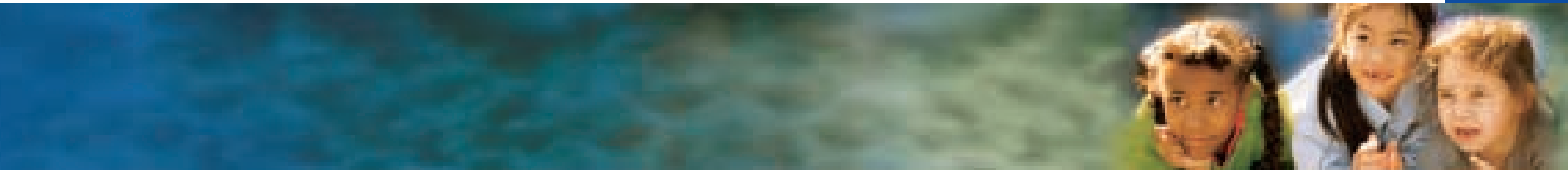




durham regional police service

leaders in community safety



The Durham Regional Police Service
Police Headquarters
77 Centre Street North,
Oshawa, Ontario L1G 4B7
Oshawa 905-579-1520
Toronto 905-683-9100
Toll Free 1-888-579-1520
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Year 2001 Value 1 Statement



Durham Regional Police Sgt. John Keating, the father of a child with autism, captured the imaginations and hearts of people across North America when he embarked on a 12,000-kilometre bicycle odyssey from New York City to San Diego in support of autism research. After three grueling months, the 18-year police veteran completed the journey, having raised the level of awareness and over \$1 million in research funds.

Our Vision: We are acknowledged as the leader in creating a safer community by providing QUALITY police service.

Our Mission: We ensure PUBLIC SAFETY by delivering EXCELLENT POLICE SERVICE. We proudly work with all members of our community, and hold ourselves accountable to improved effectiveness in everything we do. We proactively address future challenges, while upholding our values.

Our Value Statement: Every member of the Durham Regional Police is committed to providing QUALITY SERVICE in partnership with our community. While LEARNING from each other, we will achieve EXCELLENCE through PRIDE, RESPECT, UNDERSTANDING and ETHICAL BEHAVIOUR.

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DURHAM REGIONAL POLICE SERVICE

2001 Annual Report



Produced by the Office of the Chief of Police with assistance from all Units.



Durham Region | Ontario



Durham Region is located directly east of the City of Toronto and is one of five upper tier municipalities comprising the Greater Toronto Area.



Covering approximately 2,500 sq. km., Durham Region is geographically the largest Region in the Golden Horseshoe. The rolling terrain stretches from Lake Ontario in the south to Lake Simcoe in the North and from the Toronto boundary in the west to the Newtonville area in the east.

The topography features many active farms and one of the highlights of the landscape is the Oak Ridges Moraine.

The member municipalities include:
 The Town of Ajax
 The Township of Brock
 The Municipality of Clarington
 The City of Oshawa
 The City of Pickering
 The Township of Scugog
 The Township of Uxbridge
 The Town of Whitby



Message from the Chair of the Police Services Board

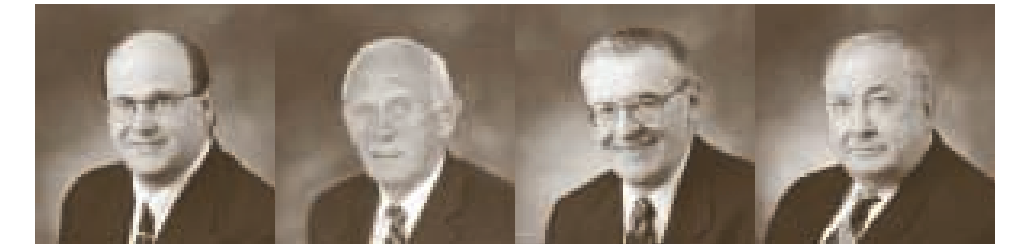
The Year 2001 will forever remain etched in our memory as the time when our collective feeling of safety and security as North Americans was shattered. The ripple effects of September 11, 2001 will be felt for many years to come and certainly had an impact on the Durham Regional Police Service.

But throughout this difficult time, our local law enforcement professionals showed the kind of inner strength, resolve and dedication that brought them into this profession in the first place. Our police officers showed they are made of the "right stuff" by raising funds for the families of the victims and by working even harder to build bridges in our society.

It was also very appropriate that the Police Services Board spent time reviewing and improving our Vision, Mission and Value Statements in 2001. It was an appropriate time to remind all of us about the mandate of the Durham Regional Police Service and our unwavering commitment to community safety.

Robert G. Boychyn
 Chair of the Police Services Board

2001 | Board Members



Kevin Ashe
 Vice Chair

Doug Moffatt

Jerry Moskaluk

Bob Nicol

As required under the Police Services Act, The Durham Regional Police Services Board is the civilian body which governs the management of the Durham Regional Police Service. Due to the size of the Region, the Act requires that five members sit on the Durham Regional Police Services Board.

The Board consists of:

Head of Council
 (or his or her designate)
 Bob Boychyn
 Oshawa Regional Councillor

Member of Council
 (appointed by resolution)
 Doug Moffatt
 Mayor of Scugog Township

Persons Appointed by Council:
 (Neither a member of Council nor an employee of the municipality)
 Kevin Ashe

Two Persons Appointed by the Lieutenant Governor in Council
 Jerry Moskaluk
 Bob Nicol



"The bottom line is that this organization has good people who will go the extra mile."

—Comment received during Business Plan consultation.



A Message from the Chief of Police

The Year 2001 will certainly be remembered as a pivotal year in the history of the Durham Regional Police Service.

Organizationally, 2001 was filled with milestones. We welcomed two new Deputy Chiefs in 2001 – Chuck Mercier and Rod Piukkala, who brought a combined 51 years of experience to these senior posts. Perhaps the most heartwarming moment came when our own Sgt. John Keating successfully completed his cross-U.S.A. bicycle tour in support of autism research. We also revitalized our Vision, Mission and Value Statements in co-operation with the Police Services Board and were successful in implementing all of the operational Directives required under the provincial Adequacy Standard. I am particularly proud of the development of our first ever three-year Business Plan, which received much praise from across Ontario for its scope and vision.

The events of 2001 ushered in a new era of domestic security, including new security arrangements at Durham Region's two nuclear facilities and new legislated powers of detainment for police officers. But 2001 will also be remembered for many other significant events, including the Hadley Inquest, the resurfacing of domestic abuse as a very real problem and the rise in street gang activity.

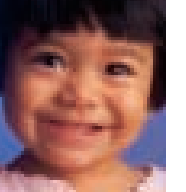
We continue to be successful because of our dedicated, professional staff, the support of Regional Council and the clear policies provided to us by the Police Services Board. Our commitment to hire and train only the best police officers and civilians has certainly paid dividends many times over.

Kevin McAlpine
Chief of Police



Most police services operate effectively by utilizing two distinct but integrated organizational divisions: Administration and Operations. The majority of employees, including most police officers, work in Operations and are the "frontline" face of policing. However, they are supported through a select team of sworn and civilian employees in various specialized functions who work under the direction of senior officers on the Administration side.

To assist units with the sharing of information, three key organizational committees have been created. The Operations Leadership Group (OLG) brings together the leaders of operational units on a monthly basis. The Administration Leadership Group (ALG) performs an identical function on the administrative side. The Executive Leadership Group (ELG) consists of senior management representing both the ALG and the OLG, where any executive decisions are made.



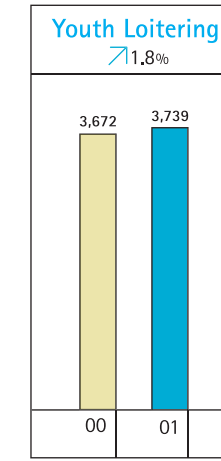
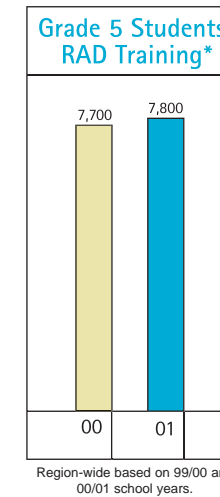
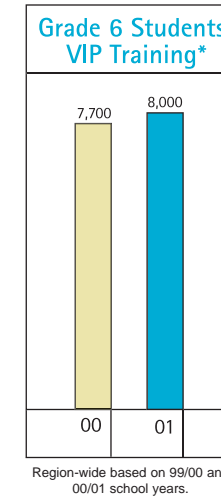
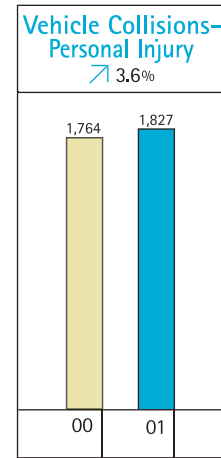
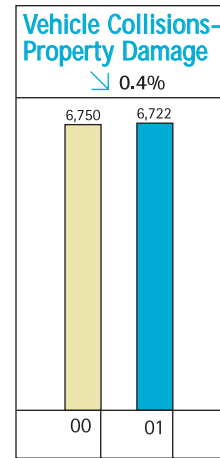
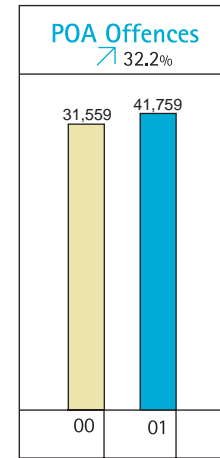
Performance Objectives

For the Year 2001, the Durham Regional Police Services Board identified three major objectives: (a) Increase traffic enforcement (b) Increase street level drug enforcement and (c) Implement the first phase of the Youth Strategy.

In all three areas tremendous success was achieved, as outlined in the following summary.

(a) Increase Traffic Enforcement

In 2001, a Traffic Services Branch was formed combining the existing Traffic Management Unit with six additional officers. As a result of this increased activity and through the hard work of all front-line officers, Provincial Offences Act (POA) charges were up an impressive 32.2 per cent. POA offences include infractions under the Highway Traffic Act, such as speeding. Dangerous Driving incidents were up 31.6 per cent and Traffic Stop calls increased 24.8 per cent, indicating more officers were stopping more vehicles than ever before.

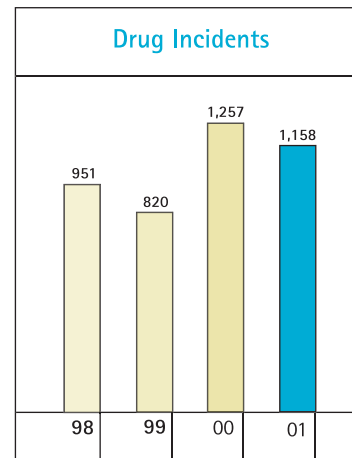


(b) Increase Street Level Drug Enforcement

Eight new staff were added to the seven-person Drug Unit as the wave of indoor residential marijuana growing operations began reaching across the Greater Toronto Area in 2001. A total of 25 indoor marijuana operations were dismantled, effectively eliminating an annual capacity of \$25 million in street drugs. Residential marijuana factories are a significant public safety concern because of the increased risk of fire and criminal activity in residential neighbourhoods.



Additional resources were dedicated to reducing the levels of drug activity on our streets. A total of \$4.3 million and 43 officers were directed toward the issue of street level drug activity, youth violence and school safety. By the end of the year, there were 15 full time, trained high school and elementary school liaison officers in our schools. Targeted youth street crime initiatives such as Eradicate I and II resulted in dozens of arrests and hundreds of criminal charges against youth in the Ajax and Pickering areas.



(c) Implement the First Phase of the Youth Strategy

In 2000, an aggressive Youth Strategy was created in order to focus more police resources, especially educational campaigns, toward our youth. The educational emphasis is on crime reduction, risk reduction and harm reduction and will teach young members of our society about positive life alternatives and problem solving skills. In 2001, public education continued to remain a key focus, as specialized programs such as Values, Influences and Peers (VIP) and Racing Against Drugs (RAD) reached over 15,000 students with positive messages about drug avoidance. The addition of 15 full-time police officers to work in elementary and secondary schools had a very positive effect in 2001 as the Police Service received hundreds of encouraging comments from citizens, students and educators about this initiative.

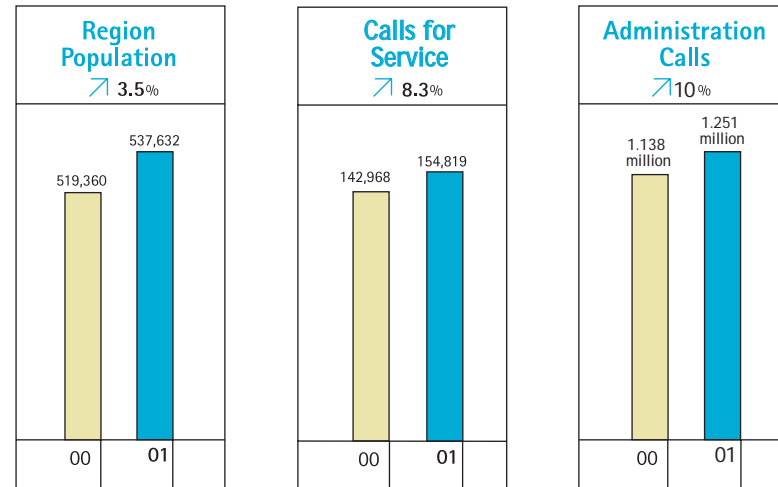




The Year 2001 was a very busy one for the Durham Regional Police. Along with the increase in the population, there were also increases in Calls for Service, Administration Calls, Crimes Against Persons and Crimes Against Property.

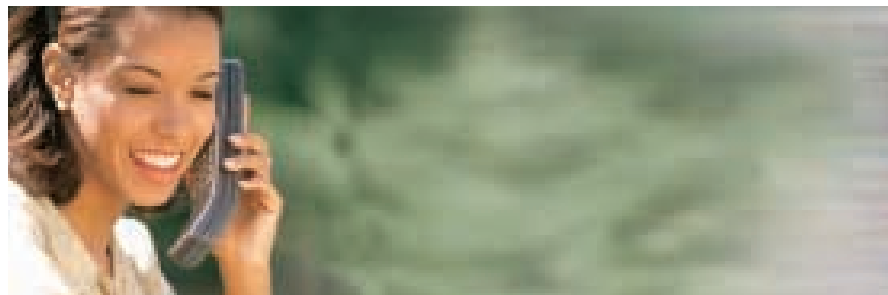
There were other factors that led to these increases. One significant factor was the increasing criminal activity experienced throughout the Greater Toronto Area in 2001. Criminals do not recognize municipal boundaries and the DRPS worked closely with fellow police agencies across Ontario. Our most intensive investigation that consumed a tremendous amount of staff time and energy was the investigation into the homicide of a 28-year old Ajax man in February. Despite the busy year, Durham Regional Police continued to be one of the most successful police services in Ontario in terms of criminal clearance rates. We clear about 80 per cent of all Crimes Against Persons and about 40 per cent of all Crimes Against Property.

The Year 2001 also represented the fourth year of the Board's Five Year Staffing Plan, designed to bring Durham Regional Police up to the provincially-accepted target of one officer per 750 residents.



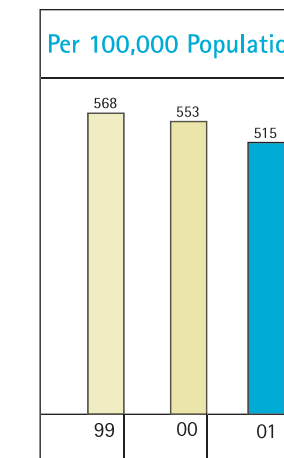
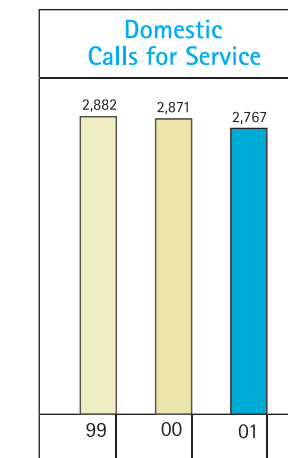
Adequacy Standard Compliance

After years of preparation and concerted effort, legislated Provincial Adequacy Standards came into effect on January 1, 2001. The DRPS conducted a self-audit in 2001 and found the organization to be 96 per cent compliant.



One area that has always been a major concern for police is domestic violence. The lengthy Coroner's Inquest into the deaths of Pickering residents Gillian and Ralph Hadley raised the profile of domestic violence across Canada in 2001. In Durham Region, as in other jurisdictions, the number of domestic-related calls for service continues to remain high. Durham Police officers respond, on average, to almost 8 domestic calls every day.

In 2001 the DRPS took significant steps forward in the area of the investigation of domestic violence. Videotaping rooms were set up so that all testimony could be precisely captured and the traumatic effects on victims could be minimized.



The Coroner's Inquest into the deaths of Gillian and Ralph Hadley began in October of 2001. Ralph Hadley killed his wife Gillian and then took his own life at her home in Pickering in June of 2000.

The Durham Regional Police Service played an active role in the Inquest and submitted a series of proposed recommendations at the conclusion of the Inquest in early 2002. The DRPS called for stronger partnerships and a greater commitment between the Province, police organizations and community agencies in order to curb the number of domestic violence incidents.

After its deliberations, the Coroner's Jury brought forward 58 recommendations, the first one being the creation of a committee to implement the other 57 recommendations. The recommendations were wide ranging, touching on police operations, family law, bail hearings, social services, and education, training and prevention programs.

The Durham Regional Police Service has been a leader in the education and training of front-line officers in the area of domestic violence. Since 2000, front-line police officers have been receiving enhanced domestic violence training. Although several municipalities requested the formation of a specialized police unit to combat the problem, the DRPS strategy is more far reaching. Chief McAlpine has called for specialized training for every front-line police officer, so that our entire team of 700 + officers is better equipped to tackle the problem.

Also, in order to assist the community in the creation of a women's shelter in Ajax, the DRPS provided the full-time services of Cst. Cheryl Carter for much of 2001.



Five Year Trends | Selected Offences

Most police activity reported in local newspapers and on radio and cable stations involves criminal incidents. The following is a summary of five-year trends in some key criminal categories: Selected Crimes Against Persons and Crimes Against Property.

Crimes Against Persons include incidents of assault, sexual assault, assault police, murder, attempted murder, manslaughter, criminal negligence, robbery, threats, obstruct police, phone harassment and offensive weapons.



Selected Crimes Against Persons Offences 5-Year Trends Regional Totals Reported Crimes



A considerable amount of police time is taken up through the investigation of property offences. For every one crime committed against a person in Durham Region there are four property crimes committed.

Crimes Against Property include incidents of auto theft, bail violations, break and enter, cause a disturbance, arson, fraud, gaming/betting, mischief, drugs, possession of stolen property, public mischief and theft.



Selected Crimes Against Property Offences, 5-Year Regional Trends Reported Crimes





The Business Plan

In order to ensure that the Durham Regional Police Service keeps pace with the changing demands of our citizens and to ensure the effectiveness and efficiency of all parts of the organization, the DRPS embarked on the development of its first Business Plan in 2001. The development of a Business Plan also meets the requirements of the provincial Adequacy Standard.

Led by the Planning Unit, a cross functional staff team was formed which included representation from the Police Services Board, the Police Association and numerous operational and administrative units. The Business Plan Steering Committee mailed out over 1,000 letters to a wide array of community organizations. Extensive consultations were held throughout Durham Region in the Fall of 2001. These included early morning meetings with front line police officers and evening gatherings with elected municipal officials, community groups and business leaders. The thoughts and opinions of the public were actively solicited and these became the foundation upon which the Business Plan was constructed.

After several months of meetings, thousands of comments were recorded from over 4,000 citizens and 50 organizations. Significant contributions were also made by frontline police officers as approximately 80 per cent of officers had an opportunity to provide direct input to the Steering Committee. These comments were distilled into four main organizational goals, nine major objectives, 13 specific performance measures and 35 action plans. The acronym C.A.R.E. stands for the four goals of the Business Plan, represented by the categories of Communication, Administration, Response and Employee Support.

The final result – the 2002-2004 Business Plan - now serves as the blue print for the delivery of police programs and services and gives the Durham Regional Police a clear road map for future improvements. A copy of the Business Plan is available on our web site at www.drps.ca



Some of the action plans over the next three years include:

- voice mail for all members of the Service
- annual efficiency and effectiveness audit
- annual officer workload assessment
- a revitalized web site
- a public opinion survey
- an employee survey
- a standard project management methodology for all organizational projects
- a new Staffing Model
- a Fleet Acquisition and Maintenance Model
- a Service-wide Equipment & Technology Acquisition and Distribution Plan
- a Wellness Program for all members
- annual review of patrol zone structures
- a three-year Investigative Plan
- a crime, call and public disorder analysis capability
- finalize implementation of the Career Development Plan

Members of the Business Planning Steering Committee:

Police Services Board
Mr. Doug Moffatt, Mr. Bob Nicol

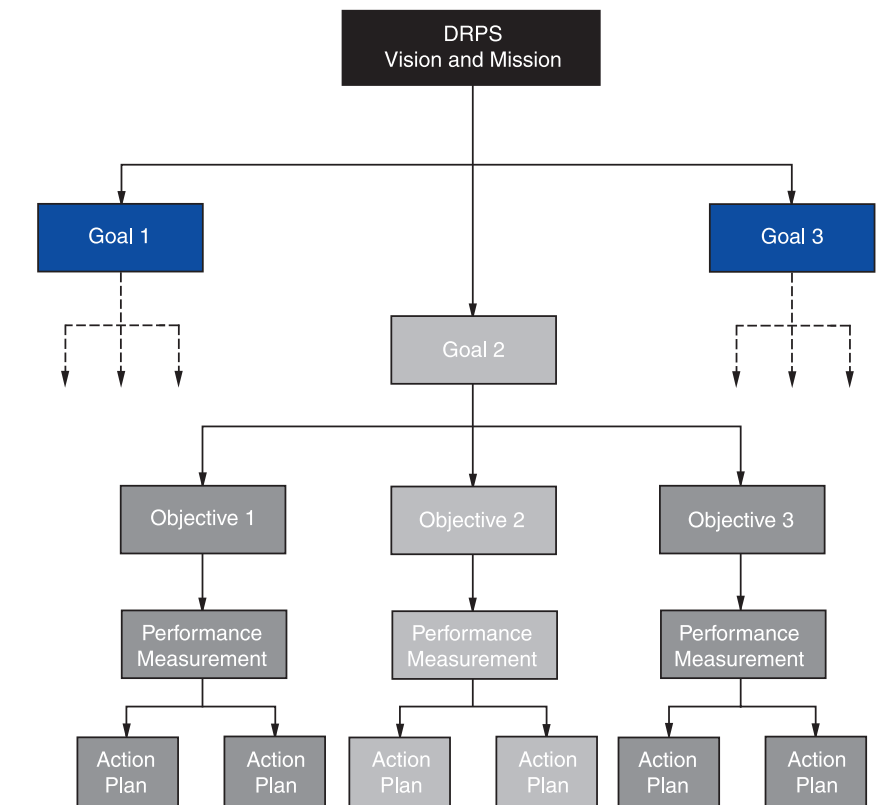
Executive Leadership Group
Chief Kevin McAlpine, Deputy Chief Chuck Mercier

Durham Regional Police Association
President Terry Ryan, Secretary/Treasurer Mark McConkey

Community Police Offices
Inspector Tom Cameron, Inspector Bob Chapman

Operational Units
Staff Sergeant Kim Bulloch, Sergeant Janet Galipeau,
Communications Training Co-ordinator Sue Knox

BUSINESS PLANNING PROCESS



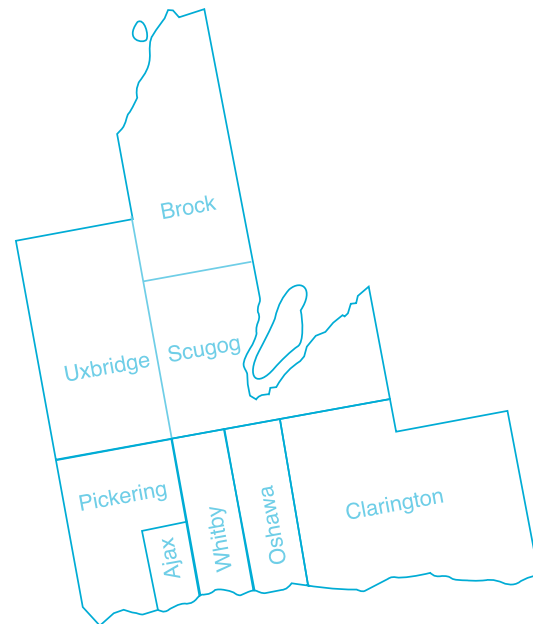
Administrative Units
Superintendent Ian Wootton

Corporate Planning and Development Unit Facilitators
Manager Valerie Beyer, Sergeant Joe Maiorano, Planning Clerk Morgen Dobson



Durham Region | Ontario

The Durham Regional Police Service delivers a wide variety of programs and services through a corps of front line officers and teams of specially trained units. The following pages summarize our Region-wide activities in 2001.



REGIONAL POLICE STATISTICS

	1998	1999	2000	2001	00/01 % + or -
Population*	496,007	507,509	519,360	537,632	+3.5%
Calls for Service	135,989	138,530	142,968	154,819	+8.3%
Officers**	604	637	657	707	-
Civilians**	165	167	177	206	-
# of vehicles***	214	214	226	229	-
Total km. traveled***	N/A	6,080,821	6,850,000	5,333,441	-

* Local estimates reconciled to 1996 Statscan census data **Generally based on mid-year or year-end authorized staffing levels.
 *** Includes all vehicles except Intelligence. Time periods are for fiscal year April to March. (-) No % provided due to size or nature of sample.

CRIME, INCIDENT AND PROVINCIAL OFFENCES

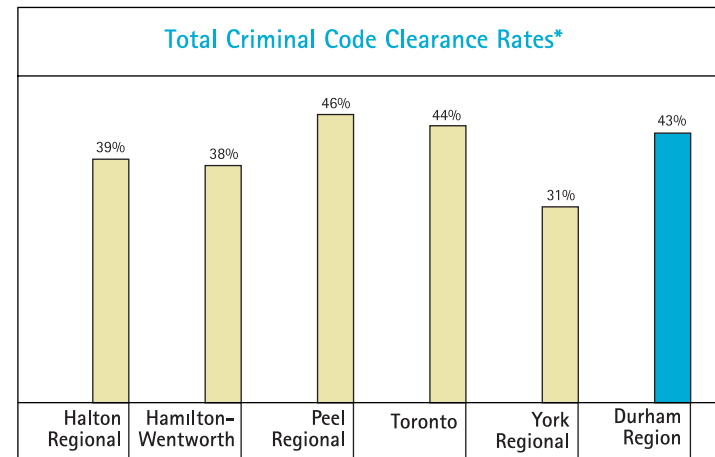
INCIDENTS	1997	1998	1999	2000	2001	00/01 % + or -
ASSAULT	2,852	2,690	2,686	2,974	3,412	+14.7%
SEXUAL ASSAULTS	602	560	535	659	661	+0.3%
ASSAULT POLICE	89	100	82	86	123	+43.0%
MURDER/ATT/MANSLAUGHTER	14	12	7	10	10	+0.0%
CRIMINAL NEGLIGENCE	2	8	11	29	26	-10.3%
ROBBERY	264	282	288	281	378	+34.5%
THREATS/OBSTRUCT/PHONE	1,007	942	995	1,142	1,021	-10.6%
OFFENSIVE WEAPONS	530	444	462	688	639	-7.1%
TOTAL - Persons	5,360	5,038	5,066	5,869	6,270	+6.03%
AUTO THEFTS	3,085	2,781	2,525	2,185	2,553	+16.8%
VEHICLES RECOVERED *	2,395	2,161	1,900	1,565	1,721	+10.0%
BAIL VIOLATIONS	2,902	3,227	3,232	3,440	3,851	+11.9%
BREAK and ENTER	4,061	3,570	3,201	2,958	3,086	+4.3%
CAUSE A DISTURBANCE	131	180	138	141	192	36.2%
ARSON	200	133	183	137	132	-3.6%
FRAUD	1,661	1,510	1,581	1,906	1,413	-25.9%
GAMING/BETTING/LOTTERY	0	12	2	1	4	+300.0%
MISCHIEF	4,380	4,058	3,895	4,076	4,485	+10.0%
DRUGS	1,007	951	820	1,257	1,158	-7.9%
POSSESSION PROPERTY	1,488	1,342	1,164	1,092	1,257	+15.1%
PUBLIC MISCHIEF	98	97	74	79	101	+27.8%
THEFT	8,615	7,709	7,190	6,436	7,636	+18.6%
TOTAL - Property	27,628	25,570	24,005	23,708	25,868	+9.1%
PROWL BY NIGHT	42	61	47	50	53	+6.0%
ALL OTHER CRIMINAL	2,306	2,528	2,584	2,526	3,005	+19.0%
PROVINCIAL STATUTES	153	136	149	155	161	+3.9%
TOTAL - Other	2,501	2,725	2,780	2,731	3,219	+17.9%
DRIVING OFFENCES	1,968	1,807	1,901	2,166	2,057	-5.0%
MVC - PROPERTY DAMAGE	6,053	5,528	6,059	6,750	6,722	-0.4%
MVC - PERSONAL INJURY	1,763	1,757	1,815	1,764	1,827	+3.6%
MVC-FATAL	18	31	28	31	28	-9.7%
PERSONS INJURED *	2,635	2,559	2,747	2,607	2,726	+4.6%
FATALITIES *	21	34	29	33	36	+9.1%
NON-REPORTABLE COLLISIONS	269	236	226	265	240	-9.4%
TOTAL - Driving	10,071	9,359	10,029	10,976	10,874	-0.9%
OFFENCE NOTICES (POA)	29,893	30,771	34,126	31,599	41,759	+32.2%

* Indicates figures which are additional information, not actual incidents and so are not included in the subtotals. Source: R.M.S.



A Leader in Efficiency

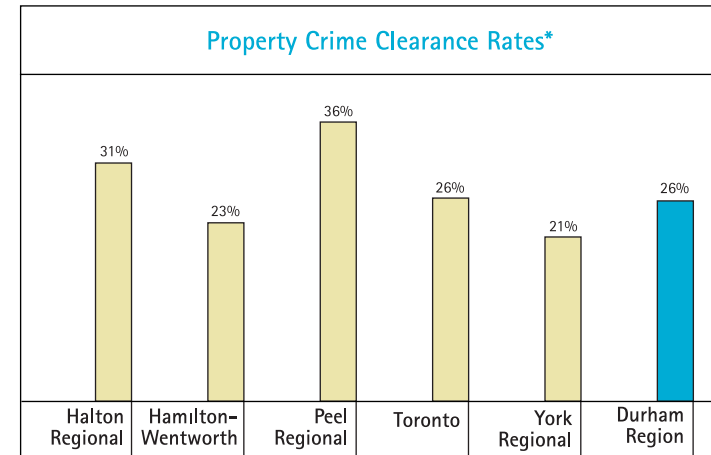
When it comes to investigating and resolving Violent Crimes and Property Crimes, Durham Regional Police continue to rank very high compared with other police services. Although the science of measuring performance in a police environment is still in its infancy, Statistics Canada does provide some comparative data.



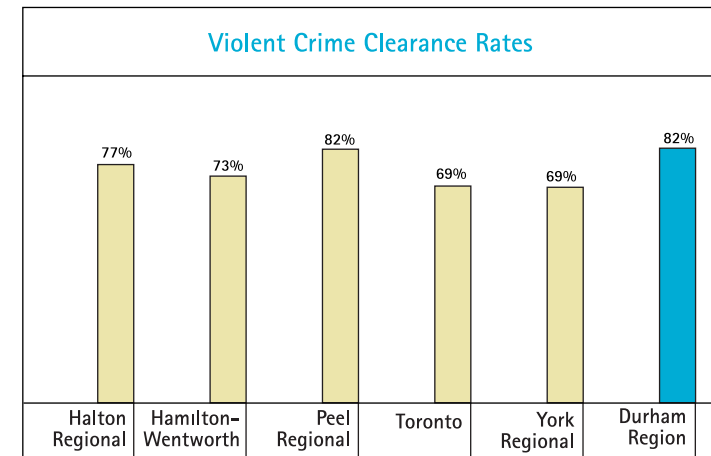
*Police Resources in Canada, 2001, Statistics Canada.

The Durham Regional Police Service continues to rank among the best in Ontario in terms of criminal clearance rates. Our clearance rates for Criminal Code Offences is one of the highest in Ontario in municipalities with over 100,000.

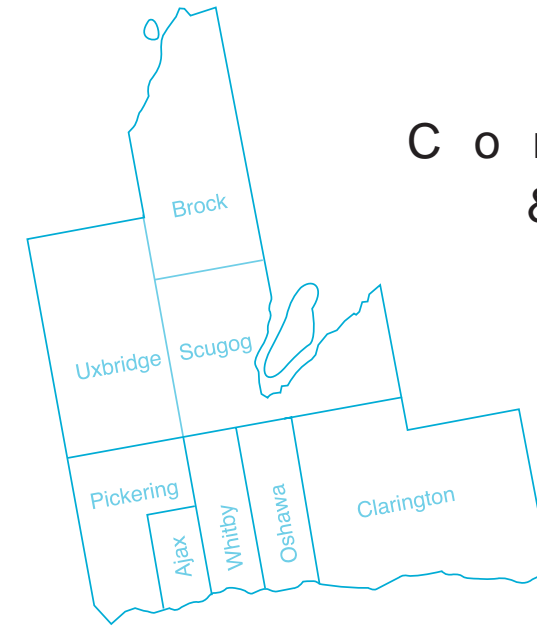
*Police Resources in Canada, 2001, Statistics Canada.



*Statistics Canada only counts the most serious offence related to an incident.
*Police Resources in Canada, 2001, Statistics Canada.



*Police Resources in Canada, 2001, Statistics Canada.



Community Police Offices & Community Statistics

We protect the citizens of Durham Region by operating five community-based police offices and several satellite locations strategically placed across the region. The following pages provide an overview of our community policing offices.

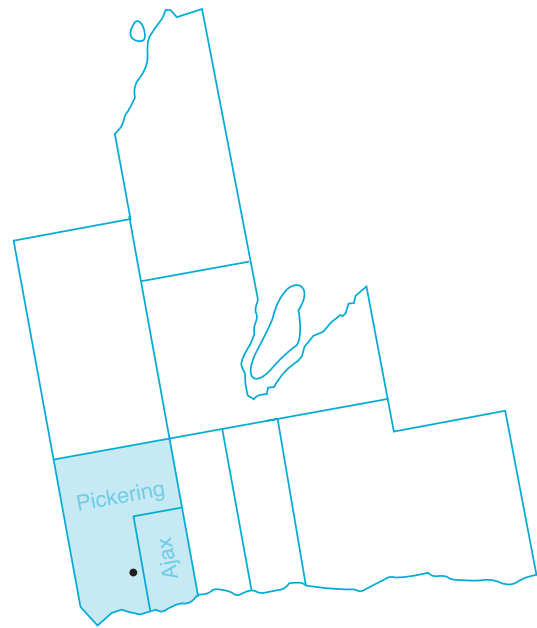




Ajax / Pickering | Ontario



The Ajax/Pickering Community Police Office is located at 1710 Kingston Rd. at the corner of Brock Road in Pickering.



COMMUNITY POLICE STATISTICS

	1998	1999	2000	2001	00/01 % + or -
Population*	155,859	159,836	163,916	165,400	+0.9%
Calls for Service	35,288****	35,432	36,893	39,488	+7.03%
Officers**	110	116	123	131	-
Civilians**	6	7	7	7	-
# of vehicles***	N/A	33	35	36	-
Total km. traveled***	N/A	1,935,354	2,141,714	1,363,490	-

* Local estimates reconciled to 1996 Statscan census data ** Does not include Regional Support Services, Major Crime, Intelligence, Executive or Administrative Support. Generally based on mid-year or year-end authorized staffing levels. *** Includes Community Service, Criminal Investigation Bureau and Marked Patrol Vehicles only. Time periods are for fiscal year April to March. **** Includes a percentage of calls for service handled by alternative response units. (-) No % provided due to size or nature of sample.

CRIME, INCIDENT AND PROVINCIAL OFFENCES

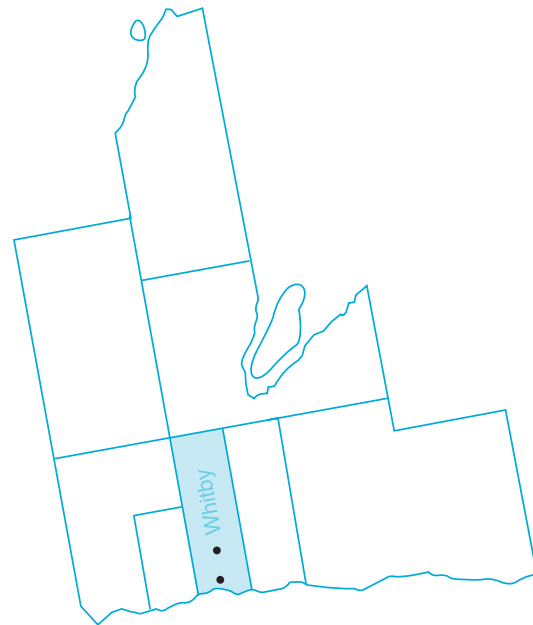
INCIDENTS	1997	1998	1999	2000	2001	00/01 % + or -
ASSAULT	848	757	769	755	992	+31.4%
SEXUAL ASSAULTS	102	101	102	136	150	+10.3%
ASSAULT POLICE	26	32	23	21	48	+128.6%
MURDER/ATT/MANSLAUGHTER	4	3	1	2	5	+150.0%
CRIMINAL NEGLIGENCE	0	3	4	15	8	-46.7%
ROBBERY	76	101	109	107	168	+57.0%
THREATS/OBSTRUCT/PHONE	323	333	324	360	374	+3.9%
OFFENSIVE WEAPONS	168	120	131	148	194	+31.1%
TOTAL - Persons	1,547	1,450	1,463	1,544	1,939	+25.6%
AUTO THEFTS	780	745	648	576	579	+0.5%
VEHICLES RECOVERED *	589	568	515	417	362	-13.2%
BAIL VIOLATIONS	637	686	669	759	879	+15.8%
BREAK and ENTER	1,191	994	725	847	803	-5.2%
CAUSE A DISTURBANCE	34	55	33	41	62	+51.2%
ARSON	59	36	40	35	39	+11.4%
FRAUD	498	431	529	701	523	-25.4%
GAMING/BETTING/LOTTERY	0	3	1	1	0	-100.0%
MISCHIEF	1,200	1,062	1,088	1,065	1,302	+22.3%
DRUGS	275	258	224	317	311	-1.9%
POSSESSION PROPERTY	459	401	380	357	305	-14.6%
PUBLIC MISCHIEF	20	22	19	19	31	+63.2%
THEFT	2,415	2,157	2,134	1,997	2,226	+11.5%
TOTAL - Property	6,788	6,105	5,842	6,139	6,481	+5.6%
PROWL BY NIGHT	6	11	14	18	7	-61.1%
ALL OTHER CRIMINAL	588	697	767	648	916	+41.4%
PROVINCIAL STATUTES	47	44	54	42	51	+21.4%
TOTAL - Other	641	752	835	708	974	+37.6%
DRIVING OFFENCES	477	509	532	499	468	-6.2%
MVC - PROPERTY DAMAGE	1,683	1,602	1,816	1,865	1,932	+3.6%
MVC - PERSONAL INJURY	444	456	465	478	472	-1.3%
MVC-FATAL	0	6	8	5	6	+20.0%
PERSONS INJURED *	657	642	700	694	695	+0.1%
PERSONS FATALITIES *	0	6	8	5	8	+60.0%
NON-REPORTABLE COLLISIONS	102	83	89	85	86	+1.2%
TOTAL - Driving	2,706	2,656	2,910	2,932	2,964	+1.1%
OFFENCE NOTICES (POA)	9,901	11,187	10,158	8,403	8,177	-2.7%

* Indicates figures which are additional information, not actual incidents and so are not included in the subtotals. Source: R.M.S.



Whitby | Ontario

The Whitby Community Police Office is located at 650 Rossland Rd. in Whitby. In addition, the Kid's Safety Village of Durham Region is located beside Kathleen Rowe Public School at 1125 Athol St. in Whitby. It is a miniature village designed to allow police to teach primary school-aged children about safety in a supervised environment.



COMMUNITY POLICE STATISTICS

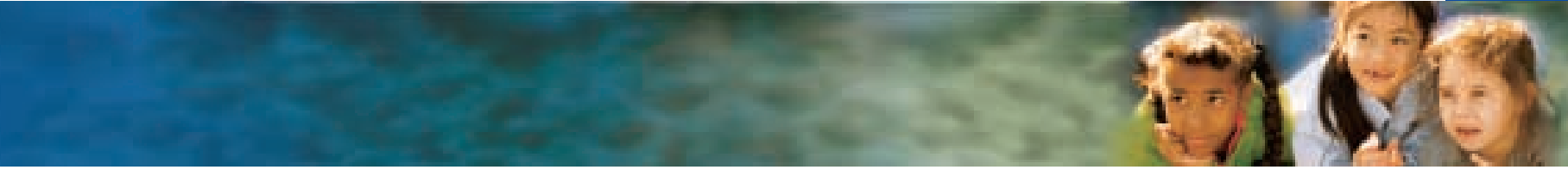
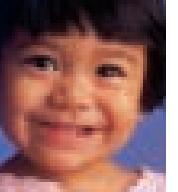
	1998	1999	2000	2001	00/01 % + or -
Population*	82,080	85,131	88,297	92,400	+4.6%
Calls for Service	18,778****	18,482	20,611	22,964	+11.4%
Officers**	50	59	61	66	-
Civilians**	2	2	2	2	-
# of vehicles***	N/A	17	19	19	-
Total km. traveled***	N/A	686,044	639,111	676,290	-

* Local estimates reconciled to 1996 Statscan census data ** Does not include Regional Support Services, Major Crime, Intelligence, Executive or Administrative Support. Generally based on mid-year or year-end authorized staffing levels. *** Includes Community Service, Criminal Investigation Bureau and Marked Patrol Vehicles only. Time periods are for fiscal year April to March. **** Includes a percentage of calls for service handled by alternative response units. (-) No % provided due to size or nature of sample.

CRIME, INCIDENT AND PROVINCIAL OFFENCES

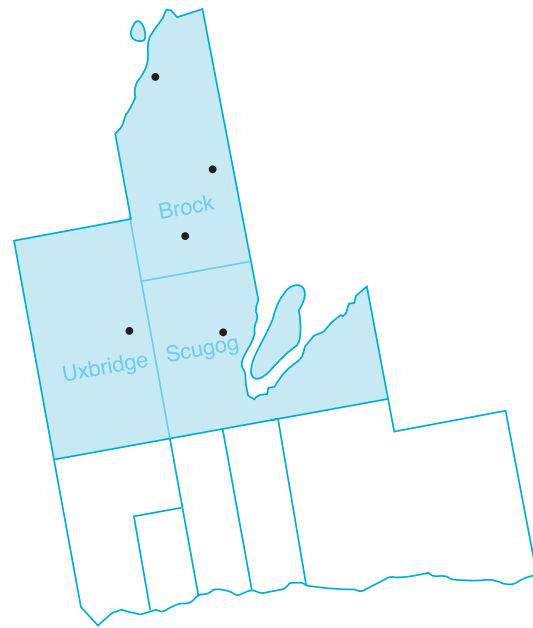
INCIDENTS	1997	1998	1999	2000	2001	00/01 % + or -
ASSAULT	348	362	335	452	488	+8.0%
SEXUAL ASSAULTS	65	63	55	68	73	+7.4%
ASSAULT POLICE	9	13	10	1	21	+2000.0%
MURDER/ATT/MANSLAUGHTER	1	0	0	2	1	-50.0%
CRIMINAL NEGLIGENCE	0	1	1	2	3	+50.0%
ROBBERY	38	26	28	24	45	+87.5%
THREATS/OBSTRUCT/PHONE OFFENSIVE WEAPONS	129	134	160	200	147	-26.5%
	61	59	60	163	76	-53.4%
TOTAL - Persons	651	658	649	912	854	-6.4%
AUTO THEFTS	418	341	306	282	321	+13.8%
VEHICLES RECOVERED *	322	268	215	213	202	-5.2%
BAIL VIOLATIONS	601	641	716	907	1,003	+10.6%
BREAK and ENTER	474	457	422	436	486	+11.5%
CAUSE A DISTURBANCE	16	10	21	19	27	+42.1%
ARSON	54	30	53	35	28	-20.0%
FRAUD	286	259	252	451	230	-49.0%
GAMING/BETTING/LOTTERY	0	0	0	0	0	-
MISCHIEF	713	609	552	672	708	+5.4%
DRUGS	110	103	131	258	228	-11.6%
POSSESSION PROPERTY	161	135	129	139	170	+22.3%
PUBLIC MISCHIEF	18	12	11	17	22	+29.4%
THEFT	1,152	1,019	937	886	1,147	+29.5%
TOTAL - Property	4,003	3,616	3,530	4,102	4,370	+6.5%
PROWL BY NIGHT	9	21	8	6	10	+66.7%
ALL OTHER CRIMINAL PROVINCIAL STATUTES	320	300	339	398	409	+2.8%
	22	19	27	38	22	-42.1%
TOTAL - Other	351	340	374	442	441	-0.2%
DRIVING OFFENCES	309	319	267	320	335	+4.7%
MVC - PROPERTY DAMAGE	1,016	885	939	1,123	1,200	+6.9%
MVC - PERSONAL INJURY	296	286	304	299	308	+3.0%
MVC-FATAL	3	8	4	2	1	-50.0%
PERSONS INJURED *	440	406	473	442	467	+5.7%
PERSONS FATALITIES *	4	8	4	2	1	-50.0%
NON-REPORTABLE COLLISIONS	41	32	39	52	39	-25.0%
TOTAL - Driving	1,665	1,530	1,553	1,796	1,883	+4.8%
OFFENCE NOTICES (POA)	5,425	5,158	5,554	5,767	9,250	+60.4%

* Indicates figures which are additional information, not actual incidents and so are not included in the subtotals. Source: R.M.S.



North Durham | Ontario

A new centralized Community Police Office was officially opened in June of 2001 at 15765 Highway 12, just north of Manchester, to service the needs of the Townships of Brock, Uxbridge and Scugog. Satellite offices continued to operate in Beaverton, Uxbridge and Cannington.



COMMUNITY POLICE STATISTICS

	1998	1999	2000	2001	00/01 % + or -
Population*	49,445	50,187	48,712†	49,420†	+1.5%
Calls for Service	11,041****	11,211	12,680	13,194	+4.1%
Officers**	55	57	65	66	-
Civilians**	1	2	2	2	-
# of vehicles***	N/A	13	14	17	-
Total km. traveled***	N/A	969,086	1,109,393	1,104,028	-

* Local estimates reconciled to 1996 Statscan census data ** Does not include Regional Support Services, Major Crime, Intelligence, Executive or Administrative Support. Generally based on mid-year or year-end authorized staffing levels. *** Includes Community Service, Criminal Investigation Bureau and Marked Patrol Vehicles only. Time periods are for fiscal year April to March. **** Includes a percentage of calls for service handled by alternative response units. (-) No % provided due to size or nature of sample. † revised estimate from the municipalities.

CRIME, INCIDENT AND PROVINCIAL OFFENCES

INCIDENTS	1997	1998	1999	2000	2001	00/01 % + or -
ASSAULT	174	169	159	227	253	+11.5%
SEXUAL ASSAULTS	39	39	27	53	56	+5.7%
ASSAULT POLICE	3	7	2	7	4	-42.9%
MURDER/ATT/MANSLAUGHTER	0	1	0	0	2	+200.0%
CRIMINAL NEGLIGENCE	1	0	2	2	4	+100.0%
ROBBERY	13	8	5	11	6	-45.5%
THREATS/OBSTRUCT/PHONE	80	54	65	98	105	+7.1%
OFFENSIVE WEAPONS	41	40	27	33	52	+57.6%
TOTAL - Persons	351	318	287	431	482	+11.8%
AUTO THEFTS	209	239	222	227	229	+0.9%
VEHICLES RECOVERED *	137	173	138	134	131	-2.2%
BAIL VIOLATIONS	163	198	142	187	176	-5.9%
BREAK and ENTER	436	493	350	298	340	+14.1%
CAUSE A DISTURBANCE	5	18	8	13	18	+38.5%
ARSON	15	14	12	15	9	-40.0%
FRAUD	64	58	70	132	104	-21.2%
GAMING/BETTING/LOTTERY	0	0	0	0	0	-
MISCHIEF	355	394	424	452	493	+9.1%
DRUGS	46	57	41	63	94	+49.2%
POSSESSION PROPERTY	85	98	64	59	90	+52.5%
PUBLIC MISCHIEF	6	11	6	6	7	+16.7%
THEFT	561	608	531	519	553	+6.6%
TOTAL - Property	1,945	2,188	1,870	1,971	2,113	+7.2%
PROWL BY NIGHT	8	3	3	8	3	-62.5%
ALL OTHER CRIMINAL	138	161	199	180	322	+78.9%
PROVINCIAL STATUTES	25	10	13	17	23	+35.3%
TOTAL - Other	171	174	215	205	348	+69.8%
DRIVING OFFENCES	175	114	124	243	228	-6.2%
MVC - PROPERTY DAMAGE	645	618	641	805	791	-1.7%
MVC - PERSONAL INJURY	199	198	219	240	237	-1.3%
MVC-FATAL	5	9	8	12	9	-25.0%
PERSONS INJURED *	324	317	335	364	370	+1.6%
PERSONS FATALITIES *	5	9	8	14	13	-7.1%
NON-REPORTABLE COLLISIONS	15	29	13	24	27	+12.5%
TOTAL - Driving	1,039	968	1,005	1,324	1,292	-2.4%
OFFENCE NOTICES (POA)	3,566	3,532	5,230	6,645	8,296	+24.8%

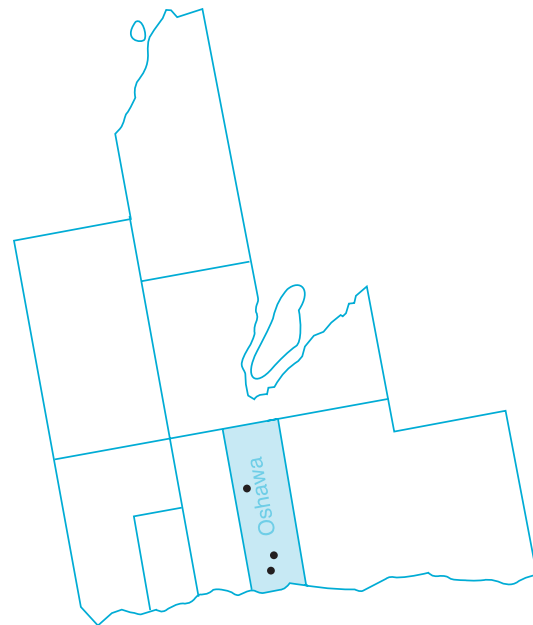
* Indicates figures which are additional information, not actual incidents and so are not included in the subtotals. Source: R.M.S.



Oshawa | Ontario



The Oshawa Community Police Office is located at 77 Centre St. N. in downtown Oshawa and the building also serves as Headquarters for the Durham Regional Police Service. The DRPS also operates a small office in the Oshawa Centre (near Zeller's). The Police Learning Centre is located at Durham College, 2000 Simcoe St. N.



COMMUNITY POLICE STATISTICS

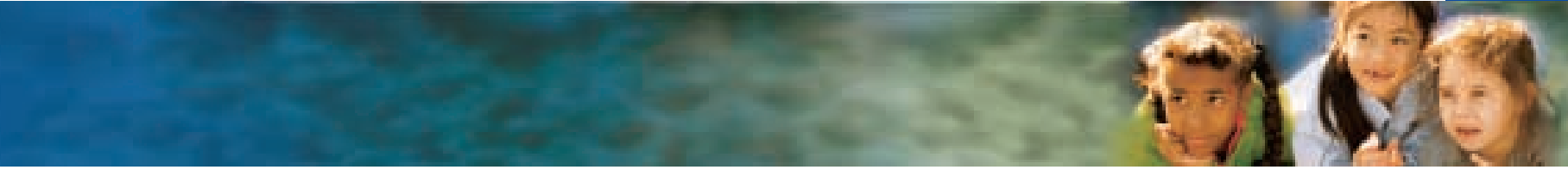
	1998	1999	2000	2001	00/01 % + or -
Population*	140,829	141,804	142,785	147,500	+3.3%
Calls for Service	57,042****	55,909	52,665	56,203	+6.7%
Officers**	167	181	185	192	-
Civilians**	10	12	12	12	-
# of vehicles***	N/A	43	45	45	-
Total km. traveled***	N/A	1,798,887	2,140,988	1,455,775	-

* Local estimates reconciled to 1996 Statscan census data ** Does not include Regional Support Services, Major Crime, Intelligence, Executive or Administrative Support. Generally based on mid-year or year-end authorized staffing levels. *** Includes Community Service, Criminal Investigation Bureau and Marked Patrol Vehicles only. Time periods are for fiscal year April to March. **** Includes a percentage of calls for service handled by alternative response units. (-) No % provided due to size or nature of sample.

CRIME, INCIDENT AND PROVINCIAL OFFENCES

INCIDENTS	1997	1998	1999	2000	2001	00/01 % + or -
ASSAULT	1,254	1,162	1,191	1,277	1,367	+7.0%
SEXUAL ASSAULTS	323	281	304	321	314	-2.2%
ASSAULT POLICE	46	43	38	57	46	-19.3%
MURDER/ATT/MANSLAUGHTER	6	7	6	5	2	-60.0%
CRIMINAL NEGLIGENCE	1	3	4	8	11	+37.5%
ROBBERY	117	122	128	121	147	+21.5%
THREATS/OBSTRUCT/PHONE OFFENSIVE WEAPONS	388	343	343	371	304	-18.1%
	228	182	211	249	272	+9.2%
TOTAL - Persons	2,363	2,143	2,225	2,409	2,463	+2.2%
AUTO THEFTS	1,446	1,102	948	783	1,035	+32.2%
VEHICLES RECOVERED *	1,174	892	760	598	793	+32.6%
BAIL VIOLATIONS	1,314	1,531	1,509	1,397	1,570	+12.4%
BREAK and ENTER	1,439	1,131	1,190	927	1,030	+11.1%
CAUSE A DISTURBANCE	73	89	63	58	76	+31.0%
ARSON	56	35	63	35	44	+25.7%
FRAUD	697	667	624	505	459	-9.1%
GAMING/BETTING/LOTTERY	0	8	1	0	4	+400.0%
MISCHIEF	1,689	1,506	1,411	1,344	1,491	+10.9%
DRUGS	495	479	362	498	395	-20.7%
POSSESSION PROPERTY	712	637	514	421	584	+38.7%
PUBLIC MISCHIEF	39	42	35	29	33	+13.8%
THEFT	3,737	3,084	2,825	2,385	2,885	+21.0%
TOTAL - Property	11,697	10,311	9,545	8,382	9,606	+14.6%
PROWL BY NIGHT	18	20	20	14	25	+78.6%
ALL OTHER CRIMINAL	1,060	1,177	1,040	1,071	1,112	+3.8%
PROVINCIAL STATUTES	44	48	37	47	56	+19.1%
TOTAL - Other	1,122	1,245	1,097	1,132	1,193	+5.4%
DRIVING OFFENCES	817	728	813	889	761	-14.4%
MVC - PROPERTY DAMAGE	2,144	1,869	2,030	2,233	2,173	-2.7%
MVC - PERSONAL INJURY	632	602	617	561	583	+3.9%
MVC-FATAL	5	4	4	4	4	+0.0%
PERSONS INJURED *	927	878	918	817	857	+4.9%
PERSONS FATALITIES *	5	6	4	4	4	+0.0%
NON-REPORTABLE COLLISIONS	98	73	71	81	70	-13.6%
TOTAL - Driving	3,696	3,276	3,535	3,768	3,591	-4.7%
OFFENCE NOTICES (POA)	8,086	8,228	9,325	7,789	11,255	+44.5%

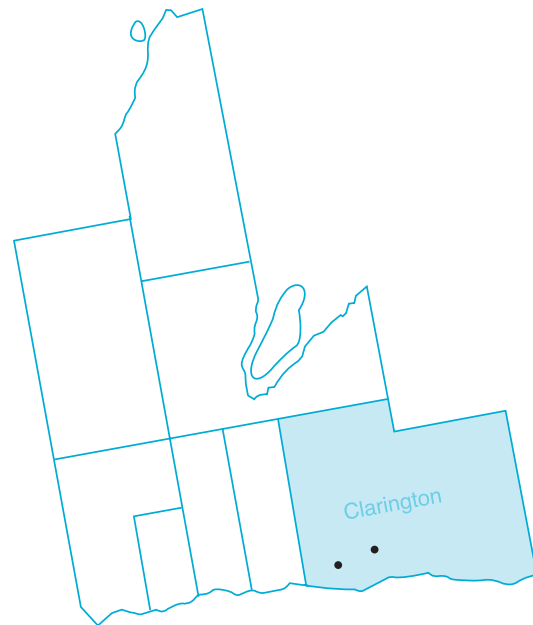
* Indicates figures which are additional information, not actual incidents and so are not included in the subtotals. Source: R.M.S.



Clarington | Ontario



The Clarington Community Police Office is located at 1998 Regional Road No. 57 at Highway 2 in the Municipality of Clarington. In addition, the DRPS Property Bureau is located at 19 Courtice Ct. in the Municipality of Clarington.



COMMUNITY POLICE STATISTICS

	1998	1999	2000	2001	00/01 % + or -
Population*	67,794	70,551	73,420	72,001†	-
Calls for Service	13,840****	13,922	14,251	15,924	+11.7%
Officers**	43	48	49	53	-
Civilians**	2	2	2	2	-
# of vehicles***	N/A	13	14	14	-
Total km. traveled***	N/A	691,467	681,243	733,858	-

* Local estimates reconciled to 1996 Statscan census data ** Does not include Regional Support Services, Major Crime, Intelligence, Executive or Administrative Support. Generally based on mid-year or year-end authorized staffing levels. *** Includes Community Service, Criminal Investigation Bureau and Marked Patrol Vehicles only. Time periods are for fiscal year April to March. **** Includes a percentage of calls for service handled by alternative response units. (-) No % provided due to size or nature of sample. † revised estimate from the municipality.

CRIME, INCIDENT AND PROVINCIAL OFFENCES

INCIDENTS	1997	1998	1999	2000	2001	00/01 % + or -
ASSAULT	228	240	232	263	312	+18.6%
SEXUAL ASSAULTS	73	76	47	81	68	-16.0%
ASSAULT POLICE	5	5	9	0	4	-
MURDER/ATT/MANSLAUGHTER	3	1	0	1	0	-100.0%
CRIMINAL NEGLIGENCE	0	1	0	2	0	-100.0%
ROBBERY	20	25	18	18	12	-33.3%
THREATS/OBSTRUCT/PHONE OFFENSIVE WEAPONS	87	78	103	113	91	-19.5%
TOTAL - Persons	448	469	442	573	532	-7.2%
AUTO THEFTS	232	354	401	317	389	+22.7%
VEHICLES RECOVERED *	173	260	272	203	233	+14.8%
BAIL VIOLATIONS	187	171	196	190	223	+17.4%
BREAK and ENTER	521	495	514	450	427	-5.1%
CAUSE A DISTURBANCE	3	8	13	10	9	-10.0%
ARSON	16	18	15	17	12	-29.4%
FRAUD	116	95	106	117	97	-17.1%
GAMING/BETTING/LOTTERY	0	1	0	0	0	-
MISCHIEF	423	487	420	543	491	-9.6%
DRUGS	81	54	62	121	130	+7.4%
POSSESSION PROPERTY	71	71	77	116	108	-6.9%
PUBLIC MISCHIEF	15	10	3	8	8	+0.0%
THEFT	750	841	763	649	825	+27.1%
TOTAL - Property	2,415	2,605	2,570	2,538	2,719	+7.1%
PROWL BY NIGHT	1	6	2	4	8	+100.0%
ALL OTHER CRIMINAL PROVINCIAL STATUTES	200	193	239	229	246	+7.4%
TOTAL - Other	216	214	259	244	263	+7.8%
DRIVING OFFENCES	190	137	165	215	265	+23.3%
MVC - PROPERTY DAMAGE	565	554	633	724	626	-13.5%
MVC - PERSONAL INJURY	192	215	210	186	227	+22.0%
MVC-FATAL	5	4	4	8	8	+0.0%
PERSONS INJURED *	287	316	321	290	337	+16.2%
PERSONS FATALITIES *	7	5	5	8	10	+25.0%
NON-REPORTABLE COLLISIONS	13	19	14	23	18	-21.7%
TOTAL - Driving	965	929	1,026	1,156	1,144	-1.0%
OFFENCE NOTICES (POA)	2,915	2,666	3,859	2,995	4,781	+59.6%

* Indicates figures which are additional information, not actual incidents and so are not included in the subtotals. Source: R.M.S.

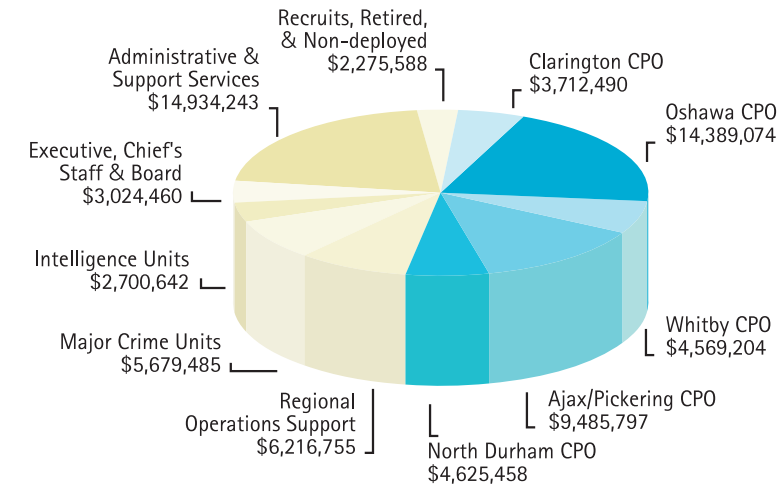


YEAR 2001 | FINANCIAL POSITION (unaudited)

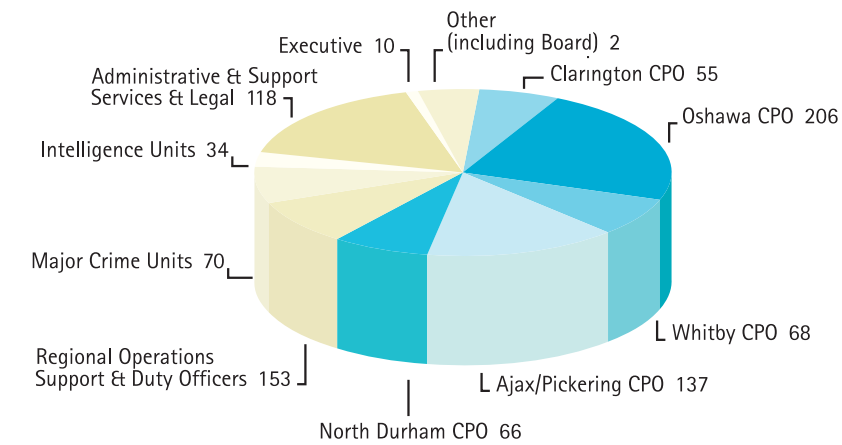
As at December 31, 2001	Budget	Total Expended		Surplus/(Deficit)
		\$	%	
Salaries and Wages Subtotal	\$ 56,284,862	\$ 60,348,116	107	\$ -4,063,254
Benefits accounts Subtotal	12,358,616	10,454,871	85	1,903,45
TOTAL PAYROLL EXPENSES	68,643,478	70,802,987	103	-2,159,509
Personnel Related	1,745,338	1,726,658	99	18,680
Communications	1,665,926	1,955,737	117	-289,811
Materials & Supplies	3,073,352	3,157,490	103	-84,138
Professional Services	810,673	506,660	62	304,013
Other Services	505,342	336,646	67	168,696
Maintenance & Repairs	1,433,064	1,330,123	93	102,941
Rentals	1,770,375	1,548,470	87	221,905
Debt & Capital Contribution	1,600,205	1,976,224	123	-376,019
Insurance	448,900	448,900	100	0
TOTAL OPERATING EXPENSES	13,053,175	12,986,908	99	-66,267
TOTAL CAPITAL	3,274,872	2,493,406	76	781,466
GROSS EXPENDITURES	84,971,525	89,283,301	102	-1,311,766
Provincial Grants	-1,132,000	-1,415,873	125	283,873
Revenues from Programs	-982,925	-1,895,958	193	913,033
Miscellaneous Revenue	-460,400	-575,269	125	114,869
TOTAL REVENUE & RECOVERY	-2,575,325	-3,887,101	151	1,311,776
NET EXPENDITURES	82,396,200	82,396,200	100	0

Note: Financial data presented is data supplied from year-end 'Run 3' as part of the Region of Durham unaudited preliminary financial reporting. Contribution to Reserves adjusted to balance.

Budget Distribution by Major Sectors

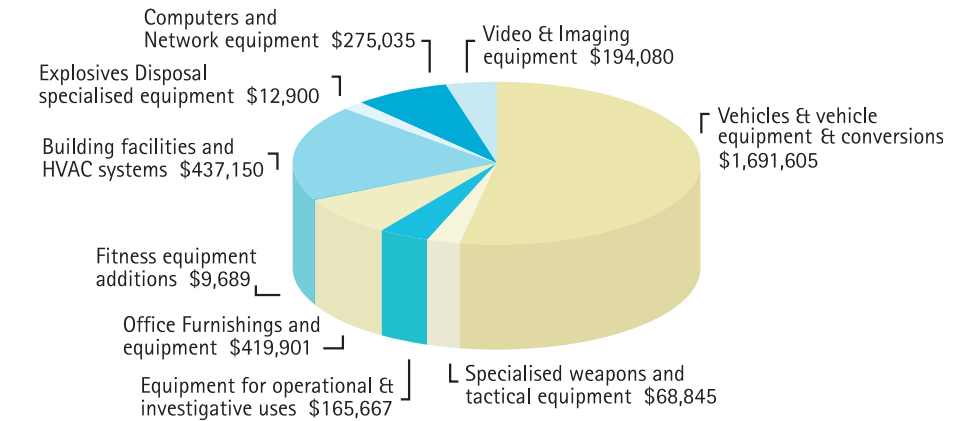


Distribution of Personnel Resources



The Pie charts above identify the relative portions of the budget that are directed to major functional sectors of the Police Service and the staffing resources in these areas based on the 2001 budget and the estimates provided in the staffing plan.

Distribution of Capital Budget



The Capital purchases illustrate the distribution of major capital items according to the nature of the items.

The Financial Services Unit assists in the budget process by working with all units to collect budget information that they then review and consolidate for the entire service. The consolidated budgets undergo extensive review by the Executive Leadership Group and the Police Services Board and, once approved, are submitted to the Region of Durham for further review by the Finance and Administration Committee and Regional Council.

Financial Services also provides a focal point for the purchase and payment processes for goods and services approved by budget. Regular review of financial position, reporting to the Police Services Board on financial matters, and a forecast of costs and expenditures are provided by the Financial Services Unit.



5 Year Staffing Plan | Issue of Strength

The Durham Regional Police Services Board adopted a five-year staffing plan in 1998 to ensure that the number of officers and civilians kept pace with the growing population.

Subject to annual review and based on population information supplied by the Regional Municipality of Durham, Statistics Canada and each of the eight area municipalities, the Plan was designed to cover the years 1998 to 2002. The target employee to population ratio in the Plan was 1:750 for sworn officers and 1:2,850 for civilian staff. The 1:750 sworn officer ratio is the OCCPS accepted target. The lower the ratio, the more police personnel time there is per resident.

The police to population ratio had interim targets of 1:810 (1999), 1:790 (2000) and 1:770 (2001). The civilian staff to population interim targets were 1:2,967 (1999), 1:2,928 (2000) and 1:2,889 (2001). The long-range estimate would see the Durham Regional Police Service achieving the OCCPS identified police-to-population ratio of 1:750 by early 2003, where the ratio would be subject to annual review.

The Chief of Police is required under the Board policy to prepare budgets based on this general direction and to report back to the Board in February of each year on the status of staffing levels. In 2000, the DRPS hired 70 officers and 49 full-time civilians, due to new hiring, retirements and transfers. In 2001, the DRPS hired 46 officers and 9 civilians, again due to new hiring, retirements and transfers.

For purposes of the Year 2001 budget, the Durham Regional Police Service used the regional population figure of 531,147 with a total staff target of 913 people and a total employee to population ration of 1:601. The five-year staffing plan will be reviewed and updated annually according to the 2002-2004 Business Plan.

During the year 2002, the Board will prepare a revised five-year Staffing Plan as required under the Business Plan.

As with most larger policing organizations, the number of police officers and civilians fluctuates throughout the year due to retirements, job relocations, new hires, transfers, the timing of budget approvals and the number of short- and long-term disability placements.

At various times throughout the year, it is not unusual for larger services to employ slightly fewer officers and civilians than is actually authorized due to the above mentioned reasons. Also, it takes 17 weeks for a recruit to graduate from the Ontario Police College and undergo local training prior to joining the frontline as a fourth class constable under the supervision of a training officer.

In early 2001, the DRPS had an authorized complement of 662 officers with the majority working in four platoons assigned to one of the five community police offices on a rotating shift schedule. The officers work four consecutive 12-hour shifts followed by four days off. Supporting this deployment were 177 civilians. By the end of 2001, the DRPS employed 707 officers and 206 civilians, all part of the staffing plan approved by the Police Services Board.



Meeting the Needs of Growing Communities

In order to consolidate policing operations in North Durham, preliminary work began in 2000 on a centralized facility that could service the growing needs of the citizens of Brock Township, Scugog Township and Uxbridge Township.

After extensive planning and through the leadership of the Region of Durham, the new 11,500 sq. ft. North Durham Community Police Office officially opened its doors on June 15, 2001. Initially housing 65 officers and 2 civilian staff, the new facility is under the command of Inspector Bill Temple, a 27-year veteran of the Service.

The official opening took place on a warm spring day with the special assistance of members of the Mississaugas of Scugog Island First Nation. Leaders Kan Dos Wiin Kwe (Leona Charles) and Wahbiska Meegun (John Whitewolf) conducted a Smudging Ceremony designed to cleanse and purify the building and all of its inhabitants.



Learning Centre

Durham Regional Police have always prided themselves on the close partnership with Durham College. Plans continued in 2001 for the eventual opening of an Integrated Justice Centre at the Oshawa campus at Durham College.



Champlain Centre

In order to accommodate the office requirements of our regional Support Staff, DRPS entered into a leasing arrangement at the Champlain Centre in south Whitby.

New Whitby Facility

Considerable work took place throughout 2001 in determining the Service's needs for a new Whitby Community Police Office. The current location at 650 Rossland Road in Whitby is 31 years old and a careful review of all available options in 2001 led to the decision to build a new structure in a new location. Property was purchased on the northwest corner of Anderson and Taunton in preparation for an estimated construction start in late 2002.

Community Policing Centres

A lot of preliminary work also took place toward the establishment of new Community Policing Centres in south Oshawa and in Uxbridge.



On Friday, September 14, 2001, the Durham Regional Police Services Board hosted the 2001 Annual Awards Night to recognize police officers and civilians for their dedicated service and commitment to public safety.

Police Services Board Chair Bob Boychyn joined Chief Kevin McAlpine in congratulating six individuals who demonstrated great personal courage, extraordinary commitment and outstanding teamwork in the performance of their duties:

Cst. Rene Berenschot	Cst. Rob Findlay
Cst. Rama Harricharan	Cst. Mark Lemke
Cst. David Murtha	Cst. Tim Pokulok

Recognized for 20 years of exemplary service and receiving the Canadian Police Service Exemplary Medal were:

Cst. Ed Beeton	S/Sgt. Christopher Ostler	Sgt. Larry Lunn
Cst. Al Brouwer	S/Sgt. John Wright	Cst. Paul Sartain
Cst. Tim Cramp	Cst. Rod Blakey	Sgt. Tony Poole
Sgt. James Grimley	Ins. Bob Chapman	
Cst. Robert Myers	Sgt. James Grant	

The following civilians were recognized for 20 years of exemplary service:

Marie Corcoran	Patti Gallagher
Morag Gerace	Terrance Spearing
Judith Walls	

The following Members received Canadian Police Exemplary Medals for 30 years of Police Service:

S/Sgt. Ted Dionne	Sgt. Doug Higgs
Cst. Jim Hunter	Sgt. Ray Kantautas
Cst. Stan Wonnacott	

Special presentations were also made to Sgt. John Keating for his ride across the United States to raise awareness of Autism and to outgoing Regional Coroner Doctor Peter A. Clark for his past efforts. A plaque was also presented to outgoing Police Services Board member Gerri Lynn O'Connor, the Mayor of the Township of Uxbridge, for her years of service to the Board.

The Police Personnel of Ontario recognized retired S/Sgt. Don Arscott for his dedication to fitness. S/Sgt. Arscott was also presented with a Canadian Peacekeeping Medal for his service in Bosnia. Insp. Tom Cameron, Sgt. Paul Wassill and Sgt. David Taylor also received their Peacekeeping Medals in 2001.

R e c o g n i t i o n a n d A p p r e c i a t i o n

Throughout the course of every year, the Durham Regional Police Service receives hundreds of letters of appreciation from citizens and community organizations. Many letters focus on recognizing the outstanding performance of individual officers while others thank the Durham Regional Police Service in general for its commitment to public safety.

Here are a few of the letters received by the Police Services Board in the Year 2001. The names of the individuals involved have been omitted to respect their right to privacy.

"I am writing to you regarding one of your officers, namely P.C. Jobanputra (DJ)...He and I came to meet one another due to an attack on me from my neighbour...Throughout this ordeal for me and my family, D.J. has proven to be a policeman that goes above and beyond the call of duty."

"On behalf of the neighbours... Thank you and your Community Services Department. You are terrific, especially S/Sgt. Carras and P.C. Collins. Thank you for your prompt and efficient policing..."

"A young man came to my door wanting me to call the police for him. The people that answered that call couldn't have been nicer. I had three small children with me and was so proud of the fresh, well-dressed officers that came to the house."

The Durham Regional Police Service is successful because of the co-operation and participation of a wide variety of community partners. The following is a partial list of some of the community stakeholders who greatly assisted the Durham Regional Police Service in 2001:

Government Partners

City of Pickering
City of Oshawa
Government of Canada
Municipality of Clarington
Province of Ontario
Regional Municipality of Durham
Town of Ajax
Township of Brock
Township of Scugog
Township of Uxbridge
Town of Whitby

Addiction Resources

Alcoholics Anonymous
Cocaine Anonymous
Destiny Manor
The Donwood Institute
Canadian Foundation on Gambling
Gamblers Anonymous
M.A.D.D. 24-hr Victim Support Information
Narcotics Anonymous
Pinewood Centre
Renascent Treatment Centre

Bereavement Services

Bereaved Families of Ontario – Durham/Toronto
Durham Grief Resource Centre
Durham Paranatal Bereavement Association

Children's Services

Big Brothers Association of Oshawa/Whitby
Big Sisters of Oshawa/Whitby/Clarington
Canada-Africa Youth Action
Camp Samac (Scouts Canada)
Catholic Family Services
Children's Aid Society
Girl Guides of Canada
Lakeridge Health Oshawa
Durham Behaviour Management Services
Durham Board of Education
Durham Catholic District School Board
Durham West 4H
Justice For Children
Kawartha Pine Ridge District School Board
Kids Help Line
Kinark Child & Family Services

La Leche League of Canada
Oshawa Community Health Centre
Simcoe Settlement House
The Youth Centre
Whitby Mental Health Centre

Counselling

Abrigo Services for the Portuguese Community
Ajax-Pickering Women's Centre
Barbara Schlifer Memorial Clinic
Bethesda House
Catholic Family Services
Denise House
Distress Centre of Durham
Islamic Social Services & Resource Association
Niikjiwendidaa Anishnaabe-Kwewag Services
Ontario Highway LOSS Association
Oshawa Community Health Centre
Oshawa Community Ministry Centre
Rape Crisis Centre
Reseau des Femmes du Sud de l'Ontario
Rubena Willis Counselling Centre for Assaulted Women and Children of Colour
Lakeridge Health Oshawa
Retrouvaille Community
SAFE in Canada – Durham Chapter
Vocational Pathways
Women's Rights Action Coalition for Durham
YWCA – Apple Community Project
YMCA – Apple Outreach

Elder & Vulnerable Adult Abuse/Nutrition

Active Living Coalition of Durham Region
Adult Protective Services
Advocacy Centre for the Elderly
Ajax Public Library
Ajax/Pickering Hospital Osteoporosis Support
Ajax Senior Citizen's Friendship Club
Alzheimer Society of Durham Region
Arthritis Society
Association to Reunite Grandparents and Families
Ballycliffe Lodge (Ajax)
Bon Air Nursing Home
Canadian Mental Health Association
Caregiver Relief
Colborne Community Services

COPE Mental Health Program
Cottage Hospital
Durham Access To Care
Durham Region Community Care Association
Durham Region Mental Health – Mobile Crisis
Hillsdale Manor
Interact Community Mental Health Program
Lakeview Manor (Beaverton)
Lifewalk Counselling
Oshawa/Clarington Assoc. for Community Living
Oshawa Senior Citizen's Centre

Food Banks

Ajax/Pickering Food Bank & Youth Centre
Open Arms Food Bank St. Vincent's Kitchen
Salvation Army
Simcoe Hall Settlement House
St. Paul's On the Hill
Whitby Food Bank

Housing/Residential Services

Ajax Municipal Housing Corporation
The Ark – Youth Shelter & Support Services
Cedarbrook #1 and #2
CHIMO Services
Dunbarton
Durham Region Non-Profit Housing
Fernie House
Frontenac Youth Services
John Howard Society – Oshawa
Kennedy House
Operation Go Home
Rosebank
Twyn Rivers
YWCA – Adelaide House

Legal & Social Services

Ajax Pickering Social Development Council
Barbara Schlifer Memorial Clinic
Criminal Injuries Compensation Board
Durham Community Legal Clinic
Durham Region Social Services Department
Durham Region Unemployed Help Centre
Immigrant Settlement Services
Legal Aid Office
Victim Witness Assistance Program

Public Health

Aids Committee of Durham
Aids & Sexual Health Hotline
Central Ambulance Services
Durham Region Health Department
Federal Alcohol Task Force
Head Injury Association of Durham Region
Oshawa YWCA
Pregnancy Help Centre Support
Red Cross
Rose of Durham
Young Parent Support Services

Shelters/Crisis Intervention

Assaulted Women's Help Line
Bethesda House (Bowmanville)
Denise House
Distress Centre of Durham
Lakeridge Health Oshawa
Muslim Welfare Home
Rape Crisis Centre
Sexual Assault Care Centre

Other Important Resources

Ajax Optimist Club
Canadian Club of Durham Region
Central Lake Ontario Conservation Authority (CLOCA)
Clarington Resource Centre
City of Oshawa Marine Rescue Association
Crimestoppers
Durham Deaf Services
Durham Reg. Critical Incident Stress Support Team
Durham Region Real Estate Board
Durham Regional Police Auxiliary Unit & Volunteers
International Order of Daughters of the Empire (IODE)
Literacy Network of Durham
Pickering-Ajax Emergency Rescue Unit
M.A.D.D. Durham Chapter
Media
Oshawa General Hospital Foundation
Oshawa Centre
Parkwood Estate
Parkwood Rotary Club
The Roadwatch Committees of Durham Region
United Ways of Durham Region