronic Parade, new external e-mail accounts for all members and the ability for members to access the corporate intranet and their external e-mail from home.

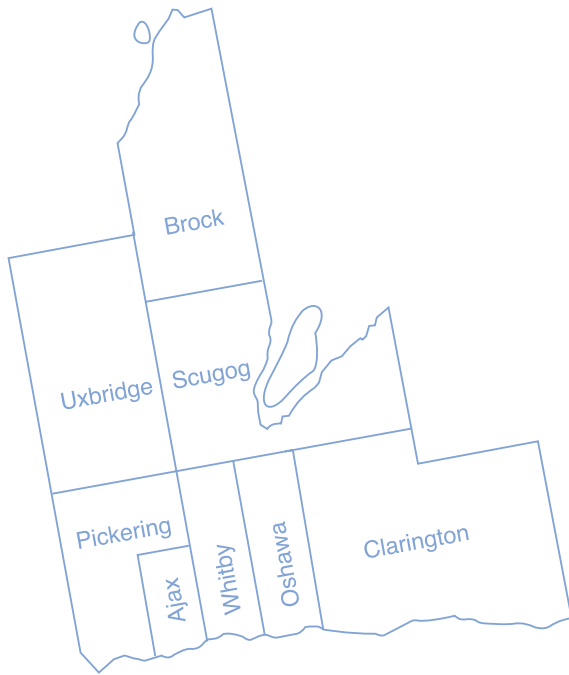


Above: I.T. Manager Christine Robson (front left), leads a team of civilian experts.



"I know the police are criticized on many occasions, but we have nothing but praise for the fine police work done by your force."

- Kitchener resident visiting Durham Region.



D u r h a m R e g i o n | O n t a r i o

The Durham Regional Police Service delivers a wide variety of programs and services through a dedicated group of front line Officers and teams of specially trained units. The following pages summarize our Region-wide activities in 2003.



Inspector Sherry Whiteway participates in a City of Pickering emergency response exercise.
Photo Credit: Celia Klemenz

R E G I O N A L P O L I C E S T A T I S T I C S

	1999	2000	2001	2002	2003	99/03 % + or -
Population*	505,353	516,204	527,055	539,435	551,815	+9.2%
Calls for Service	138,530	142,968	154,806	166,369	190,346	+37.4%
Officers**	637	657	707	732	750	+17.7%
Civilians**	167	177	206	231	247	+47.9%
# of vehicles***	214	226	229	237	318	+48.6%
Total km traveled***	7,647,356	8,988,329	N/A	9,333,836	9,115,270	+16.1%

* Population figures taken from Durham Region Official Plan statistics. **Generally based on authorized staffing levels. *** Includes all vehicles. Time periods are for fiscal year April to March.



CRIME, INCIDENT AND PROVINCIAL OFFENCES

INCIDENTS	1999	2000	2001	2002	2003	02/03 % + or -
ASSAULT	2686	2974	3412	3195	3271	2.4%
SEXUAL ASSAULT	535	659	661	570	606	6.3%
ASSAULT POLICE OFFICER	82	86	123	118	156	32.2%
MURDER/ATTEMPTED/MANSLAUGHTER	7	10	10	5	7	40.0%
CRIMINAL NEGLIGENCE	11	29	26	3	9	200.0%
ROBBERY	288	281	378	420	438	4.3%
TOTAL CRIMES OF VIOLENCE	3609	4039	4610	4311	4487	4.1%
MOTOR VEHICLE THEFTS	2525	2185	2553	2120	2087	-1.6%
TOTAL VEHICLES RECOVERED *	1900	1565	1721	1389	1344	-3.2%
BREAK & ENTER	3201	2958	3086	3414	3150	-7.7%
FRAUD	581	1906	1413	1783	2382	33.6%
THEFT/POSSESSION STOLEN	8279	7469	8791	8426	9154	8.6%
TOTAL PROPERTY CRIMES	15586	14518	15843	15743	16773	6.5%
THREATENING/HARASSING	761	907	786	892	882	-1.1%
OBSTRUCTING	233	235	234	204	288	41.2%
OFFENSIVE WEAPONS	462	688	639	797	961	20.6%
BREACH OF PROBATION/BAIL VIOLATION	3233	3440	3851	4281	4714	10.1%
CAUSE A DISTURBANCE	138	141	192	198	198	0.0%
ARSON	183	137	132	136	146	7.4%
GAMING/BETTING/LOTTERY	2	1	4	0	34	-
MISCHIEF/PROPERTY DAMAGE	3895	4076	4485	4156	4341	4.5%
POSSESSION - BURGLAR TOOLS	75	59	102	83	86	3.6%
PUBLIC MISCHIEF	74	79	101	67	86	28.4%
PROWL BY NIGHT	47	50	53	54	58	7.4%
OTHER CRIMINAL CODE- FEDERAL STATUTES	2584	2526	3005	3517	5134	46.0%
TOTAL OTHER CRIMINAL CODE INCIDENTS	11688	12339	13585	14385	16928	17.7%
DRUGS	820	1257	1158	1588	1196	-24.7%
CRIMINAL CODE DRIVING OFFENCES	1901	2166	2057	2093	2119	1.2%
MVC PROPERTY DAMAGE	6059	6750	6722	6918	7622	10.2%
MVC PERSONAL INJURY	1815	1764	1827	1781	1660	-6.8%
MVC FATAL	25	30	28	21	26	23.8%
TOTAL PERSONS INJURED *	2747	2607	2726	2571	2404	-6.5%
TOTAL PERSONS KILLED *	26	31	36	22	29	31.8%
NON REPORTABLE COLLISIONS	226	265	240	209	201	-3.8%
TOTAL DRIVING	10026	10975	10874	11022	11628	5.5%
OFFENCE NOTICES (POA)	34126	31599	41759	48456	50194	3.6%

*These figures are included as additional information and are not actual incidents. They are not included in the sub-totals.

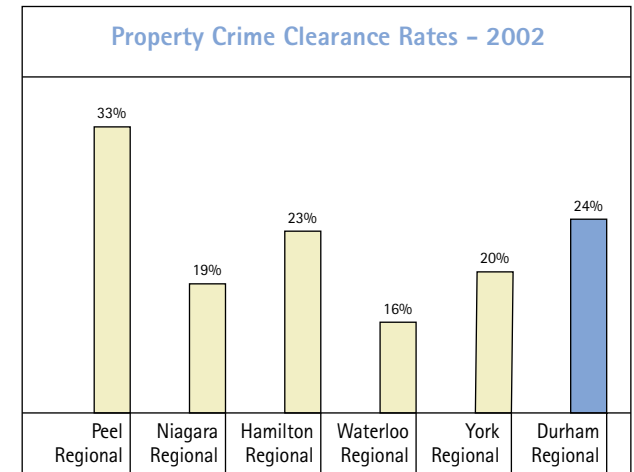
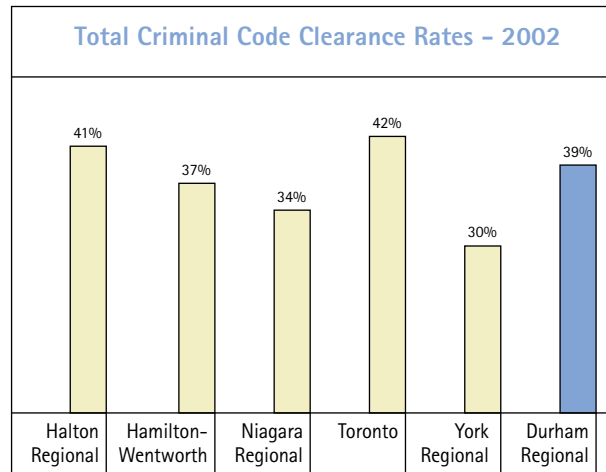
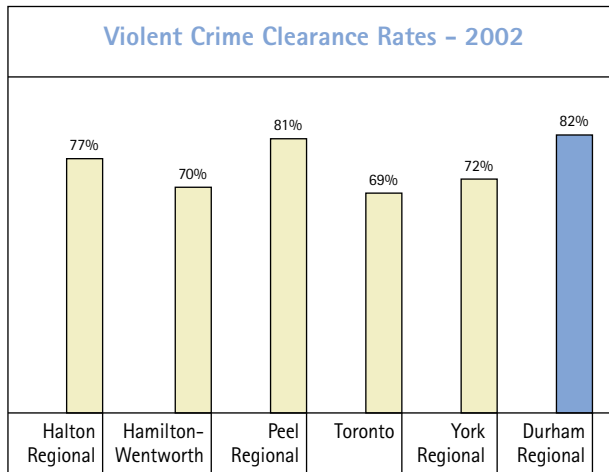


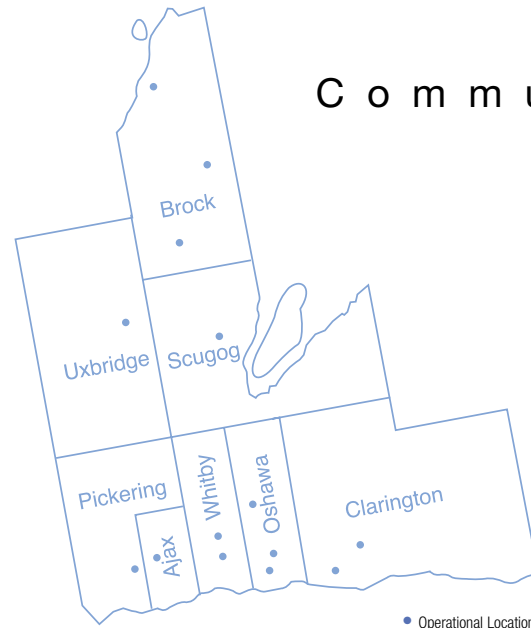
A Leader in Efficiency |

When it comes to investigating and resolving crimes, the Durham Regional Police Service continues to rank very high compared with other Ontario police services. Although the science of measuring performance in a police environment has yet to be perfected, Statistics Canada does provide some helpful comparative data.

The Durham Regional Police Service continues to rank among the highest of its peer group in terms of Violent Crime Clearance Rates, Property Crime Clearance Rates and Total Criminal Code Clearance Rates.

* Sources: Statistics Canada, Police Resources Canada, 2003.





Community Police Offices | Community Statistics

We protect the citizens of Durham Region by operating five community-based police offices, a Nuclear Security Division and several policing centres strategically located across the region. The following pages provide an overview of our community policing offices.

"I have never had much cause to deal with the police in the past, and I now have a greater appreciation of what they deal with, and the skills they possess."

- Toronto resident after dealing with the DRPS.





"As an educator, I have appreciated the proactive and preventative measures piloted by your officers in our schools."

- Ajax School Principal.

A j a x - P i c k e r i n g | O n t a r i o



Above: The official opening of the North Ajax Community Policing Centre.

Below: PC Jason Spooner conducts a truck inspection.



The Ajax-Pickering Community Police Office is located at 1710 Kingston Road at the corner of Brock Road in Pickering. Inspector Sherry Whiteway leads the Ajax Pickering Community Police Office. In April 2003, a new Community Policing Centre was opened at the McLean Community Centre in Ajax.

C O M M U N I T Y P O L I C E S T A T I S T I C S

	1999	2000	2001	2002	2003	02/03 % + or -
Population*	160,086	164,148	167,280	172,620	177,960	+3.1%
Calls for Service	35,432	36,893	39,488	41,497	47,202	+13.7%
Officers**	116	123	131	135	136	+0.7%
Civilians**	7	7	7	7	7	-
# of vehicles***	33	35	36	36	35	-2.7%
Total km. traveled***	N/A	N/A	N/A	N/A	1,351,779	N/A

* Population figures taken from Durham Region Official Plan statistics. ** Does not include Regional Support Services, Major Crime, Intelligence, Executive or Administrative Support. Generally based on authorized staffing levels. *** Includes all frontline vehicles. Time periods are for fiscal year April to March. (-) No % provided due to size or nature of sample.



CRIME, INCIDENT AND PROVINCIAL OFFENCES

INCIDENTS	1999	2000	2001	2002	2003	02/03 % + or -
ASSAULT	769	755	992	865	948	9.6%
SEXUAL ASSAULT	102	136	150	124	162	30.6%
ASSAULT POLICE OFFICER	23	21	48	45	65	44.4%
MURDER/ATTEMPTED/MANSLAUGHTER	1	2	5	0	2	200.0%
CRIMINAL NEGLIGENCE	4	15	8	1	2	100.0%
ROBBERY	109	107	168	204	184	-9.8%
TOTAL CRIMES OF VIOLENCE	1008	1036	1371	1239	1363	10.0%
MOTOR VEHICLE THEFTS	648	576	579	524	648	23.7%
TOTAL VEHICLES RECOVERED *	515	417	362	326	409	25.5%
BREAK & ENTER	725	847	803	838	722	-13.8%
FRAUD	529	701	523	557	704	26.4%
THEFT/POSSESSION STOLEN	2494	2334	2505	2361	2594	9.9%
TOTAL PROPERTY CRIMES	4396	4458	4410	4280	4668	9.1%
THREATENING/HARASSING	268	305	307	298	301	1.0%
OBSTRUCTING	56	55	67	46	80	73.9%
OFFENSIVE WEAPONS	131	148	194	291	293	0.7%
BREACH OF PROBATION/BAIL VIOLATION	669	759	879	1016	1159	14.1%
CAUSE A DISTURBANCE	33	41	62	61	43	-29.5%
ARSON	40	35	39	36	41	13.9%
GAMING/BETTING/LOTTERY	1	1	0	0	0	-
MISCHIEF/PROPERTY DAMAGE	1088	1065	1302	1053	1125	6.8%
POSSESSION - BURGLAR TOOLS	20	20	26	21	25	19.0%
PUBLIC MISCHIEF	19	19	31	23	24	4.3%
PROWL BY NIGHT	14	18	7	11	21	90.9%
OTHER CRIMINAL CODE- FEDERAL STATUTES	767	648	916	1161	1956	68.5%
TOTAL OTHER CRIMINAL CODE INCIDENTS	3106	3114	3830	4017	5068	26.2%
DRUGS	224	317	311	524	311	-40.6%
CRIMINAL CODE DRIVING OFFENCES	532	499	468	518	562	8.5%
MVC PROPERTY DAMAGE	1816	1865	1932	1933	2079	7.6%
MVC PERSONAL INJURY	465	478	472	453	418	-7.7%
MVC FATAL	8	5	6	2	2	0.0%
TOTAL PERSONS INJURED *	700	694	695	644	604	-6.2%
TOTAL PERSONS KILLED *	8	5	8	2	2	0.0%
NON REPORTABLE COLLISIONS	89	85	86	72	88	22.2%
TOTAL DRIVING	2910	2932	2964	2978	3149	5.7%
OFFENCE NOTICES (POA)	10158	8403	8177	11535	9713	-15.8%

* Indicates figures which are additional information, not actual incidents and so are not included in the subtotals. Source: R.M.S.



"I read an article recently that said 'Durham Police are tops.' I can certainly agree with that particular article. Thank you for having such caring people in your employ."

- Whitby resident.

W h i t b y | O n t a r i o

The Whitby Community Police Office is located at 650 Rossland Road. Inspector Paul Carroll took over the reigns of the Whitby Community Police Office from Inspector Mike Ewles in October 2003. Construction of a new \$6.7 million Whitby CPO began in 2003 and will be occupied mid-2004.



C O M M U N I T Y P O L I C E S T A T I S T I C S

	1999	2000	2001	2002	2003	02/03 % + or -
Population*	84,950	87,944	90,930	93,634	96,338	+2.9%
Calls for Service	18,482	20,611	22,964	24,125	27,662	+14.7%
Officers**	59	61	66	71	71	-
Civilians**	2	2	2	3	3	-
# of vehicles***	17	19	19	18	18	-
Total km. traveled***	686,044	639,111	676,290	611,339	659,505	-

* Population figures taken from Durham Region Official Plan statistics. ** Does not include Regional Support Services, Major Crime, Intelligence, Executive or Administrative Support. Generally based on authorized staffing levels. *** Includes all frontline vehicles. Time periods are for fiscal year April to March. (-) No % provided due to size or nature of sample.



CRIME, INCIDENT AND PROVINCIAL OFFENCES

INCIDENTS	1999	2000	2001	2002	2003	02/03 % + or -
ASSAULT	335	452	488	412	462	12.1%
SEXUAL ASSAULT	55	68	73	65	90	38.5%
ASSAULT POLICE OFFICER	10	1	21	12	20	66.7%
MURDER/ATTEMPTED/MANSLAUGHTER	0	2	1	1	2	100.0%
CRIMINAL NEGLIGENCE	1	2	3	0	0	-
ROBBERY	28	24	45	37	56	51.4%
TOTAL CRIMES OF VIOLENCE	429	549	631	527	630	19.5%
MOTOR VEHICLE THEFTS	306	282	321	305	268	-12.1%
TOTAL VEHICLES RECOVERED *	215	213	202	188	175	-6.9%
BREAK & ENTER	422	436	486	484	452	-6.6%
FRAUD	252	451	230	314	603	92.0%
THEFT/POSSESSION STOLEN	1049	1013	1294	1237	1460	18.0%
TOTAL PROPERTY CRIMES	2029	2182	2331	2340	2783	18.9%
THREATENING/HARASSING	124	167	123	139	157	12.9%
OBSTRUCTING	36	33	24	19	35	84.2%
OFFENSIVE WEAPONS	60	163	76	99	94	-5.1%
BREACH OF PROBATION/BAIL VIOLATION	716	907	1003	851	962	13.0%
CAUSE A DISTURBANCE	21	19	27	28	27	-3.6%
ARSON	53	35	28	11	23	109.1%
GAMING/BETTING/LOTTERY	0	0	0	0	0	-
MISCHIEF/PROPERTY DAMAGE	552	672	708	668	677	1.3%
POSSESSION - BURGLAR TOOLS	17	12	23	11	13	18.2%
PUBLIC MISCHIEF	11	17	22	8	12	50.0%
PROWL BY NIGHT	8	6	10	10	17	70.0%
OTHER CRIMINAL CODE- FEDERAL STATUTES	339	398	409	541	1021	87.1%
TOTAL OTHER CRIMINAL CODE INCIDENTS	1937	2429	2453	2385	3029	27.0%
DRUGS	131	258	228	273	189	-30.8%
CRIMINAL CODE DRIVING OFFENCES	267	320	335	327	306	-6.4%
MVC PROPERTY DAMAGE	939	1123	1200	1266	1467	15.9%
MVC PERSONAL INJURY	304	299	308	289	294	1.7%
MVC FATAL	4	2	1	5	2	-60.0%
TOTAL PERSONS INJURED *	473	442	467	426	455	6.8%
TOTAL PERSONS KILLED *	4	2	1	5	2	-60.0%
NON REPORTABLE COLLISIONS	39	52	39	40	28	-30.0%
TOTAL DRIVING	1553	1796	1883	1927	2097	8.8%
OFFENCE NOTICES (POA)	5554	5767	9250	9011	9992	10.9%

* Indicates figures which are additional information, not actual incidents and so are not included in the subtotals. Source: R.M.S.



"We're all keenly aware that the police force is understaffed and overworked. We're therefore all the more appreciative of the immediate action undertaken by your officers to our concerns."

- Uxbridge resident.

N o r t h D u r h a m | O n t a r i o



Above: The official opening of the Beaverton Community Policing Centre.

Below: PCs Anil Maharaj and Todd Petzold ready to hit the trails.



Inspector Jim Douglass rejoined the North Durham Community Police Office in January as team leader, the same place he began his career with the DRPS in 1979. A new community policing centre was opened in downtown Beaverton May 5th and re-opened in Sunderland to better serve northern residents.



C O M M U N I T Y P O L I C E S T A T I S T I C S

	1999	2000	2001	2002	2003	02/03 % + or -
Population*	48,097	48,196	51,645	52,444	52,243	+1.5%
Calls for Service	11,211	12,680	13,194	14,154	14,914	+5.4%
Officers**	57	65	66	66	66	-
Civilians**	2	2	2	2	2	-
# of vehicles***	13	14	17	18	17	-5.5%
Total km. traveled***	969,086	1,109,393	1,104,028	1,231,739	1,044,068	-15.2%

* Population figures taken from Durham Region Official Plan statistics. ** Does not include Regional Support Services, Major Crime, Intelligence, Executive or Administrative Support. Generally based on authorized staffing levels. *** Includes all frontline vehicles. Time periods are for fiscal year April to March. (-) No % provided due to size or nature of sample.



CRIME, INCIDENT AND PROVINCIAL OFFENCES

INCIDENTS	1999	2000	2001	2002	2003	02/03 % + or -
ASSAULT	159	227	253	277	244	-11.9%
SEXUAL ASSAULT	27	53	56	28	44	57.1%
ASSAULT POLICE OFFICER	2	7	4	7	11	57.1%
MURDER/ATTEMPTED/MANSLAUGHTER	0	0	2	4	1	-75.0%
CRIMINAL NEGLIGENCE	2	2	4	0	3	-
ROBBERY	5	11	6	10	5	-50.0%
TOTAL CRIMES OF VIOLENCE	195	300	325	326	308	-5.5%
MOTOR VEHICLE THEFTS	222	227	229	196	173	-11.7%
TOTAL VEHICLES RECOVERED *	138	134	131	97	96	-1.0%
BREAK & ENTER	350	298	340	352	316	-10.2%
FRAUD	70	132	104	148	166	12.2%
THEFT/POSSESSION STOLEN	93	576	638	678	646	-4.7%
TOTAL PROPERTY CRIMES	1235	1233	1311	1374	1301	-5.3%
THREATENING/HARASSING	61	79	81	80	65	-18.8%
OBSTRUCTING	4	19	24	18	17	-5.6%
OFFENSIVE WEAPONS	27	33	52	40	33	-17.5%
BREACH OF PROBATION/BAIL VIOLATION	142	187	176	258	284	10.1%
CAUSE A DISTURBANCE	8	13	18	22	18	-18.2%
ARSON	12	15	9	14	10	-28.6%
GAMING/BETTING/LOTTERY	0	0	0	0	0	-
MISCHIEF/PROPERTY DAMAGE	424	452	493	389	383	-1.5%
POSSESSION - BURGLAR TOOLS	2	2	5	4	4	0.0%
PUBLIC MISCHIEF	6	6	7	7	9	28.6%
PROWL BY NIGHT	3	8	3	6	2	-66.7%
OTHER CRIMINAL CODE- FEDERAL STATUTES	199	180	322	320	241	-24.7%
TOTAL OTHER CRIMINAL CODE INCIDENTS	888	994	1190	1158	1066	-7.9%
DRUGS	41	63	94	133	69	-48.1%
CRIMINAL CODE DRIVING OFFENCES	124	243	228	279	238	-14.7%
MVC PROPERTY DAMAGE	641	805	791	834	824	1.2%
MVC PERSONAL INJURY	219	240	237	261	233	-10.7%
MVC FATAL	8	12	9	5	10	100.0%
TOTAL PERSONS INJURED *	335	364	370	386	333	-13.7%
TOTAL PERSONS KILLED *	8	14	13	6	12	100.0%
NON REPORTABLE COLLISIONS	13	24	27	19	16	-15.8%
TOTAL DRIVING	1005	1324	1292	1398	1321	-5.5%
OFFENCE NOTICES (POA)	5230	6645	8296	10256	7927	-22.7%

* Indicates figures which are additional information, not actual incidents and so are not included in the subtotals. Source: R.M.S.



"I want to express my heartfelt thanks to each and every member of the Durham Regional Police Service. Your generosity, care and concern is what is meant when you are called 'True Blue'."

- Oshawa resident.

O s h a w a | O n t a r i o

The Oshawa Community Police Office, located at 77 Centre Street North in Oshawa, also serves as the Headquarters of the DRPS. In October 2003 Inspector Bob Chapman was promoted to Superintendent and reassigned to lead the Regional Operations Branch. Inspector Dave Kimmerly joined the Oshawa CPO Leadership team in his stead. The South Oshawa Community Policing Centre is located at 1173 Cedar Street, The Police Learning Centre at Durham College.



PC Naccarato speaks to a citizen during Police Week at the Oshawa Centre.

C O M M U N I T Y P O L I C E S T A T I S T I C S

	1999	2000	2001	2002	2003	02/03 % + or -
Population*	142,209	143,412	144,615	145,967	147,319	+0.9%
Calls for Service	55,909	52,665	56,203	59,003	64,263	+8.9%
Officers**	181	185	192	186	192	+3.2%
Civilians**	12	12	12	13	13	-
# of vehicles***	43	45	45	45	45	-
Total km. traveled***	N/A	N/A	N/A	1,483,893	1,663,149	+12.1%

* Population figures taken from Durham Region Official Plan statistics. ** Does not include Regional Support Services, Major Crime, Intelligence, Executive or Administrative Support. Generally based on authorized staffing levels. *** Includes all frontline vehicles. Time periods are for fiscal year April to March. (-) No % provided due to size or nature of sample.



CRIME, INCIDENT AND PROVINCIAL OFFENCES

INCIDENTS	1999	2000	2001	2002	2003	02/03 % + or -
ASSAULT	1191	1277	1367	1342	1273	-5.1%
SEXUAL ASSAULT	304	321	314	267	244	-8.6%
ASSAULT POLICE OFFICER	38	57	46	46	51	10.9%
MURDER/ATTEMPTED/MANSLAUGHTER	6	5	2	0	2	200.0%
CRIMINAL NEGLIGENCE	4	8	11	2	2	0.0%
ROBBERY	128	121	147	142	173	21.8%
TOTAL CRIMES OF VIOLENCE	1671	1789	1887	1799	1745	-3.0%
MOTOR VEHICLE THEFTS	948	783	1035	846	746	-11.8%
TOTAL VEHICLES RECOVERED *	760	598	793	617	521	-15.6%
BREAK & ENTER	1190	927	1030	1227	1204	-1.9%
FRAUD	624	505	459	590	680	15.3%
THEFT/POSSESSION STOLEN	3309	2784	3429	3342	3481	4.2%
TOTAL PROPERTY CRIMES	6071	4999	5953	6005	6111	1.8%
THREATENING/HARASSING	226	256	203	269	238	-11.5%
OBSTRUCTING	117	115	101	108	141	30.6%
OFFENSIVE WEAPONS	211	249	272	310	480	54.8%
BREACH OF PROBATION/BAIL VIOLATION	1509	1397	1570	1778	1901	6.9%
CAUSE A DISTURBANCE	63	58	76	77	92	19.5%
ARSON	63	35	44	54	53	-1.9%
GAMING/BETTING/LOTTERY	1	0	4	0	34	-
MISCHIEF/PROPERTY DAMAGE	1411	1344	1491	1493	1539	3.1%
POSSESSION - BURGLAR TOOLS	30	22	40	39	37	-5.1%
PUBLIC MISCHIEF	35	29	33	25	31	24.0%
PROWL BY NIGHT	20	14	25	22	14	-36.4%
OTHER CRIMINAL CODE- FEDERAL STATUTES	1040	1071	1112	1237	1454	17.5%
TOTAL OTHER CRIMINAL CODE INCIDENTS	4726	4590	4971	5412	6014	11.1%
DRUGS	362	498	395	518	496	-4.2%
CRIMINAL CODE DRIVING OFFENCES	813	889	761	696	673	-3.3%
MVC PROPERTY DAMAGE	2030	2233	2173	2207	2514	13.9%
MVC PERSONAL INJURY	617	561	583	573	514	-10.3%
MVC FATAL	4	4	4	4	8	100.0%
TOTAL PERSONS INJURED *	918	817	857	829	727	-12.3%
TOTAL PERSONS KILLED *	4	4	4	5	9	80.0%
NON REPORTABLE COLLISIONS	71	81	70	64	46	-28.1%
TOTAL DRIVING	3535	3768	3591	3544	3755	6.0%
OFFENCE NOTICES (POA)	9325	7789	11255	12239	14469	18.2%

* Indicates figures which are additional information, not actual incidents and so are not included in the subtotals. Source: R.M.S.

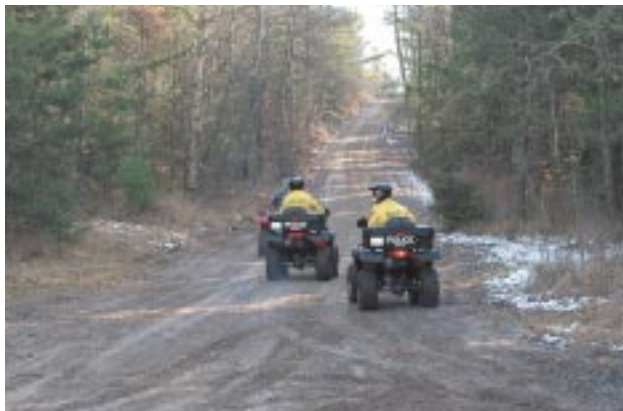


"I am extremely pleased with the courtesy and cooperation I received from your officers. Not only were they professional in their attitudes, but they also seemed to really care about the people involved."

- Oshawa resident.

C l a r i n g t o n | O n t a r i o

The Clarington Community Police Office is located at 1998 Regional Road No. 57 at Highway 2 in the Municipality of Clarington. In addition, the DRPS Property Bureau is located at 19 Courtice Ct. in the Municipality of Clarington. Inspector Bill Temple joined the leadership team in Clarington in October 2003, replacing Inspector Tom Cameron who was assigned to Employee Services.



Officers on ATVs keep an eye on trails.

C O M M U N I T Y P O L I C E S T A T I S T I C S

	1999	2000	2001	2002	2003	02/03 % + or -
Population*	68,551	70,568	72,585	74,770	76,955	+2.9%
Calls for Service	13,922	14,251	15,924	16,661	20,546	+23.3%
Officers**	48	49	53	66	63	-
Civilians**	2	2	2	2	2	-
# of vehicles***	13	14	14	16	15	-
Total km. traveled***	N/A	N/A	N/A	N/A	910,311	-

* Population figures taken from Durham Region Official Plan statistics. ** Does not include Regional Support Services, Major Crime, Intelligence, Executive or Administrative Support. Generally based on authorized staffing levels. *** Includes all frontline vehicles. Time periods are for fiscal year April to March. (-) No % provided due to size or nature of sample. † Revised estimate from the municipalities.



CRIME, INCIDENT AND PROVINCIAL OFFENCES

INCIDENTS	1999	2000	2001	2002	2003	02/03 % + or -
ASSAULT	232	263	312	299	344	15.1%
SEXUAL ASSAULT	47	81	68	86	66	-23.3%
ASSAULT POLICE OFFICER	9	0	4	8	9	12.5%
MURDER/ATTEMPTED/MANSLAUGHTER	0	1	0	0	0	-
CRIMINAL NEGLIGENCE	0	2	0	0	2	-
ROBBERY	8	18	12	27	20	-25.9%
TOTAL CRIMES OF VIOLENCE	306	365	396	420	441	5.0%
MOTOR VEHICLE THEFTS	401	317	389	249	252	1.2%
TOTAL VEHICLES RECOVERED *	272	203	233	161	143	-11.2%
BREAK & ENTER	514	450	427	513	456	-11.1%
FRAUD	106	117	97	174	229	31.6%
THEFT/POSSESSION STOLEN	834	762	925	808	973	20.4%
TOTAL PROPERTY CRIMES	1855	1646	1838	1744	1910	9.5%
THREATENING/HARASSING	82	100	72	106	121	14.2%
OBSTRUCTING	21	13	19	13	15	15.4%
OFFENSIVE WEAPONS	33	95	45	57	61	7.0%
BREACH OF PROBATION/BAIL VIOLATION	196	190	223	378	408	7.9%
CAUSE A DISTURBANCE	13	10	9	10	18	80.0%
ARSON	15	17	12	21	19	-9.5%
GAMING/BETTING/LOTTERY	0	0	0	0	0	-
MISCHIEF/PROPERTY DAMAGE	420	543	491	553	617	11.6%
POSSESSION - BURGLAR TOOLS	6	3	8	8	7	-12.5%
PUBLIC MISCHIEF	3	8	8	4	10	150.0%
PROWL BY NIGHT	2	4	8	5	4	-20.0%
OTHER CRIMINAL CODE- FEDERAL STATUTES	239	229	246	258	471	82.6%
TOTAL OTHER CRIMINAL CODE INCIDENTS	1030	1212	1141	1413	1751	23.9%
DRUGS	62	121	130	140	131	-6.4%
CRIMINAL CODE DRIVING OFFENCES	165	215	265	273	340	24.5%
MVC PROPERTY DAMAGE	633	724	626	678	738	8.8%
MVC PERSONAL INJURY	210	186	227	205	201	-2.0%
MVC FATAL	4	8	8	5	4	-20.0%
TOTAL PERSONS INJURED *	321	290	337	286	285	-0.3%
TOTAL PERSONS KILLED *	5	8	10	4	4	0.0%
NON REPORTABLE COLLISIONS	14	23	18	14	23	64.3%
TOTAL DRIVING	1026	1156	1144	1175	1306	11.1%
OFFENCE NOTICES (POA)	3859	2995	4781	5415	8093	49.5%

* Indicates figures which are additional information, not actual incidents and so are not included in the subtotals. Source: R.M.S.



N u c l e a r | S e c u r i t y D i v i s i o n



Above Left: Sergeant John Taylor checks out sight lines with Inspector Mike Ennis at the Darlington nuclear facility.

Durham Regional Police's newest operational entity - the Nuclear Security Division (NSD) - continued to evolve while delivering its highly specialized service to Durham's nuclear industry in 2003. The unit grew with the addition of more tactically trained Officers, expanded the range of its tactical capabilities and equipment, and broadened its critical community safety role.

Operating 24/7 at both of Durham's nuclear power plants, the NSD was established in response to Ontario Power Generation's requirement for an on-site Nuclear Response Force. The measures are all part of the Canadian Nuclear Safety Commission's requirement for increased deterrence and site security at all nuclear power plants across Canada, post 9/11. NSD Officers work closely with on-site security personnel to ensure all facilities are secure.

Utilizing the skills of its in-house Training Cadre, the Nuclear Security Division successfully ran three,

eight-week Basic Tactical Operator Courses during 2003, while continuing to provide week-long maintenance training programs for its current tactical members throughout the year. The unit continued to enhance its operational interface with OPG's own security staff and has established an invaluable networking capability with the nuclear community throughout the world. During 2003, NSD members were increasingly called upon to speak at community functions and routinely contacted by other agencies, both police and nuclear, to discuss the challenges posed by the threat of terrorist activity in Canada.

The Nuclear Security Division is lead by 27-year police veteran Inspector Mike Ennis who takes great and justifiable pride in the unique capabilities and demonstrated commitment of his members.





The Durham Regional Police Service is successful because of the co-operation and participation of a wide variety of community partners. The following is a partial list of some of the community stakeholders who greatly assisted the Durham Regional Police Service in 2003:

Government Partners

City of Pickering
City of Oshawa
Government of Canada
Municipality of Clarington
Province of Ontario
Regional Municipality of Durham
Town of Ajax
Township of Brock
Township of Scugog
Township of Uxbridge
Town of Whitby

Addiction Resources

Alcoholics Anonymous
Cocaine Anonymous
Destiny Manor
The Donwood Institute
Canadian Foundation on Gambling
Gamblers Anonymous
M.A.D.D. 24-hr Victim Support Information
Narcotics Anonymous
Pinewood Centre
Renascent Treatment Centre

Bereavement Services

Bereaved Families of Ontario – Durham/Toronto
Durham Grief Resource Centre
Durham Paranatal Bereavement Association

Children's Services

Big Brothers Association of Oshawa/Whitby
Big Sisters of Oshawa/Whitby/Clarington
Canada-Africa Youth Action
Catholic Family Services
Children's Aid Society
Girl Guides of Canada
Lakeridge Health Oshawa
Durham Behaviour Management Services
Durham Board of Education
Durham Catholic District School Board
Durham West 4H
Justice For Children
Kawartha Pine Ridge District School Board
Kids Help Line
Kinark Child & Family Services

La Leche League of Canada
Oshawa Community Health Centre
Simcoe Settlement House
The Youth Centre
Whitby Mental Health Centre

Counselling

Abrigo Services for the Portuguese Community
Ajax-Pickering Women's Centre
Barbara Schlifer Memorial Clinic
Bethesda House
Catholic Family Services
Denise House
Distress Centre of Durham
Islamic Social Services & Resource Association
Niikijwendidaa Anishnaabe-Kwewag Services Ontario
Highway LOSS Association
Oshawa Community Health Centre
Oshawa Community Ministry Centre
Rape Crisis Centre
Reseau des Femmes du Sud de l'Ontario
Rubena Willis Counselling Centre for Assaulted Women and Children of Colour
Lakeridge Health Oshawa
Retrouvaille Community
SAFE in Canada – Durham Chapter
Vocational Pathways
Women's Rights Action Coalition for Durham
YWCA – Apple Community Project
YMCA – Apple Outreach

Elder & Vulnerable Adult Abuse/Nutrition

Active Living Coalition of Durham Region
Adult Protective Services
Advocacy Centre for the Elderly
Ajax Public Library
Ajax/Pickering Hospital Osteoporosis Support
Ajax Senior Citizen's Friendship Club
Alzheimer Society of Durham Region
Arthritis Society
Association to Reunite Grandparents and Families
Ballycliffe Lodge (Ajax)
Bon Air Nursing Home
Canadian Mental Health Association
Caregiver Relief
Colborne Community Services

COPE Mental Health Program
Cottage Hospital
Durham Access To Care
Durham Region Community Care Association
Durham Region Mental Health – Mobile Crisis
Hillsdale Manor
Interact Community Mental Health Program
Lakeview Manor (Beaverton)
Lifewalk Counselling
Oshawa/Clarington Assoc. for Community Living
Oshawa Senior Citizen's Centre

Food Banks

Ajax/Pickering Food Bank & Youth Centre
Open Arms Food Bank St. Vincent's Kitchen
Salvation Army
Simcoe Hall Settlement House
St. Paul's On the Hill
Whitby Food Bank

Housing/Residential Services

Ajax Municipal Housing Corporation
The Ark – Youth Shelter & Support Services
Cedarbrook #1 and #2
CHIMO Services
Dunbarton
Durham Region Non-Profit Housing
Fernie House
Frontenac Youth Services
John Howard Society – Oshawa
Kennedy House
Operation Go Home
Rosebank
Twyn Rivers
YWCA – Adelaide House

Legal & Social Services

Ajax Pickering Social Development Council
Barbara Schlifer Memorial Clinic
Criminal Injuries Compensation Board
Durham Community Legal Clinic
Durham Region Social Services Department
Durham Region Unemployed Help Centre
Immigrant Settlement Services
Legal Aid Office
Victim Witness Assistance Program

Public Health

Aids Committee of Durham
Aids & Sexual Health Hotline
Central Ambulance Services
Durham Region Health Department
Federal Alcohol Task Force
Oshawa YWCA
Pregnancy Help Centre Support
Red Cross
Rose of Durham
Young Parent Support Services

Shelters/Crisis Intervention

Assaulted Women's Help Line
Bethesda House (Bowmanville)
Denise House
Distress Centre of Durham
Lakeridge Health Oshawa
Muslim Welfare Home
Rape Crisis Centre
Sexual Assault Care Centre

Other Important Resources

Ajax Optimist Club
Canadian Club of Durham Region
Central Lake Ontario Conservation Authority (CLOCA)
Clarington Resource Centre
City of Oshawa Marine Rescue Association (COMRA)
Crimestoppers
Durham Deaf Services
Durham Reg. Critical Incident Stress Support Team
Durham Real Estate Board
Durham Regional Police Auxiliary Unit & Volunteers
International Order of Daughters of the Empire (IODE)
Literacy Network of Durham
Pickering-Ajax Emergency Rescue Unit (PARU)
M.A.D.D. Durham Chapter
Media
Ontario Power Generation
Oshawa General Hospital Foundation
Oshawa Centre
Parkwood Estate
Parkwood Rotary Club
The Roadwatch Communities of Durham Region
United Ways of Durham Region



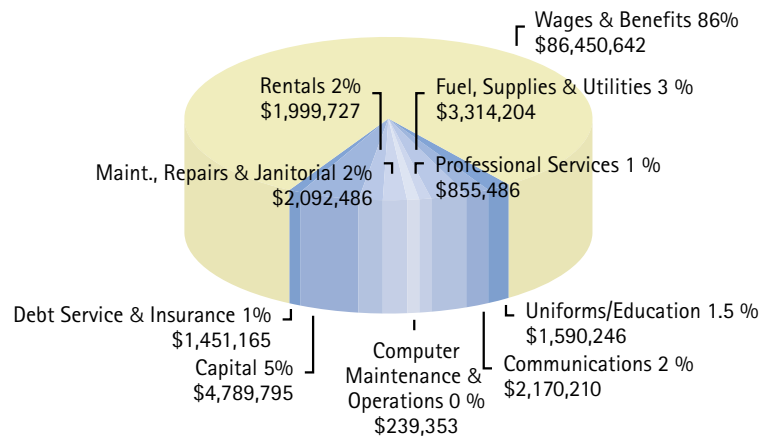
Y E A R 2 0 0 3 | F I N A N C I A L R E S U L T S (unaudited)

As at December 31, 2003	2003 Budget	2003 Actuals	Surplus/(Deficit)	% of Total Budget
	\$	\$	\$	%
Clarington	5,636,903	5,844,636	-207,733	-0.2%
Oshawa	16,501,718	15,307,228	1,194,490	1.2%
Whitby	6,475,281	5,841,376	633,905	0.6%
Ajax-Pickering	11,976,684	11,337,947	638,737	0.6%
North Durham	5,744,468	5,540,607	203,861	0.2%
Regional Operations	15,645,053	16,946,544	-1,301,491	-1.3%
Crime Management	14,087,557	13,456,950	630,607	0.6%
Police Services Board	455,585	417,853	37,732	0.0%
Executive Branch	2,821,289	2,641,417	179,872	0.2%
Administrative Services	12,994,460	17,092,695	-4,098,235	-4.1%
Business Services	11,213,328	10,526,061	687,267	0.7%
Total Expenditure Programs	103,552,325	104,953,314	-1,400,988	-1.4%
Total Revenues	-3,067,700	-4,468,688	1,400,988	1.4%
Net Program Costs	100,484,625	100,484,626	0	0.0%

Note: Financial data presented is data supplied from preliminary year-end reports from the Region of Durham unaudited preliminary financial reporting. Contribution to Reserves adjusted to balance.

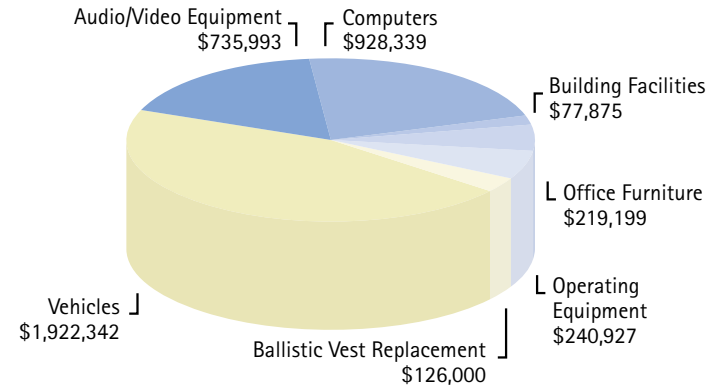


Budget Distribution by Major Expense*

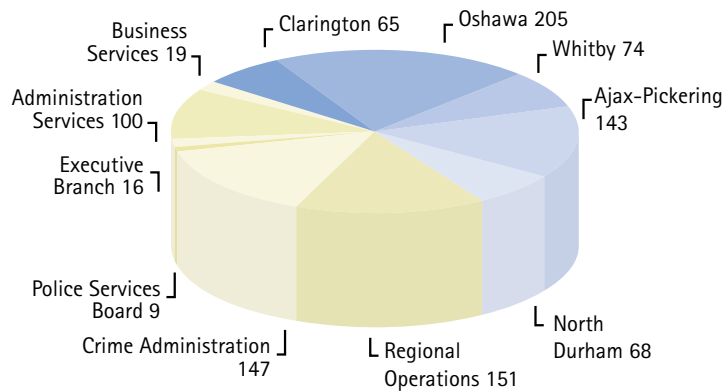


* Exceeds 100 per cent because recoveries are excluded.

Distribution of Capital Budget



Distribution of Personnel Resources



The Pie charts above identify the relative portions of the budget that are directed to major expense areas of the Police Service and the staffing resources in these areas based on the 2003 budget and the estimates provided in the staffing plan.

The Capital purchases illustrate the distribution of major capital items according to the nature of the items.

The Financial Services Unit assists in the budget process by working with all units to collect budget information that they then review and consolidate for the entire service. The consolidated budgets undergo extensive review by the Executive Leadership Group and the Police Services Board and once approved are submitted to the Region of Durham for further review by the Finance and Administration Committee and Regional Council.

Financial Services also provides a focal point for the purchase and payment processes for goods and services approved by budget. Regular review of financial results, reporting to the Police Services Board on financial matters, and a forecast of costs and expenditures are provided by the Financial Services Unit.

Recognition | & Appreciation



Board Chair Doug Moffatt (left), Chief of Police Kevin McAlpine (right), present Cst. David Robertson with his 30-year bar.



Janice Baker receives recognition from Board Chair Doug Moffatt (left) and Chief McAlpine (right).

Every Year, the Durham Regional Police Services Board recognizes long serving Members for their dedication and excellent service. Twenty-two Police Officers and civilian staff were honoured on September 12th, 2003 for their outstanding service at the annual DRPS Board Awards.

The gala affair, held at the General Sikorski Hall in Oshawa, recognized Officers and civilian employees for 20 and 30 years of service with Canadian Police Exemplary Medals and service recognition awards. Board Chair Doug Moffatt and Police Chief Kevin McAlpine thanked the award recipients for their dedication, loyalty and commitment. The hosts of the evening were Deputy Chiefs Rod Piukkala and Chuck Mercier.

Recipients of the 20-year Canadian Police Exemplary Medals were: Cst. Christopher Crosby, Cst. Daniel Denyer, Sgt. Randy Henning, Det. Timothy Hoard, Cst. Danny Mitchell, Det. Larry Nobbs, Cst. Paul Parker, Cst. Catherine Stafford, Det. James Stewart-Haass and Cst. Stephen Neill (posthumously). Receiving 20-year Civilian Awards were Tracy Loney, Kristina McCann, Auxiliary Sergeant Bernie Kirck and Janice Pingle-Kent.

Recipients of the 30-year Canadian Police Exemplary Bar were: Sgt. Joseph Bennett, Cst. Patrick Holtorf, Deputy Chief Rod Piukkala, Cst. William Prentice, Cst. David Robertson, Det. Jack Schoon. Receiving 30-year Civilian Awards were Janice Baker and Tom Wilcock.

Retirements |

The Durham Regional Police Service said a fond farewell to many long-serving members who retired in 2003. Their dedication to public safety will always be remembered and appreciated.

Sgt. Mike Closs
 S/Sgt. Jim Brown
 Sgt. Danny Mullen
 PC Bob Wilson
 Civ. Marie Corcoran
 PC John Payne
 D/Sgt. Lynne Kantautas
 Civ. Vince Smith
 S/Sgt. Danny Carras
 PC Sam Fox
 PC Dave Mann
 S/Sgt. Ron Rollauer
 Det/Sgt. Peter Naumienko
 Sgt. Kevin Slaney
 PC Stan Wonnacott
 S/Sgt. Ian Brodie
 Sgt. Henry Otter
 PC Rick Olaisen
 PC Pat Holtorf
 Sgt. Terry Richardson
 Det. Dave Robinet
 Civ. Brenda Rollauer

Det. Neil Bradley
 Det. Grant Arnold
 Det. Pearl Gabona
 Sgt. Ron Nabert
 PC Pat Judges
 PC Daniel Ballentine
 Civ. Kristina McCann
 Det. Craig Greentree
 PC William Prentice
 Civ. Tom Wilcock
 Civ. Morag Gerace
 Sgt. John McLean
 Sgt. Debbi White
 Sgt. Archie Mackinnon
 Civ. Debbie Kalmuk
 Sgt. John Alexander



C o m m u n i t y R e c o g n i t i o n |

1st Annual Police Appreciation Night

A group of Durham Region business leaders approached the DRPS with the idea of creating an annual police appreciation dinner, modeled after a successful event in York Region. After months of work, the first ever Durham Regional Police Appreciation Night was held on November 6th at Trafalgar Castle in Whitby. Uniform Patrol Officers Ron Kapuscinski, Colin Lemanis, Pat Waters, Richard Cain, Michael McArthur and Sean Sitaram were given special recognition for excellence in policing. Inspector Charlie Green received the prestigious Chief's Salute in recognition of his outstanding record of community service. The sold-out gala affair raised \$27,000 for local police programs for youth and victims of crime.



*From left to right:
Lanise Lywood
Police Chief for a Day
Police Services Board
Chair Doug Moffatt
Chief of Police Kevin McAlpine
PC Colin Lemanis
PC Ron Kapuscinski*



*Left: Cst. Pat Judges received the Annual Police Officer of the Year Award from the Lions Club of Oshawa.
Right: MADD Durham President, Nancy Codlin (left) congratulates Cst. Mark Stone (right) winner of the MADD Regional and National Awards.*

Police Officer of the Year

Every year, the Lions Club of Oshawa awards a DRP officer with the distinction of Police Officer of the Year during the Durham Regional Police Association's Retirement Dinner. The recipient in 2003 was Cst. Pat Judges, a 30-year veteran of the Service.

Officer Wins Award

Constable Mark Stone's tireless efforts to reduce impaired driving earned him both a regional and a national award from M.A.D.D. (Mothers Against Drunk Driving) Canada during the organization's National Chapter Leadership Conference in Toronto. He was honoured with the Ontario East Region Award for Excellence in Police Services, as well as the national Terry Ryan Memorial Award for Excellence in Police Services. Cst. Stone is a member of the Durham Regional Police Traffic Services Branch Unit and is considered an expert on impaired driving issues.

Recognition | & Appreciation



Chief Kevin McAlpine (left) presents civilian service awards to Yvonne Vanden Enden, Joy Brooks, Kim Stoneburg, Heather McLean and Tammy Ambrose.

Civilian Employee | Service Awards

For the first time, long-serving civilian employees were honoured at a special luncheon. Members who had attained five, 10 and 15 years of service were given special commemorative pins in appreciation for their dedication and commitment.

Five-Year Recipients

Jennifer McMillan	Jurgen Meyer	Paula Anderson
David Winter	Tina White	Andrea Holmes
Kimberly Edgar	Veronica Attfield	Amy Wilson Ross
Susan Knox	Marla Haass	Denise Noakes
Stephanie MacDonald	Sherri Wallace	Chantelle Tinline
Tammy Skinner	Patrick Frackowiak	Kim Whitehouse
Arthur Mullen	Arlene Dingwall	Glen Cain
Joanne Stuart	Lynn Fitzpatrick	
Gail Simms	Mary Beeton	

10-Year Recipients

Patricia Gallagher	Peter Campbell	Kim Stoneburg	Suzanne Newby
Mark Croxford	Micheline Seamons	Lisa Flower	Elizabeth Powers
Patricia Hetherington	Karen Robberts	Joy Brooks	Bonnie Chiasson
Maureen Stark	Anne Walters	Heather McLean	Norman Berk
Donna Klopper	Colleen Daley	Anndee Vandoleweerd	Cindy Stewart-Haass
Joanne Pardy	Kathleen Bacher	Deborah Brouwer	Gordon Taschuk
Brenda Bulloch	Paul Murray	Janis Darlington	Lisa Wright
Jennifer Webb	Jo Anne Bernier	Kerry Kapuscinski	Anthony Halsey
Robin Melnick	Beverly Berry	Theresa Rose	Susan Arnott
Allyson Allin	Kelly Littman	Anna Mae Bleakley	Cynthia Flynn
Renata Stabile	Tammy Ambrose	Lisa Decicco	Anna Newman
Carmela McFadyen	Barbara Emiljanowicz	Daiva Mitchell	Charlotte Roth
Blair Crawford	Yvonne Vanden Enden	Susan Sartain	Geraldine Woolacott
Sandra Mackey	Cynthia Young	Cheryl Nash	Mary Kirton

15-Year Recipients

Margaret Mazur	Theresa Virgin	Tracey Thompson	Laurie Arnott
Deborah Kalmuk	Judith Walls	John Rycroft	Cindy Bowen
Tom Wilcock	Marie Corcoran	Shelley Febbrini	Theresa Hall
Robert Woodward	Morag Gerace	Paula Kelly	Morgen Dobson
Susan Shetler	Terrance Spearing	Lana Croxford	Carole Trimm
Denise Kettela	Katherine Walker	Mary Romanenko	Graziella Hutchinson
Gerald Drew	David Bezzant	Nancy Green	Robin Milburn
Janice Baker	Brenda Rollauer	Doris Phillips	Cherrie Allan
Charmaine Morrissey	Kristina McCann	Lisa Nash	Karen Brewster
Sophie Kalmuk	Tracy Loney	James Walker	Shellie Taylor
Jerry Cameron	Carlene Makrevski	Ronald Kirby	Angela Finn
Ian Wilson	Louanne Middleton	Diane Doucet	Janice Pingle-Kent
Lisa Gatallero	Robert Hoover	Janna Laughlin	Kathleen Webster
Joan Brooks	Sheri Lusted	Heidi Simmons	



M e e t i n g t h e N e e d s o f G r o w i n g C o m m u n i t i e s |

Planning Ahead |

Durham Regional Police have long identified the need for a larger Community Police Office in Whitby as the existing facility at 650 Rossland Road has not kept pace with the growing population. In February 2003, Regional Council approved the construction of a new CPO for Whitby at the corner of Taunton Road and Anderson Street. Construction began in March 2003 and the official groundbreaking ceremony took place on May 1st. The completion date is scheduled for the spring of 2004.

Understanding the need to move Headquarters out of the growing Oshawa Community Police Office, the Police Services Board supported its inclusion in a new Regional Administrative Centre in Whitby. The Centre, located at 605 Rossland Rd. E., will save taxpayers \$121 million over 35 years by consolidating various regional administrative offices located across Durham Region. Regional Council approved the new \$67.7 million structure in February 2003 and construction began in the summer of 2003. The official ground-breaking ceremony took place July 2nd.



The new Whitby CPO under construction, June 2003.



Architectural rendering of the new Regional Administrative Centre.

Plans proceeded in 2003 for the establishment of a new Community Policing Centre in Clarington. DRP worked with Clarington officials to secure space in a new fire hall on Trulls Road south of Highway 2.

In addition, work also began in 2003 for the creation of a Collision Reporting Centre (CRC) for the Ajax-Pickering Community Police Office. The centre, to be operated by a private company, allows motorists involved in minor collisions to report them without the need for police involvement.

Helping Women at Risk |

Durham Regional Police continued to be a major supporter of Herizon House, a women's shelter in Ajax, and devoted staff resources to help facilitate the project. In April of 2003, groundbreaking ceremonies were held for the 25-bed dorm and it was opened in the Fall of 2003. The DRPS also created a new position in its Victim Services Unit – a full-time Domestic Violence/Threat Assessment Co-ordinator – who will work out of the new facility.

New Policing Centres |

To better respond to emerging community needs, new policing centres were created in Ajax, Sunderland and Beaverton in 2003.