#### DURHAM REGIONAL POLICE SERVICE

THE POLICE OF TH

2005 Annual Report

# leaders in community safety







#### cover photos

(Far Left) Chief McAlpine, right, retired in 2005 and new Chief Vern White joined the DRPS in September of 2005.

(Left Photo) Deputy Chuck Mercier talks to the media about Project Burn (see page 10).

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#### Our Vision

We are acknowledged as the leader in creating a safer community by providing quality police service.

#### Our Mission

We ensure public safety by delivering excellent police service. We proudly work with all members of our community, and hold ourselves accountable to improved effectiveness in everything we do. We proactively address future challenges, while upholding our values.

#### Our Value Statement

Every member of the Durham Regional Police Service is committed to providing quality service in partnership with our community. While learning from each other, we will achieve excellence through pride, respect, understanding and ethical behaviour.

## DURHAM REGIONAL POLICE SERVICE



2005 Annual Report





# Message from the Chair of the Police Services Board

In 2005, the Durham Regional Police Services Board continued with its new approach to police governance.

It's a journey that began in 2004 when we realized we had to concentrate more on "value for service" instead of just "volume of work." As a Board, we determined that to effectively govern, we had to set strategic priorities, identify specific boundaries and introduce appropriate measurement tools.

This "governing by goal setting" approach began to pay dividends in 2005 as we were able to clearly measure the performance of our police service relative to other comparable services in Ontario. What we found should make all citizens of Durham Region proud – we have one of the most effective police services around at a very competitive price. The following pages capture much of the analytical work done to date and I encourage you to review them.

Many significant events took place in 2005, not the least of which was the retirement of our long-serving Chief, Kevin McAlpine and the selection of his successor, Vern White. Kevin led our police service with distinction for eight years, guiding us through one of the most prolific expansion periods in our Service's history. Thank you, Kevin, for your significant contributions.

We look forward to the national perspective and innovative ideas Vern White brings to our service after 24 years with the RCMP. We look forward to his contributions and keeping Durham Region in the forefront of policing organizations in Ontario.

The Durham Regional Police Services Board. Front row from left to right: Regional Chair Roger Anderson, PSB Chair Doug Moffatt, Joe Drumm. Back row from left to right: Bert Dejeet, Terry Clayton, Les Fisher and Pickering Mayor Dave Ryan.

#### Police Services Board

As required under the Police Services Act, The Durham Regional Police Services Board is the civilian body which governs the Durham Regional Police Service. The Board consists of: Head of Council (or his or her designate), two Members of Council (appointed by resolution), one person appointed by Council (neither a Member of the Council or an employee of the municipality), and three persons appointed by the Lieutenant Governor in Council.

Doug Moffatt
Chair of the Police Services Board

## Message From The Chief



# Message from the Chief of Police

After 24 years of service with the RCMP, I was delighted to join the Durham Regional Police Service as its fifth Chief of Police in September 2005.

It is a privilege to lead what I consider to be one of the finest municipal police services in Canada. The reason DRPS has such an enviable reputation is because of the employees who work here. Our people are top notch and bring a level of enthusiasm and dedication to each and every shift.

I also want to acknowledge the positive impact Kevin McAlpine made as Chief here and I look forward to building on his successes and introducing new ideas into the mix.

One of the challenges facing us – and every other police service – is keeping up with increasing demands and skyrocketing complexity of work. Although crime rates per 100,000 people are slightly decreasing, the total volume of work is not. New legislation has increased complexity greatly. A domestic assault investigation that took, on average, one hour to complete in 2003 now takes over six hours. Break and Enters take 58 per cent more time to complete today than just a few years ago.

We can overcome these challenges through strategic deployment, new technology, training and community partnerships. Exciting new projects were launched in 2005 to address these areas and details are contained in this report.

In closing, I would like to thank the Police Services Board, the citizens of Durham Region and the employees of the DRPS for welcoming me in such a warm and friendly manner. Together, we will continue to provide a high level of service to our citizens and remain **Leaders in Community Safety**.







## Police Services Board Governing Policies

In 2005, the Durham Regional Police Services Board changed the way it did business to better represent the interests of citizens. It transitioned to a "policy governance" model where the Chief and the police service were given specific targets to achieve and parameters to work under. The focus changed from reviewing reports about police activity to concentrating on areas such as timeliness of response and "value for the dollar."

This new policy approach was divided into four main areas:

Ends – The crime rate, clearance rate, number of referrals to support services, public order and timeliness and outcomes of emergency response

Executive Limitations – clearly identifying the parameters inside which the Chief and the Service can operate, including standards for financial and strategic planning; treatment of members, residents and visitors; the protection of assets and ethical and legal conduct

Board-Chief Linkage – establishes the relationship between the Board and the police service, and how the Board will monitor the performance of the Chief and the police service

Governance – ensuring the police service achieves exceptional results at an appropriate cost and outlines the governing style of the Board

In order to ensure these policies were being met, the Board outlined specific tasks that had to be achieved. The Chief is required to submit monitoring reports throughout the calendar year to advise the Board if these tasks are being met, based on the Chief's reasonable interpretation of the direction given.

In 2005, the Chief reported compliancy in most policy areas. All policies and Chief's reports are available for the public to review on our web site www.drps.ca under "Police Services Board."



Members of the media regularly cover the PSB meetings.

## Governing Policies



## Samples of Governing Policies

Here are some of the policies created by the Board to better manage the police service and provide strategic direction to the Chief of Police.

#### Global Ends

"The citizens and visitors of Durham Region have a safe community in which to live and work at a competitive cost, relative to the following similar communities in Ontario:

Halton Peel
Hamilton Toronto
Niagara Waterloo
Ottawa York"

#### Law Enforcement

"The clearance rates in Durham Region are in the top third among the following similar communities in Ontario:

Halton Peel
Hamilton Toronto
Niagara Waterloo
Ottawa York

Crime prevention and law enforcement shall be given equivalent organizational priority over all other ends"

#### Crime Prevention

"The crime rate in Durham Region is amongst the lowest for the following similar communities in Ontario:

Halton Peel
Hamilton Toronto
Niagara Waterloo
Ottawa York

Crime prevention and law enforcement shall be given equivalent organizational priority over all other ends"

#### **Strategic and Financial Planning**

"The Chief of Police shall not fail to produce an annual operational plan, derived from a multi-year plan that identifies strategies and action plans for the accomplishment of the Board's stated Ends policies. Financial planning for any fiscal year, or the remaining part of a year, will not deviate materially from a Board's Ends policies and business plan, risk fiscal jeopardy, or fail to be derived from a multi-year financial plan."

#### Emergency Response

"No call for service will go unanswered. Furthermore, armed police will respond to all calls for service where one or more persons in Durham Region poses a physical threat to another person(s) or themselves, within 8 minutes of receipt of that call, 90% of the time. Such situations should be concluded without loss of life or injury to anyone at least 99% of the time."

#### Treatment of Members

"With respect to the treatment of paid and auxiliary members of the Durham Regional Police Service, the Chief of Police will not cause or allow conditions that are unfair, undignified, disorganized or unclear."

#### **Global Governance Commitment**

"The purpose of the Durham Regional Police Services Board, on behalf of the citizens of Durham Region, is to see to it that Durham Regional Police Service:

- (a) achieves exceptional results at an appropriate cost; and,
- (b) avoids unacceptable actions and situations."

#### **Treatment of Residents & Visitors**

"With respect to interactions with residents and visitors to Durham Region, the Chief of Police will not cause or allow conditions, procedures, or decisions that are unnecessarily unsafe, undignified, or intrusive for anyone."



## Compliancy Results - Board Ends

The Durham Regional Police Service was largely compliant with the Police Service's Board Ends policies in 2005:

#### Global Ends

The citizens and visitors of Durham Region have a safe community in which to live and work at a competitive cost, relative to eight comparable communities.

**RESULT:** Compliant

**PROOF:** Total Criminal Code Rate of 4,916 per 100,000 persons ranks 4th best

Total Criminal Code Clearance Rate of 39% ranks second best.

Cost per capita of \$201 ranks fourth best

Cost per capita based on data collected directly from Police Services in August 2006.

Source: Statistics Canada, CCJS extranet

#### Crime Prevention

The crime rate in Durham Region is amongst the lowest compared to eight comparable communities.

**RESULT:** Compliant

**PROOF:** Total Criminal Code Crime Rate of 4,916 per 100,000 is fourth best and has decreased 11.1 % since the previous year.

Source: Statistics Canada, CCJS extranet

#### Law Enforcement

The clearance rates in Durham Region are in the top third among the eight comparable communities. Crime prevention and law enforcement shall be given equivalent organizational priority over all other ends.

**RESULT:** Compliant

PROOF: DRPS ranks 2nd best with a total Criminal Code clearance rate of 39%. This also represents a 1% improvement in each of the past two years.

Source: Statistics Canada, CCJS extranet

## Compliancy Results



#### **Assistance to Victims of Crime**

Citizens or visitors who are victims of a crime in Durham Region are referred to appropriate support services

**RESULT:** Compliant

PROOF: In 2005 the Victim Services Unit assisted members in our community in 2,346 incidents. Of this total, 252 cases were referred to community partners for further intervention.

The Victim Crisis Assistance and Referral Service (VCARS) staff assisted in 1,151 incidents in 2005. Also, the Victim Witness Assistance Program provided support to 1,259 victims identified through Crown Briefs submitted to the Crown Attorney.

#### Emergency Response

No call for service will go unanswered. Furthermore, armed police will respond to all calls for service where one or more persons in Durham Region poses a physical threat to another person(s) or themselves, within 8 minutes of receipt of that call, 90% of the time. Such situations shall be concluded without loss of life, at least 99% of the time.

**RESULT:** Non-compliant

PROOF: Based on the analysis of records for all emergency calls, 49% were less than 8 minutes. This analysis highlights the need to improve the accuracy of response time data. The goal was set to achieve 65% in 2006 and to further review call categorization and geographical challenges that affect compliance.

#### Public Order

Citizens and visitors to Durham Region live and work in a community that has public order without limiting their constitutional rights.

**RESULT:** Compliant

PROOF: The total number of "disorder" type calls remains low, uniform patrol vehicles and officers are positioned strategically across Durham Region, we are proactive in being highly visible at major festivals and gatherings and there are relatively few labour disputes each year.

Also, we have an active Public Order Unit which continually trains and is available if necessary. The vast majority of their annual call outs involve searching for missing persons or evidence at crime scenes. Our gang, biker and drug units remain active throughout the year.



#### Operational Priorities

Speeding motorists, street gangs and illegal drugs/guns were top priorities for the Durham Regional Police Service in 2005. A wide range of enforcement and prevention initiatives made inroads in all of these areas.

#### Gang Activity

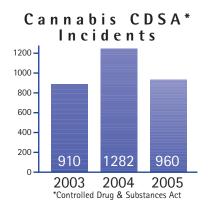
Approximately 32 street gangs were known to exist across Durham Region in 2005, from small neighbourhood groups to larger, more sophisticated collectives with cross-GTA connections.

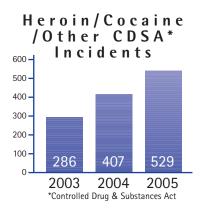
In 2005, the Gang Enforcement Unit and the Drug Enforcement Unit aggressively targeted this form of organized crime. Project Burn was a five-month long undercover investigation into drug dealers that resulted in 58 persons being charged with a combined 287 offences. Although most arrests were in Bowmanville, drug dealers were also arrested in Oshawa and Whitby. Among the items seized were four firearms, 177 rounds of ammunition and four pounds of cocaine worth \$209,550.

Project "Clean Up" was a three-week crack down on youths in parks, greenbelts and conservation areas in Ajax and Pickering. A total of 35 young people were arrested, 58 charges were laid and marihuana, hash oil, crack cocaine and prohibited knives were seized. Project G.R.A.C.E. (Gang Robbery and Community Enforcement) targeted known criminals and street gang members in Ajax and Pickering. It resulted in 136 arrests, 414 charges and \$19,000 in street drugs. Project Blast in Clarington resulted in the arrest of 22 known criminals and the laying of 70 criminal charges.

Our Drug Enforcement Unit aggressively attacked the street level drug problem, removing \$14.87 million in drugs off the streets, including one large industrial indoor marihuana grow operation in Pickering that was worth an estimated \$486,000 alone. Another large grow operation was discovered in two hothouses in Whitby valued at approximately \$1.5 million. Air1, our helicopter, found \$2.2 million in new marihuana plants in a field near Beaverton in July.

A total of 30 crime guns were seized from the streets of Durham Region in 2005, including one machine gun, 18 long guns and 11 hand guns.





We continued to be active participants in a number of joint forces projects aimed at countering gang activity and other public safety concerns.

These include the Proceeds of Crime Unit, the Provincial Biker Enforcement Unit (BEU), the Provincial Weapons Enforcement Unit (PWEU), the Criminal Intelligence Services of Ontario (CISO); Anti-Terrorism Unit, the Integrated National Security Enforcement Team, the Combined Forces Special Enforcement Unit and the Repeat Offender Parole Enforcement (ROPE) squad.

## perational Prioritie





#### Traffic Management

We launched an aggressive year-long road safety campaign in 2005 called Drive to Stay Alive and continued monthly R.I.D.E. programs to keep our roads safe. We concentrated on the most dangerous intersections and roads where the most fatalities occured.

Despite these efforts, 29 people lost their lives on roads patrolled by the DRPS in 2005, one less than the previous year.

In one enforcement campaign, officers targeted suspended and prohibited drivers. A total of 16 drivers received 29 charges for driving infractions, especially driving with suspended licenses. During Operation Cottage Bound, over 8,000 vehicles were stopped en route to cottage country and 11 motorists were arrested for drinking and driving. A springtime seatbelt campaign resulted in 170 seatbelt charges and 370 speeding infractions. During one our school safety traffic blitzes called In the Zone, one officer wrote 29 tickets in one location.

Yearlong Reduce Impaired Driving Everywhere (R.I.D.E.) campaigns and targeted enforcement initiatives remain an effective way of changing driver's attitudes and altering driving behaviour.

As well, officers issued over 31,000 Provincial Offense notices and tickets.

We were proud to partner with the Region's Works Committee to unveil new roadside safety signs reminding motorists to Share the Road with slow moving farm vehicles. Operation Hay Wagon coincided with the erection of the signs, as officers joined forces with the Ministry of Transportation, the O.P.P. and local bylaw officers. We laid over 360 charges, conducted over 200 vehicle inspections and ordered 83 vehicles out of service.

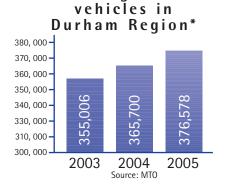
Durham Regional Police also partnered with the Insurance Bureau of Canada on AutoFind, a specially-equipped vehicle which can scan 300 licence plates per hour. In the first three months of this pilot project, officers were averaging five recovered vehicles per week.

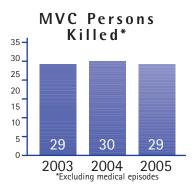


#### Durham Region Population\* 590,000 -580,000 570,000 560,000 550,000 585,290 572,720 540,000 -558,330 530,000 -520,000 -510.000 500,000 2003 2004

\*Durham Reion Planning Dep't

# of registered







## A Year of Significant Milestones

#### Capturing More Detailed Records

With the introduction of the new state-of-the-art Versadex Computer Aided Dispatch (CAD) and Record Management System (RMS) system in the Fall of 2005, a new level of detail and accuracy regarding police statistics became available. The number of "call categories" increased, which will give us more flexibility in categorizing complex crimes and multiple-event incidents.

For the first time, we can dissect the broad category of Calls for Service and concentrate on "citizen-generated" calls, which includes calls originating from the public plus officergenerated calls. In 2005, there were approximately 130,000 citizen-generated calls for service, a level similar to 2004.

The new computer system is now being used by a host of other police services, including London, Waterloo, York and Ottawa and will allow for more accurate comparisons between services in future years. Its launch across the DRPS was a major undertaking in 2005 and was led by a cross-functional team of police officers and civilian staff.

#### Recognition for Diversity Efforts

Our first Strategic Diversity Plan was introduced in 2005 and members of the DRPS were recognized for their efforts in promoting diversity and community outreach.

S/Sgt. Scott Burns received the Professional Excellence Tribute Award from the Advanced Business Club for his outreach work and for leading the Service's Diversity Strategic Plan.

Deputy Chief Rod Piukkala was awarded a Citation from the Human Rights and Race Relations Centre for his outstanding work in race relations, diversity and multicultural outreach.

This police service also received the Canada Day and Muslim Heritage Award from the Association of Progressive Muslims of Canada in recognition of our community service, ongoing partnerships with diverse communities and efforts in field of public safety.

#### Fighting Crime

Our internal data\* shows that between 2004 and 2005, the total Criminal Code offences rate declined by 13.2 per cent. There were 5,891 criminal code offences per 100,000 population in 2005.

Crimes of Violence, including assault, sexual assault and robbery decreased in 2005. The overall violent crime rate of 734 incidents per 100,000 population was down 4.6 per cent from the previous year. The property crime rate in Durham Region also decreased in 2005 by 9.6 per cent. In 2005, there were 2,579 property crime offences per 100,000 population.

\*In the fall of 2005, DRPS replaced its RMS system with Versadex. As a result, there are differences in how data is captured between the two systems. Caution should be used when making comparisons between 2005 data and previous years.

#### Growth

One major factor affecting police is population growth. Durham Region continued to grow at a brisk pace in 2005, recording \$1.56 billion in building permit activity. That's the second highest level in Durham Region's history, largely driven by \$1.1 billion worth of residential building permits. There were 5,488 new housing starts in 2005 alone.

#### Chief of Police Retires

After 33 years in policing, including 19 years as a Chief of Police in Ontario, Kevin McAlpine retired from the DRPS in 2005. At the time, he was the longest serving police chief in Ontario and his efforts were recognized in June when Governor General Adrienne Clarkson presented him with the prestigious Order of Merit of the Police Forces.



Chief McAlpine and wife Faye

## Significant | Milestones



#### Retired Chief Edwards Honoured

Members of the DRPS Marine Unit were proud to honour retired DRPS Chief David J. Edwards at a special ceremony in June.

The Service's new 34-foot HIKE marine patrol vessel was named after Edwards, who served as Chief from 1988 to 1993.

#### New Centralized Courthouse Announced

The DRPS applauded the announcement in December of a new Durham Consolidated Courthouse. The 350,000 sg. ft. state-of-the-art structure will be built at Bond and Mary Streets in downtown Oshawa and will house 33 courtrooms, five motion rooms and related justice services. Final completion is estimated for the Spring of 2009.

The announcement fits perfectly with major advancements made by the DRPS regarding new technology. We led Ontario in the percentage of cases using video remand and we are ranked 4th in Canada in terms of submissions to the National DNA Databank.

#### Relocation of Headquarters

To make room for expansion at the Oshawa Community Police Office, our headquarters location moved from the second floor of 77 Centre Street to the new Regional Administrative Centre on Rossland Road in Whitby. Senior officers, Human Resources, Records, Planning and other support units had all made the move by mid-September.

#### New Tools to Fight Grow Ops

Our leadership in combating residential marihuana grow operations continued to pay dividends in 2005. The Province introduced the Law Enforcement and Forfeited Property Management Statute Law Amendment Act which assists communities in fighting these dangerous operations. Many of the recommendations came out of the Green Tide Summit in 2004, which was spearheaded by the DRPS.

#### Inspector Joins Provincial Body

Insp. Charlie Green was recognized for his ability to organize and co-ordinate major police parades and events. He was elected as a Director of the annual Ontario Police Memorial at Queen's Park and will organize the large memorial parade every May.



#### Eva Reti Acclaimed Internationally

S/Sqt. Eva Reti of the Oshawa Community Police Office received both provincial and international recognition in 2005 for her leadership, community service, mentoring and outstanding performance.

In May she was named the Law Enforcement Professional of the Year at the Ontario Women in Law Enforcement (OWLE) awards in Mississauga. She followed that up by being named the International Association of Women Police's Officer of the Year. She received the IAWP award in Leeds, England in September.

#### Community Recognized Sqt. Hewitt

Sqt. Jeff Hewitt, the friendly face of the south Oshawa Community Policing Centre, was honoured by the community. ASIS International presented him with the Community Policing Award for his ongoing efforts in developing community partnerships.

#### Happy Birthday KSV

The Kids' Safety Village, a miniature village where school children can learn about road safety in a controlled setting, marked its 10th anniversary. More than 100,000 children have passed through its doors and learned about street lights, stop signs, railway crossings and other road safety tips.





#### A Year of Significant Milestones - Continued

#### Chief for a Day

Ten-year-old Vanessa Foran of Florence M. Heard School in Whitby won on the 2005 Police Chief for A Day contest, part of the annual Police Appreciation Dinner and Awards Night.

Her speech on what it must be like to be a police officer was judged by a community panel to be the best. As Chief for A Day on October 17, 2005, she spent the day touring police facilities, riding in Air1 and learning more about policing from



frontline officers. She was a special guest at the Oct. 20, 2005 Police Appreciation Night gala dinner, where she recited her speech in full uniform to a packed house of almost 600 people.

#### Engaging the Community to Help Domestic Victims

We began a new initiative to connect local services to improve services for victims of intimate partner violence. Durham Region's Intimate Partner Violence Empowerment Network (D.R.I.V.E.N.) aims to offer victims "one stop shopping" to help them through a traumatic time in their lives.

#### Reduction in Homicides

With only two homicides in 2005, Durham Region experienced its lowest level since 1999. The DRPS clearance rate on homicide investigations ranks among the best in Canada. By "front-end loading" homicide investigations, we have solved 95 per cent of our cases over the last five years. Our Homicide Unit under the leadership of S/Sgt. Rolf Kluem, won the prestigious Ontario Case Management Award in May for their investigative efforts on "Project Tod."

#### International Award for Prevention Program

DRPS received the International Chief of Police/Motorola Webber Seavey Award for Quality in Law Enforcement for our "Be Aware...Be Safe" program.

The program was a partnership with the Durham District School Board and the Lakeridge Health Corporation to educate young people about preventing sexual assault and violence. Resource kits, including a video and instructional guide, were distributed to schools in Durham Region.

#### Leaders in Forensic Identification

The DRPS Forensic Identification Unit and the Crown Attorney's Office were invited to the prestigious Public Sector Quality Fair for their advanced partnership in sharing digital crime scene images.

The DRPS is the first in Ontario to completely digitize its crime scene photographs and make them available in real time via a shared server with the Crown's Office. The new approach will save the DRPS upwards of \$200,000 per year in staff time, storage and film development costs.

We received a Silver Award at the trade show.

#### Focusing on Mental Health

Police officers are increasingly confronted by mentally ill citizens on the street. In order to find solutions to this growing problem, several strategic partnerships were developed in 2005 with community stakeholders.

In order to raise awareness about the issue, the DRPS hosted the annual Critical Incident Conference in Oshawa in November and built the agenda on the theme Emotionally Disturbed Persons. Approximately 300 police officers and other emergency workers from across Ontario attended and shared information on best practices.

# Business Plan



#### 2005-2007 Business Plan

As established by provincial legislation, the DRPS is guided by a three-year Business Plan, which identifies key objectives and operational priorities.

In 2005, the Service's second three-year plan came into effect. The new 2005-2007 Business Plan clearly established 22 objectives and 49 action plans for both operational and administrative units. The full Business Plan is available on line at www.drps.ca. The following is a summary of the progress of some of the key objectives:

Objective	Goal	Current Status
To provide information and communication technology solutions designed to increase efficiency and effectiveness of policing.	Implementation of a new Service-wide computer-aided dispatch and record management system (CAD/RMS) with linkages to other police services in Ontario and Canada.	New CAD/RMS system implemented.
Undertake a review of front line policing practices to improve operational efficiency and increase focus on proactive community-based policing.	Review current frontline policing practices and evaluate for efficiency/effectiveness.	Patrol Staffing Analysis Project team formed. Pilot for Regional ARU implemented Q3 2006. CAD and workload analysis ongoing.
Reduce crime, particularly youth crime and maintain public safety and order by providing high standards of service in the community.	Renew strategy to reduce youth crime/disorder	Youth Committee formed. Recommendations made for renewal of internal and external programs.
Reduce unlawful activity of identified gangs	Develop and implement sustainable enforcement initiatives to target gangs and weapons.	Internal Task Force Proposal prepared by G.E.U. members. Designed to monitor identified gang members, and ensure compliance with Judicial interim releases.
Develop a revitalized approach to recruiting that is reflective of ethnic, cultural and gender diversity in the community.	Develop a recruiting strategy that is reflective of ethnic, cultural, and gender diversity in the community.	Strategy developed and implemented



#### Public Complaints

The level of public complaints received in 2005 remained at historically low levels considering the nature of the business and the volume of calls every year.

In 2005, there were 100 public complaints received, twelve less than the year before. Every public complaint is taken seriously and is investigated either by the supervisor on duty or the Professional Standards Unit.

The majority of complaints are quickly resolved after an initial discussion with supervisors. Many complaints are found to be unsubstantiated or unfounded after initial investigation. In some instances, further follow up is required. If the complaint is found to have merit, the punishment for the Officer can range from a verbal reprimand to outright dismissal.

In police services, the most frequent public complaints involve allegations of improper language, rudeness or poor attitude amongst police officers. Of the 100 complaints received in 2005, 27 involved allegations of Excessive Use of Force, 48 involved allegations of Discreditable Conduct and 29 involved allegations of Neglect of Duty. In total, 70 were found to be unsubstantiated, vexatious or withdrawn by the applicant.

In July 2005, a 14-month internal review into activities of former members of the Durham Regional Police Drug Investigation Unit was completed. No Police Services Act charges were laid after a thorough internal investigation, however, a number of administrative, supervisory and documentation processes were changed. An external review by the O.P.P. had earlier resulted in no criminal charges being laid.

# Public Complaints History 1251007550250 122 119 103 112 100 2001 2002 2003 2004 2005

#### leaders in community safety

#### The Special Investigations Unit

Every year, some Police Officers inevitably find themselves in life-threatening or dangerous situations while on duty. From Emotionally Disturbed Person calls to Domestics, Officers are specially trained in how to deal with these situations.

In Ontario, when a person is seriously injured or killed during any police activity, the Special Investigations Unit must be notified.

In 2005, the SIU were called to Durham Region 10 times but only invoked their mandate seven times. In every incident, our police officers were cleared of any wrong doing and were deemed to have acted appropriately.

## Police Office Overview



## Regional and Community Police Office Overview



The following is a summary of Region-wide statistics based on a blend of old RMS and Versadex data. Any questions regarding these statistical results should be directed to the DRPS Strategic Planning Unit at (905) 579-1520 ext. 4305

In the Fall of 2005, DRPS replaced its RMS system with Versadex. As a result, there are differences in how data is captured between the two systems. Caution should be used when making comparisons between 2005 data and previous years.



## Durham Region | Ontario

The Durham Regional Police Service delivers a wide variety of programs and services through a dedicated group of front line Officers and teams of specially trained units. The following pages summarize our Region-wide activities in 2005.

## REGIONAL POLICE STATISTICS

	2001	2002	2003	2004	2005	
Population*	533,325	545,600	558,330	572,720	585,290	
Officers**	707	732	750	757	777	
Civilians**	206	231	247	253	265	
# of vehicles***	229	237	318	323	327	
Total km traveled	N/A	7,250,365	8,569,848	8,791,253	8,369,185	

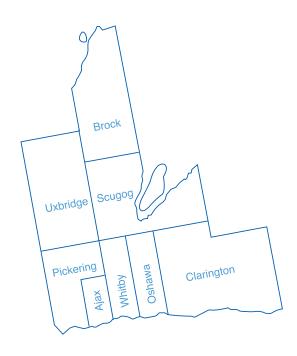
<sup>\*</sup> These populations are from the Durham Region Planning Department and have been revised from previous years \*\* Authorized, not actual \*\*\* Includes all vehicles

## Community Office Fleet Information

	Front-line Vehicles	CPO kilometers	
Ajax Pickering CPO	33	1,274,093	
Whitby CPO	18	723,432	
Oshawa CPO	46	1,331,961	
North Durham CPO	18	1,189,303	
Clarington CPO	17	946,734	

Police response can generally be described as two waves. The first wave is uniform patrol officers, the backbone of the police service, which patrols zones across the Region and are first responders. Each officer is specially trained to handle any kind of emergency.

The second wave involves police officers specifically trained in certain jobs, like advanced investigation techniques, fingerprint detection, tactical response and hostage negotiations.



# R e g i o n a l | S t a t i s t i c s





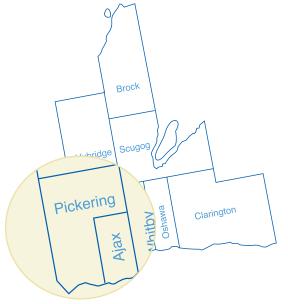
## Criminal & Provincial Offences

OFFENCES	2003	2004	2005*
ASSAULT	3271	3174	2971
SEXUAL ASSAULT	606	682	682
ASSAULT POLICE OFFICER	156	145	116
MURDER/ATTEMPTED/MANSLAUGHTER	7	9	3
CRIMINAL NEGLIGENCE	9	4	11
ROBBERY	438	390	514
TOTAL CRIMES OF VIOLENCE	4487	4404	4297
MOTOR VEHICLE THEFTS	2087	1981	1752
TOTAL VEHICLES RECOVERED**	1344	1053	869
BREAK AND ENTER	3150	3033	2928
FRAUD	2382	2175	2154
THEFT/POSSESSION STOLEN	9154	9149	8260
TOTAL PROPERTY CRIMES	16773	16338	15094
THREATENING/HARASSING	882	972	980
OBSTRUCTING	288		
OFFENSIVE WEAPONS	961	317 891	243 862
BREACH OF PROBABTION/BAIL VIOLATION	4714	5448	4675
CAUSE A DISTURBANCE	198	282	199
ARSON	146	95	106
GAMING/BETTING/LOTTERY	34	0	1
MISCHIEF/PROPERTY DAMAGE	4341	4344	3937
POSSESSION - BURGLAR TOOLS	86	75	78
PUBLIC MISCHIEF	86	79	51
TRESSPASSING	58	45	57
OTHER CRIMINAL CODE - FEDERAL STATUTES	5134	5564	3890
TOTAL OTHER CRIMINAL CODE INCIDENTS	16928	18112	15079
DRUGS	1196	1689	1489
CRIMINAL CODE DRIVING OFFENCES	2119	1923	1609
MVC PROPERTY DAMAGE	7622	7828	6553
MVC PROPERTY DAMAGE  MVC PERSONAL INJURY	1660	1683	1351
MVC FATAL	26	29	29
TOTAL PERSONS INJURED**	2404	2413	1725
TOTAL PERSONS KILLED**	29	30	29
NON REPORTABLE COLLISIONS	201	436	450
TOTAL DRIVING	11628	11899	9992
	11020		
OFFENCE NOTICES (POA)	50430	39377	31604

<sup>\*</sup> Due to new Versadex system and changes in operational procedures, mutli-faceted offences are recorded differently.

<sup>\*\*</sup>Not included in the totals





CRIMINAL OFFENCES	2005
ASSAULT	912
SEXUAL ASSAULT	128
ASSAULT POLICE OFFICER	37
MURDER/ATTEMPTED/MANSLAUGHTER	2
CRIMINAL NEGLIGENCE	1
ROBBERY	176
TOTAL CRIMES OF VIOLENCE	1256
MOTOR VEHICLE THEFTS	514
TOTAL VEHICLES RECOVERED*	251
BREAK & ENTER	668
FRAUD	755
THEFT/POSSESSION STOLEN	2287
TOTAL PROPERTY CRIMES	4224

## Ajax/Pickering | Ontario

The Ajax-Pickering Community Police Office is located at 1710 Kingston Road at the corner of Brock Road in Pickering. A Community Policing Centre is located in the McLean Community Centre



CRIMINAL OFFENCES	2005	
THREATENING/HARASSING	269	
OBSTRUCTING	38	
OFFENSIVE WEAPONS	282	
BREACH OF PROBATION/BAIL VIOLATION	1009	
CAUSE A DISTURBANCE	42	
ARSON	27	
GAMING/BETTING /LOTTERY	0	
MISCHIEF/PROPERTY DAMAGE	1033	
POSSESSION BURGLARY TOOLS	20	
PUBLIC MISCHIEF	13	
TRESPASSING	14	
OTHER CRIMINAL CODE-FEDERAL STATUTES	1458	
TOTAL OTHER CRIMINAL CODE	4205	
DRUGS	513	



DRIVING OFFENCES	2005	
CRIMINAL CODE DRIVING OFFENCES	380	
MVC PROPERTY DAMAGE	2153	
MVC PERSONAL INJURY	369	
MVC FATAL	8	
TOTAL PERSONS INJURED*	454	
TOTAL PERSONS KILLED*	8	
NON-REPORTABLE COLLISIONS	263	
TOTAL DRIVING	3173	

OFFENCE NOTICES (POA)	6476

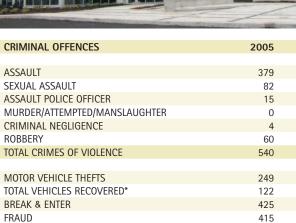
## C o m m u n i t y | P r o f i l e s



## Whitby | Ontario

The Whitby Community Police Office opened in 2004 at 480 Taunton Road East. The building is also home to several other DRPS Units, including Traffic Services and Victim Services.





1276

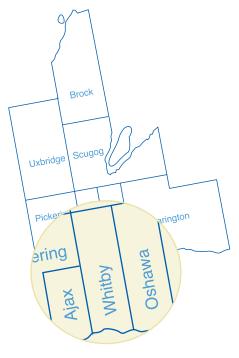
2365

THEFT/POSSESSION STOLEN

TOTAL PROPERTY CRIMES



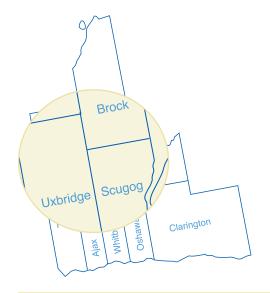
CRIMINAL OFFENCES	2005	
THREATENING/HARASSING	143	
OBSTRUCTING	19	
OFFENSIVE WEAPONS	110	
BREACH OF PROBATION/BAIL VIOLATION	821	
CAUSE A DISTURBANCE	31	
ARSON	21	
GAMING/BETTING /LOTTERY	1	
MISCHIEF/PROPERTY DAMAGE	735	
POSSESSION BURGLARY TOOLS	11	
PUBLIC MISCHIEF	7	
TRESPASSING	6	
OTHER CRIMINAL CODE-FEDERAL STATUTES	653	
TOTAL OTHER CRIMINAL CODE	2558	
DRUGS	182	



DRIVING OFFENCES	2005	
CRIMINAL CODE DRIVING OFFENCES	281	
MVC PROPERTY DAMAGE	1161	
MVC PERSONAL INJURY	230	
MVC FATAL	3	
TOTAL PERSONS INJURED*	294	
TOTAL PERSONS KILLED*	3	
NON-REPORTABLE COLLISIONS	38	
TOTAL DRIVING	1713	

OFFENCE NOTICES (POA)	6311





CRIMINAL OFFENCES	2005
ASSAULT	220
SEXUAL ASSAULT	39
ASSAULT POLICE OFFICER	7
MURDER/ATTEMPTED/MANSLAUGHTER	0
CRIMINAL NEGLIGENCE	3
ROBBERY	5
TOTAL CRIMES OF VIOLENCE	274
MOTOR VEHICLE THEFTS	163
TOTAL VEHICLES RECOVERED*	69
BREAK & ENTER	265
FRAUD	120
THEFT/POSSESSION STOLEN	526
TOTAL PROPERTY CRIMES	1074

#### North Durham | Ontario

Inspector Mike Ennis led the North Durham Community Police Office in 2005. The main location is at 15765 Hwy 12 north of Manchester, with storefront offices available in Beaverton and Uxbridge.

Thanks to the efforts of Det. Doug Morse and local volunteers, the DRPS received the 2005 Lynn Beach S.T.O.P. Area of the Year Award. Every year, the Ontario Federation of Snowmobile Clubs (OFSC) presents the award to a jurisdiction where community partners work together to deliver effective trail safety and educational programs.

CRIMINAL OFFENCES	2005	
THREATENING/HARASSING	87	
OBSTRUCTING	11	
OFFENSIVE WEAPONS	30	
BREACH OF PROBATION/BAIL VIOLATION	227	
CAUSE A DISTURBANCE	12	
ARSON	18	
GAMING/BETTING /LOTTERY	0	
MISCHIEF/PROPERTY DAMAGE	331	
POSSESSION BURGLARY TOOLS	6	
PUBLIC MISCHIEF	5	
PROWL BY NIGHT	4	
OTHER CRIMINAL CODE-FEDERAL STATUTES	257	
TOTAL OTHER CRIMINAL CODE	988	
DRUGS	82	



DRIVING OFFENCES	2005	
CRIMINAL CODE DRIVING OFFENCES	203	
MVC PROPERTY DAMAGE	665	
MVC PERSONAL INJURY	161	
MVC FATAL	10	
TOTAL PERSONS INJURED*	207	
TOTAL PERSONS KILLED*	10	
NON-REPORTABLE COLLISIONS	32	
TOTAL DRIVING	1071	

OFFENCE NOTICES (POA)	6055

# C o m m u n i t y | P r o f i l e s



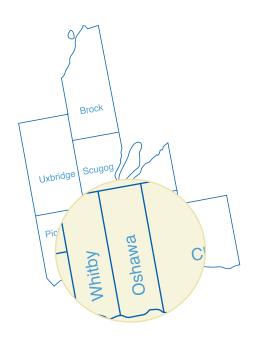


## Oshawa | Ontario

The Oshawa Community Police Office is the largest in Durham Region in terms of police officers and calls for service. The main building is located downtown at 77 Centre St. N. and a Community Policing Centre is located in Oshawa's south end, at 1173 Cedar Street. The Service's main training centre is located at Durham College at 2000 Simcoe Street North.







CRIMINAL OFFENCES	2005
ASSAULT	1082
SEXUAL ASSAULT	324
ASSAULT POLICE OFFICER	41
MURDER/ATTEMPTED/MANSLAUGHTER	1
CRIMINAL NEGLIGENCE	2
ROBBERY	250
TOTAL CRIMES OF VIOLENCE	1700
MOTOR VEHICLE THEFTS	607
TOTAL VEHICLES RECOVERED*	348
BREAK & ENTER	1148
FRAUD	628
THEFT/POSSESSION STOLEN	3338
TOTAL PROPERTY CRIMES	5721

CRIMINAL OFFENCES	2005	
THREATENING/HARASSING	334	
OBSTRUCTING	139	
OFFENSIVE WEAPONS	341	
BREACH OF PROBATION/BAIL VIOLATION	2155	
CAUSE A DISTURBANCE	89	
ARSON	28	
GAMING/BETTING /LOTTERY	0	
MISCHIEF/PROPERTY DAMAGE	1277	
POSSESSION BURGLARY TOOLS	29	
PUBLIC MISCHIEF	17	
PROWL BY NIGHT	20	
OTHER CRIMINAL CODE-FEDERAL STATUTES	1085	
TOTAL OTHER CRIMINAL CODE	5514	
DRUGS	542	

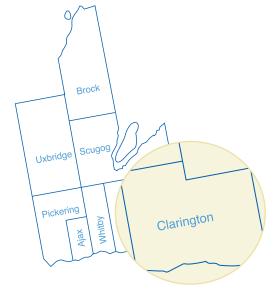
DRIVING OFFENCES	2005	
CRIMINAL CODE DRIVING OFFENCES	471	
MVC PROPERTY DAMAGE	1851	
MVC PERSONAL INJURY	423	
MVC FATAL	4	
TOTAL PERSONS INJURED*	550	
TOTAL PERSONS KILLED*	4	
NON-REPORTABLE COLLISIONS	87	
TOTAL DRIVING	2836	

\*Not included in totals

OFFENCE NOTICES (POA)

8363





## Clarington | Ontario

The Clarington Community Police Office is located at 1998 Regional Road 57 at Highway 2 in the Municipality of Clarington. In addition, the DRPS Property Bureau is located at 19 Courtice Court. Inspector Bill Temple is the leader of the Clarington office.

CRIMINAL OFFENCES	2005
ASSAULT	377
SEXUAL ASSAULT	99
ASSAULT POLICE OFFICER	16
MURDER/ATTEMPTED/MANSLAUGHTER	0
CRIMINAL NEGLIGENCE	1
ROBBERY	21
TOTAL CRIMES OF VIOLENCE	514
MOTOR VEHICLE THEFTS	214
TOTAL VEHICLES RECOVERED*	79
BREAK & ENTER	418
FRAUD	221
THEFT/POSSESSION STOLEN	825
TOTAL PROPERTY CRIMES	1678

CRIMINAL OFFENCES	2005	
THREATENING/HARASSING	147	
OBSTRUCTING	36	
OFFENSIVE WEAPONS	98	
BREACH OF PROBATION/BAIL VIOLATION	462	
CAUSE A DISTURBANCE	24	
ARSON	12	
GAMING/BETTING /LOTTERY	0	
MISCHIEF/PROPERTY DAMAGE	559	
POSSESSION BURGLARY TOOLS	12	
PUBLIC MISCHIEF	9	
TRESPASSING	13	
OTHER CRIMINAL CODE-FEDERAL STATUTES	435	
TOTAL OTHER CRIMINAL CODE	1807	
DRUGS	170	

DRIVING OFFENCES	2005
CRIMINAL CODE DRIVING OFFENCES	271
MVC PROPERTY DAMAGE	711
MVC PERSONAL INJURY	164
MVC FATAL	4
TOTAL PERSONS INJURED*	220
TOTAL PERSONS KILLED*	4
NON-REPORTABLE COLLISIONS	30
TOTAL DRIVING	1180
OFFENCE NOTICES (POA)	4377
OFFENCE NOTICES (POA)	4377

## Community | Profiles





## Nuclear Security Division

September 11th, 2001 changed North America forever. The surprise terrorism attack caught the United States and the rest of the world off guard.

The ripple was felt across the world and Canada, America's largest trading partner and neighbour, certainly took notice. Federal regulators required increased security measures at potential targets and Durham Regional Police were called upon by Ontario Power Generation to provide 24/7 security services at the nuclear power plants in Pickering and Darlington. Under the leadership of 31-year veteran Insp. Dietmar Schoerock, Durham Regional Police's cadre of specially-trained security officers has emerged as a prototypical model. This model is the only one of its kind in Canada where the outside and inside responding police service to a Nuclear Facility is the same. Other jurisdictions have traveled to Durham Region to learn how this innovative partnership was forged and how a specialized police service has blended in so well with the OPG culture.

A big part of the success of our Nuclear Security Division is training. Officers are continually trained

and put in realistic, dynamic exercises to test their abilities and enhance their teamwork and reaction time. No one is expecting a problem at either nuclear power plant, but the citizens of Durham Region can rest assured that both plants are being watched by trained professionals who live in this community and are prepared for any occurrence, however unlikely.





Training in a controlled setting



2 0 0 5 Annual Report



## YEAR 2005 | FINANCIAL RESULTS (unaudited)

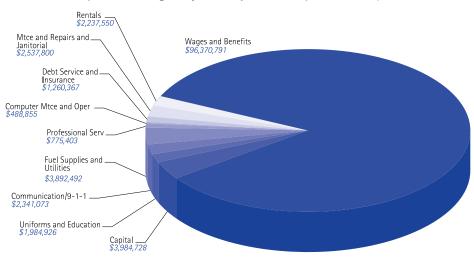
As at December 31, 2005	2005 Budget	2005 Actuals	Surplus / (Deficit	% of Total Budget
	\$	\$	\$	0/0
Policing Operations	50,532,377	48,857,129	1,675,248	1.5%
Regional Operations	18,829,337	18,392,153	437,184	0.4%
Crime Management	17,619,821	17,351,515	268,306	0.2%
Administrative Services	14,267,612	15,540,538	-1,272,926	-1.1%
Business Services	12,009,689	12,350,658	-340,969	-0.3%
Executive Branch	3,145,697	2,918,047	227,650	0.2%
Police Services Board	455,079	463,994	-8,915	0.0%
Total Expenditure Programs	116,859,612	115,874,035	985,577	0.9%
Total Revenues	-4,559,612	-4,750,594	190,982	0.2%
Net Program Costs	112,300,000	111,123,441	1,176,559	1.0%
		Capita Costs 190 ion 585,290)		
		sehold Costs 574 lds 193,670)		

Note: Financial data presented is data supplied from preliminary year-end reports from the Region of Durham unaudited preliminary financial reporting.

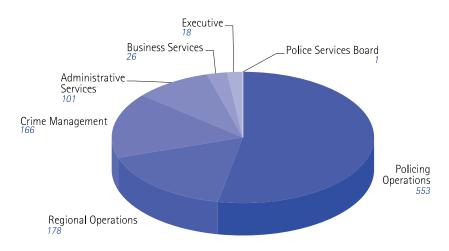
## Year 2005 | Financial Activity



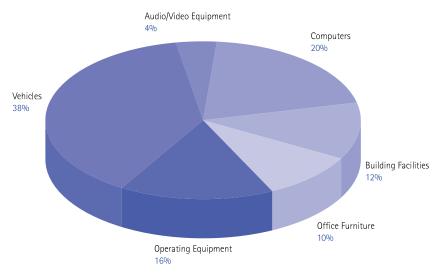
#### Actual Spending by Major Expense



#### Distribution of Personnel Resources



#### Capital Distribution by Major Category



The Capital purchases illustrate the distribution of major capital items according to the nature of the items.

The Financial Services Unit assists in the budget process by working with all units to collect budget information that they then review and consolidate for the entire service. The consolidated budgets undergo extensive review by the Executive Leadership Group and the Police Services Board and once approved are submitted to the Region of Durham for further review by the Finance and Administration Committee and Regional Council.

Financial Services also provides a focal point for the purchase and payment processes for goods and services approved by budget. Regular review of financial results, reporting to the Police Services Board on financial matters, and a forecast of costs and expenditures are provided by the Financial Services Unit.



Every year, the Police Services Board recognizes long-serving members for their dedication and commitment to public safety. A total of 29 employees were recognized on Sept. 9th at a gala ceremony at Deer Creek Golf and Banquet Facility in Ajax:

#### 30 Year Uniform Recipients

Staff Sergeant Reinhardt Albrecht

**Detective Grant Arnold** 

Constable Nancy Fluke

Inspector Charlie Green

Detective Jacob Haze

Sergeant William Hopkins

Constable Bruce Kelly

Constable Frank Knowlton

Constable Leslie Nagy

Inspector Dietmar Schoenrock

Constable Jerry Trimm

#### 20 Year Uniform Recipients

Sergeant Kelly Chesson

**Detective David Elliott** 

Constable Nancy George

Detective James Houston

Detective John Keating

Constable Mark Michalowsky

Constable Gaetano Paparella

Sergeant Wallace Wilson

#### 30 Year Civilian Recipients

Gerald Drew

Charmaine Morrissey

Theresa Virgin

#### 20 Year Civilian Recipients

Annamae Bleakley

Lana Croxford

Paula Kelly

Sandra Mackey

Mary Romanenko

John Rycroft

Shelley Saltzman



## Recognition | & Appreciation



## Civilian Employee Service Awards

Long-serving civilian employees are recognized every year for their efforts. In 2005, a luncheon was held June 16th to recognize a number of employees who attained five, 10 and 15-year service milestones.

#### 15 Years Pin

Norman Berk

Annamae Bleakley

Joy Brooks

Deborah Brouwer

Janis Darlington

Kerry Kapuscinski

Bonnie Kierstead

Cheryl Nash

Suzanne Newby

Heather Mason

Daiva Mitchell

Flizabeth Powers

Theresa Rose

Susan Sartain

Cindy Stewart-Haass

Anndee Vandoleweerd

#### 10 Years Pin

Veronica Attfield

Kimberly Hook

Susan Knox

Stephanie MacDonald

Arthur Mullen

Gail Simms

Tammy Skinner

Joanne Stuart

David Winter

#### 5 Year Pin

Richard Bates

David Brownlee

Kim Carnegie

Suzanne Carriere

Lea Cooke

Victor Doucet

Carolyn Fenwick

Craigen Kirk

Karen Lenihan

Holly Mackie

**Edward Maring** 

Maureen McWade

William Metcalfe

**Denise Noakes** 

Ning Ouyang

Theresa Peleshok

Robin Reed

Kate Richardson

Brenda Robinson

Pete Tomlin

Rebecca Trimble

Susan Wall

Jerrett Wichman





## Community Recognition

#### 3<sup>rd</sup> Annual Police Appreciation Dinner and Awards Night

Ten members of the Durham Regional Police were singled out Oct. 20th for their heroism, quick thinking and bravery at the prestigious 3rd Annual Police Appreciation Night.

Retired Police Chief Kevin McAlpine received a lifetime achievement award from the Police Appreciation Dinner and Awards Night Committee. This award will now bear the retired Chief's name and will be presented to a retiring DRPS member who has shown dedication, commitment, fairness and ethical behaviour throughout his or her career.



This year, awards were presented to:

- Sgt. Pat Davidson, PC Dave Redwood and PC Glen Turpin for their heroic efforts during the Nov. 9th 2004 propane tank explosion near Bowmanville.
- PC Darryl Rice for raising over \$100,000 for the families of slain RCMP Officers through the sale of True Blue Heroes wristbands.
- PC Todd Gribbons for saving a suicidal 16-year-old female from jumping off a bridge onto railway tracks in Whitby.
- PC Ryan Huxter for a physical arrest of a suspect who tried to run him over in his vehicle.
- PC Leon Presner for stopping a car and solving a home invasion. The suspects in the vehicle had two handguns and cocaine in the vehicle.
- Communicator Samantha Cutajar, PC Catherine Cornes and PC Rui Ferreira for teamwork that saved a woman from a brutal attack by her common-law husband.

One of the highlights of the night was a speech from 10-year-old Vanessa Foran, our Police Chief for a Day, as well as a table full of war veterans in this the Year of the Veteran. Both received standing ovations.

#### Woman Of Distinction

Det. Cathy Bawden was recognized for her many achievements in May with a YWCA Women of Distinction Award. As DRPS' Domestic Violence Co-ordinator, she has made a significant difference in the life of many victims and has educated the public through public meetings, television and radio interviews and speaking engagements.

Also in 2005, our Volunteer Co-ordinator, Susan Shetler, was also nominated as a Woman of Distinction for her work with hundreds of DRPS volunteers and for her active community involvement.

#### Police Officer of the Year

The Lion's Club Police Officer of the Year in 2005 was Constable Craig McInall of the Ajax/Pickering Community Police Office. Cst. Rebecca Richardson of the Oshawa CPO received the Terry Ryan Memorial Scholarship Rookie of the Year Award for her efforts.



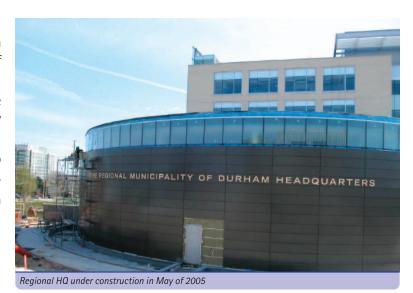
#### Building for The Future

Two years of planning came to fruition in 2005 as the DRPS moved its Headquarters from out of the Oshawa Community Police Office and into the new Regional Municipality of Durham Headquarters on Rossland Road East in Whitby.

By mid-September 2006 all of the DRPS headquarters had moved as well as several satellite offices. The Records Branch moved from a leased facility on Champlain Avenue in Whitby to the new HO as well.

The new Regional HQ brings all Region of Durham departments together and is estimated to save taxpayers approximately \$67 million in leasing and renting costs over the next 35 years.

Durham Regional Police HQ is on the third floor of the new facility and a common reception desk has also saved resources for the police.





#### Planning Ahead

In late 2005, a cross-functional staff team was assembled to review the deployment of frontline officers. The Patrol Staffing Analysis Project team will work throughout 2006 to determine the most efficient way of deploying resources.

#### New Clarington Office

In order to meet the short-term demands of growing police operations in Clarington, the DRPS signed an agreement with Clarington Fire Services in 2004 to occupy space in their new firehall on Trulls Road. Construction on this project began in 2004 and the DRPS moved into the completed station in the Spring of 2005.





Police Headquarters

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