

d u r h a m r e g i o n a l p o l i c e s e r v i c e



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DURHAM REGIONAL POLICE SERVICE

2004 Annual Report



l e a d e r s i n c o m m u n i t y s a f e t y





| cover photos

A new police office was opened in Whitby in 2004. Chief McAlpine and Deputy Chief Mercier pose with Insp. Paul Carroll outside the new Whitby Community Police Office.

Over 350 members of the DRPS joined police officers from across Canada in Cobourg for the funeral of Cst. Chris Garrett, killed on duty.

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Our Vision |

We are acknowledged as the leader in creating a safer community by providing quality police service.

Our Mission |

We ensure public safety by delivering excellent police service. We proudly work with all members of our community, and hold ourselves accountable to improved effectiveness in everything we do. We proactively address future challenges, while upholding our values.

Our Value Statement |

Every member of the Durham Regional Police Service is committed to providing quality service in partnership with our community. While learning from each other, we will achieve excellence through pride, respect, understanding and ethical behaviour.

DURHAM REGIONAL POLICE SERVICE

2004 Annual Report



Produced by the Office of the Chief of Police, Durham Regional Police Service, with assistance from all Units.



D u r h a m R e g i o n | O n t a r i o

Covering approximately 2,500 sq. km., Durham Region is geographically the largest Region in the Golden Horseshoe. The rolling terrain stretches from Lake Ontario in the south to Lake Simcoe in the north and from the Toronto boundary in the west to the Newtonville area in the east.

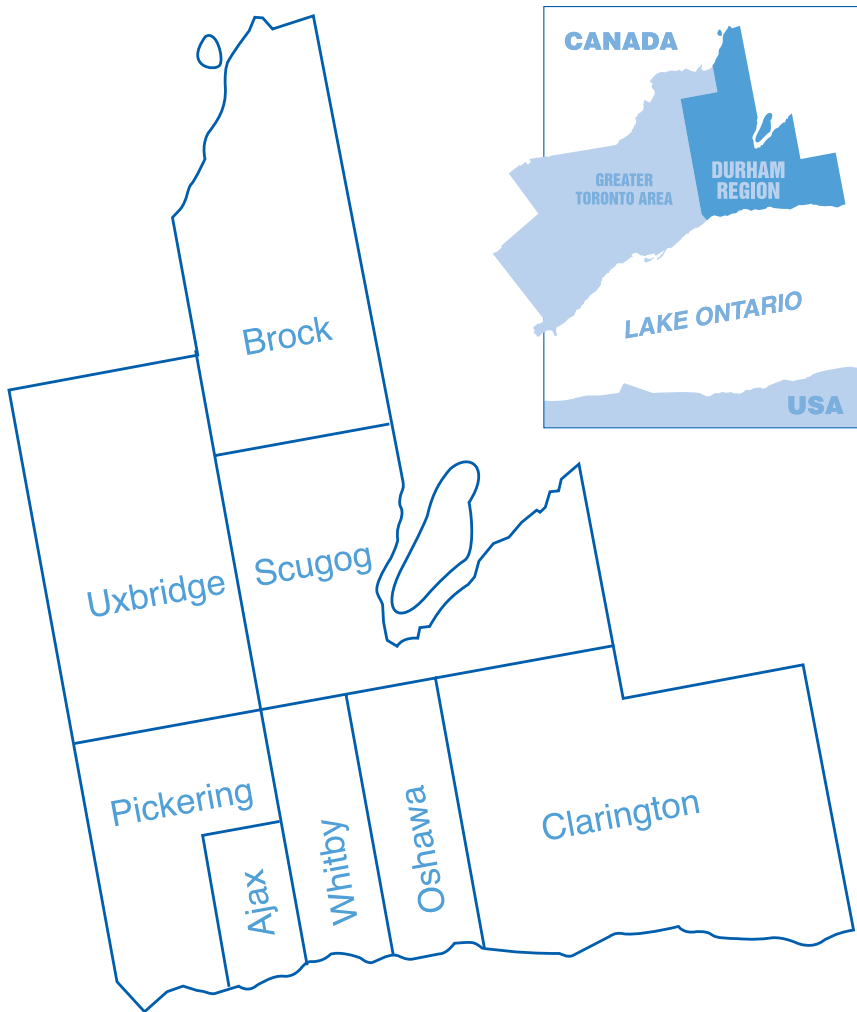
The topography features many active farms and one of the highlights of the landscape is the Oak Ridges Moraine.



The member municipalities include:

- | | |
|--------------------------------|--------------------------|
| The Town of Ajax | The City of Pickering |
| The Township of Brock | The Township of Uxbridge |
| The Municipality of Clarington | The Township of Scugog |
| The City of Oshawa | The Town of Whitby |

Durham Region is located directly east of the City of Toronto and is one of five upper tier municipalities comprising the Greater Toronto Area, Canada's largest urban area.





Message from the Chair of the Police Services Board

The business of policing is becoming more complex, while policing costs are rising across North America. At the same time, public expectations for police service remain high, and the scope of police responsibilities continues to expand.

In order to meet these challenges while ensuring that the citizens of Durham Region have the best possible police service at a reasonable cost, our Board looked closely at itself in 2004.

As a result, the Durham Regional Police Services Board began an important journey in 2004 that fundamentally changed the way we govern. Policies were adopted that empower the Chief of Police, within clear limits. In addition to empowering the Chief, this new governance paradigm also provides for greater accountability by measuring overall organizational performance against a series of predetermined measures. Rather than accepting work EFFORT as the sole indicator of performance, the Board has adopted a series of performance indicators that measure work OUTCOMES. The emphasis is now on achievement of overall results, at reasonable costs, while adhering to defined limitations.

I am very proud that our Board had the courage and foresight to develop and incorporate this new way of doing business. I am also very proud of the highly positive reactions of senior police management in response to this initiative. To the best of our knowledge, we are the first police services board in Canada to implement such a sweeping shift in governance practice.

While we progress along this clear course of action, we are continuing to actualize and fine-tune our policies and governance procedures. In this manner, we shall continue to ensure that you, the citizens of Durham Region, have an excellent, continuously improving police service.

Doug Moffatt
Chair of the Police Services Board



The Durham Regional Police Services Board. Front row from left to right: Regional Chair Roger Anderson, PSB Chair Doug Moffatt, Joe Drumm. Back row from left to right: Bert Dejeet, Terry Clayton, Les Fisher and Pickering Mayor Dave Ryan.

Police Services Board

As required under the Police Services Act, The Durham Regional Police Services Board is the civilian body which governs the Durham Regional Police Service. The Board consists of: Head of Council (or his or her designate), two Members of Council (appointed by resolution), one person appointed by Council (neither a Member of the Council or an employee of the municipality), and three persons appointed by the Lieutenant Governor in Council.



A Message from the Chief of Police

In 2004, the Durham Regional Police Service continued to demonstrate why we are Leaders in Community Safety.

From effective joint forces projects and province-wide initiatives to innovative new administrative and operational procedures, we continued to demonstrate the creativity, effectiveness, professionalism and old-fashioned know-how of our members.

Extensive consultations were held in 2004 with the public and our members during the development of our new three-year Business Plan. We opened our first Collision Reporting Centre in Pickering, which saves motorists time by allowing them to report non-injury collisions without police involvement. We ended the year collecting funds in all of our community offices for tsunami relief as Durham Region citizens reached out to help survivors.

This report summarizes many of our activities and highlights the work done in each of our five Community Police Offices. Our many operational and administrative achievements in 2004 are too many to mention, but include several successful joint operations, researching and selecting an entirely new dispatch and record storage system and opening a new Community Police Office in Whitby.

We also worked closely with our Police Services Board and responded to the new "policy governance" model they began to implement in 2004. All in all, 2004 was a year of significant change and many organizational and operational achievements.

Yours sincerely,

Kevin McAlpine
Chief of Police



Organizational Chart



Police Services Board — Board Executive Staff

Chief of Police

Deputy Chief Operations
Chuck Mercier



Corporate Communications
(Director)



Deputy Chief Administration
Rod Piukkala



Organizational Divisions

Most police services operate effectively by utilizing two distinct but integrated organizational divisions: Administration and Operations. The majority of employees, including most Police Officers, work in Operations and are the "frontline" face of policing. However, they are supported through a select team of sworn and civilian employees in various specialized functions who work under the direction of Senior Officers on the Administration side.



Operational Priorities |

Traffic enforcement and countering gang activity continue to be a central concern in the Greater Toronto Area and Durham Region is no exception. In 2004, the DRPS strategy for safer roads and safer streets made a clear difference in community safety.

a | Gang Activity

Approximately 28 gangs were known to exist across Durham Region in 2004, from small neighbourhood-based street gangs to international organizations like the Hell's Angels.

In 2004, Durham Regional Police doubled the size of its Gang Enforcement Unit and aggressively targeted this form of organized crime. Project Impact was a cross-jurisdictional major anti-gang project concentrating on the Malvern Crew based in Scarborough with many connections to street violence in Durham Region. At the end of the campaign, there were 72 persons charged with over 615 criminal offences. Another major gang project in 2004 was Project Gun-Shy, which resulted in 25 arrests, more than 300 charges and the seizure of 14 guns in the Oshawa area.

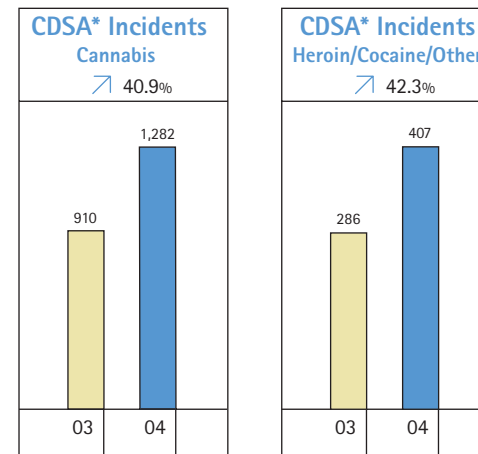
Project Smoke Break, which began in Clarington, busted up a \$1 million GTA-wide break and entering specializing in stolen cigarettes. Ten people were arrested and almost 1,000 charges were laid in this joint project with the Toronto Police and the Ministry of Finance's Tobacco Investigation Section.

Our Drug Enforcement Unit aggressively attacked the street level drug problem, resulting in 272 arrests and 1,123 charges. They removed \$4.45 million in drugs off the streets and seized 19 weapons. In total, marijuana arrests were up 41 per cent and heroine/cocaine incidents rose 42 per cent.

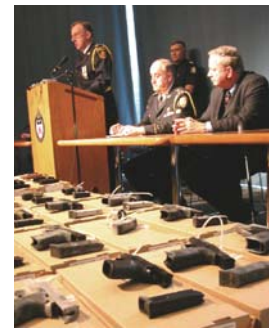
A two-pronged attack on drug users, prostitutes and bail violators in central Oshawa resulted in 171 arrests, 533 charges and numerous seized weapons. Project Conductor focused on vandalism in Uxbridge parks and resulted in almost 40 charges against 19 teenagers. Project RAGE (Robbery and Gang Enforcement) in Ajax and Pickering yielded over 490 criminal charges against 170 young street criminals in just four months. In Whitby, troubled youths hanging around in parks were rounded up, resulting in 59 arrests and 214 charges.

Chief McAlpine was the driving force behind the Green Tide Summit in March, which brought 60 agencies together from across Ontario to share ideas about curtailing the number of indoor

Drug Enforcement Activity



* Controlled Drug and Substances Act.



Chief McAlpine joined Toronto Chief Julian Fantino and Community Safety Minister Monte Kwinter for the Project Impact media conference.

marihuana grow homes. He continued his work in this area as a member of the provincial Green Tide Task Force, designed to carry forward the recommendations from the Summit.

We continued to be active participants in a number of joint forces projects aimed at countering gang activity and other public safety concerns.

These include the Provincial Asset Forfeiture Unit, the Provincial Biker Enforcement Unit (BEU), the Provincial Weapons Enforcement Unit (PWEU), the Criminal Intelligence Services of Ontario (CISO); Anti-Terrorism Unit, the Integrated National Security Enforcement Team, the Combined Forces Special Enforcement Unit and the Repeat Offender Parole Enforcement (ROPE) squad.



b | Traffic Management

Despite increases in the number of residents, the influx of new subdivisions and increasing volumes of traffic, Durham Regional Police essentially held the line on traffic injuries and fatalities in 2004.

The total number of reported motor vehicle collisions involving property damage increased only 2.7 per cent to 7,828 incidents. Similarly, there were incremental increases in persons injured in collisions, up 0.4 per cent to 2,413. Unfortunately, 30 people lost their lives in vehicle collisions in 2004, one more than the year before.

Year-long Reduce Impaired Driving Everywhere (R.I.D.E.) campaigns and targeted enforcement initiatives made a difference in drinking and driving incidents. In 2004, there were reductions in the incidents of Impaired Driving (down 8.7 per cent), Drive in Excess of .08 (down 8.1 per cent) and Refuse Breath Test (down 9.8 per cent) compared to the year before.

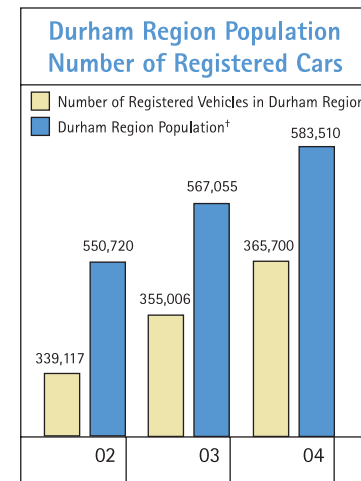
Police officers across Durham Region issued a total of 39,377 Provincial Offence Act notices, mostly for speeding.

Throughout the year, roadside vehicle inspections were set up across the Region. Successful safety blitzes in North Durham, Clarington and Pickering resulted in hundreds of charges and 157 vehicles removed from the road for safety reasons.

Durham Regional Police continue to receive invaluable assistance from several community organizations that help keep our roads safe every year. Road Watch is a volunteer committee that distributed reporting forms across the region. Motorists who witness dangerous driving practices can fill out these forms and submit them to police, who follow up with the registered owner of the vehicle.

Another outstanding group of volunteers is the Durham Chapter of Mothers Against Drunk Driving (MADD), who join members of our Community Police Offices and the Traffic Services Branch during R.I.D.E. campaigns. They often distribute informational pamphlets to motorists reminding them of the terrible consequences of drinking alcohol and then getting behind the wheel. They also visit schools and reinforce this message to young people, the next generation of motorists.

Durham Region's Growth

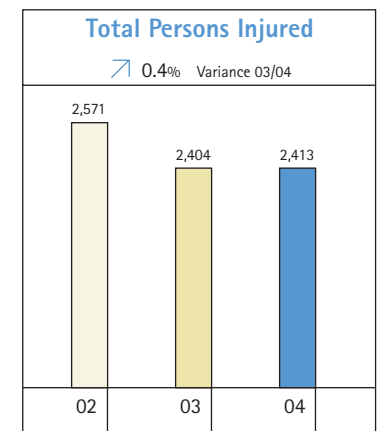
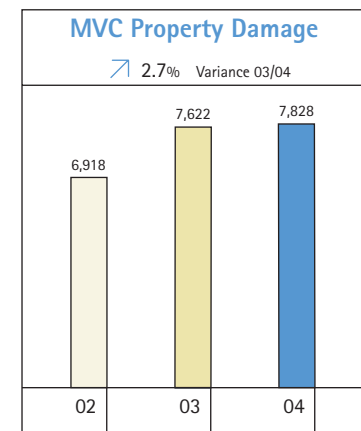


* Source MTO † Revised from previous counts.



PC Mark Stone conducts a R.I.D.E. check in Oshawa.

Motor Vehicle Collision Statistics





Demands for Service |

For the first time in its 30-year history, Durham Regional Police surpassed 200,000 Calls for Service in 2004. Put another way, the 201,125 means 550 Calls for Service every single day.

One major factor for this increase is the growth in population and 2004 was another banner year for growth. The \$1.3 billion in building permits issued was the second highest in Durham Region's history, largely driven by \$865.8 million in residential building permits.

Total administrative calls also increased by 8.1 per cent, to 1.46 million – that's about 4,000 telephone calls every day.

Fighting Crime |

Crimes of Violence, including assault, sexual assault and robbery, slightly decreased by 1.8 per cent in 2004. The overall violent crime clearance rate across the Region was 83.1 per cent according to internal data.

Total Property Crimes decreased 2.6 per cent in 2004 to 16,338 incidents, falling back from a record high of 16,773 incidents in 2003. These crimes include fraud, theft, possession of stolen property and break and enter. The decrease was driven by a reductions in reported break and enters, motor vehicle thefts and fraud incidents across the region.

Intelligence - Led Policing |

As criminal activity becomes more sophisticated, the police must stay one step ahead. Civilian crime analysts were fully deployed across the organization in 2004 to analyze crime and call data. They turn this data into informative reports that clearly identify crime trends and even suggest future activity based on historical evidence.

In April 2004, crime analysts were recognized for their crime mapping skills with awards for best Analytical Map Display and Most Innovative Use of Mapping at the International Crime Mapping Research Conference. First place for Tactical Bulletin was received at the International Association of Crime Analysts Conference.

2005-2007 Business Plan |

As established by provincial legislation, the DRPS embarked on its first three-year Business Plan in 2001 to help identify key objectives and operational priorities.

In 2004, a cross-functional team led by the Corporate Planning and Development Unit undertook extensive internal and external public consultations to develop the new 2005-2007 Business Plan.

The final 56-page document, produced in late 2004, clearly established 22 objectives and 49 action plans for both operational and administrative units. Some of the highlights of the new Business Plan, which is available on line at www.drps.ca, include:

- Review frontline policing practices
- Research, implement and purchase a new CAD/RMS System
- Establish an employee Career Development Plan
- Improve internal communication capabilities
- Develop a more diverse Recruitment Strategy
- Develop a service-wide Crime Prevention Strategy

New Computer “Backbone” |

In 2004, Durham Regional Police made a key decision to purchase new computer software to replace its aging records management and dispatch systems. After lengthy investigation, the DRPS purchased its new “computer backbone” from Ontario-based Versaterm Inc. Their Computer Aided Dispatch (CAD) and Record Management System (RMS) is currently used by police services in London, Ottawa and Windsor and has proven to be reliable, easy to use and more efficient.

A cross-functional team was formed to prepare for the transition and work continued throughout 2004 for a planned implementation in the fall of 2005.



Train Derailment |

On a bitter cold morning in mid January, a CN freight train derailed near Garden Street in Whitby. The rail cars spilled out on the road, tragically colliding with a van and taking the life of the two occupants inside.

Police response was immediate. The scene was contained, careful analysis of the contents of the rail cars took place and information was shared with civic officials and other emergency responders. Within a few days, despite a cold snap in the minus 40-degree range, the site was cleaned up and the road surface returned to normal.



Train Derailment in Whitby



Propane Explosion in Clarington

Propane Explosion |

On November 9th, a massive series of explosions took place at a propane storage and distribution company near Bowmanville. The DRPS quickly responded, cordoned off the area and evacuated nearby homes. Our helicopter, Air1, was able to provide Clarington firefighters with a bird's eye view of the scene so the right equipment could be located in the right places.

Quick reaction by all emergency services personnel and good fortune resulted in no deaths or injuries, even though propane cylinders burned for several hours.

Tsunami Relief |

In December, an earthquake off the coast of Indonesia resulted in a tsunami that washed across the Pacific basin. The death toll was approximately 220,000. Citizens of Durham Region reached out to help and the DRPS placed UNICEF boxes in all of our community police offices. A total of \$14,000 was collected for tsunami relief projects.

Chief for a Day |

Nine-year-old Alexandra Wright of St. Joseph Catholic School in Uxbridge won the 2004 Police Chief for A Day contest.

Her speech on what it would be like to be a police officer was judged by a community panel to be the best. As Chief for A Day on October 19, 2004, she spent the day touring police facilities, riding in Air1 and learning more about policing from frontline officers.

She was a special guest at the October 21st, 2004 Police Appreciation Night gala dinner, where she recited her speech in full uniform to a packed house of over 500 people.



Police Chief for a Day Alexandra Wright began her special day by checking out the Chief's office and sitting in his chair much to the delight of Chief McAlpine.



Over 350 DRPS members attended the funeral of Cst. Chris Garrett in Cobourg.



Stephen Shaw seen here with Chief McAlpine

Saying Goodbye |

Members of the Durham Regional Police were saddened by the sudden loss of many friends and associates in 2004.

Cobourg Police Service Cst. Chris Garrett, a personal friend of several of our members, was killed on duty in May 2004. Durham Regional Police proudly supported the Cobourg Police throughout this difficult time and even covered police shifts in Cobourg so all members of that Service could attend the funeral. Over 350 DRPS Officers and civilian members attended the funeral in Cobourg to say goodbye.

Long-time This Week police beat reporter Stephen Shaw died suddenly in March 2004 while attending a newspaper awards ceremony. Stephen covered police stories with a passion and will be missed.

After nine years of outstanding police service, first with Toronto and then with the DRPS, K-9 member Trux officially retired in November 2004 due to health issues. He served his entire career with PC Chris Crosby.

Safer Police Pursuits |

In 2004, a concentrated effort by frontline officers and supervisors to reduce injuries sustained in police pursuits paid dividends.

Better training, improved communication and a commitment to carefully review every pursuit after-the-fact reduced the number of injuries from 27 in 2003 to just 1 in 2004. There was also a reduction in property damage.

Sharing Information |

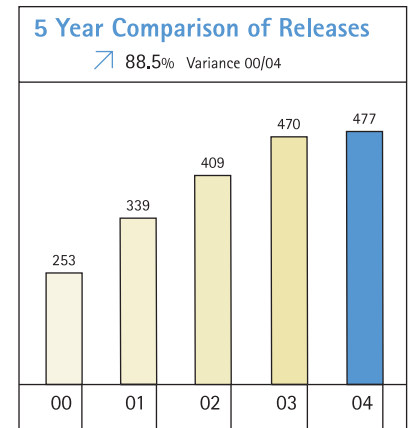
The DRPS continued to be a leader in sharing timely information with the public via our media partners. In 2004, the number of media releases distributed by Corporate Communications rose once again.

Also, every day, a synopsis of police activity is posted on the web site www.drps.ca under Police Reports for the media and the public to see.



K-9 Member Trux retired in November

DRPS Media Releases Issued





5 Year Trends | Major Categories

The overall crime rate in Durham Region slightly decreased in 2004 after an increase the year before. For every 1,000 residents, there were 66.6 criminal incidents in 2004.

Crimes of Violence

There was a slight drop in Crimes of Violence in Durham Region in 2004. These crimes, involving the application of violence or threat of violence to a person, decreased by 1.8 per cent in 2004 from the previous year.

Property Crimes

In 2004, Property Crimes in Durham Region decreased 2.6 per cent from the previous year. These are incidents involving unlawful acts with the intent to gain property, but not involving violence or intimidation against a person.

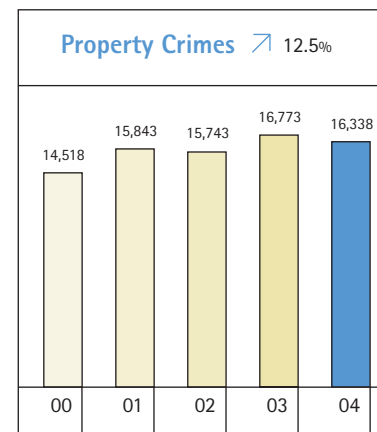
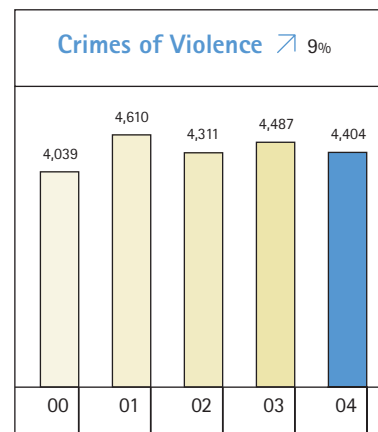
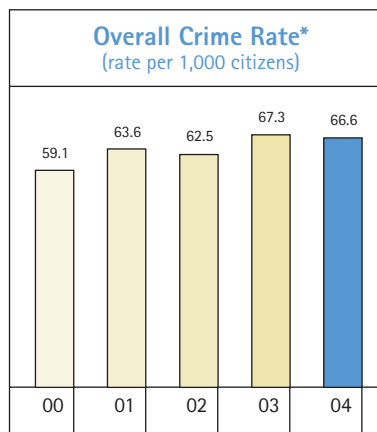
Other Criminal Code

In 2004, Other Criminal Code incidents actually increased 7.0 per cent to an all-time high of 18,112. These incidents include threatening, harassment, breach of probation, offensive weapons and mischief to property.

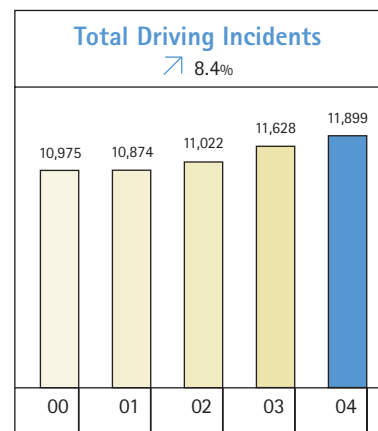
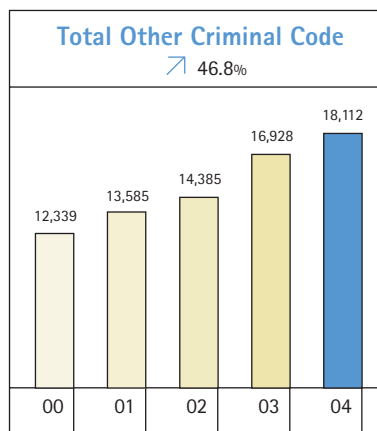
Driving Incidents

Total Driving Incidents were also up in 2004. These include all Criminal Code driving offences, and motor vehicle collisions involving property damage, injury or death.

Selected Offences 5-Year Trends Regional Totals (Reported Crimes)



* Population revised by the Region of Durham



Percentage data represents the difference from 2000 to 2004.



PC Waldman demonstrates a laser speed detection device



Public Opinion Survey |

As established in the 2002-2004 Business Plan, Durham Regional Police endeavors to consult, on a regular basis, with the citizens it serves. We ask our customers about the quality of service they receive, our response time and other important community safety questions.

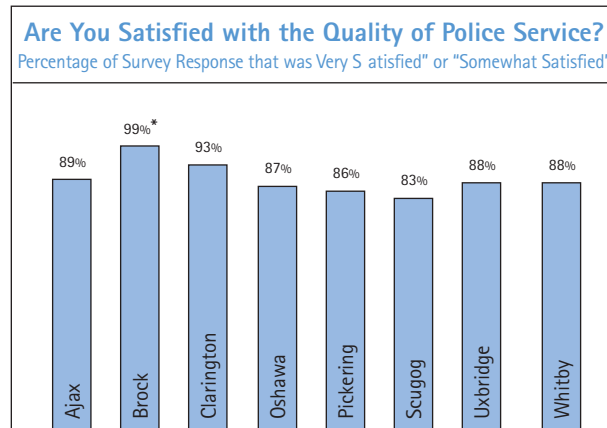
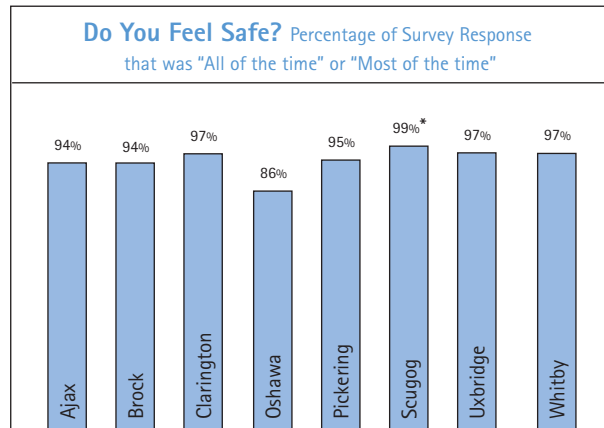
The summer of 2004 public opinion survey came up with very similar results to our first region-wide survey in 2002:

- 94 per cent of citizens feel safe always or most of the time
- 89 per cent were very satisfied or somewhat satisfied with the quality of police service they receive
- 83 per cent thought police were approachable always or most of the time
- 82 per cent felt police were fair always or most of the time
- 76 per cent said police were available when needed always or most of the time

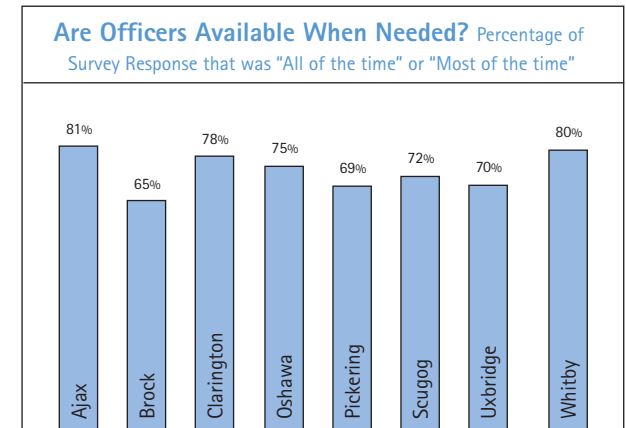


Citizens have many ways of sharing their thoughts, not just through regular public opinion polls. This sign was posted in Oshawa by residents fed up with prostitution and drug activity.

Results from the 2004 Durham Regional Police Service Public Opinion Survey



* Sample size under represented





Public Complaints |

The rate of public complaints received in 2004 remained at historically low levels considering the nature of the business and the volume of calls every year.

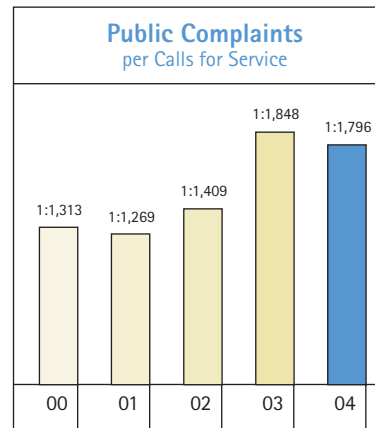
In 2004, there were 112 public complaints received, nine more than the year before. This represents one public complaint for every 1,796 Calls for Service. Each complaint is taken seriously and is investigated either by the supervisor on duty or the Professional Standards Unit.

The majority of complaints are resolved after an initial discussion with supervisors and a general investigation. Many complaints are found to be unsubstantiated or unfounded after initial investigation. In some instances, further follow up is required. If the complaint is found to have merit, the punishment for the Officer can range from a verbal reprimand to outright dismissal.

Of the 112 complaints received in 2004, 30 involved allegations of Excessive Use of Force, 62 involved allegations of Discreditable Conduct and 21 involved allegations of Neglect of Duty.



Officer inspecting a suspicious vehicle in Pickering at 10 p.m.



The Special Investigations Unit |

Every year, Police Officers across Ontario find themselves inevitably in life-threatening or dangerous situations while on duty. From Emotionally Disturbed Person calls to Domestic, Officers are specially trained in how to deal with the situations appropriately.

In Ontario, when a person is seriously injured or killed during any police call, the Special Investigations Unit (SIU) must be notified.

In 2004, the SIU were called to Durham Region three times and after thorough investigations, all three incidents were cleared. In fact, the SIU commented several times about the high level of cooperation and professionalism their investigators received from our Officers.

Thank You Letters |

Every year, the Police Services Board receives hundreds of letters of thank you and appreciation from citizens, community organizations, church groups and municipalities.

These letters are kept in a binder and made available to the Police Services Board for them to review at each monthly meeting. Some excerpts from these letters are found in this Annual Report.



Operations | Staying One Step Ahead

As the criminal element becomes more sophisticated, law enforcement must do the same.

That's why specially-trained crime analysts were fully deployed throughout the Service in 2004 to assist detectives and frontline officers not only solve cases, but even forecast where the next crime might happen. This deployment is part of an ongoing commitment to Intelligence - led policing.

These five civilian crime analysts have joined a network of specially-trained police officers and civilians in the Operations Command under the leadership of Deputy Chief Chuck Mercier. The three main branches in Operations are: Policing Operations, under the leadership of Superintendent Greg Mills; Regional Operations under the leadership of Superintendent Bob Chapman; and Crime Management, under the leadership of Superintendent Ian Wootton.

Policing Operations is what the public sees as the frontline face of policing - our five main Community Polices Offices in Clarington, Oshawa, Whitby, Ajax/Pickering and North Durham - where 49 per cent of our police officers work 24/7.

Regional Operations provides a host of specialized services in direct support of the frontline. From the helicopter unit Air1 and K-9 Officers to the Tactical Unit, these specialized units are assigned region-wide to wherever they are needed. This branch also includes the Nuclear Security Division and the 9-1-1/Communications Unit, where civilian call-takers direct ground units to emergencies.

Crime Management offers another series of units specializing in homicide, drug, fraud, robbery and street crime investigations. From the managing of dangerous offenders and supporting victims of crime to busting street gangs and arresting child pornographers, Crime Management continues to keep our communities safe.

One of the highlights in 2004 was the creation of the Crime Administration Branch to further align all investigative support units like Victim Services, Crime Analysis, Warrant Liaison, Polygraph and Case Management.



A Platoon from the Ajax/Pickering Community Police Office.



Left Det. Tom Hart works closely with a community advisory panel to assist him in dealing with dangerous offenders. Right: Crime Analyst Aaron Esdon carefully inspects a map.





2004 | Operational Achievements

- The Homicide Unit was called to six murders in 2004 and arrests were made in all six cases
- The Forensic Identification Unit processed 2,369 exhibits, conducted 1,763 laboratory examinations, had 41 "hits" on the National DNA Databank and 210 "hits" on the national electronic fingerprinting system AFIS
- Our 425 submissions to the DNA databank was the second highest in Ontario
- Considered a leader in Ontario regarding adopting the use of video court appearances as we co-ordinated 2,236 video appearances in 2004, one of the highest levels in the province
- The Major Fraud Unit took 3,640 counterfeit reports and 663 fraud reports
- Drug Enforcement Unit made 272 arrests and laid 1,123 charges, seizing \$4.45 million in drugs and taking 19 weapons off the street
- Victim Services were involved in 2,880 incidents and made direct contact with 1,328 victims, referring 636 victims to outside agencies for further help
- Case Management processed 9,725 videotapes and over 39,000 Provincial Offences Act tickets and looked after 6,403 subpoenas
- Our polygraph specialist conducted 78 examinations and analyzed 50 different statements
- The Offender Management Unit managed high risk offenders on probation, all individuals on the Sex Offender Registry and kept an eye on federal parolees living in Durham Region
- Warrant Liaison prepared 184 warrants
- The Mobile Surveillance Unit conducted 52 surveillance assignments ranging from multi-day assignments to month-long projects
- The Intelligence Unit generated 288 reports and assisted other units with investigations
- Robbery detectives investigated six bank heists, 37 commercial robberies, nine home invasions and 32 other incidents and laid 148 charges
- Sexual Assault investigated 394 sexual assaults, 142 assaults and 30 alleged child porn incidents
- E-Crimes seized 27 computers in 2004 and conducted 42 forensic examinations
- Over 5,500 groups and schools involving over 270,000 students/citizens received crime prevention education
- 11,678 arrest reports entered on the main computer system

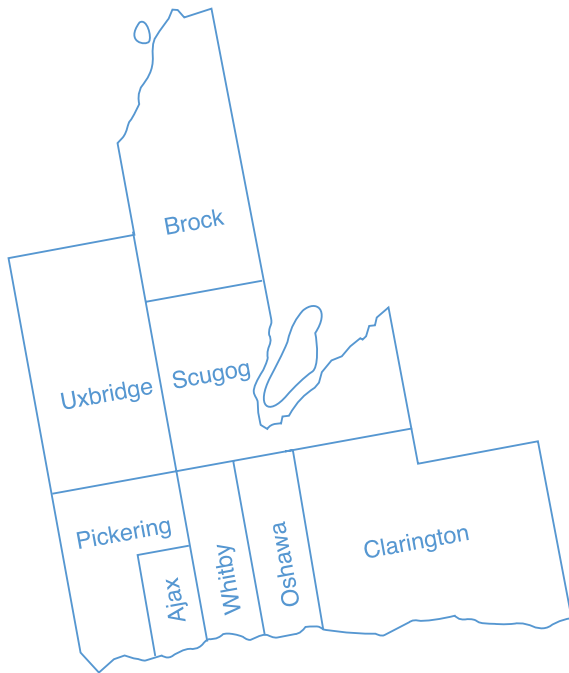
- There were 186 Tactical call outs in 2004 and 24 bomb calls
- Emergency Liaison Officer Sgt. Jim Grimley was involved in 15 emergency plan practice exercises across Durham Region in 2004
- Over 10,000 children learned about road safety in the supervised and controlled environment of the Kids' Safety Village in Whitby
- Our volunteers donated an incredible 7,000 hours of their time to help police activities
- 13,000 prisoners were processed in our courts unit
- 8,000 people were fingerprinted by our technicians
- Livescan electronic fingerprinting technology was implemented in late 2004



Special Constable Bonnie Coppins examines cells between shifts for damage. Court Services processed 13,000 prisoners in 2004



D u r h a m R e g i o n | O n t a r i o



The Durham Regional Police Service delivers a wide variety of programs and services through a dedicated group of front line Officers and teams of specially trained units. The following pages summarize our Region-wide activities in 2004.



Insp. Chris Ostler oversees the smooth operation of the frontline as one of four Duty Inspectors.

R E G I O N A L P O L I C E S T A T I S T I C S

	2000	2001	2002	2003	2004	00/04 % + or -
Population*	522,665	535,150	550,720	567,055	583,510	+11.6%
Calls for Service	142,968	154,806	166,369	190,346	201,125	+40.7%
Officers**	657	707	732	750	757	+15.2%
Civilians**	177	206	231	247	253	+42.9%
# of vehicles***	226	229	237	318	323	+42.9%
Total km traveled***	N/A	N/A	7,250,365	8,569,848	8,791,253	N/A

* Revised historic numbers provided by the Region of Durham. **Generally based on authorized staffing levels. *** Includes all vehicles. Time periods are for fiscal year April to March.



CRIME, INCIDENT AND PROVINCIAL OFFENCES

INCIDENTS	2000	2001	2002	2003	2004	03/04 % + or -
ASSAULT	2974	3412	3195	3271	3174	-3.0%
SEXUAL ASSAULT	659	661	570	606	682	12.5%
ASSAULT POLICE OFFICER	86	123	118	156	145	-7.1%
MURDER/ATTEMPTED/MANSLAUGHTER	10	10	5	7	9	28.6%
CRIMINAL NEGLIGENCE	29	26	3	9	4	-55.6%
ROBBERY	281	378	420	438	390	-11.0%
TOTAL CRIMES OF VIOLENCE	4039	4610	4311	4487	4404	-1.8%
MOTOR VEHICLE THEFTS	2185	2553	2120	2087	1981	-5.1%
TOTAL VEHICLES RECOVERED *	1565	1721	1389	1344	1053	-21.7%
BREAK & ENTER	2958	3086	3414	3150	3033	-3.7%
FRAUD	1906	1413	1783	2382	2175	-8.7%
THEFT/POSSESSION STOLEN	7469	8791	8426	9154	9149	-0.1%
TOTAL PROPERTY CRIMES	14518	15843	15743	16773	16338	-2.6%
THREATENING/HARASSING	907	786	892	882	972	10.2%
OBSTRUCTING	235	234	204	288	317	10.1%
OFFENSIVE WEAPONS	688	639	797	961	891	-7.3%
BREACH OF PROBATION/BAIL VIOLATION	3440	3851	4281	4714	5448	15.6%
CAUSE A DISTURBANCE	141	192	198	198	282	42.4%
ARSON	137	132	136	146	95	-34.9%
GAMING/BETTING/LOTTERY	1	4	0	34	0	-100%
MISCHIEF/PROPERTY DAMAGE	4076	4485	4156	4341	4344	0.1%
POSSESSION - BURGLAR TOOLS	59	102	83	86	75	-12.8%
PUBLIC MISCHIEF	79	101	67	86	79	-8.1%
PROWL BY NIGHT	50	53	54	58	45	-22.4%
OTHER CRIMINAL CODE- FEDERAL STATUTES	2526	3005	3517	5134	5564	8.4%
TOTAL OTHER CRIMINAL CODE INCIDENTS	12339	13585	14385	16928	18112	7.0%
DRUGS	1257	1158	1588	1196	1689	41.2%
CRIMINAL CODE DRIVING OFFENCES	2166	2057	2093	2119	1923	-9.2%
MVC PROPERTY DAMAGE	6750	6722	6918	7622	7828	2.7%
MVC PERSONAL INJURY	1764	1827	1781	1660	1683	1.4%
TOTAL PERSONS INJURED *	2607	2726	2571	2404	2413	0.4%
MVC FATAL	30	28	21	26	29	11.5%
TOTAL PERSONS KILLED *	31	36	22	29	30	3.4%
NON REPORTABLE COLLISIONS	265	240	209	201	436	116.9%
TOTAL DRIVING	10975	10874	11022	11628	11899	2.3%
OFFENCE NOTICES (POA)	31599	41759	48456	50430	39,377	-21.9%

*These figures are included as additional information and are not actual incidents. They are not included in the sub-totals.



A Leader in Effectiveness |

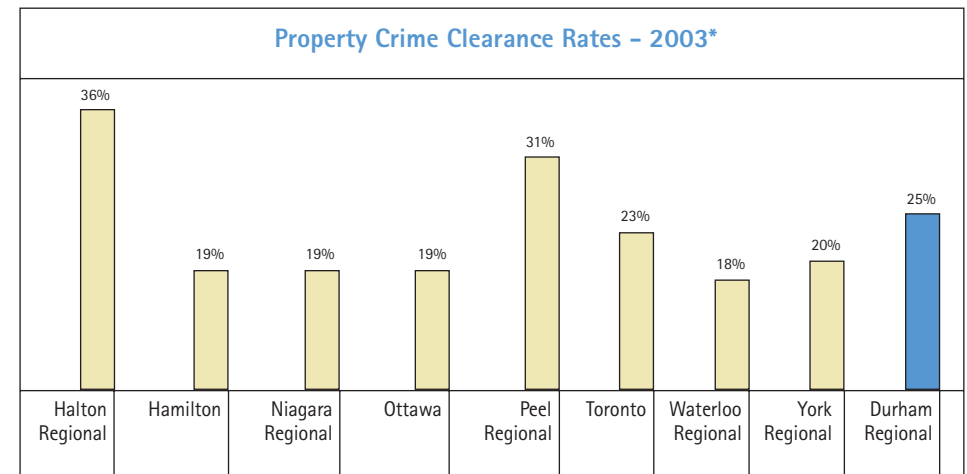
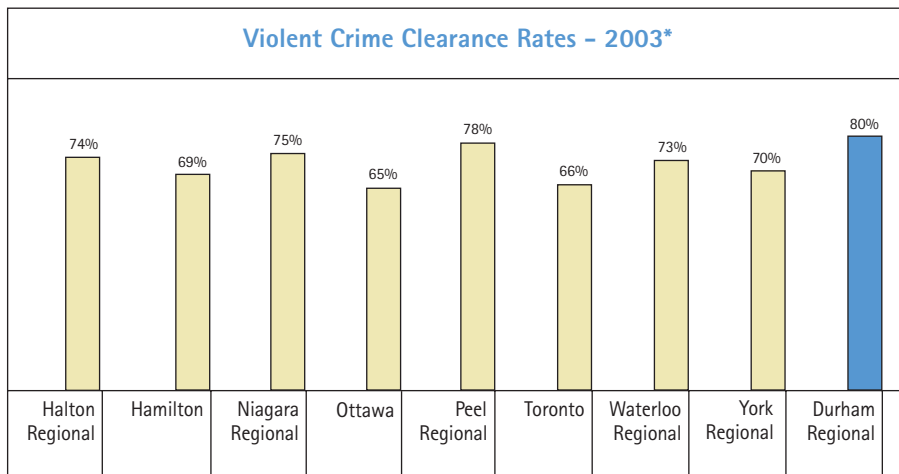
The Durham Regional Police Services Board began instituting broad policies in 2004 that provide direction on issues such as dealing with Crime Prevention, Law Enforcement, Emergency Response, Global Ends, Assistance to Victims and Public Order. In some instances, these policies compare the Durham Regional Police to eight similar police services: Halton, Hamilton, Niagara, Ottawa, Peel, Toronto, Waterloo and York.

Within these policies, the Board directs the Chief of Police to ensure that the crime rate in the region is among the lowest of the comparator services, that citizens of Durham Region will have a safe community at a competitive cost, and that the clearance rates for crime will be among the top third of the comparator services. In addition, the policies mandate that no call for service will go unanswered, citizens or visitors who are victims of crime are referred to appropriate support services and that the citizens can enjoy public order without limiting their constitutional rights.

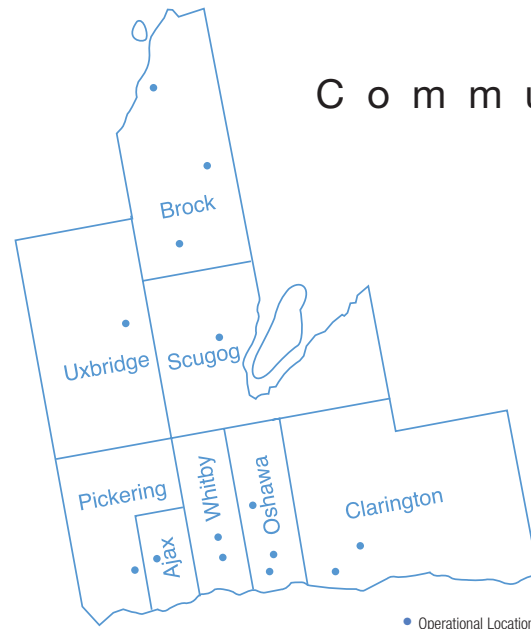
The policies in their entirety can be found at www.drps.ca under the section on the Police Services Board.



Officers keeping the peace at a major summer festival in Downtown Oshawa.



*Statistics Canada advises that clearance rate comparisons should be made with caution (Note: see disclaimer in Police Resources in Canada, 2004).



Community Police Offices | Community Statistics

We protect the citizens of Durham Region by operating five community-based police offices, a Nuclear Security Division and several policing centres strategically located across the region. The following pages provide an overview of our community policing offices.

"...two adults tried to rob my 15-year-old son close to our house. The DRPS had the guys within a couple of hours. I was impressed with the efficiency and professionalism of our police and feel that my family is safer because of it." - Whitby citizen





"I would like to take this opportunity to thank Officers McInall and Bastein for their assistance. Thank you for treating me so considerately. Keep up the good work!" - Ajax citizen

A j a x - P i c k e r i n g | O n t a r i o



The Ajax-Pickering Community Police Office is located at 1710 Kingston Road at the corner of Brock Road in Pickering. A Community Policing Centre is also located in the McLean Community Centre in Ajax.



The ribbon was cut in early January for the new Collision Reporting Centre in the Ajax-Pickering Community Police Office

C O M M U N I T Y P O L I C E S T A T I S T I C S

	2000	2001	2002	2003	2004	03/04 % + or -
Population*	165,955	169,485	173,145	176,935	180,715	2.1%
Calls for Service	36,893	39,488	41,497	47,202	48,684	3.1%
Officers**	123	131	135	138	138	-
Civilians**	7	7	7	7	7	-
# of vehicles***	35	36	36	35	35	-
Total km. traveled***	N/A	N/A	1,005,644	1,231,772	1,205,880	-2.1%

* Revised historic numbers provided by the Region of Durham. ** Does not include Regional Support Services, Major Crime, Intelligence, Executive or Administrative Support. Generally based on authorized staffing levels. *** Includes all frontline vehicles. Time periods are for fiscal year April to March. (-) No % provided due to size or nature of sample.



CRIME, INCIDENT AND PROVINCIAL OFFENCES

INCIDENTS	2000	2001	2002	2003	2004	03/04 % + or -
ASSAULT	755	992	865	948	906	-4.4%
SEXUAL ASSAULT	136	150	124	162	139	-14.2%
ASSAULT POLICE OFFICER	21	48	45	65	49	-24.6%
MURDER/ATTEMPTED/MANSLAUGHTER	2	5	0	2	1	-50.0%
CRIMINAL NEGLIGENCE	15	8	1	2	0	-
ROBBERY	107	168	204	184	150	-18.5%
TOTAL CRIMES OF VIOLENCE	1036	1371	1239	1363	1245	-8.7%
MOTOR VEHICLE THEFTS	576	579	524	648	543	-16.2%
TOTAL VEHICLES RECOVERED *	417	362	326	409	306	-25.2%
BREAK & ENTER	847	803	838	722	754	4.4%
FRAUD	701	523	557	704	801	13.8%
THEFT/POSSESSION STOLEN	2334	2505	2361	2594	2742	5.7%
TOTAL PROPERTY CRIMES	4458	4410	4280	4668	4840	3.7%
THREATENING/HARASSING	305	307	298	301	295	-2.0%
OBSTRUCTING	55	67	46	80	83	3.8%
OFFENSIVE WEAPONS	148	194	291	293	259	-11.6%
BREACH OF PROBATION/BAIL VIOLATION	759	879	1016	1159	1410	21.7%
CAUSE A DISTURBANCE	41	62	61	43	75	74.4%
ARSON	35	39	36	41	33	-19.5%
GAMING/BETTING/LOTTERY	1	0	0	0	0	-
MISCHIEF/PROPERTY DAMAGE	1065	1302	1053	1125	1192	6.0%
POSSESSION - BURGLAR TOOLS	20	26	21	25	23	-8.0%
PUBLIC MISCHIEF	19	31	23	24	22	-8.3%
PROWL BY NIGHT	18	7	11	21	8	-61.9%
OTHER CRIMINAL CODE- FEDERAL STATUTES	648	916	1161	1956	2327	19.0%
TOTAL OTHER CRIMINAL CODE INCIDENTS	3114	3830	4017	5068	5727	13.0%
DRUGS	317	311	524	311	411	32.2%
CRIMINAL CODE DRIVING OFFENCES	499	468	518	562	528	-6.0%
MVC PROPERTY DAMAGE	1865	1932	1933	2079	2504	20.4%
MVC PERSONAL INJURY	478	472	453	418	504	20.6%
TOTAL PERSONS INJURED *	694	695	644	604	736	21.9%
MVC FATAL	5	6	2	2	6	200.0%
TOTAL PERSONS KILLED *	5	8	2	2	7	250.0%
NON REPORTABLE COLLISIONS	85	86	72	88	329	273.9%
TOTAL DRIVING	2932	2964	2978	3149	3871	22.9%
OFFENCE NOTICES (POA)	8403	8177	11535	9713	7069	-27.2%

* Indicates figures which are additional information, not actual incidents and so are not included in the subtotals. Source: R.M.S.



"We often hear about the job of policemen without understanding how difficult and diverse their job can be. These two officers proved it is possible to be warm and caring when needed but tough and firm when the situation calls for it."

- Whitby resident.

W h i t b y | O n t a r i o



The new Whitby Community Police Office opened with great fanfare in June of 2004, much to the delight of Inspector Paul Carroll and his officers. The building is also home to several specialized units, like Victim Services and the Traffic Services Branch.



S/Sgt. Gord McKechnie provides a tour of the new Whitby CPO.

C O M M U N I T Y P O L I C E S T A T I S T I C S

	2000	2001	2002	2003	2004	03/04 % + or -
Population*	89,150	94,135	100,320	106,750	113,775	6.6%
Calls for Service	20,611	22,964	24,125	27,662	27,861	0.7%
Officers**	61	66	71	71	75	-
Civilians**	2	2	3	3	3	-
# of vehicles***	19	19	18	18	18	-
Total km. traveled***	639,111	676,290	611,339	659,505	708,714	+7.5%

* Revised historic numbers provided by the Region of Durham. ** Does not include Regional Support Services, Major Crime, Intelligence, Executive or Administrative Support. Generally based on authorized staffing levels. *** Includes all frontline vehicles. Time periods are for fiscal year April to March. (-) No % provided due to size or nature of sample.



CRIME, INCIDENT AND PROVINCIAL OFFENCES

INCIDENTS	2000	2001	2002	2003	2004	03/04 % + or -
ASSAULT	452	488	412	462	469	1.5%
SEXUAL ASSAULT	68	73	65	90	99	10.0%
ASSAULT POLICE OFFICER	1	21	12	20	11	-45.0%
MURDER/ATTEMPTED/MANSLAUGHTER	2	1	1	2	1	-50.0%
CRIMINAL NEGLIGENCE	2	3	0	0	0	-
ROBBERY	24	45	37	56	56	0.0%
TOTAL CRIMES OF VIOLENCE	549	631	527	630	636	1.0%
MOTOR VEHICLE THEFTS	282	321	305	268	293	9.3%
TOTAL VEHICLES RECOVERED *	213	202	188	175	133	-24.0%
BREAK & ENTER	436	486	484	452	414	-8.4%
FRAUD	451	230	314	603	386	-36.0%
THEFT/POSSESSION STOLEN	1013	1294	1237	1460	1308	-10.4%
TOTAL PROPERTY CRIMES	2182	2331	2340	2783	2401	-13.7%
THREATENING/HARASSING	167	123	139	157	162	3.2%
OBSTRUCTING	33	24	19	35	32	-8.6%
OFFENSIVE WEAPONS	163	76	99	94	94	0.0%
BREACH OF PROBATION/BAIL VIOLATION	907	1003	851	962	1014	5.4%
CAUSE A DISTURBANCE	19	27	28	27	30	11.1%
ARSON	35	28	11	23	18	-21.7%
GAMING/BETTING/LOTTERY	0	0	0	0	0	-
MISCHIEF/PROPERTY DAMAGE	672	708	668	677	917	35.5%
POSSESSION - BURGLAR TOOLS	12	23	11	13	10	-23.1%
PUBLIC MISCHIEF	17	22	8	12	12	0.0%
PROWL BY NIGHT	6	10	10	17	4	-76.5%
OTHER CRIMINAL CODE- FEDERAL STATUTES	398	409	541	1012	926	-8.5%
TOTAL OTHER CRIMINAL CODE INCIDENTS	2429	2453	2385	3029	3219	6.3%
DRUGS	258	228	273	189	268	41.8%
CRIMINAL CODE DRIVING OFFENCES	320	335	327	306	310	1.3%
MVC PROPERTY DAMAGE	1123	1200	1266	1467	1404	-4.3%
MVC PERSONAL INJURY	299	308	289	294	260	-11.6%
TOTAL PERSONS INJURED *	442	467	426	455	367	-19.3%
MVC FATAL	2	1	5	2	2	0.0%
TOTAL PERSONS KILLED *	2	1	5	2	3	50.0%
NON REPORTABLE COLLISIONS	52	39	40	28	24	-14.3%
TOTAL DRIVING	1796	1883	1927	2097	2000	-4.6%
OFFENCE NOTICES (POA)	5767	9250	9011	9992	8350	-16.4%

* Indicates figures which are additional information, not actual incidents and so are not included in the subtotals. Source: R.M.S.



"I have been extremely impressed by the professionalism and caring attitude that each officer brings to the school... I close by thanking the Durham Regional Police Service for its ongoing support."

- Uxbridge resident.

N o r t h D u r h a m | O n t a r i o



Inspector Jim Douglass led the North Durham CPO in 2004, responding to the many needs of the citizens of Scugog, Brock and Uxbridge Townships.



Det. Doug Morse gratefully receiving a breathalyzer kit donation from MADD Durham president Nancy Codlin, as PSB Chair Doug Moffatt and Special Constable Russell Anderson look on.

C O M M U N I T Y P O L I C E S T A T I S T I C S

	2000	2001	2002	2003	2004	03/04 % + or -
Population*	51,500	52,255	53,440	54,675	55,975	2.4%
Calls for Service	12,680	13,194	14,154	14,914	14,874	-0.3%
Officers**	65	66	66	66	66	-
Civilians**	2	2	2	2	2	-
# of vehicles***	14	17	18	17	17	-
Total km. traveled***	1,109,393	1,104,028	928,107	1,001,610	1,049,260	+4.8%

* Revised historic numbers provided by the Region of Durham. ** Does not include Regional Support Services, Major Crime, Intelligence, Executive or Administrative Support. Generally based on authorized staffing levels. *** Includes all frontline vehicles. Time periods are for fiscal year April to March. (-) No % provided due to size or nature of sample.



CRIME, INCIDENT AND PROVINCIAL OFFENCES

INCIDENTS	2000	2001	2002	2003	2004	03/04 % + or -
ASSAULT	227	253	277	244	236	-3.3%
SEXUAL ASSAULT	53	56	28	44	56	27.3%
ASSAULT POLICE OFFICER	7	4	7	11	11	0.0%
MURDER/ATTEMPTED/MANSLAUGHTER	0	2	4	1	0	-
CRIMINAL NEGLIGENCE	2	4	0	3	2	-33.3%
ROBBERY	11	6	10	5	7	40.0%
TOTAL CRIMES OF VIOLENCE	300	325	326	308	312	1.3%
MOTOR VEHICLE THEFTS	227	229	196	173	188	8.7%
TOTAL VEHICLES RECOVERED *	134	131	97	96	85	-11.5%
BREAK & ENTER	298	340	352	316	283	-10.4%
FRAUD	132	104	148	166	112	-32.5%
THEFT/POSSESSION STOLEN	576	638	678	646	559	-13.5%
TOTAL PROPERTY CRIMES	1233	1311	1374	1301	1142	-12.2%
THREATENING/HARASSING	79	81	80	65	78	20.0%
OBSTRUCTING	19	24	18	17	7	-58.8%
OFFENSIVE WEAPONS	33	52	40	33	26	-21.2%
BREACH OF PROBATION/BAIL VIOLATION	187	176	258	284	294	3.5%
CAUSE A DISTURBANCE	13	18	22	18	15	-16.7%
ARSON	15	9	14	10	10	0.0%
GAMING/BETTING/LOTTERY	0	0	0	0	0	-
MISCHIEF/PROPERTY DAMAGE	452	493	389	383	361	-5.7%
POSSESSION - BURGLAR TOOLS	2	5	4	4	3	-25.0%
PUBLIC MISCHIEF	6	7	7	9	7	-22.2%
PROWL BY NIGHT	8	3	6	2	5	150.0%
OTHER CRIMINAL CODE- FEDERAL STATUTES	180	322	320	241	285	18.3%
TOTAL OTHER CRIMINAL CODE INCIDENTS	994	1190	1158	1066	1091	2.3%
DRUGS	63	94	133	69	99	43.5%
CRIMINAL CODE DRIVING OFFENCES	243	228	279	238	238	0.0%
MVC PROPERTY DAMAGE	805	791	834	824	851	3.3%
MVC PERSONAL INJURY	240	237	261	233	213	-8.6%
TOTAL PERSONS INJURED *	364	370	386	333	314	-5.7%
MVC FATAL	12	9	5	10	10	0.0%
TOTAL PERSONS KILLED *	14	13	6	12	10	-16.7%
NON REPORTABLE COLLISIONS	24	27	19	16	10	-37.5%
TOTAL DRIVING	1324	1292	1398	1321	1322	0.1%
OFFENCE NOTICES (POA)	6645	8296	10256	7927	7649	-3.5%

* Indicates figures which are additional information, not actual incidents and so are not included in the subtotals. Source: R.M.S.



"Thank you for your prompt response and all of the help you gave our son. He was so grateful to get his bike back. Keep up the good work, you are ALL appreciated very much."

- Oshawa citizen.

O s h a w a | O n t a r i o

The Oshawa Community Police Office has the most officers of any CPO in Durham Region and is also home to the DRPS Headquarters. Insp. Dave Kimmerly led a series of aggressive crime sweeps in the city in 2004 that resulted in hundreds of arrests and charges. The Oshawa Community Policing Centre at 1173 Cedar Street is widely used by south Oshawa residents. The Service's Police Learning Centre is located at Durham College at 2000 Simcoe Street North in Oshawa.



The DRPS Marine Unit proudly escorts the HMCS Kingston to the Oshawa Harbour as part of the vessel's promotional tour in June.

C O M M U N I T Y P O L I C E S T A T I S T I C S

	2000	2001	2002	2003	2004	03/04 % + or -
Population*	144,085	145,570	147,980	150,230	152,505	1.5%
Calls for Service	52,665	56,203	59,003	64,263	66,698	3.8%
Officers**	185	192	186	186	186	-
Civilians**	12	12	13	13	13	-
# of vehicles***	45	45	45	45	47	+4.4%
Total km. traveled***	N/A	N/A	1,247,784	1,486,463	1,417,555	-4.6%

* Revised historic numbers provided by the Region of Durham. ** Does not include Regional Support Services, Major Crime, Intelligence, Executive or Administrative Support. Generally based on authorized staffing levels. *** Includes all frontline vehicles. Time periods are for fiscal year April to March. (-) No % provided due to size or nature of sample.



CRIME, INCIDENT AND PROVINCIAL OFFENCES

INCIDENTS	2000	2001	2002	2003	% + or -	03/04
ASSAULT	1277	1367	1342	1273	1247	-2.0%
SEXUAL ASSAULT	321	314	267	244	314	28.7%
ASSAULT POLICE OFFICER	57	46	46	51	58	13.7%
MURDER/ATTEMPTED/MANSLAUGHTER	5	2	0	2	7	250.0%
CRIMINAL NEGLIGENCE	8	11	2	2	2	0.0%
ROBBERY	121	147	142	173	157	-9.2%
TOTAL CRIMES OF VIOLENCE	1789	1887	1799	1745	1785	2.3%
MOTOR VEHICLE THEFTS	783	1035	846	746	707	-5.2%
TOTAL VEHICLES RECOVERED *	598	793	617	521	417	-20.0%
BREAK & ENTER	927	1030	1227	1204	1199	-0.4%
FRAUD	505	459	590	680	673	-1.0%
THEFT/POSSESSION STOLEN	784	3429	3342	3481	3551	2.0%
TOTAL PROPERTY CRIMES	4999	5953	6005	6111	6130	0.3%
THREATENING/HARASSING	256	203	269	238	310	30.3%
OBSTRUCTING	115	101	108	141	159	12.8%
OFFENSIVE WEAPONS	249	272	310	480	385	-19.8%
BREACH OF PROBATION/BAIL VIOLATION	1397	1570	1778	1901	2257	18.7%
CAUSE A DISTURBANCE	58	76	77	92	128	39.1%
ARSON	35	44	54	53	18	-66.0%
GAMING/BETTING/LOTTERY	0	4	0	34	0	-
MISCHIEF/PROPERTY DAMAGE	1344	1491	1493	1539	1361	-11.6%
POSSESSION - BURGLAR TOOLS	22	40	39	37	28	-24.3%
PUBLIC MISCHIEF	29	33	25	31	31	0.0%
PROWL BY NIGHT	14	25	22	14	22	57.1%
OTHER CRIMINAL CODE- FEDERAL STATUTES	1071	1112	1237	1454	1497	3.0%
TOTAL OTHER CRIMINAL CODE INCIDENTS	4590	4971	5412	6014	6196	3.0%
DRUGS	498	395	518	496	793	59.9%
CRIMINAL CODE DRIVING OFFENCES	889	761	696	673	520	-22.7%
MVC PROPERTY DAMAGE	2233	2173	2207	2514	2317	-7.8%
MVC PERSONAL INJURY	561	583	573	514	523	1.8%
TOTAL PERSONS INJURED *	817	857	829	727	722	-0.7%
MVC FATAL	4	4	4	8	4	-50.0%
TOTAL PERSONS KILLED *	4	4	5	9	4	-55.6%
NON REPORTABLE COLLISIONS	81	70	64	46	56	21.7%
TOTAL DRIVING	3768	3591	3544	3755	3420	-8.9%
OFFENCE NOTICES (POA)	7789	11255	12239	14469	10248	-29.2%

* Indicates figures which are additional information, not actual incidents and so are not included in the subtotals. Source: R.M.S.



"We wish to formally thank you for your quick thinking and professional care... This is one more instance of the exemplary service of our Durham Regional Police. We thank you very much - it's nice to know you're there."

- Courtice family.

Clarington | Ontario

The Clarington Community Police Office is located at 1998 Regional Road No. 57 at Highway 2 in the Municipality of Clarington. In addition, the DRPS Property Bureau is located at 19 Courtice Ct. in the Municipality of Clarington. Inspector Bill Temple led the troops in 2004 and experienced many operational successes in the area of crime prevention and criminal investigations.



Inspector Temple has worked closely with the Mayor and Council in 2004 to address public safety issues of mutual concern.

COMMUNITY POLICE STATISTICS

	2000	2001	2002	2003	2004	03/04 % + or -
Population*	71,975	73,705	75,840	78,460	80,535	2.6%
Calls for Service	14,251	15,924	16,661	20,546	21,868	6.4%
Officers**	49	53	66	67	67	-
Civilians**	2	2	2	2	2	-
# of vehicles***	14	14	16	15	16	+6.6%
Total km. traveled***	N/A	N/A	647,264	910,311	990,950	+8.9%

* Revised historic numbers provided by the Region of Durham. ** Does not include Regional Support Services, Major Crime, Intelligence, Executive or Administrative Support. Generally based on authorized staffing levels. *** Includes all frontline vehicles. Time periods are for fiscal year April to March. (-) No % provided due to size or nature of sample. * Revised estimate from the municipalities.



CRIME, INCIDENT AND PROVINCIAL OFFENCES

INCIDENTS	2000	2001	2002	2003	2004	03/04 % + or -
ASSAULT	263	312	299	344	316	-8.1%
SEXUAL ASSAULT	81	68	86	66	74	12.1%
ASSAULT POLICE OFFICER	0	4	8	9	16	77.8%
MURDER/ATTEMPTED/MANSLAUGHTER	1	0	0	0	0	-
CRIMINAL NEGLIGENCE	2	0	0	2	0	-
ROBBERY	18	12	27	20	20	0.0%
TOTAL CRIMES OF VIOLENCE	365	396	420	441	426	-3.4%
MOTOR VEHICLE THEFTS	317	389	249	252	250	-0.8%
TOTAL VEHICLES RECOVERED *	203	233	161	143	112	-21.7%
BREAK & ENTER	450	427	513	456	383	-16.0%
FRAUD	117	97	174	229	203	-11.4%
THEFT/POSSESSION STOLEN	762	925	808	973	989	1.6%
TOTAL PROPERTY CRIMES	1646	1838	1744	1910	1825	-4.5%
THREATENING/HARASSING	100	72	106	121	127	5.0%
OBSTRUCTING	13	19	13	15	36	140.0%
OFFENSIVE WEAPONS	95	45	57	61	127	108.2%
BREACH OF PROBATION/BAIL VIOLATION	190	223	378	408	473	15.9%
CAUSE A DISTURBANCE	10	9	10	18	34	88.9%
ARSON	17	12	21	19	16	-15.8%
GAMING/BETTING/LOTTERY	0	0	0	0	0	-
MISCHIEF/PROPERTY DAMAGE	543	491	553	617	513	-16.9%
POSSESSION - BURGLAR TOOLS	3	8	8	7	11	57.1%
PUBLIC MISCHIEF	8	8	4	10	7	-30.0%
PROWL BY NIGHT	4	8	5	4	6	50.0%
OTHER CRIMINAL CODE- FEDERAL STATUTES	229	246	258	471	529	12.3%
TOTAL OTHER CRIMINAL CODE INCIDENTS	1212	1141	1413	1751	1879	7.3%
DRUGS	121	130	140	131	118	-9.9%
CRIMINAL CODE DRIVING OFFENCES	215	265	273	340	327	-3.8%
MVC PROPERTY DAMAGE	724	626	678	738	752	1.9%
MVC PERSONAL INJURY	186	227	205	201	183	-9.0%
TOTAL PERSONS INJURED *	290	337	286	285	274	-3.9%
MVC FATAL	8	8	5	4	7	75.0%
TOTAL PERSONS KILLED *	8	10	4	4	6	50.0%
NON REPORTABLE COLLISIONS	23	18	14	23	17	-26.1%
TOTAL DRIVING	1156	1144	1175	1306	1286	-1.5%
OFFENCE NOTICES (POA)	2995	4781	5415	8329	5963	-28.4%

* Indicates figures which are additional information, not actual incidents and so are not included in the subtotals. Source: R.M.S.



N u c l e a r | S e c u r i t y D i v i s i o n



Target practice keeps officer's senses sharp.

September 11th, 2001 changed North America forever. The surprise terrorism attack caught the United States and the rest of the world off guard.

The ripple was felt across the world and Canada, America's largest trading partner and neighbour, certainly took notice. Federal regulators required increased security measures at potential targets and Durham Regional Police were called upon by Ontario Power Generation to provide 24/7 security services at the nuclear power plants in Pickering and Darlington.

Under the leadership of 28-year veteran Insp. Mike Ennis, Durham Regional Police's cadre of specially-trained security officers has emerged as a prototypical model. Other jurisdictions have traveled to Durham Region to learn how this innovative partnership was forged and how a specialized police service has blended in so well with the OPG culture.

A big part of the success of our Nuclear Security Division is training. Officers are continually trained and put in realistic, dynamic exercises to test their abilities and enhance their teamwork and reaction time.

No one is expecting a problem at either nuclear power plant, but the citizens of Durham Region can rest assured that both plants are being watched by trained professionals who live in this community and are prepared for any occurrence, however unlikely.



Members of NSD do not rest on their laurels. They train continually and stay in top physical and mental shape.



The Durham Regional Police Service is successful because of the co-operation and participation of a wide variety of community partners. The following is a partial list of some of the community stakeholders who greatly assisted the Durham Regional Police Service in 2004:

Government Partners

City of Pickering
 City of Oshawa
 Government of Canada
 Municipality of Clarington
 Province of Ontario
 Regional Municipality of Durham
 Town of Ajax
 Township of Brock
 Township of Scugog
 Township of Uxbridge
 Town of Whitby

Addiction Resources

Alcoholics Anonymous
 Cocaine Anonymous
 Destiny Manor
 The Donwood Institute
 Canadian Foundation on Gambling
 Gamblers Anonymous
 M.A.D.D. 24-hr Victim Support Information
 Narcotics Anonymous
 Pinewood Centre
 Renascent Treatment Centre

Bereavement Services

Bereaved Families of Ontario – Durham/Toronto
 Durham Grief Resource Centre
 Durham Paranatal Bereavement Association

Children's Services

Big Brothers Association of Oshawa/Whitby
 Big Sisters of Oshawa/Whitby/Clarington
 Canada-Africa Youth Action
 Catholic Family Services
 Children's Aid Society
 Girl Guides of Canada
 Lakeridge Health Oshawa
 Durham Behaviour Management Services
 Durham Board of Education
 Durham Catholic District School Board
 Durham West 4H
 Justice For Children
 Kawartha Pine Ridge District School Board
 Kids Help Line
 Kinark Child & Family Services

La Leche League of Canada
 Oshawa Community Health Centre
 Simcoe Settlement House
 The Youth Centre
 Whitby Mental Health Centre

Counselling

Abrigo Services for the Portuguese Community
 Ajax-Pickering Women's Centre
 Barbara Schlifer Memorial Clinic
 Bethesda House
 Catholic Family Services
 Denise House
 Distress Centre of Durham
 Herizon Home
 Islamic Social Services & Resource Association
 Niikjiwendidaa Anishnaabe-Kwegag Services Ontario
 Highway LOSS Association
 Oshawa Community Health Centre
 Oshawa Community Ministry Centre
 Rape Crisis Centre
 Reseau des Femmes du Sud de l'Ontario
 Rubena Willis Counselling Centre for Assaulted Women and Children of Colour
 Lakeridge Health Oshawa
 Retrouvaille Community
 SAFE in Canada – Durham Chapter
 Vocational Pathways
 Women's Rights Action Coalition for Durham
 YWCA – Apple Community Project
 YMCA – Apple Outreach

Elder & Vulnerable Adult Abuse/Nutrition

Active Living Coalition of Durham Region
 Adult Protective Services
 Advocacy Centre for the Elderly
 Ajax Public Library
 Ajax/Pickering Hospital Osteoporosis Support
 Ajax Senior Citizen's Friendship Club
 Alzheimer Society of Durham Region
 Arthritis Society
 Association to Reunite Grandparents and Families
 Ballycliffe Lodge (Ajax)
 Bon Air Nursing Home
 Canadian Mental Health Association
 Caregiver Relief

Colborne Community Services
 COPE Mental Health Program
 Cottage Hospital
 Durham Access To Care
 Durham Region Community Care Association
 Durham Region Mental Health – Mobile Crisis
 Hillsdale Manor
 Interact Community Mental Health Program
 Lakeview Manor (Beaverton)
 Lifewalk Counselling
 Oshawa/Clarington Assoc. for Community Living
 Oshawa Senior Citizen's Centre

Food Banks

Ajax/Pickering Food Bank & Youth Centre
 Open Arms Food Bank St. Vincent's Kitchen
 Salvation Army
 Simcoe Hall Settlement House
 St. Paul's On the Hill
 Whitby Food Bank

Housing/Residential Services

Ajax Municipal Housing Corporation
 The Ark – Youth Shelter & Support Services
 Cedarbrook #1 and #2
 CHIMO Services
 Dunbarton
 Durham Region Non-Profit Housing
 Fernie House
 Frontenac Youth Services
 John Howard Society – Oshawa
 Kennedy House
 Operation Go Home
 Rosebank
 Twyn Rivers
 YWCA – Adelaide House

Legal & Social Services

Ajax Pickering Social Development Council
 Barbara Schlifer Memorial Clinic
 Criminal Injuries Compensation Board
 Durham Community Legal Clinic
 Durham Region Social Services Department
 Durham Region Unemployed Help Centre
 Immigrant Settlement Services
 Legal Aid Office
 Victim Witness Assistance Program

Public Health

Aids Committee of Durham
 Aids & Sexual Health Hotline
 Central Ambulance Services
 Durham Region Health Department
 Federal Alcohol Task Force
 Oshawa YWCA
 Pregnancy Help Centre Support
 Red Cross
 Rose of Durham
 Young Parent Support Services

Shelters/Crisis Intervention

Assaulted Women's Help Line
 Bethesda House (Bowmanville)
 Denise House
 Distress Centre of Durham
 Herizon Home
 Lakeridge Health Oshawa
 Muslim Welfare Home
 Rape Crisis Centre
 Sexual Assault Care Centre

Other Important Resources

Ajax Optimist Club
 Canadian Club of Durham Region
 Central Lake Ontario Conservation Authority (CLOCA)
 Clarington Resource Centre
 Crimestoppers
 DRPS Community Liaison Committee
 Durham Deaf Services
 Durham Reg. Critical Incident Stress Support Team
 Durham Real Estate Board
 Durham Regional Police Auxiliary Unit & Volunteers
 International Order of Daughters of the Empire (IODE)
 Literacy Network of Durham
 Pickering-Ajax Emergency Rescue Unit (PARU)
 M.A.D.D. Durham Chapter
 Media
 Ontario Power Generation
 Oshawa General Hospital Foundation
 Oshawa Centre
 Parkwood Estate
 Parkwood Rotary Club
 The Roadwatch Communities of Durham Region
 United Ways of Durham Region



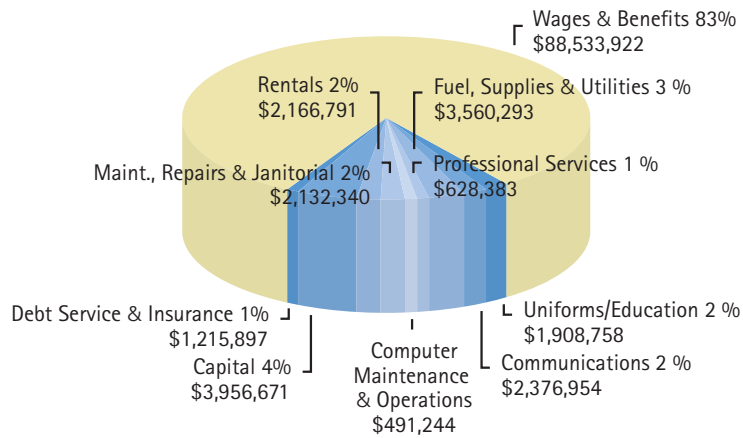
Y E A R 2 0 0 4 | F I N A N C I A L R E S U L T S (unaudited)

As at December 31, 2004	2004 Budget (GST Adjusted)	2004 Actuals	Budget-Actual	% of Total Budget
	\$	\$	\$	%
Clarington	6,056,209	5,914,032	142,177	0.1%
Oshawa	16,997,370	16,485,929	511,441	0.5%
Whitby	6,465,295	6,409,725	55,570	0.1%
Ajax-Pickering	11,968,901	11,955,627	13,274	0.0%
North Durham	5,970,831	5,610,470	360,361	0.3%
Regional Operations	17,381,399	17,524,511	(143,112)	-0.1%
Crime Management	15,789,882	15,860,779	(70,897)	-0.1%
Police Services Board	447,675	417,840	29,835	0.0%
Executive Branch	3,095,509	2,735,820	359,689	0.3%
Administrative Services	13,497,608	12,863,279	634,329	0.6%
Business Services	11,845,783	11,193,241	652,542	0.6%
Total Expenditure Programs	109,516,462	106,971,253	2,545,209	2.4%
Total Revenues	-4,045,600	-4,267,056	221,456	0.2%
Net Program Costs	105,470,862	102,704,197	2,766,665	2.6%
	Per Capita Costs (Population 583,510)	176.01		
	Per Household Costs (Households 189,130)	543.03		

Note: Financial data presented is data supplied from preliminary year-end reports from the Region of Durham unaudited preliminary financial reporting.

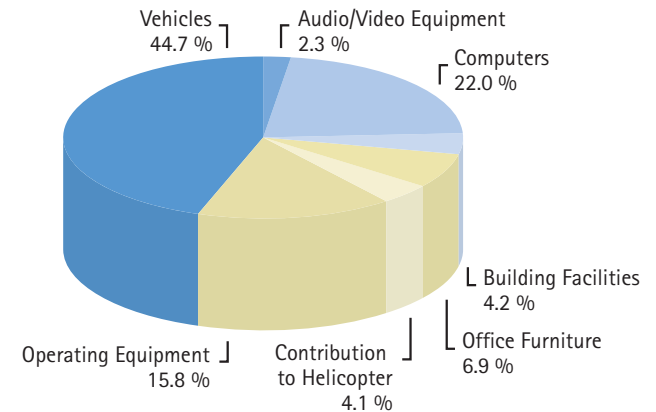


Actual Spending by Major Expense*

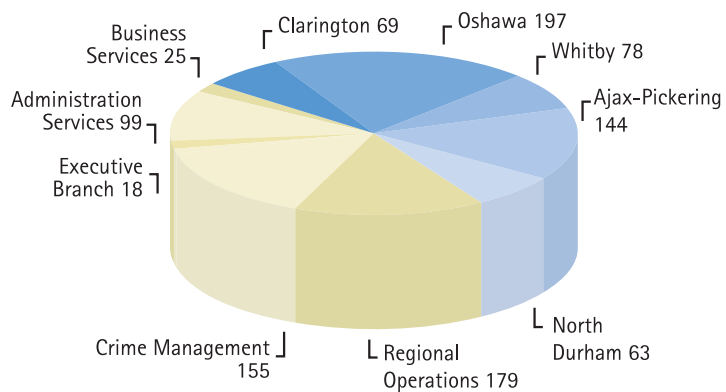


* Exceeds 100 per cent because recoveries are excluded.

Capital Distribution by Major Category



Distribution of Personnel Resources



The pie charts above identify the relative portions of the budget that are directed to major expense areas of the Police Service and the staffing resources in these areas based on the 2004 budget and year-end staff deployment.

The Capital purchases illustrate the distribution of major capital items according to the nature of the items.

The Financial Services Unit assists in the budget process by working with all units to collect budget information that they then review and consolidate for the entire service. The consolidated budgets undergo extensive review by the Executive Leadership Group and the Police Services Board and once approved are submitted to the Region of Durham for further review by the Finance and Administration Committee and Regional Council.

Financial Services also provides a focal point for the purchase and payment processes for goods and services approved by budget. Regular review of financial results, reporting to the Police Services Board on financial matters, and a forecast of costs and expenditures are provided by the Financial Services Unit.



R e c o g n i t i o n | & A p p r e c i a t i o n



PC Bert Weigel receives his 20-year medal from Chief Kevin McAlpine and Board Chair Doug Moffatt



Ed Maring received a special award in recognition of his outstanding service to the Auxiliary Unit

Every year, long-serving members are recognized for their dedication and commitment to public safety by the Police Services Board. Nineteen Police Officers and nine civilian employees were recognized on September 10th, 2004.

Receiving the Canadian Police Exemplary Medal for 20 years of service were: Cst. Bradley Heron, Sgt. Jeffrey Hewett, Sgt. Bertram Weigel, and Cst. Andre Wyatt. Receiving 20-year civilian awards were Pat Hetherington, Robert Hoover, Sheri Lusted, Carlene Makrevski, Louanne Middleton and Tracey Thompson.

Receiving the Canadian Police Exemplary Bar for 30 years of service were: Cst. Daniel Ballentine, Det. Clifford Carr, S/Sgt. Daniel Carras, Det. Brian Fluke, Cst. Jeffrey Gibson, Cst. Frank Hammond, Cst. Pat Judges, Cst. David Mann, S/Sgt. David Morrissey, Sgt. Ronald Nabert, Cst. John Payne, Cst. Christopher Partridge, Sgt. Terry Richardson, and Sgt. Kevin Slaney, Sgt. James Smith. Receiving 30-year civilian awards were Susan Shetler and Robert Woodward.

Edward Maring received a special Auxiliary Award in recognition of his 20 years of service in the Auxiliary Unit.

R e t i r e m e n t s |

The Durham Regional Police Service said a fond farewell to many long-serving members in 2004 who devoted their careers to public safety. Their efforts will always be remembered and appreciated:

Michael Closs,
Craig Greentree
Richard Olaisen
Brenda Rollauer
Denise Kettela
John Payne

Deborah White
Robert Wilson
Gary Landon
Lynne Kantautas
Joseph Bennett
Marie Corcoran



Every year volunteers are recognized for offering their time, knowledge and skills to the DRPS. Regional Neighborhood Watch Co-ordinator Morgen Dobson, Chief Kevin McAlpine and PC Dave Morton of the Community Services Unit present Gabe Manda with a 20-year award for his commitment to the Otter Creek Neighbourhood Watch program in Whitby.



Civilian Employee Service Awards

Long-serving civilian employees are recognized every year for their efforts. In 2004, a luncheon was held May 17 to recognize employees who attained five, 10 and 15-year service milestones.

5-Year Recipients

Andrea McDowell	James Hillman	Lisa Kennedy	Timothy Morrison
Brigid Stewart	Jennifer Allbon	Michelle Radmann	Tracy Lillie
Darlene Hoar	Kim Whitehouse	Shawn Muir	
Deborah Cheseboro	Kimberly Carnegie	Simon Porter	
Gayle Hetherington	Leisa Bowman	Tammy Burningham	

15-Year Recipients

Anne Walters	Donna Klopper	Lisa Flower	Peter Campbell
Barbara Emiljanowicz	Joanne Pard	Mark Croxford	Robin Melnick
Beverley Berry	Jo-Anne Wade	Maureen Stark	Sandra Mackey
Brenda Bulloch	Karen Roberts	Micheline Seamons	Tammy Ambrose
Carmela McFadyen	Kathleen Bacher	Patricia Gallagher	Yvonne Vanden Enden
Colleen Daley	Kelly-Anne Littma	Patricia Hetherington	
Cynthia Young	Kim Stoneburg	Paul Murray	



Left: Chief McAlpine presents Yvonne Vanden Enden with her 15-year service pin.
 Right: A number of 5-year civilian pin recipients pose with Chief McAlpine.

Women Of Distinction



Insp. Sherry Whiteway received the YWCA Women of Distinction Award in 2004.

Inspector Sherry Whiteway was recognized in May 2004 for her many achievements with a YWCA Women of Distinction Award. Our highest-ranking female officer was one of four women from the community to receive this prestigious award.

Not only did she lead one of the busiest community offices in the region in 2004, she also served on the multicultural Community Liaison Committee. Insp. Whiteway also participated in developing Workplace Discrimination and Harassment policies for our service and also served on the Promotional Process Team.

Policing runs in the family as her father, Herb LeGard is a retired Staff Sergeant with DRPS and her husband, Tom and daughter Nicole, also serve with the DRPS.



Community | Recognition

Recognizing Outstanding Police Work |

Community leaders came together once again on October 21st to recognize outstanding police work at the 2nd Annual Durham Regional Police Appreciation Night.

The gala event attracted over 500 people to the newly constructed Deer Creek Golf and Banquet facility in Ajax. Recognized for outstanding police work were: Sgt. John Keating, Cst. Alexandre Beline, Cst. Kris Corbeil, civilian communicator Debi Cheseboro, Cst. Greg O'Connor, Cst. Bart Campbell, D/Cst. Kate Lang and Cst. David Mounstevan.

The event raised over \$57,000, which, in turn, was donated to a variety of community programs like the DRPS Food and Toy Drive, the DRPS Disabled Children's Games and the Racing Against Drugs educational program. Also, a bursary was established at Durham College/U.O.I.T. to assist promising Police Foundation students to become police officers.



Left: PAN Co-Chairs Blair McArthur (center) and Moe Pringle donate a \$5,000 cheque to the DRPS Disabled Children's Games.



Right: Regional Chair Roger Anderson, left, presents PC Bart Campbell, PC Greg O'Connor and civilian communicator Debi Cheseboro with PAN Awards. Assisting are Police Chief McAlpine (center) and Police Chief for a Day Alexandra Wright.



Deputy Chief Chuck Mercier (left) and Deputy Chief Rod Piukkala (right) congratulate Cst. Dean Roy (center) winner of the Minister of Justice National Youth Justice Policing Award.

National Policing Award |

Constable Dean Roy was presented with a prestigious Minister of Justice National Youth Justice Policing Award on August 25th in Vancouver at the annual Canadian Association of Chiefs of Police conference.

Cst. Roy, a Youth Officer and 13-year veteran of the DRPS in 2004, received an "Award of Distinction" for his outstanding efforts in preventing and combating youth crime in Durham Region.

He launched many initiatives to help teach community stakeholders about the new Youth Criminal Justice Act and encourage community stakeholders to come together to solve issues of youth at risk.



M e e t i n g t h e N e e d s o f G r o w i n g C o m m u n i t i e s |

B u i l d i n g f o r T h e F u t u r e |

After years of working in tight quarters, Officers in the Whitby Community Police Office were delighted with the official opening of a new station at 480 Taunton Rd. E. in June 2004.

Chief of Police, Kevin McAlpine, Regional Chair Roger Anderson, Whitby CPO Inspector Paul Carroll, Whitby Mayor Marcel Brunelle and Police Services Board Chair Doug Moffatt cut the ribbon on June 25th and praised staff for bringing the project in on time and on budget.

The new 38,133 sq. ft., \$12.1 million facility is also home to several other units, including Victim Services and the Traffic Management Branch. It is open to the public Monday to Friday between 7:30 a.m. to 10:00 p.m. and a phone has been installed in the front lobby to link the public with the police communications centre after-hours.



Ribbon cutting at the new Whitby CPO on June 25, 2004.



The Regional Headquarters under construction May 2004.

The need for more space at the Oshawa Community Police Office has long been recognized. The most logical solution was to relocate the DRPS Headquarters from the second floor of the building.

In 2003, the Board recognized a cost-effective opportunity to join the Region of Durham as it planned for a new administrative centre in Whitby. Negotiations with regional staff resulted in an agreement to move DRPS Headquarters to the new Regional Municipality of Durham Headquarters on Rossland Road in 2005.

The new Regional Headquarters will bring all departments together and is estimated to save approximately \$67 million in leasing and renting costs over the next 35 years. Construction continued throughout 2004 and DRPS will be moving its senior administrative personnel to the new location in the Fall of 2005.

P l a n n i n g A h e a d |

Long-term facility plans call for a new Clarington Community Police Office, a new gun range and more storage space. Preliminary plans began in 2004 to move these projects forward.

In order to meet the short-term demands of growing police operations in Clarington, the DRPS signed an agreement with Clarington Emergency & Fire Services in 2004 to occupy space in their new fire hall on Trulls Road. Construction on this project began in 2004.