

AFTER A ROBBERY

Follow these steps after a robbery occurs:

- Watch the direction the robbers take.
- If they use a vehicle try to note the licence plate number.
- Immediately call the police. Dial 9-1-1 and **STAY ON THE PHONE**.
- Give your name, telephone number, and address of your location.
- Give a description of the suspect(s), direction of travel, and licence plate number if a vehicle was used.
- Advise whether or not weapons were used and if any injuries have occurred.
- Protect the crime scene. Keep customers or other employees away from the area of the store where the robbery occurred.
- Ask witnesses to wait until police arrive.
- Lock the door until police arrive.
- Do not touch anything.
- Save any note that was used – do not handle it or let others handle it.
- Co-operate with the police.

In an Emergency Call 9-1-1

**To Report a Crime that is
Not an Emergency**

Call 1-888-579-1520

**To report a crime anonymously,
call Crime Stoppers at:**
1-800-222-8477(TIPS)
or online at www.crimestoppers.com

**Durham Regional
CRIME 
STOPPERS**

www.drps.ca



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Crime Prevention Tips

**For 24-Hour
Businesses**



CRIME PREVENTION

Money Handling:

- Minimize the quantity of cash that is kept on premise. Have a float of \$20 to \$50. The reward isn't worth the risk!
- Consider only accepting debit/credit at night.
- Post signs indicating, "Employees do not have access to safe."
- Make use of a drop safe. When making deposits, have someone with you, stagger your delivery times and DO NOT carry money in sight.
- Businesses dealing in larger quantities of cash should consider the use of an armoured car service.

Lighting:

- The interior, exterior, front and rear of a business premise should be well illuminated to deter potential robbers from hiding in shadows or poorly lit areas.

Visibility:

- Ensure that windows are not covered over by advertising signs, merchandise, or reflective tint film. Employees should have a clear view of the outside as well as a clear view inside for the public and police patrols.
- Direct employees to notify the police if suspicious persons or vehicles hang around the business.
- Be alert at opening and closing times.



Video Equipment:

- Ensure your business is equipped with a video surveillance system.
- Ensure the police have access to your surveillance system. Help us help you! The quicker we get a description, the faster we can find your suspect.
- Ensure that multiple cameras are used to capture clear viewing and close ups of the exterior, front door, cash register and rear door.
- It is important that a camera can capture a robbers face.

Locking Doors:

- Ensure that rear doors are always locked. Many robbers have entered businesses through unlocked rear doors.
- Keep your employees safe! Consider a lock down system to keep them safe and the suspect from returning.

During a Robbery

- Remain calm and obey the robber's commands.
- Take note of the weapon and consider all to be real.
 - Do not confront or argue with the robber(s).
- Note the following details: age, weight, height, clothing (gloves), tattoos or scars